

STATE OF ALASKA

Department of Administration
Division of Risk Management



Third Party Administrator

RFP 2024-0200-0280/02-125-24

Amendment Three

April 29, 2024

This amendment is being issued to *questions and answers*.

Important Note to Offerors: You must sign and return this page of the amendment document with your proposal. Failure to do so may result in the rejection of your proposal. Only the RFP terms and conditions referenced in this amendment are being changed. All other terms and conditions of the RFP remain the same.

Christine Mash
Contracting Officer
Email: doa.oppm.procurement@alaska.gov

COMPANY SUBMITTING PROPOSAL

AUTHORIZED SIGNATURE

DATE

Questions submitted by potential offerors and answers from the state:

Question 1: Section 1.02 – Budget:

- a. Does the budget already include the bill review subcontractor embedded within the RFP? Or, is that specific ALAE coming off the claim(s)?

Answer: Offeror's budget should include any implementation cost for bill review or other subcontractor. Any review fees and ALAE expenses are paid by the state through individual claims.

Question 2: Section 1.04 – Prior Experience:

- a. Please clarify what qualifies as 'experience'. Does it mean only pure claim adjusting experience or does it include other qualifying experience such as a WC Admin and Trainee in the total? Will WC paralegal experience be accepted as qualifying experience for claim handling?

Answer: Adjusting experience must include only experience adjusting workers' compensation claims. Trainee, admin, or paralegal experience does not apply towards adjusting experience. Please review Sec. 1.04 Prior Experience bullets specified for each identified staff.

Question 3: Please clarify ISO indexing fees are considered ALAE and borne by each claim/DRM contract with ISO? Are there any other vendors/services where DRM has contracts already in service, eg, copy work, couriers, bill review, etc?

- a. With recent substantial increases in ISO indexing costs, has DRM considered industry practice of "as-needed" versus procedural thresholds?

Answer: ISO indexing fees are paid directly by the State. Travel service ALAE by claim is also paid by the State. All other services are through the TPA contractor and their subcontractors.

Question 4: Is it possible to view Riskconnect before the 5/10/2024 proposal deadline?

Answer: The State of Alaska, Division of Risk Management, cannot grant access to confidential claims data until contract is fully executed.

Question 5: Who performs Medicare Section 111 Reporting? Does the contractor have any responsibilities for Medicare Reporting or populating/verifying 'Big 5' or ICD-10 codes?

Answer: The contracted TPA firm completes the Medicare Section 111 Reporting obligation within each claim. Reporting is automated from Riskconnect/ExamWorks.

Question 6: Is the Objective and Subjective audit criterion specified anywhere? (pg 12 of Policies and Procedures under Supervision)

Answer: No.