REQUEST FOR INFORMATION - STATEWIDE FUEL DELIVERY INQUIRY – Q & A

1. Please describe your company's capability to deliver fuel by road, barge, and aircraft. Identify which modes you can reliably use to support remote Alaska locations.

2. What seasonal or weather-related limitations affect your delivery schedules, and how do you mitigate delays during freeze-up or breakup periods?

3. Can your organization provide firm delivery windows for locations with limited seasonal access, and what contingencies are in place if delivery windows are missed?

4. Please describe your storage capacity, staging points, and refueling infrastructure within Alaska that support remote deliveries.

5. Please describe your company's experience delivering fuel to the specific communities listed in the attachment or to similarly remote regions.

6. What is your process for communicating delivery status, delays, or emergencies to the State and local site contacts?

7. Describe your companies full workflow from order receipt to delivery and invoicing. Include:
    a. Order confirmation
    b. Communication of delivery changes
    c. Proof of delivery and gallons delivered
    d. Invoice documentation
    e. Dispute resolution process
    f. Electronic invoicing capabilities

8. What pricing structures, surcharges, or cost drivers (e.g., fuel surcharges, seasonal premiums) should the State anticipate for remote deliveries? Clearly explain pricing structure, including fuel price basis, freight, handling, location-specific charges, minimum delivery fees, and any other applicable costs.

9. Besides providing fuel statewide, what other value added services can your company provide that are directly related to ensuring state agencies will not run out of fuel? (e.g., remote fuel level monitoring support, Emergency Reserve Fuel Tank rental, spill kits at fueling points)
    a. What liabilities are assumed providing value added services?
    b. What actions can be taken to mitigate these liabilities?

10. What is the maximum distance your company can deliver fuel and value added services from your primary company locations?