DEPARTMENT OF HEALTH & SOCIAL SERVICES



PROPOSED CHANGES TO REGULATIONS

7 AAC 86. Health Care Services Price Transparency.

PUBLIC REVIEW DRAFT July 17, 2019

COMMENT PERIOD ENDS: September 27, 2019

Please see the public notice for details about how to comment on these proposed changes.

Notes to reader:

- 1. Except as discussed in note 2, new text that amends an existing regulation is **bolded and underlined**.
- 2. If the lead-in line above the text of each section of the regulations states that a new section, subsection, paragraph, or subparagraph is being added, or that an existing section, subsection, paragraph, or subparagraph is being repealed and readopted (replaced), the new or replaced text is not bolded or underlined.
- 3. [ALL-CAPS TEXT WITHIN BRACKETS] indicates text that is to be deleted.
- 4. When the word "including" is used, Alaska Statutes provide that it means "including, but not limited to."
- 5. Only the text that is being changed within a section of the current regulations is included in this draft. Refer to the text of that whole section, published in the current Alaska Administrative Code, to determine how a proposed change relates within the context of the whole section and the whole chapter.

7 AAC is amended by adding a new chapter to read:

Chapter 86. Health Care Services Price Transparency.

Section

- 10. Reporting the price of health care services.
- 20. Posting the price of health care services.
- 30. Good faith estimate.
- 40. Enforcement.
- 50. Definitions.

7 AAC 86.010. Reporting the price of health care services.

(a) If a health care provider or health care facility uses *Current Procedural Terminology* (*CPT*) codes, that provider or facility must annually compile a list and report to the department the applicable number of the health care services most commonly performed.

Register ______, ____ 2019 HEALTH AND SOCIAL SERVICES

(b) A health care provider or health care facility must submit the e-mail address of their

website health care services price posting to the department. If a health care provider or health

care facility does not have a website, the provider or facility should convert the posting into a

Portable Document Format (PDF) document.

(c) The health care provider or facility must send an e-mail to

DHSSpricereporting@alaska.gov of their price posting, and include either

(1) the uniform resource locator (URL) where the required price list is posted, or

(2) attach a Portable Document Format (PDF) of the price list.

Editor's note: The health care provider or health care facility should title the e-mail and

the attachment with the following convention: (1) [Provider Name]_[Provider

address]_[Year].pdf; (2) No apostrophes, double quotes, or special characters allowed other than

underscore (_), hyphen (-) and space (). An example email and PDF heading for a hospital in

Juneau would be formatted as "Hospital Name_3620 Hospital Drive Juneau 2019".

Eff. ___/___, Register ____)

Authority: AS 18.23.400

7 AAC 86.020. Posting the price for health care services.

(a) If a health care provider or health care facility uses the Current Procedural

Terminology (CPT) codes, then that health care provider or health care facility must post the

price list for the health care services.

(b) A health care provider or health care facility must

DHSS Proposed Changes to Regulations. DPH.Health Care Services Price Transparency, DHSS PUBLIC REVIEW DRAFT, 07/17/2019; Law File Number 2019200198.

2

Register ______, ____ 2019 HEALTH AND SOCIAL SERVICES

- (1) post the health care services price list in a conspicuous space where patients check in and wait to see a health care provider;
- (2) post the health care services price list printed on paper or a computer screen or other electronic screen in a font not smaller than 20 points and comply with AS 18.23.400(e).
- (c) A satellite office of a health care provider or health care facility must also post the price for the health care services if it has a space for patients to check in and wait.
- (d) A health care provider or health care facility may use a social media website to comply with AS 18.23.400(e)(3).
- (e) If a health care provider or health care facility has a website, and uses social media, then the provider or facility must post on the website to comply with AS 18.23.400(e)(3).
 - (f) A health care provider or healthcare facility must
- (1) post the required price information by the 31st day of January following the calendar year for which the health care price data was collected; and
 - (2) update the posting every year.

(Eff. ___/___, Register ____)

Authority: AS 18.15.360 AS 18.23.400

7 AAC 86.030. Good faith estimate.

- (a) A patient must provide the following information in writing to the health care provider or health care facility to get a good faith estimate:
 - (1) the patient's full name;
 - (2) mailing address for written correspondence;

| Register | ., 2019 | HEALTH AND SOCIAL SERVICES | | | |
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| | (3) e-mail address for electronic correspondence; | | | | |
| | (4) phone number for patient making request; | | | | |
| | (5) the method the patient prefers to receive the estimate: orally, written, or | | | | |
| electronically; | ; | | | | |
| | (6) condition of th | e patient the medical treatment is to address. | | | |
| (b) The parent or guardian of a minor patient must request a good faith estimate in | | | | | |
| writing and provide the following information: | | | | | |
| | (1) full name of pa | tient; | | | |
| | (2) full name of parent or guardian who will receive estimate; | | | | |
| | (3) mailing address for written correspondence with parent or guardian of patien | | | | |
| | (4) phone number for parent or guardian of patient making request; | | | | |
| | (5) preferred meth | od of contact for parent or guardian of patient: orally, written, | | | |
| or electronical | lly; | | | | |
| | (6) condition of pa | tient for which the estimate is to address. | | | |
| (Eff// | , Register | _) | | | |

7 AAC 86.040. Enforcement.

Authority: AS 18.23.400

(a) If the department receives a report that a provider or facility has failed to comply with this chapter or AS 18.23, then the department may seek confirmation of the violation. If the department determines that a provider or facility failed to comply, then the department may

| Register, | 2019 | HEALTH AND SOCIAL SERVICES |
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- (1) contact the facility or provider by phone to inform them of their obligations under this chapter and AS 18.23;
- (2) contact the facility or provider in writing to inform them of their obligations under this chapter and AS 18.23;
 - (3) issue a warning to the facility or provider in writing; and
 - (4) assess a fine for the violation;
- (b) The fine for a violation of this Chapter and AS 18.32 shall be \$100 for each day of noncompliance.

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Authority: AS 18.23.400

7 AAC 86.050. Definitions. In this chapter, unless the context requires otherwise,

- (1) "Portable Document Format" or "PDF" is a file format used to present and exchange documents reliably, independent of software, hardware, or operating system. PDF was invented by Adobe; it is now an open standard maintained by the International Organization for Standardization (ISO);
- (2) "plain language" means grammatically correct language that includes complete sentence structure and accurate word usage; communicate in a way that helps the public to easily understand the information;
- (3) "procedure code" means coding used to identify specific surgical, medical, or diagnostic interventions. The six sections of category I of the *Current Procedure Terminology*

Register , 2019 HEALTH AND SOCIAL SERVICES

(CPT) are evaluation and management, anesthesiology, surgery, radiology, pathology and

laboratory, and medicine;

(4) "telemedicine" means two-way, real time interactive communication between the

patient, and the physician or practitioner at the distant site. This electronic communication uses

interactive telecommunications equipment that includes, at a minimum, audio and video

equipment. Telemedicine includes the distant site where a health care provider is located and an

originating site where the patient is when a health care service is provided. Facilities and

providers operating from a distant site within Alaska to treat a patient at an originating site

within Alaska must comply with applicable portions of AS 18.23.400. The distant or hub site is

the site at which the physician or other licensed practitioner delivering the service is located at

the time the service is provided via telecommunications system. The originating or spoke site is

the location of the patient at the time the service being furnished via a telecommunications

system occurs;

(5) "uniform resource locator" or "universal resource locator," or "URL" means the

address of a resource, for example, a document or website, on the internet that consists of a

communications protocol followed by the name or address of a computer on the network and that

often includes additional locating information, that may include a directory and a file name.

(Eff. ___/___, Register ____)

Authority: AS 18.23.400

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6