



Department of Health and Social Services
Finance and Management Services
Grants and Contracts Support Team
350 Main Street, Room 6
Juneau, Alaska 99801

RFIP #0615-133
Alaska Careline Mobile Application Development

Amendment # ONE

Amendment Issue Date: May 22, 2015

Please alter the following language to match the amendment.

IMPORTANT NOTE TO OFFERORS: Only the following items referenced in this amendment are to be changed. All other sections of the RFIP remain the same. This amendment serves to answer questions submitted by interested parties. A copy of the amendment is available on the State's Online Public Notice website.

• **Vendor Questions have been answered as follows:**

1. On the RFP, on page 7, it refers to the URL: www.alaskacarelie.com which does not resolve. Is that a typo?

ANSWER: Yes – correct URL is www.carelinealaska.com

2. On page 7, it refers to multiple languages. How many? The number of languages that we need to support will impact the cost. (i.e. 2 languages vs. 50 languages)

ANSWER: At least one other language in addition to English with options to include more as directed by the state.

3. On page 8, it refers to a "Post Card" feature. Are there any specific requirements or is this open to us offering a solution

ANSWER: No specific requirements based mainly on concept for personalizing positive messaging that surround hope and help.

4. On page 7, it refers to pop up messages. Can we infer that means push notifications?

ANSWER: Yes.

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