Register	,201	5 COMMERCE, CO	OMMUNITY, AND EC. DI	EV.		
	Title 3. Commerc	e. Community, and	Economic Development.			
		•				
	P	art 2. Division of Ins	surance.			
	Chapter 31. Miscellaneous.					
		Article 1. Fees	•			
3 AAC 31.06	0(a) is amended by a	dding new paragraphs	to read:			
	(32) air ambulance	service provider initia	al biennial registration appli	ication fee,		
\$1,000;						
	(33) air ambulance	service provider rene	wal biennial registration ap	plication fee,		
\$200. (Eff. 6	/2/88, Register 106; a	nm 7/1/89, Register 11	0; am 7/1/92, Register 123;	am 3/30/94,		
Register 129;	am 3/15/97, Register	r 141; am 8/23/2001, I	Register 159; am 12/30/200	6, Register		
180; am 10/1	3/2011, Register 200	; am 1/1/2014, Registe	er 208; am//	, Register		
Authority:	AS 21.06.090	AS 21.34.040	AS 21.61.109			
·	AS 21.06.250	AS 21.36.355	AS 21.66.210			
	AS 21.27.020	AS 21.61.105	AS 21.75.045			
	AS 21.27.025					
	Arti	cle 5. Air Ambulanc	e Services.	·		

Section

600. Term of initial provider registration period; renewal.

3 AAC 31 is amended by adding new sections to read:

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610. Provider registration.
620. Provider bond requirements.
630. Reinstatement, suspension, or revocation of registration.
640. Trade practices.
650. Membership agreements.
660. Provider records.
690. Definitions.
3 AAC 31.600. Term of initial provider registration period; renewal. (a) An initial
provider biennial registration period ends on June 30 of the renewal year assigned by the division
at the time the initial provider registration is approved by the director. Except as provided in (b)
of this section, the initial provider biennial registration period includes the remainder of the
calendar year in which the provider registration is approved and the first six months of the
following calendar year.
(b) If the director approves a provider registration on or after April 1, the initial provider
biennial registration period includes the remainder of the calendar year in which the provider
registration is approved and all of the following eighteen months.
(c) A provider is responsible for knowing the date that a provider biennial registration
period ends and for submitting a renewal provider registration application for the next provider
biennial registration period by the date required under 3 AAC 31.610. (Eff.
/, Register/
Authority: AS 21.06.090 AS 21.61.105 AS 21.61.109

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- **3 AAC 31.610. Provider registration.** (a) A person may not sell, solicit, or negotiate a membership agreement in this state unless registered as a provider under this section. Initial provider registration applications may be filed at any time. Renewal provider registration applications shall be filed on or before June 1 of the year the applicant's current provider biennial registration period will end.
 - (b) An initial provider registration application must include
- (1) payment of the initial biennial registration application fee under 3 AAC 31.060(a)(32);
- (2) a provider registration application form prescribed by the director that includes the
 - (A) name of each state in which the provider is authorized to offer membership agreements;
 - (B) name of the state in which the applicant is domiciled;
 - (C) name of the applicant;
 - (D) "doing business as" name of the applicant;
 - (E) complete physical address, mailing address, electronic mail address, phone number, and facsimile number of the
 - (i) applicant's principal place of business in the applicant's state of domicile; and
 - (ii) applicant's principal place of business in this state;

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(F) electronic mail address the applicant desires the division to utilize to
communicate with the applicant;
(G) internet address of the applicant; and
(H) federal employer identification number of the applicant;
(3) a copy of the business license issued by the department;
(4) audited financial statements for each of the preceding two calendar years;
(5) a biographical information affidavit for each officer, director, and individual
acting in a fiduciary capacity that includes
(A) the affiant's full name;
(B) the physical address, mailing address, electronic mail address,
telephone number, and facsimile number where the affiant works;
(C) the affiant's employment record for the past ten years which includes
for each office and position held the
(i) affiant's title;
(ii) beginning and ending dates;
(iii) employer's name, address, and telephone number;
(iv) type of business; and
(v) name of the affiant's supervisor or contact person;
(D) any judicial, administrative, regulatory, or disciplinary action during
the past ten years taken against any occupational, professional, or vocational license or
permit the affiant holds or has held;

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- (E) any guilty or nolo contendere plea, or conviction of a crime during the past ten years, other than a minor traffic violation; and
- (F) any civil action in which the affiant is or was a party during the past ten years involving dishonesty, breach of trust, or a financial dispute;
- (6) a plan of operation satisfactory to the director that demonstrates that the applicant has the financial resources necessary to sustain operations for at least two years with qualified staff at the proposed level of service and in the proposed service area or areas;
- (7) a plan demonstrating actions the applicant will take should the applicant cease operations;
- (8) a copy of each proposed membership agreement, proposed fee or other consideration, and the expected ratio of the total annual membership benefits to the total amount of annual considerations;
- (9) all agreements directly or indirectly associated with membership agreements including reciprocal provider agreements, aircraft lease agreements, and service contracts;
- (10) a certification issued by the Department of Health and Social Services under AS 18.08.082(a)(3); and
- (11) a detailed description of any criteria used in determining who is eligible for a membership agreement.
- (c) In responding to (b)(6)(D), (E), and (F) of this section, no response is required if the record has been sealed or expunged, and the affiant has personally verified that the record was sealed or expunged. If a response is required, the affiant shall provide details including
 - (1) the nature of the action or crime;

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	(2) dates;			
	(3) locations; an	.d		
	(4) disposition.			
(d) A	renewal provider	regist	ration application m	ust include
, ,	(1) the renewal l	bienni	al registration appli	cation fee under 3 AAC 31.060(a)(33);
and	``			
	(2) all of the req	uirem	ents under $(b)(2) - c$	(11), and (c) of this section.
(e) If				d to the director in a registration
, ,				registration application by sending the
	-			change. If an officer, director, or
J			,	e registration application has been filed
_	-	-		ormation affidavit not later than 30
	appointment of th			
•		-		ector under this section is confidential
	ect to public inspec			
ana not suoje	-		nation affidavits;	
	,, , ,		confidential under	AS 21 06 060
(a) In	•			
	-		-	erwise, "activities occurring in this
state" include	e provider flights to	and 1	rom this state. (Eff	/, Register
Authority:	AS 21.06.060		AS 21.36.355	AS 21.61.109
	AS 21.06.090		AS 21.61.105	

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- **3 AAC 31.620. Provider bond requirements.** (a) A registration will not be issued by the director unless the provider posts with the director a bond in the amount of \$100,000, issued by a corporate surety authorized under AS 21 to act as surety and conditioned upon the provider's faithful fulfillment of its membership agreements. The director will surrender the bond after the provider has been registered in this state for two years.
- 3 AAC 31.630. Reinstatement, suspension, or revocation of registration. (a) If, after 30 days from the date a provider's biennial registration period ends, a provider has failed to file its provider renewal biennial registration application for the next biennial renewal period, the provider may not solicit or write any new membership agreements in this state until such time the provider submits a provider renewal biennial registration application and pays the fee under 3 AAC 31.060(a)(33).
- (b) The director, after a hearing, may suspend or revoke a provider registration for any of the following causes:
- (1) failure to meet the provider registration application requirements under 3 AAC 31.610;

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	(2) failure to meet the provider bond requirements under 3 AAC 31.620;
	(3) failure to comply with membership agreements issued to residents of this
state;	
	(4) the provider is in unsound condition, or in a condition, or using methods or
practices in th	e conduct of its business, that render its further transaction of insurance in this state
injurious or h	azardous to its air ambulance service members or to the public;
	(5) ceasing provider operations in this state without first providing at least 60
days' notice b	y certified mail to the director and obtaining the director's written authorization.
(c) Su	spension of a provider's registration shall be for a fixed period of time determined
by the directo	r, or until the occurrence of a specific event necessary for remedying the reasons
for suspension	n. The director may modify, rescind or reverse a suspension under this section.
(d) D	uring the period of suspension, the provider
	(1) may not solicit or write any new or newal membership agreements in this
state;	
	(2) shall file its renewal biennial provider registration application and pay the
fees required	under 3 AAC 31.600 – 3 AAC 31.690; and
	(3) may service its outstanding membership agreements in force in this state as if
the registratio	n had continued in full force. (Eff/, Register)
Authority:	AS 21.06.090 AS 21.61.105 AS 21.61.109

3 AAC 31.640. Trade practices. (a) If the benefits under a membership agreement are in whole or in part contingent upon a medical necessity determination by the provider,

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- (1) medical necessity must be determined by a qualified medical professional;
- (2) what constitutes medical necessity must be clearly defined in the membership agreement.
 - (b) A provider shall comply with 3 AAC 26.605 3 AAC 26.749.
 - (c) A membership agreement must include
 - (1) a statement that the membership agreement is an insurance contract;
 - (2) the effective date of the agreement;
- (3) a grace period of 30 days for payment of a renewal air ambulance service membership fee;
- (4) a free-look period of 10 days during which a membership application may be withdrawn by the applicant with a full refund of any air ambulance service membership fee; and
- (5) if eligibility for a membership agreement is contingent upon the applicant's current and continuing insurance coverage, a description of what constitutes acceptable insurance coverage.
- (d) A provider may not condition membership or continued membership on a person's health status.
- (e) A membership agreement may not contain a provision asserting exclusive or discretionary authority to interpret the terms of the agreement.
- (f) An air ambulance service membership fee or other consideration must be reasonable in relation to the benefits provided under a membership agreement and in aggregate must reasonably approximate the amounts that the members would expect to pay in the absence of the

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membership agreement over the period covered by the membership agreement. (Eff.
/, Register)
Authority: AS 21.06.090 AS 21.61.106 AS 21.61.109
3 AAC 31.650. Membership agreements. (a) A membership agreement may not be issued or
renewed in this state unless
(1) filed with and approved by the director under AS 21.42.120; and
(2) in compliance with 3 AAC 31.205, 3 AAC 31.215(c) – 3 AAC 31.215(h), and
3 AAC 31.250.
(b) A provider may deliver a membership agreement consistent with
AS 21.42.250(c). (Eff/, Register)
Authority: AS 21.06.090 AS 21.61.106 AS 21.61.109
3 AAC 31.660. Provider records. (a) A provider shall establish and maintain on an annual
basis complete and accurate records and accounts of the provider's transactions and operations in
this state.
(b) A provider shall reply in writing within 10 working days to a records inquiry of the
director. The director may inspect or request summary or detailed copies of records and accounts
for examination by the division. (Eff/, Register)
Authority: AS 21.06.090 AS 21.61.106 AS 21.61.109

3 AAC 31.690. Definitions. In 3 AAC 31.600 - 3 AAC 31.690,

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	(1) "membership agreement" means an air ambulance membership agreement as
defined under	AS 21.61.110(2);
	(2) "provider" means an air ambulance service provider as defined under AS
21.61.110(3).	(Eff/, Register)
Authority:	AS 21.06.090 AS 21.61.109
	Article 6. General Provisions.
3 AAC 31.900	is amended to add a new paragraph to read:
	(7) "department" means the Department of Commerce, Community, and
Economic Dev	velopment. (Eff. 12/4/94, Register 132; am 4/20/97, Register 142; am (Eff.
	_/, Register)
Authority:	AS 21.06.090 AS 21.09.200