Alaska Medicaid Coordinated Care Initiative (AMCCI)

INITIAL HEALTH SCREENING TOOL

4/9/2014

Purpose

The purpose of the Initial Health Screening is to enable vendors to obtain a high level snapshot of each members healh care and other psycho/social needs. Using the acuity score of the member, vendors will be able to better prioritize and manage delivery of case management services. Higher acuity scores may indicate a greater need and intensity of case management services required of vendors.

Instructions

General: The Case Manager will screen the member using the Initial Health Screening tool and record the score that is most consistent with the members response.

- (1) Case Managers must review and become familiar with the Initial Health Screening Tool
- (2) Contact member each and arrange a time to perform the Initial Health Screening (DHCS prefers this is a face to face meeting, however other methods are acceptable as stated in RFP)
- (3) Case Managers will interview the member regarding each category and select the criteria that best describes the member's current situation most appropriately and record the cooresponding score for that condition category set in column F.
- (4) Case Managers will complete the Scoring Summary tab by entering all Initial Health Screening scores completed on previous tabs and calculate the total sum.
- (5) DHCS will prepopulate the Initial Health Screening: Member tab with the Member Name, Member Medicaid ID #. The remaining information will be completed by the vendor's case manager during the Initial Health Screening.
- (6) Vendors are required to submit to DHCS all member screening data required, only after the screening is complete.

Tab Name	Additional Instruction
A - Cover	Cover
B - Instruction	Instruction
C - Vendor	Vendor Identification (this tab must be submitted with all Initial Screenings)
D - Member	Member Screen
E - Social	Social Screen
F - Health	Heatlh Screen
G - Provider	Provider Utilization
H - Medication Knowledge	Medication Knowledge
I - Key & Score Summary	Key & Score Summary

Information Requested	Vendor Information
Vendor Name	
Vendor Number	
Agency Contract Number	
AK Medicaid ID (if applicable)	
NPI (if applicable)	

Initial Health Screening: Member

Member Information	
Name (first, middle initial, last)	
Street Address	
City	
State/Zip	
AMCCI Region	
Home Phone	
Cell Phone	
Date of Birth	
Age	
Medicaid ID Number	
Other insurance	
Demographic Data	
Race	
Language	
Gender	
Marital Status	
Living Arrangements	
Household Data (Enter	the number of people living in your home)
Self	
Spouse or Significant Other	
Parent(s)	
Grandparent(s)	
Number of Sibling(s) (aunts or uncles)	
Number of Children	
Number of Other People	
-	Enter the name of the member's preferred providers, as member states)
Preferred Care Provider	
Preferred Pharmacy	
Preferred Hospital	
Preferred Dentist	
Preferred Behavioral Health Provider	
Other Comments:	

Initial Health Screening: Social				
Date:				
Member ID#:		Member DOB:		
Member Name:		Case Manager Name:		

Condition	Level of Acuity				Score
Category Set	0	1	2	3	
Housing	Living in my own home	• Living with my extended family or friend's	Living in my own home or with my extended family or friend's	Staying at homeless shelter; or	
	Home/rent payments usually paid on time	Home/rent payments usually paid on time	Home / rent often paid late	• Staying in vechicle (homeless); or	
	Home/rent payments are usually current	Home/rent payments are usually current	Home / rent payments may now be over due	• Staying outdoors (homeless)	
Food	Regularly obtains groceries for home	Regularly obtains groceries for home	Groceries are not obtained regulary	Groceries are not obtained regulary	
	Meals are prepared regularly (or delivered regularly) at home	Meals are NOT prepared regularly (or delivered regularly) at home	Meals are NOT prepared regularly (or delivered regularly) at home	 Meals are NOT prepared at home 	
	Eats meals regularly	Misses some meals	Frequently misses meals - often hungry	 Searches for food to eat - always hungry 	
Transportation	Owns or leases vehicle	 Arranges own transportation (i.e. borrows vehicle, obtains ride from friend / family, uses taxi, or uses public transportation, etc.) 	May or may not be able to arrange transportation	May or may not be able to arrange transportation	
	Independently transports self	Independently transports self thru resources	• Is 100% dependent on others to provide transportation but DOES NOT require escort	Is 100% dependent on others to provide transportation and requires escort	

Condition	Level of Acuity S					
Category Set	0	1	2	3		
Support System	• Interacts socially with family &/or friends regularly	May or may not interact socially with family &/or friends regularly	May or may not interact socially with family &/or friends regularly	Does NOT interact with family or friends		
	• Feels supported emotionally by family &/or friends (as needed)	• Feels supported emotionally by family &/or friends (as needed)	Does NOT feel supported emotionally by family &/or friends	Does NOT feel supported emotionally by family &/or friends		
	Would or has obtained professional support (as needed)	Would or has obtained professional support (as needed)	Would or has obtained professional support (as needed)	Has not, is reluctant, or will not obtain professional support (as needed)		
Language	Communicates English fluently	Limited ability to communicate in English (i.e. broken English)	Limited ability to communicate or communicates fluently in English	Does NOT communicate English fluently		
	Understands English fluently	Understands English fluently	Does NOT understand English fluently	Does NOT understand English fluently		
		May need personal representative and/or interpreter	Requires interpreter or personal representative	Requires personal representative and interpreter		
		<u>I</u>		TOTAL ACUITY SCORE	0	

Other Comments:			

Initial Health Screening: Health				
Date:				
Member ID#:		Member DOB:		
Member Name:		Case Manager Name:		

Condition		Level of Acuity				
Category Set	0	1	2	3		
Health Awareness	Able to list health conditions	Able to list health conditions	Unable to list all health conditions	Unable to list all health conditions		
	Understands all impacts of health conditions	Does not understand all impacts of health conditions	Does not understand all impacts of health conditions	Inability to understand all impacts of health conditions		
Healthcare Use	Seeks healthcare timely	Does NOT seek healthcare timely	Does NOT seek healthcare timely	Does NOT seek healthcare timely or at all		
	Schedules healthcare appointments	Usually schedules healthcare appointments	Usually schedules healthcare appointments	Does NOT usually schedule healthcare appointments		
	Usually keeps healthcare appointments	Usually keeps healthcare appointments	Frequently misses healthcare appointments	Primarily uses urgent care centers or hospital emergency room care		
Self Management Awareness (i.e. BP, vital signs, blood sugar, etc. as required by	Can list daily health monitoring required	Can list daily health monitoring required	Limited ability to list daily health monitoring required	Limited to no ability to list daily health monitoring required		
healthcare provider)	Understands importance of monitoring health condition	Limited understanding of importance of monitoring health conditions	Limited understanding of importance of monitoring health condition	Little to no understanding of importance of monitoring health condition		
	Performs daily monitoring of health conditions	Performs daily monitoring of health conditions	Inconsistently performs daily monitoring of health conditions	Does not perform daily monitoring of health conditions		

Condition		Level o	f Acuity		Score
Category Set	0	1	2	3	
Medication Use	May or may not take OTC meds	May or may not take OTC meds	May or may not take OTC meds	May or may not take OTC meds	
	Takes up to 1 Rx med daily (excluding pain Rx)	Takes 2 Rx meds daily (excluding pain Rx)	• Takes 3 - 5 Rx meds daily (excluding pain Rx)	• Takes >5 Rx meds daily (excluding pain Rx)	
	• Takes no pain Rx meds	• Takes pain Rx meds < 3 days/week	• Takes pain Rx meds 3 - 5 days/week	• Takes pain Rx meds >6 days/week	
Medication Awareness	Can list all medications	Can list all medications	Cannot list all medications	Cannot list any medications	
	Aware of dosage regime	Some confusion about dosage regime	Very confused about dosage regime	No awareness of dosage regime	
	Usually compliant with medication regime	Occasionally non-compliant with medication regime	Frequently non-compliant with medication regime	NOT compliant with medication regime (usually does not take required medications)	
Behavioral Health Awareness	No mental health issues identified; or	Receives routine outpatient mental health care	Receives inconsistent outpatient mental health care	Receives inconsistent or no outpatient mental health care	
	Long term stability demonstrated	Requires some outpatient psych crisis intervention	Requires frequent outpatient psych crisis intervention	May or may not obtain outpatient psych crisis intervention or uses hospital ER for psychiatric crisis intervention	
	O Inpatient psych hospital stays in last year	O Inpatient hospital psych stays in last year	• 1 -2 Inpatient hospital psych stays in last year	• > 2 Inpatient hospital psych stays in last year	

Condition	Level of Acuity				
Category Set	0	1	2	3	
	No use of illicit controlled drugsUsually meets daily life	 Alcohol use = > 4 to 11 days/month No use of illicit controlled drugs Usually meets daily life responsibilities 	 Use of illicit controlled drugs < 12 days/month Sometimes does not meet daily life responsibilities 	 Alcohol use = > 12 days/month; AND/OR Use of illicit controlled drugs > 12 days/month Frequently has difficulty meeting daily life responsibilities 	
				TOTAL ACUITY SCORE	0

Other Comments:	

Initial Health Screening: Provider Utilization				
Date:				
Member ID#:		Member DOB:		
Member Name:		Case Manager Name:		

Condition		Lev	el of Acuity		Score
Category Set	0	1	2	3	
Primary Care	Consistently uses 1 provider	• 2 different providers	• 3-4 different providers	No PC provider; or	
Providers				• =>5 different providers	
Pharmacies	Consistently uses 1 pharmacy	2 different pharmacies	• 3 different pharmacies	Does not use a pharmacy, though member has current unfilled prescription; or	
				• = > 4 different pharmacies	
Hospitals	Consistently uses 1 hospital	• 2 different hospitals	• 3 different hospitals	• =>4 different hospitals	
Dental Providers	Consistently uses 1 dentist	• 2 different dentists	• 3 different dentists	Does not use a dentist though member has a current oral dx such as pain, infection, etc.); or	
				• = > 4 different dentists	
Behavioral Health Providers	No BH provider required (no BH dx)	Consistently uses 1 BH provider	• 2 different BH provider	No BH provider, though needed (current BH dx); or	
				• =>3 different BH provider	
		•	·	TOTAL ACUITY SCORE	0

Condition	Level of Acuity			Score	
Category Set	0	1	2	3	

Other Comments:			

Initial Health Screening: Medication Knowledge					
Date:					
Member ID#:		Member DOB:			
Member Name:		Case Manager Name:			

Condition Category Set	Level of Acuity					
	0	1	2	3		
Medication Knowledge: Medical Reason	Can list their medical condition(s) or illness(s) for which medication is prescribed	Can list most of their medical condition(s) or illness(s) for which medication is prescribed	CANNOT list most of their medical condition(s) or illness(s) for which medication is prescribed	CANNOT list most of their medical condition(s) or illness(s) for which medication is prescribed		
Medication Knowledge: Treatment Acceptance	States all their prescribed medication(s) are necessary	States MOST of their prescribed medication(s) are necessary	States FEW of their prescribed medication(s) are necessary	States NONE of their prescribed medication(s) are necessary		
Medication Knowledge: Medication Problems	States NO problems with prescribed medication(s) use	States problems with prescribed medication(s) use	States problems with prescribed medication(s) use	States prescribed medication(s) CAUSE their medical problems		
		Discussed problems with prescribing medical professional	DID NOT discuss problems with prescribing medical professional	MAY or MAY NOT have discussed their problems with prescribing medical professional		
Medication Knowledge: Efficacy	States all their prescribed medication(s) are either very helpful or helpful	States most of their prescribed medication(s) are either very helpful or helpful	States is NOT SURE if prescribed medication(s) are helpful	States prescribed medication(s) ARE NOT helpful		
Medication Knowledge: Unused Medication	States all unused prescribed medication(s) is given to medical professional(s) for disposal	States unused prescribed medication(s) is disposed of in home sink, toilet or trash	States unused prescribed medication(s) remains in home in case I need it	States unused prescribed medication(s) is given to family or friends		
	•	•	•	TOTAL ACUITY SCORE	0	

Other Comments:			

Initial Health Screening: Score Summary					
Date:					
Member ID#:		Member DOB:			
Member Name:		Case Manager Name:			

Condition Category	Points
Social Screening	0
Housing	0
Food	0
Transportation	0
Support System	0
Language	0
Health Screening	0
Health Awareness	0
Healthcare Use	0
Self Management	0
Medication Use	0
Medication Awareness	0
Behavioral Health Issues	0
Substance Use	0
Provider Utilization	0
Primary Care Providers	0
Pharmacies	0
Hospitals	0
Dental Providers	0
Behavioral Health Providers	0
Medication Knowledge	0
Medical Reason	0
Treatment Acceptance	0
Medication Problems	0
Efficacy	0
Unused Medication	0
TOTAL SCORE	0

KEY				
Acuity Level	Acuity Point Range			
Low	0 - 22			
Medium	23 - 44			
High	= > 45			