



Department of Health and Social Services  
Finance and Management Services  
Grants and Contracts Support Team  
3601 C Street, Suite 578  
Anchorage, Alaska 99503

**RFP #0614-075**  
**Alaska Medicaid Coordinated Initiative**

**Amendment #6**

**Amendment Issue Date: 4/14/2014**

**Please alter the following language to match the amendment.**

**IMPORTANT NOTE TO OFFERORS:** Only the following items referenced in this amendment are to be changed. All other sections of the RFP remain the same. A copy of the amendment is available on the State's Online Public Notice website.

**Item #1: Attached Vendor Report Template**

**Item #2: Remove and replace Initial Health Screening Tool,** new version includes the Medication Knowledge Form

**Item #3: Attached Customer Satisfaction Survey**

**Item #4: Attached Medication Compliance Form**

- 1. Question:** Section 5.10, sub-section 1, page 53 of the RFP: We would like to request the Attachment regarding the Vendor's requirement for the customer service satisfaction survey.

**Answer:** See Vendor Report Template

- 2. Question:** Section 7.02.e, page 72: Please describe what is meant by the statement that the proposal should "include automation solutions that align with the goal of interoperability." What does the State mean by interoperability for this Vendor?

**Answer:** Interoperable means able to communicate and exchange data accurately, effectively, securely, and consistently with different information technology systems, software applications, and networks, in various settings; and exchange data such that the clinical or operational purpose and meaning of the data are preserved and unaltered. [42 CFR 411.351 Definitions]

DHCS will give preference to vendor proposals that offer automated system solutions where applicable over manual processes. However, for the purposes of this RFP, the DHCS does not require vendors obtain or maintain a specific type of systems nor interoperability. See RFP 5.08.

Examples of where the State has undertaken several projects to promote automation and interoperability include but are not limited to initiatives and requirements implemented by the federal government such as privacy security, HIPAA, Electronic Data Interchange (EDI), National Provider

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Number (NPI), Health Information Technology (HIT), Health Information Exchange (HIE), Electronic health record (EHR), Meaningful Use, and many others.

5.08 Information and Data Requirements, states in part:

The Vendor must operate and maintain processes and/or systems to support the collection, maintenance, and submission of required information, data, and reports. These functions may encompass both automated and manual processes required to provide standard information, data, and reporting to the Division of Health Care Services (DHCS).

DHCS recognizes that the Vendor's solution for meeting these requirements may include alternative reporting methods, content, and formatting for presentation of data. Within the Vendor's proposal, the Vendor should present the information, data, and reporting conceptual equivalency of the Vendor's solution.

## EVALUATION CRITERIA AND VENDOR SELECTION

### 7.02 Methodology Used for the Project (30 Percent)

Proposals will be evaluated against the questions set out below:

**[e] Does the Vendor's proposal include automation solutions that align with the goal of interoperability?**

- 3. Question:** Confirm that the Vendor should not include any information about the cost methodology in the technical proposal.

**Answer:** That is correct; you can provide your methodology but should not provide a cost in the technical proposal.

- 4. Question:** Section 4.01 (page 25) – this section indicates that “Case Management Program Participation generally lasts for 12 months”. Section 4.02.2 (page 26) indicates that “Participating members will have their care guided through twelve consecutive months.” For the members that will participate in this new program, how many months should we assume an average member will participate in Phase 1? Can AMCCI members continue on the program during Phase 1, Year 2? Can an AMCCI member continue on the program through Phase I and into Phase II?

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