

## Alaska Low Income Home Energy Assistance Program (LIHEAP) Model Plan Proposed Revisions for FY27

Non-substantive changes, such as formatting and language revisions, are not included. All instances of “FY26” are changed to “FY27” in the draft document.

| Section                        | Subsection                          | Proposed Revision                                                                                                                                                                                                                                                                                                                               |
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| Section 1 – Program Components | Estimated Funding Allocation – 1.2  | <ul style="list-style-type: none"> <li>Updated the estimated funding allocation percentages and prior year totals based on the most current available program data. These figures are estimates for planning purposes and may differ from final reported expenditures.</li> </ul>                                                               |
| Section 1 – Program Components | Determination of Eligibility - 1.10 | <ul style="list-style-type: none"> <li>In the “Other” section changed the online application go-live date from October 1, 2025 to September 1, 2026.</li> </ul>                                                                                                                                                                                 |
| Section 3 – Cooling Assistance |                                     | <ul style="list-style-type: none"> <li>Removed prior-year placeholder language as Alaska does not operate a Cooling Assistance component. In accordance with ACF guidance, Section 3 was left incomplete.</li> </ul>                                                                                                                            |
| Section 4 – Crisis Assistance  | Crisis Eligibility – 4.9            | <ul style="list-style-type: none"> <li>Removed disaster-related benefit language because disaster-related assistance is addressed separately in Section 4.18.</li> </ul>                                                                                                                                                                        |
| Section 4 – Crisis Assistance  | Crisis Requirements – 4.10          | <ul style="list-style-type: none"> <li>Removed outdated language regarding development of the online application and added information about DPA’s dedicated outreach unit, which travels throughout the state to assist households with completing and submitting applications and, when feasible, processing applications on site.</li> </ul> |

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| Section 4 – Crisis Assistance | Attachment – FY27 Model Plan – Benefit Levels, 2605(c)(1)(B) – 4.12 Explanation                              | <ul style="list-style-type: none"> <li>Removed explanation because the language addressed equipment repair and replacement under section 4.15, which is no longer applicable due to the change in Section 4.14.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                |
| Section 4 – Crisis Assistance | Benefit Levels – 4.14                                                                                        | <ul style="list-style-type: none"> <li>Changed response from “Yes” to “No” to clarify that Alaska does not use Crisis Assistance funds for equipment repair or replacement. Repair and replacement services are addressed through the Weatherization Assistance component.</li> </ul>                                                                                                                                                                                                                                                                                                                                     |
| Section 4 – Crisis Assistance | Benefit Levels – 4.15                                                                                        | <ul style="list-style-type: none"> <li>Removed prior-year equipment repair and replacement selections to correct Section 4.15. Alaska does not use Crisis Assistance funds for equipment repair or replacement, as reflected in the revised response to Section 4.14.</li> </ul>                                                                                                                                                                                                                                                                                                                                          |
| Section 4 – Crisis Assistance | Benefit Levels – 4.18                                                                                        | <ul style="list-style-type: none"> <li>Updated the disaster-related crisis assistance narrative to clarify that heating-system repair and replacement are normally provided through Alaska Housing Finance Corp’s (AHFC) Weatherization Program, while available LIHEAP funds may be used for disaster-related repairs, replacement, energy-supply shortages, temporary shelter, transportation, and utility reconnection costs during a declared disaster or emergency. Also clarified advance-approval requirements, geographical limitations, and the types of declarations that may qualify as a disaster.</li> </ul> |
| Section 5 – Weatherization    | Attachment – FY27 Model Plan – Eligibility, 2605(c)(1)(A), 2605(b)(2) – Assurance 2 – 5.3 – AHFC WX MOA-2026 | <ul style="list-style-type: none"> <li>Updated the AHFC Weatherization MOA attachment to replace the 1999 version with the current 2026 agreement.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Section 5 – Weatherization    | Types of Assistance – 5.11                                                                                   | <ul style="list-style-type: none"> <li>Revised the minor roof repair limit from \$3,000 to \$5,000 to reflect the updated limit included in the 2026 AHFC Weatherization MOA.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                  |

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| Section 6 – Outreach                               | Outreach Activities – 6.1                                                                                                           | <ul style="list-style-type: none"> <li>Selected “Other” and added information about DPA’s dedicated outreach unit, which travels throughout the state to provide LIHEAP program information and assist households with completing and submitting applications.</li> </ul>                                                                                                                                                                                   |
| Section 9 – Energy Suppliers                       | Direct payments – 9.1 Exceptions                                                                                                    | <ul style="list-style-type: none"> <li>Added language clarifying that the Division may issue supplemental benefit payments directly to recipients when it determines that direct payment is appropriate for program administration.</li> </ul>                                                                                                                                                                                                              |
| Section 9 – Energy Suppliers                       | Attachment – FY27 Model Plan – Energy Suppliers, 2605(b)(7) – Assurance 7 – Section 9 – Vendor Agreement                            | <ul style="list-style-type: none"> <li>New vendor contract for FY27 – FY31.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                      |
| Section 10 – Program, Fiscal Monitoring, and Audit | 10.2a – Describe your auditor selection process                                                                                     | <ul style="list-style-type: none"> <li>Clarified that the Alaska Division of Legislative Audit conducts the State’s annual Single Audit and added a link to the published reports:<br/> <a href="https://legaudit.akleg.gov/audits/single-audits/">https://legaudit.akleg.gov/audits/single-audits/</a> </li> </ul>                                                                                                                                         |
| Section 10 – Program, Fiscal Monitoring, and Audit | 10.3 – Describe audit findings from the most recently audited fiscal year                                                           | <ul style="list-style-type: none"> <li>Updated to include LIHEAP-related audit findings and their current resolution status, as reported in the State of Alaska Single Audit for the fiscal year ended June 30, 2025.</li> </ul>                                                                                                                                                                                                                            |
| Section 10 – Program, Fiscal Monitoring, and Audit | 10.5 – Describe Your monitoring process for compliance at each level below.<br><b>Local Administering Agencies/District Offices</b> | <ul style="list-style-type: none"> <li>Added desk reviews as a district office monitoring method and updated the description to clarify that designated Heating Assistance Program staff review cases when potential errors are identified through program reports. Also added the accuracy reviews completed by Eligibility Technician leads and supervisors for newly trained Eligibility Technician I staff during their probationary period.</li> </ul> |

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| Section 10 – Program, Fiscal Monitoring, and Audit      | 10.6 – Explain, or attach a copy of your local agency monitoring schedule and protocol       | <ul style="list-style-type: none"> <li>Clarified that a local agency monitoring schedule and protocol are not applicable because Alaska does not use local administering agencies to administer or process LIHEAP applications. Monitoring of cases processed by state district office staff is addressed in Section 10.5.</li> </ul> |
| Section 10 – Program, Fiscal Monitoring, and Audit      | 10.7 – Describe how you select local agencies for monitoring reviews.<br><b>Desk Reviews</b> | <ul style="list-style-type: none"> <li>Revised response to clarify that criteria for selecting local agencies for desk review are not applicable because Alaska does not use local administering agencies or subrecipients to administer or process LIHEAP applications.</li> </ul>                                                   |
| Section 11 – Timely and Meaningful Public Participation | 11.1 – How did you obtain input from the public in the development of your LIHEAP plan       | <ul style="list-style-type: none"> <li>Updated the public participation description to reflect the August 12, 2026, public hearing date.</li> </ul>                                                                                                                                                                                   |
| Section 11 – Timely and Meaningful Public Participation | 11.2 – List the date and location(s) that you held public hearing(s)                         | <ul style="list-style-type: none"> <li>Updated the Public Hearing date to August 12, 2026.</li> </ul>                                                                                                                                                                                                                                 |
| Section 11 – Timely and Meaningful Public Participation | 11.3 – How many parties commented on your plan at the hearings                               | <ul style="list-style-type: none"> <li>Temporarily left blank pending completion of the public hearing; this section will be updated to reflect the number of parties that commented.</li> </ul>                                                                                                                                      |
| Section 11 – Timely and Meaningful Public Participation | 11.4 – Summarize the comments you received at the hearing(s)                                 | <ul style="list-style-type: none"> <li>Temporarily left blank pending completion of the public hearing; this section will be updated with a summary of comments received.</li> </ul>                                                                                                                                                  |
| Section 11 – Timely and Meaningful Public Participation | 11.5 – What changes did you make to your LIHEAP plan as a result of public                   | <ul style="list-style-type: none"> <li>Temporarily left blank pending completion of the public hearing; this section will be updated to describe any changes made to the LIHEAP Model Plan as a result of public participation and comments received.</li> </ul>                                                                      |

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|                                                      | participation and solicitation of input?                                                       |                                                                                                                                                                                                                                                                                                                                                     |
| Section 12 – Fair Hearings                           | 12.1 – How many fair hearings did the Grant recipient have in the prior federal Fiscal Year?   | <ul style="list-style-type: none"> <li>Updated the number of fair hearings decided during the prior federal fiscal year to <b>3</b>, based on FFY 2025 hearing outcomes.</li> </ul>                                                                                                                                                                 |
| Section 16 – Performance Goals and Measures, 2605(b) | 16.1 – Describe your progress toward meeting the data collection and reporting requirements... | <ul style="list-style-type: none"> <li>Updated to reflect Alaska’s current progress toward meeting LIHEAP performance-measure requirements, including eligibility-system enhancements, vendor energy-usage data collection, ongoing data-quality improvements, and implementation of the online HAP application for the FFY 2027 season.</li> </ul> |
| Section 17 – Program Integrity, 2605(b)(10)          | 17.1 b – Describe strategies in place for advertising fraud reporting...                       | <ul style="list-style-type: none"> <li>Removed information regarding partner fraud training because it does not describe a public outreach or advertising strategy.</li> </ul>                                                                                                                                                                      |
| Section 17 – Program Integrity, 2605(b)(10)          | 17.2 – Identification Documentation Requirements                                               | <ul style="list-style-type: none"> <li>Corrected the identification requirement selections to indicate that Social Security cards are requested, and Social Security numbers are required for all household members. Removed the redundant selections for the applicant and adult household members.</li> </ul>                                     |
| Section 17 – Program Integrity, 2605(b)(10)          | 17.10 – Investigations and Prosecutions                                                        | <ul style="list-style-type: none"> <li>Updated the recoupment procedures to clarify that outstanding overpayments may be recovered by reducing a future Heating Assistance Program benefit or supplemental payment otherwise issuable for the household’s benefit.</li> </ul>                                                                       |

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| Plan Attachments | Delegation Letter                                   | <ul style="list-style-type: none"> <li>Updated to replace the prior delegate with the newly designated official authorized to certify and submit the LIHEAP Model Plan on behalf of the State of Alaska.</li> </ul> |
| Plan Attachments | Minutes, notes, or transcripts of public hearing(s) | <ul style="list-style-type: none"> <li>Pending</li> </ul>                                                                                                                                                           |
| Plan Attachments | Subrecipient Contract                               | <ul style="list-style-type: none"> <li>New vendor contract for FY27 – FY31.</li> </ul>                                                                                                                              |
| Plan Attachments | FY27 Year Income Guidelines                         | <ul style="list-style-type: none"> <li>Updated Income Guidelines for FY2027.</li> </ul>                                                                                                                             |