

Alaska Psychiatric Institute

Patient Safety Culture Survey - 2026 Results

(Prepared March 23, 2026)

At a Glance

<u>2026</u>		
139 Staff Completed Survey	49% Response Rate	71% Overall Safety Score
<u>2025</u>		
124	46%	68%

Overall Results

- Overall survey response rate increased from 46 percent in 2025 to 49 percent in 2026
- Overall “composite measure average” score increased from 68% to 71%

Areas of Improvement

- **Reporting Patient Safety Events** increased by 23 points (57% to 80%), now exceeding the national benchmark of 70%. This is a significant achievement and reflects a growing culture of transparency.
- **Supervisor and Leader Support for Patient Safety** increased by 6% (from 80% to 86%), above the national benchmark of 83%, showing strong frontline leadership.
- **Hospital Management Support for Patient Safety** increased 5%, from (60% to 65%)

Areas that Declined

- **Staffing and Work Pace** decreased 6 points (61% to 55%) and is below the national benchmark of 63%.
 - Only 64% of respondents rated staffing as adequate and 38% felt the unit does not over-rely on float or PRN staff.
- **Response to Error** decreased 6 points (66% to 60%), also below the national benchmark of 65%.
 - 46% of respondents felt that reported events are not treated as personal write-ups, and 51% felt staff receive adequate support following a safety error.
- **Handoffs and Information Exchange** decreased 3 points (61% to 58%) and is below the national benchmark of 65%.
 - 40% of respondents reported having adequate time during shift changes to exchange patient information.

Results Across All 10 Areas

Each of the 10 areas is shown in the table below:

Area	2025	2026	Change	National Benchmark
Supervisor & Leader Support	80%	86%	+6%	83%
Teamwork	79%	77%	-2%	82%
Communication Openness	70%	75%	+5%	79%
Reporting Patient Safety Events	57%	80%	+23%	70%
Organizational Learning	73%	72%	-1%	76%
Communication About Error	74%	71%	-3%	74%
Hospital Management Support	60%	65%	+5%	70%
Response to Error ★	66%	60%	-6%	65%
Handoffs & Information Exchange ★	61%	58%	-3%	65%
Staffing & Work Pace ★	61%	55%	-6%	63%

Focus Areas for 2026–2027

These three areas remain below the national benchmark in both 2025 and 2026 and will be the focus of further exploration by the leadership team.

- Staffing & Work Pace — 55% (benchmark 63%)
- Response to Error — 60% (benchmark 65%)
- Handoffs & Information Exchange — 58% (benchmark 65%)

Staff Comments

- 30% of respondents provided written comments.
- Recurring themes:
 - Fear of retaliation when reporting safety concerns,
 - Inadequate break coverage and float staff availability,
 - Communication gaps between departments and between medical and psychiatric services,
 - Request that survey results be shared with all staff.