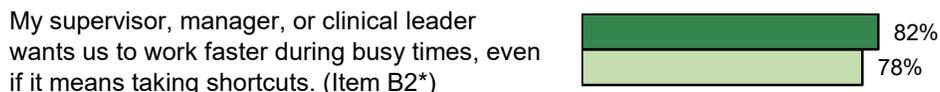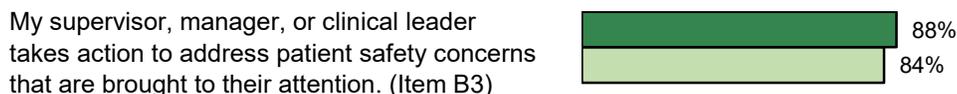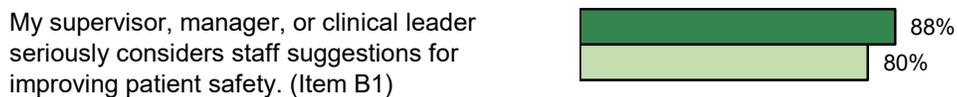# Item Comparative Results for AK Psychiatric Institute

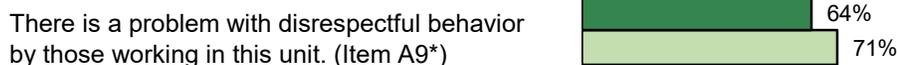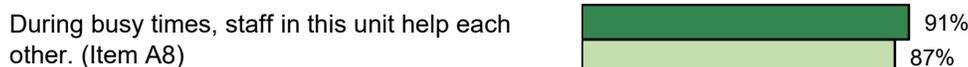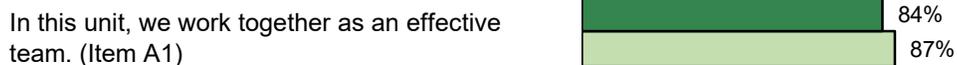| Survey Items By Patient Safety Culture Composite Measure	Survey Item % Positive Response

1. Supervisor, Manager, or Clinical Leader Support for Patient Safety
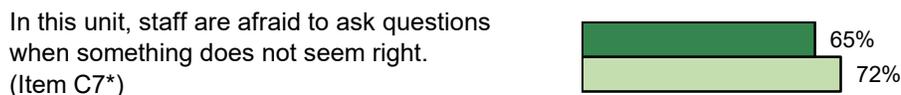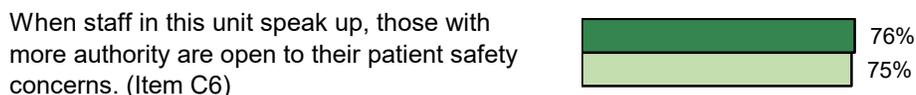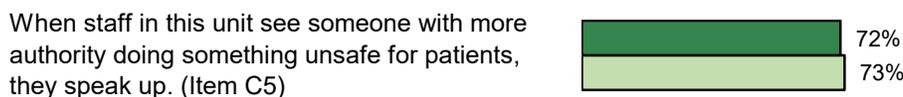
My supervisor, manager, or clinical leader seriously considers staff suggestions for improving patient safety. (Item B1)
- Your Hospital: 88%
- Database: 80%

My supervisor, manager, or clinical leader takes action to address patient safety concerns that are brought to their attention. (Item B3)
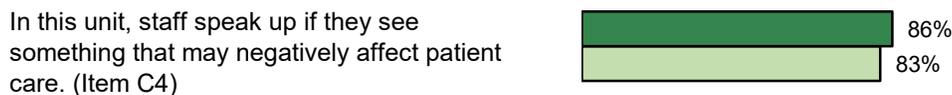- Your Hospital: 88%
- Database: 84%

My supervisor, manager, or clinical leader wants us to work faster during busy times, even if it means taking shortcuts. (Item B2*)
- Your Hospital: 82%
- Database: 78%

2. Teamwork

In this unit, we work together as an effective team. (Item A1)
- Your Hospital: 84%
- Database: 87%

During busy times, staff in this unit help each other. (Item A8)
- Your Hospital: 91%
- Database: 87%

There is a problem with disrespectful behavior by those working in this unit. (Item A9*)
- Your Hospital: 64%
- Database: 71%

3. Communication Openness

In this unit, staff speak up if they see something that may negatively affect patient care. (Item C4)
- Your Hospital: 86%
- Database: 83%

When staff in this unit see someone with more authority doing something unsafe for patients, they speak up. (Item C5)
- Your Hospital: 72%
- Database: 73%

When staff in this unit speak up, those with more authority are open to their patient safety concerns. (Item C6)
- Your Hospital: 76%
- Database: 75%

In this unit, staff are afraid to ask questions when something does not seem right. (Item C7*)
- Your Hospital: 65%
- Database: 72%

Legend:
- Your Hospital
- Database

Notes: 1) Database results are based on data from 400 hospitals included in the 2022 SOPS Hospital 2.0 Database Report; 2) An * denotes a negatively worded item, where the % Strongly Disagree/Disagree or % Never/Rarely indicates a positive response; 3) Your hospital's % positive item results are not displayed if there are fewer than three respondents or if 5% or less.

# Item Comparative Results for AK Psychiatric Institute

Survey Items By Patient Safety Culture Composite Measure	Survey Item % Positive Response

4. Reporting Patient Safety Events

When a mistake is <u>caught and corrected before reaching the patient</u>, how often is this reported? (Item D1)

- Your Hospital: 76%
- Database: 65%

When a mistake reaches the patient and <u>could have harmed the patient but did not</u>, how often is this reported? (Item D2)

- Your Hospital: 84%
- Database: 83%
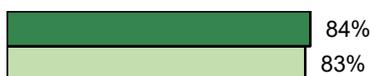
5. Organizational Learning – Continuous Improvement

This unit regularly reviews work processes to determine if changes are needed to improve patient safety. (Item A4)

- Your Hospital: 76%
- Database: 71%
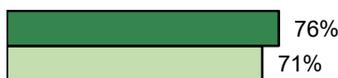
In this unit, changes to improve patient safety are evaluated to see how well they worked. (Item A12)

- Your Hospital: 72%
- Database: 66%

This unit lets the same patient safety problems keep happening. (Item A14*)

- Your Hospital: 67%
- Database: 72%

6. Communication About Error

We are informed about errors that happen in this unit. (Item C1)

- Your Hospital: 77%
- Database: 72%

When errors happen in this unit, we discuss ways to prevent them from happening again. (Item C2)

- Your Hospital: 78%
- Database: 76%

In this unit, we are informed about changes that are made based on event reports. (Item C3)

- Your Hospital: 74%
- Database: 71%

Legend:
- ■ Your Hospital
- ■ Database

Notes: 1) Database results are based on data from 400 hospitals included in the 2022 SOPS Hospital 2.0 Database Report; 2) An * denotes a negatively worded item, where the % Strongly Disagree/Disagree or % Never/Rarely indicates a positive response; 3) Your hospital's % positive item results are not displayed if there are fewer than three respondents or if 5% or less.

Item Comparative Results for AK Psychiatric Institute

Survey Items By Patient Safety Culture Composite Measure	Survey Item % Positive Response

7. Hospital Management Support for Patient Safety

The actions of hospital management show that patient safety is a top priority. (Item F1)
- Your Hospital: 79%
- Database: 75%
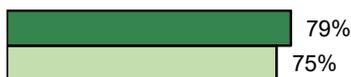
Hospital management provides adequate resources to improve patient safety. (Item F2)
- Your Hospital: 70%
- Database: 69%

Hospital management seems interested in patient safety only after an adverse event happens. (Item F3*)
- Your Hospital: 46%
- Database: 48%

8. Response To Error

When staff make errors, this unit focuses on learning rather than blaming individuals. (Item A10)
- Your Hospital: 77%
- Database: 70%

In this unit, staff feel like their mistakes are held against them. (Item A6*)
- Your Hospital: 53%
- Database: 61%

When an event is reported in this unit, it feels like the person is being written up, not the problem. (Item A7*)
- Your Hospital: 51%
- Database: 59%

In this unit, there is a lack of support for staff involved in patient safety errors. (Item A13*)
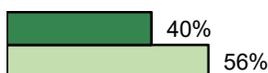- Your Hospital: 57%
- Database: 64%

9. Handoffs and Information Exchange

During shift changes, there is adequate time to exchange all key patient care information. (Item F6)
- Your Hospital: 84%
- Database: 71%

When transferring patients from one unit to another, important information is often left out. (Item F4*)
- Your Hospital: 40%
- Database: 56%

During shift changes, important patient care information is often left out. (Item F5*)
- Your Hospital: 50%
- Database: 63%

Legend:
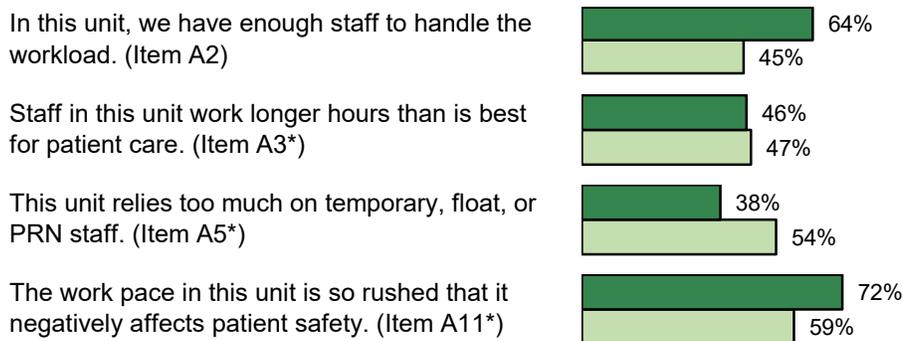- Your Hospital
- Database

Notes: 1) Database results are based on data from 400 hospitals included in the 2022 SOPS Hospital 2.0 Database Report; 2) An * denotes a negatively worded item, where the % Strongly Disagree/Disagree or % Never/Rarely indicates a positive response; 3) Your hospital's % positive item results are not displayed if there are fewer than three respondents or if 5% or less.

Item Comparative Results for AK Psychiatric Institute

Survey Items By Patient Safety Culture Composite Measure	Survey Item % Positive Response

10. Staffing and Work Pace

In this unit, we have enough staff to handle the workload. (Item A2)
- Your Hospital: 64%
- Database: 45%

Staff in this unit work longer hours than is best for patient care. (Item A3*)
- Your Hospital: 46%
- Database: 47%

This unit relies too much on temporary, float, or PRN staff. (Item A5*)
- Your Hospital: 38%
- Database: 54%

The work pace in this unit is so rushed that it negatively affects patient safety. (Item A11*)
- Your Hospital: 72%
- Database: 59%

Legend:
- ■ Your Hospital
- ■ Database

Notes: 1) Database results are based on data from 400 hospitals included in the 2022 SOPS Hospital 2.0 Database Report; 2) An * denotes a negatively worded item, where the % Strongly Disagree/Disagree or % Never/Rarely indicates a positive response; 3) Your hospital's % positive item results are not displayed if there are fewer than three respondents or if 5% or less.