

STATE OF ALASKA

Department of Health
Division of Behavioral Health



ALASKA CRISIS CONTACT CENTER

RFP #2025-1600-0279

Amendment # 2

01/30/2026

This amendment is being issued to extend the deadline for receipt of proposals, update the RFP, and answer questions submitted by potential offerors. All answers are in an Excel spreadsheet titled RFP 2025-1600-0279– Questions and Answers and posted on the State of Alaska’s Online Public Notice website.

Offerors must use Submittal Form A – Offeror Information to acknowledge this amendment.


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Changes to the RFP

Change 1: The RFP, Section 1. Introduction & Instructions, Sec. 1.03 – Deadline for Receipt of Proposals has been updated.

Change 2: The RFP, Section 1. Introduction & Instructions, Sec. 1.11 – RFP Schedule, the table has been updated to reflect the new estimated schedule.

Change 3: The RFP, Section 3. Scope of Work & Contract Information, Sec. 3.01 – Scope of Work and Deliverables, 3. Technology System Requirements (required at the time of contract), Crisis Contact Center Platform Requirements, has been updated to remove requirement *b*.

End of Amendment #2