

Request for Information

Revised February 2024



State of Alaska
Department of Education & Early Development
Division of Finance and Support Services

Date Issued: December 9, 2025

COMPUTERIZED MAINTENANCE MANAGEMENT SYSTEM (CMMS) AND FACILITY MANAGEMENT SOLUTIONS

Introduction:

The State of Alaska, Department of Education & Early Development (DEED), is issuing this Request for Information (RFI) to gather input from qualified vendors regarding a statewide, centralized Computerized Maintenance Management System (CMMS) and facility management solutions. The purpose of this RFI is to evaluate available products, services, and implementation approaches that could support a unified system for Alaska's 53 school districts.

The State is exploring the potential to procure, host, and support a single platform that provides consistent preventive maintenance processes, asset management tools, and real-time facility oversight across all districts. This initiative aims to reduce duplication of effort, improve data quality, streamline compliance reporting, and ensure equitable access to modern facility management technology—regardless of district size, capacity, or geographic location.

Information collected through this RFI will assist the State in determining procurement strategy, technical requirements, hosting and integration considerations, and the level of statewide support needed to implement and sustain the solution.

Background Information:

Alaska's school districts currently manage facility operations using a wide variety of systems, processes, and local tools. These inconsistencies create challenges for long-term planning, preventive maintenance, major maintenance forecasting, and facility condition tracking. Districts—particularly those in rural or remote areas—face barriers related to staffing, technical capacity, and cost that limit their ability to procure, implement, and maintain a robust CMMS independently.

DEED is responsible for oversight of school facility planning, maintenance standards, and major maintenance eligibility. A centralized CMMS solution would strengthen this oversight role by providing consistent data statewide, supporting compliance with preventive maintenance requirements, and enabling more accurate, data-driven decision-making related to capital planning and major maintenance prioritization.

By hosting and funding a statewide system, the State would reduce the financial and technical burden on individual school districts while increasing alignment in preventive maintenance practices. The centralized model would allow districts to operate within a shared, secure platform with local user access controls, district-level autonomy in day-to-day operations, and statewide reporting capabilities managed by DEED.

Response Information:

Respondents are encouraged to provide comprehensive information about their CMMS and facility management solutions, including products and services that support or complement the core scope. The State welcomes responses from vendors offering a single product line as well as those offering a complete suite of integrated solutions.

At minimum, respondents should address the following:

1. System Capabilities

Provide detailed information on how your solution supports or exceeds the following functions and capabilities:

- Asset lifecycle management
- Preventive and corrective maintenance management
- Work order creation, scheduling, and tracking
- Facility inspections, monitoring, and performance tracking
- Energy management or sustainability tools
- Property and space management
- Event scheduling
- Budgeting and cost tracking
- Reporting and analytics
- Records management
- Mobile access (mobile app or responsive web interface)
- User-based access controls
- Internal and external communications tools
- Billing functionality (if available)
- Integrations and available APIs

2. Hosting and Technical Requirements

Describe:

- Available hosting models (State-hosted, vendor-hosted, cloud-based SaaS, on-premises, hybrid)
- System architecture and security protocols
- Hardware, software, and network requirements
- Recommended configurations for multi-tenant or statewide implementations
- Data storage, backup, retention, and disaster recovery procedures
- Options for statewide single sign-on (SSO)

3. Implementation Approach

Provide information regarding:

- Statewide rollout strategies for multi-district implementation
- District onboarding process, including data migration
- Training, technical support, and ongoing user assistance
- Typical implementation timelines and staffing expectations
- Change management support

4. Cost Estimates

Provide high-level, non-binding cost information, including:

- Licensing and subscription models
- Hosting and storage fees
- Implementation, migration, and configuration costs
- Training and support costs
- Optional modules, add-ons, or services

5. Experience and References

Provide examples of statewide, multi-agency, or multi-tenant implementations—particularly in K–12 or other public sector environments.

6. Additional Recommendations

Respondents are encouraged to propose any products, services, tools, or approaches that may enhance the State’s ability to support school district facility management, even if beyond conventional CMMS functionality.

Important Notices:

This RFI does not extend any rights to prospective vendors or obligate the state to conduct a solicitation or purchase any goods or services, nor will the State be financially responsible for any costs associated with the preparation of any response for the requested information. This RFI is issued for the sole purpose of obtaining information as described in this notice. However, the information obtained from this request may be used to prepare a purchase or solicitation in the future.

All questions must be directed to the Procurement Officer listed below in writing, via email. The maximum size of a single email (including all text and attachments) that can be received by the State is 20mb (megabytes). If the email exceeds this size, the information must be sent in multiple emails that are each less than 20 megabytes, and each email must comply with the requirements described above.

Interested parties must submit a written response by **December 19, 2025, at 3:00 pm AKST**. Responses may be sent by e-mail to the address below:

Procurement Officer contact information:

Disney Ramos
Procurement Officer
Department of Education and Early Development
Email: eed.procurement@alaska.gov

Please note: The State does not accept responsibility for failed e-mailed response deliveries. It is the responsibility of the interested party to follow up with the procurement officer if you do not receive an email stating your response was received within 24 hours of submission.

Notice to Vendors:

Pursuant to [Administrative Order 352](#), (a) any person or business determined to support or participate in a boycott of the State of Israel will be disqualified from any procurement related to this Request for Information; and (b) the support of or participation in a boycott of the State of Israel by a person or business contracting with the State of Alaska under AS 36.30 constitutes grounds for termination of the contract.

[Administrative Order 352](#) does not apply to a contract if the person or business has fewer than 10 employees; or the amount to be paid under the contract, excluding renewals and options available under the contract, is less than \$100,000.