

Request for Information



State of Alaska
Department of Health
Division of Health Care Services

RFI Number: 26-004
Date Issued: November 6, 2025

THIRD-PARTY LIABILITY (TPL) CONTRACTOR SERVICES

Introduction:

The State of Alaska (SOA), Department of Health (DOH), Division of Health Care Services (DHCS), is seeking information from qualified vendors regarding the provision of Third-Party Liability (TPL) contractor services to support the Recoveries and Reclamation Program. The Division is exploring contractor capabilities to identify, coordinate, and recover Medicaid expenditures from liable third parties, as required under federal and state law.

This Request for Information (RFI) is issued solely for information and planning purposes. Responses will assist the State in refining requirements, evaluating available solutions, and determining the feasibility of future procurement.

Background Information:

The Medicaid program requires states to ensure that Medicaid is the payer of last resort. As part of this mandate, Alaska must identify and pursue third-party resources — including health insurers, casualty insurance carriers, and other liable parties — to offset Medicaid expenditures.

The Recoveries and Reclamation Program within DHCS oversees these activities. Current operations include:

1. Identify liable third parties through data matching and coordination with insurers, employers, and state/federal databases. Coordination including but not limited to provider relations and provider education.
2. Cost avoidance measures to prevent inappropriate Medicaid payment when third-party coverage exists.
3. Recovery of payments from third-party carriers after claims have been paid.
4. Coordination with the federal Centers for Medicare and Medicaid Services (CMS) to ensure compliance with federal cost-sharing and reporting requirements.
5. Administration and implementation of the Health Insurance Premium Payment (HIPP) program.

The Division is evaluating contracting with a TPL vendor to improve program efficiency, increase recoveries, and ensure compliance with applicable federal and state regulations.

Response Information:

Vendors who believe they can provide TPL services to SOA are encouraged to submit a written response. Responses must include, at a minimum:

1. Company Profile – Name, history, organizational structure, and contact information;
2. Experience & Qualifications – Experience providing TPL services for state Medicaid agencies, including contract sizes, recovery outcomes, and references;
3. Services & Approach – Detailed description of services offered; methodologies for cost avoidance, recovery, and coordination of benefits; workflow management system for TPL identification, verification, and recovery; provider support and training; and technology solutions (e.g., data matching, reporting tools). SOA reserves the right to request a demonstration of solutions;
4. Compliance & Security—An approach to ensuring Health Insurance Portability and Accountability Act (HIPAA) compliance, data security, and alignment with federal and state Medicaid requirements;
5. Value & Innovation – Any innovative approaches, cost savings strategies, or best practices that could enhance Alaska’s Recovery and Reclamation Program; and
6. An itemized, estimated cost range for an eight-year contract to include cost per service provided. State any assumptions and inclusions/exclusions.

Submission Instructions:

Responses must be submitted by November 17, 2025. Responses must be submitted via email to the procurement officer listed below.

All questions must be directed to the procurement officer listed below.

Any questions submitted will be addressed in a Question & Answer amendment to the RFI.

Procurement Officer Contact:

Anneliese Zlitni
Email: anneliese.zlitni@alaska.gov

Important Notice:

Responding to this RFI is not a requirement for any future contract opportunities. Responses to this RFI are for informational purposes only and will not be evaluated. Proprietary information, if any, should be minimized and **must be clearly marked**. Information not marked as proprietary may become public. This RFI does not extend any rights to prospective vendors or obligate the State to conduct a solicitation or purchase any goods or services. Nor will the State be financially responsible for any costs associated with the preparation of any response for the requested information. This RFI is issued for the sole purpose of obtaining information as described in this notice. However, the information obtained from this request may be used to prepare a purchase, contract, or solicitation in the future.