

Request for Information

Revised February 2024



State of Alaska
Department of Military and Veterans Affairs
Division of Administrative Services

Date Issued: 5/30/25

.NET & UMBRACO WEBMASTER SERVICES

Introduction:

The State of Alaska, Department of Military and Veterans Affairs (DMVA), Division of Administrative Services, is seeking information from qualified vendors who can provide webmaster services for the department's suite of public-facing websites. The goal of this Request for Information (RFI) is to identify vendors capable of supporting our .NET and Umbraco-based web environments with ongoing maintenance, content updates, security patching, and related webmaster support.

This RFI is issued for information and planning purposes only and does not constitute a solicitation or a promise to issue a solicitation in the future.

Background Information:

The DMVA's mission-critical websites include the main site (DMVA.Alaska.gov), Ready.Alaska.gov, and several divisional or program-specific subsites. These websites support our department's communications, outreach, and operational needs for Alaskans statewide.

Webmaster management duties will include:

- Ongoing content updates across all main and divisional DMVA websites.
- Performing regular security patches for the Umbraco CMS (application layer). Note: Infrastructure and platform-level security is managed internally.
- Addressing accumulated webmaster support tickets during planned weekly check-ins (rather than project-based or ad-hoc support).
- General .NET and Umbraco support, but no custom plugin or application development (the department aims to keep the environment standardized and stable).

All work must comply with normal State of Alaska security and access requirements.

Response Information:

If your firm can provide webmaster services as outlined above, please submit a written response addressing:

- Your relevant experience and qualifications supporting .NET and Umbraco environments, including examples of similar work for public sector clients if available.
- A description of your typical support model for regular, scheduled maintenance (e.g., weekly ticket check-ins) versus project-based engagements.

- An overview of your process for applying security updates and CMS patches.
- Any additional value-added services you offer within the scope described.

Procurement Officer contact information:

Interested parties must submit a written response by **Monday, June 9th, 2025, at 2:00 p.m. AKST.**

Responses may be sent by U.S. mail or E-mail to the addresses listed below. All questions must be directed to the person listed below writing via email.

Department of Military and Veterans Affairs

Attention: [David Baker](#)

Address: P.O. Box 5308, JBER, AK 99505

Phone: (907) 428-7220

Email: MvaDasProcurement@alaska.gov

Notice to Vendors:

This RFI is for informational purposes only. It does not extend any rights to prospective vendors or obligate the State of Alaska to issue a solicitation or purchase any goods or services.

Pursuant to [Administrative Order 352](#), (a) any person or business determined to support or participate in a boycott of the State of Israel will be disqualified from any procurement related to this Request for Information; and (b) the support of or participation in a boycott of the State of Israel by a person or business contracting with the State of Alaska under AS 36.30 constitutes grounds for termination of the contract.

[Administrative Order 352](#) does not apply to a contract if the person or business has fewer than 10 employees; or the amount to be paid under the contract, excluding renewals and options available under the contract, is less than \$100,000.