

Request for Information

#250000401



State of Alaska
Department of Administration
Division of Office of Information Technology
Operations – Network/Telecom

Date Issued: February 24, 2025

MAT-SU/EAGLE RIVER NETWORK CONNECTIVITY SERVICE PROVIDER

Introduction:

The State of Alaska Executive branch, Office of Information Technology, seeks to identify businesses that provide network connectivity services within the Matanuska Borough and Eagle River Communities. This is not limited to the type of services, Carrier Ethernet or Broadband services.

Background Information:

Pursuant to Alaska Statute (AS) 44.21 et seq., the Department of Administration is responsible for managing statewide Executive Branch automated data processing and telecommunications. This responsibility is executed through the Office of Information Technology (OIT), which oversees network infrastructure and connectivity for state agencies.

Within the Matanuska Valley, OIT currently provides a combination of Ethernet, broadband, and satellite services to agency locations spanning from Eagle River through the Matanuska Borough and as far north as Healy. The OIT Network/Telecom team manages these connections within customer locations, ensuring reliable service for various operational needs, ranging from standard office functions to high-capacity circuits required for large file transfers.

The current network infrastructure is critically outdated, with the last major bandwidth review and expansion occurring in the late 2000s. As digital demands continue to rise, state agency locations have reached or exceeded their subscribed bandwidth capacities, limiting operational efficiency. To address these challenges, the State seeks enhanced, cost-effective network solutions that provide improved bandwidth, reliability, and scalability to support the evolving needs of its agencies.

For sites utilizing the carrier Ethernet as a transport circuit, connections are aggregated at the Palmer State Office Building, the State of Alaska's (SOA) regional business office in the Mat-Su area. This aggregation point serves as a high-capacity circuit backbone, linking to the Southcentral Data Center. In locations where Ethernet connectivity is unavailable, offices with minimal personnel rely on broadband connections, which are directly terminated to the SOA Data Center. To ensure security and compliance, all data traffic is transmitted through SOA-monitored systems, safeguarding against potential risks to both the State of Alaska and its telecommunications service consumers.

Response Information:

To submit a response to this request for information, respondents must provide the following information in detail:

- Comprehensive service offerings
 - Connectivity speeds
 - Reliability metrics
 - Service areas
 - Ability to provide cost-effective, high-performance connectivity solutions
- Network scalability and enhancement capacity capability

Responses must outline ensuring secure, reliable, and efficient telecommunications services that align with the State’s operational requirements.

Response information must not include marketing materials.

Procurement Officer Contact Information:

Interested parties must submit a written response by **Thursday, March 6, 2025 at 12:00pm AKST.**

Responses must be sent by E-mail to doa.oit.procurement@alaska.gov with the subject line header “RFI – Mat-Su/Eagle River Network Connectivity Providers”.

All questions must be directed to the person listed below via email.

Department of Administration, Office of Information Technology
Attention: Jamie LeBreton
E-mail: Jamie.lebreton@alaska.gov

Notice to Vendors:

This Request for Information does not extend any rights to prospective vendors or obligate the state to conduct a solicitation or purchase any goods or services.

Pursuant to [Administrative Order 352](#), (a) any person or business determined to support or participate in a boycott of the State of Israel will be disqualified from any procurement related to this Request for Information; and (b) the support of or participation in a boycott of the State of Israel by a person or business contracting with the State of Alaska under AS 36.30 constitutes grounds for termination of the contract.

[Administrative Order 352](#) does not apply to a contract if the person or business has fewer than 10 employees; or the amount to be paid under the contract, excluding renewals and options available under the contract, is less than \$100,000.