RFP 2024-1600-0098 - Offeror Questions and Answers from the State

Number	RFP Section	Question	Answer
1	3.03.2.b.3) DELIVERABLES	What "Performance measures for certified air and ground ambulance services" currently exist?	These measures do not currently exist – The RCHS Medical Director will be expected to work closely with the Office of EMS, the EMS Medical Direction Committee and the EMS Advisory Committee to help advise the Office on the development of these performance measure.
2	3.03.1 DELIVERABLES	Who develops and publishes the CARES registry data currently?	Currently, the summary is provided by the incumbant contracted medical director contractor. The summary is based on the data obtained through the CARES registry and is updated in a summary report every 2-years. Previous reports can be made available as examples once a new contractor is in place. This link is to a previous CARES summary provided through an EPI-Bulletin - https://eji.alaska.gov/bulletins/docs/rr2018_06.pdf
3	3.03.1 DELIVERABLES	Is there a State expert on CARES? 🛙	The incumbant RCHS Medical Director is the Subject Matter Expert on out of hospital cardiac arrest (CARES). This is a role that the selected contractor is expected to assume.
4	3.03.3 DELIVERABLES	Who is the current HERO physician?	The current HERE Clinical Advisor is Dr. David Scordino
5	3.03.3.e DELIVERABLES	How would prescribing authority in a disaster work?	In the event of a public health disaster – The RCHS Medical director may need to coordinate with the HERO Clinical Advisor and/or DOH Chief Medical Officer on prescribing vaccinations or other Medical Counter Measures necessary to respond to the event. Under this contract the RCHS Medical Director will primarily be focused on protocols and scope of practice for the State EMS community and Alaska Respond medical volunteers. Given the dynamic nature of a public health emergency/disaster there may be additional duties in this area that not necessarily predictable.
6	3.03.3.a DELIVERABLES	Were the HERO MD position to become vacant, would extra work performed be added to monthly billable hours?	The work that is performed under this contract are billable hours. The contract director (Section Chief RCHS) will work with the RCHS Medical Director contractor to prioritize demands should the Clinical Advisor (HERO MD) become vacant.
7	N/A	What would be the DEA issues with controlled substances?	The RFP deliverables do not directly mention DEA/Controlled Substances. However, the issue of controlled substances used by EMS or that are maintained in the MCM CHEMPACK – would likely fall under advisory and consultive services to EMS and HERO.
8	3.03.4.a DELIVERABLES	Is there a template for the Quarterly Report? Is it done in conjuction with OEMS, HERO and Trauma Systems?	There is not a template – the contractor will work with the RCHS Section Chief to establish a format that covers the required reporting elements. The report is a summary by the contractor that contains pertinent information activities under this contract. The purpose of the summary is to provide clear documentation pertaining to the reporting criteria.
9	3.18 Workers' Compensation Insurance	I have a waiver from the state for Workers' Compensation Insurance. How do I address this in the RFP?	If an offeror has another way of saticifing the State's requirements of AS 23.30.045 (like the waiver), you may address it in this way.
10	3.18 Commercial General & Automobile Liability	My home is my office. My car would be used in my work only going to the airport for meetings My Auto insurance has an umbrella policy: Is proof of this sufficient?	If offerors are in this type of situation, the personal policies in the amounts specified are sufficient
11	SEC. 3.17 INDEMNIFICATION	I believe this language favor the State and opens the contractor to potential liaibility outside of my control or ability to indemnify them. The State is not indemnifying the contractor in like fashion, thus it would be preferable to remove	The indemnification language in Section 3.17 is standard language in state solicitations and contracts and will remain as-is. If the offeror wishes to propose a limitation of liability clause to Appendix A it may do so in accordance with RFP Section 1.05, but be advised that any limitation of liability language must include a specific carve out for indemnification. In other words, there can be no limitation on the contractor's liability as it relates to indemnifying the state against third-party claims resulting from the contractor's negligence. Any such limitation will not be approved
12	SEC. 3.06 PAYMENT PROCEDURES SEC. 5.01 EVALUATION	A monthly invoicing process at an hourly rate is quite unusual in the EMS world. Most Medical Director positions have a set salary with deliverables with a travel budget. The base salary because this is an ongoing job with a regular flow of emails and phone calls. Billing in 10 and 15 minute increments does not fit a typical busy physician workflow. is the payment/invoicing process negotiable?	As stated in SEC. 5.01.10 "The state may then conduct contract negotiations with the most advantageous offeror and award a contract if the negotiations are successful". Payment scheduling and invoicing can be part of the negociations.
13	SEC. 3.08 Location of Work SEC. 3.11 Right to Inspect Place of Business	I have a home office now. Do I need to establish a special place of work to comply with this contract?	No. When not visiting a specific supported location, the contractor is expected to establish and maintain their place of work to support the contract deleiverables. A "new" or "specific" location need not be established for the contract work.
14	N/A	Is this a new contract or a replacement for and older one? Why is this RFP being issued?	The curent contract, 0618-001 was set to expire In September of this year. Procurement best practice (and State law) dictates that the State conduct a solicitation for new services when a contract expires. 0618-001 was extended through December 31 to provide continuos services until this new Contract is in place. Timing will require that we ask permission of the current vendor and the State's Chief Procurement Officer (CPO) to extend the contract through February 28, 2025.