



Department of Health and Social Services
 Finance and Management Services
 Grants and Contracts Support Team
 333 Willoughby Ave., Room 760
 Juneau, Alaska 99801

RFP# 2025-1600-0118-1625-028 - HEALTH PLAN SURVEYS

Amendment #4

Amendment Issue Date: November 25, 2024

Responses to questions submitted by interested parties:

Question 1	The RFP includes two contract start dates: 1) Section 1.11 on page 6 has 1/13/2025; and 2) Section 3.03 on page has 11/1/2025, or when awarded and executed. Please clarify the start date of the contract and the first CAHPS cycle (e.g., 2026 CAHPS).
Responses to Question 1	<p>Sec. 1.11 Section 1.11 RFP Schedule “represents the state’s best estimate of the schedule...” The contract <u>issue</u> date and the contract <u>start date</u> need not necessarily be synonymous (i.e., the contract can be issued months in advance, with specific start date identified at a later date within the contract).</p> <p>Sec. 3.03 Section 3.03 is specific to the “Contract Term and Work Schedule” and is not the same as anticipated date of contract issuance per the state’s best estimate referenced above in Section 1.11 RFP Schedule. The first CAHPS cycle intended for this contract is for 2026.</p>
Question 2	If the contract start date is 1/13/2025, it is unlikely ([Company A]) would be able to meet the AHRQ CAHPS data submission deadline for 2025. Our team would need a contract in place with Alaska by mid-December 2024 to guarantee that we can meet the AHRQ deadline for 2025.
Response to Question 2	The State anticipates “issuing” a contract by 1/13/2025 for the initial contract period performance dates beginning 11/1/25 through 12/31/26.

Question 3	If the start date is 11/1/2025, can you please confirm that [Company A] would not need to complete the CAHPS work under this contract for 2025?
Response to Question 3	Confirmed – the awarded vendor of this solicitation would not need to complete the CAHPS work under resultant contract for 2025.

Procurement Specialist

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