

# REQUEST FOR INFORMATION (RFI)



State of Alaska  
Department of Health  
Finance and Management Services

## CONTRACT DATABASE SOFTWARE – QUESTIONS AND ANSWERS

**This document is to answer questions submitted by potential respondents to this RFI:**

**Question 1:** Will pricing for this contract be based upon the current Alaska Medicaid fee schedule?

**Answer:** *This Request for Information is issued for the sole purpose of obtaining information described in the notice. Should the state conduct a solicitation in the future, product reimbursement costs may be clarified within that solicitation.*

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**Question 2:** Is usage by HCPCS code for the past calendar year available?

**Answer:** *At this time, usage by HCPCS code is not available. Should the state conduct a solicitation in the future, usage by HCPCS code may be available.*

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**Question 3:** Are examples of a typical order available?

**Answer:** *No, examples of a typical order are not available.*

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**Question 4:** What is the award date?

**Answer:** *As this Request for Information is issued for the sole purpose of obtaining information described in the notice, there is no award date.*

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**Question 5:** When will the awarded provider be expected to begin servicing beneficiaries after the award date?

**Answer:** *While this RFI is issued for the sole purpose of obtaining information, should the state conduct a solicitation, the potential start date will be clarified within that solicitation.*

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**Question 6:** If the awarded provider is not based in Alaska, will policy # 7 ACC 120.200 for shipping reimbursement be applicable?

**Answer:** *This RFI is requesting information on the DME provider's current or proposed Alaska-based facility location(s). Should the state conduct a solicitation in the future, shipping reimbursement may be clarified within that solicitation.*

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**Question 7:** Will case managers or beneficiaries be placing the orders?

**Answer:** *While this RFI is issued for the sole purpose of obtaining information, should the state conduct a solicitation and award a contract, the process of receiving orders by the contract recipient, to include receipt of valid prescriptions and supporting medical necessity documentation, is not expected to change.*

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**Question 8:** Will a service authorization be required for each order?

**Answer:** *While this RFI is issued for the sole purpose of obtaining information, should the state conduct a solicitation and award a contract, service authorization requirements will be reviewed and discussed with the contract recipient.*

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**Question 9:** Can orders for multiple months be shipped at one time?

**Answer:** *While this RFI is issued for the sole purpose of obtaining information, should the state conduct a solicitation and award a contract, there is the potential for allowing multiple months of products to be shipped at one time.*

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