

# STATE OF ALASKA

Department of Administration  
Division of Retirement and Benefits



**AlaskaCare Surgery / Travel Coordination and Virtual Physical Therapy Services**  
**RFP 2024-0200-0172/02-113-24**  
**Amendment Three**  
May 1, 2024

**This amendment is being issued to *questions and answers*.**

**Important Note to Offerors:** You must sign and return this page of the amendment document with your proposal. Failure to do so may result in the rejection of your proposal. Only the RFP terms and conditions referenced in this amendment are being changed. All other terms and conditions of the RFP remain the same.

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Contracting Officer  
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COMPANY SUBMITTING PROPOSAL

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AUTHORIZED SIGNATURE

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DATE

**Questions submitted by potential offerors and answers from the state:**

**Question 1:** Our close reading of the RFP suggests that we are correct that this RFP includes retirees who both under the age of 65 and NOT on Medicare and those 65 and older who are on (or eligible for) Medicare.

**Answer:** The COE and MSK scopes of services apply to all retirees, both eligible for Medicare and those that are not.

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**Question 2:** Sec. 2.01 (Background Information) of the RFP states that “Medicare primary members must have the same benefits that are offered to retirees that have not reached the age-eligibility for Medicare.”

**Answer:** That is correct.

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**Question 3:** And in Sec. 3.03 (Deliverables), the section begins with the following:

“The offeror must provide the following deliverables, to be made available for members of the AlaskaCare Employee Plan and AlaskaCare Retiree Plan:

**Surgery and Travel Coordination and Administration:**

- A. Travel coordination of *eligible* members and their adult companions to high-quality, cost-efficient care sites, including hotel, per diem for food, and miscellaneous expenses....”  
(emphasis added)

But while we believe Sec. 3.03, on its face, clearly suggests that “eligible” members include AlaskaCare Medicare primary members, we want to truly confirm that the Defined Benefit (and Defined Contribution) retirees on Medicare are indeed included within the scope of this aspect of the proposal.

**Answer:** All retirees are included in the scope of services.

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**Question 4:** We ask for this confirmation primarily because travel benefits are the single biggest issue/concern that public retirees have with their AlaskaCare retiree health plan, and the changes proposed by this optional program are so significantly better than present AlaskaCare retiree travel provisions, that we seek your agreement that this proposal, if a vendor is procured, would indeed offer these travel benefits to Medicare primary members.

**Answer:** All retirees are included in the scope of services.

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**Question 5:** To that further end, we note Form F of the RFP (Mandatory Requirements), *does not* specifically seek affirmation that the offeror will guarantee the State that the services required under the RFP would be equally available to both the Medicare primary members and those retirees under age 65. Again, while we do believe the various sections of the RFP hopefully leave no doubt that this equity is an understood mandatory qualification of any successful offeror, we are surprised it is not listed as a compliance item and would ask, if possible, that this be clearly agreed to / acknowledged by the successful bidder.

**Answer:** All retirees are included in the scope of services.

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