

STATE OF ALASKA

Department of Administration
Division of Motor Vehicles



DL&ID Production and Image Capture and Verification and mDL Solution

2024-0200-0108-02-105-24

Amendment # One

ISSUE DATE: September 19, 2023

This amendment is being issued for *the questions and answers and changes.*

Important Note to Offerors: You must sign and return this page of the amendment document with your proposal. Failure to do so may result in the rejection of your proposal. Only the RFP terms and conditions referenced in this amendment are being changed. All other terms and conditions of the RFP remain the same.

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CONTRACTING OFFICER
Email: doa.oppm.procurement@alaska.gov

COMPANY SUBMITTING PROPOSAL

AUTHORIZED SIGNATURE

DATE

Questions submitted by potential offerors and answers from the state:

Question 1: Does Alaska have a projection of number of mobile IDs they would issue in a year?

Answer 1: DMV thinks it will grow. DMV expects that probably the younger Alaskans will want it quickly. But the older generation may be slower on the on the uptake if DMV had to guess. We would expect maybe 15 to 20% to take it the first year. The State of Alaska's, law enforcement doesn't accept it yet, but will be coming in near future. When law enforcements and other law agencies (including TSA) gets on board DMV think it will grow quickly.

Question 2: Section 1.02 in the RFP page four, Is the budget defined in section 1.02 to cover the base contract. Or the base contract. And the optional renewal.

Answer 2: The \$18,000,000 budget is for the full term of the contract including the first term and all renewals.

Question 3: Is printing of a temporary driving license included in the solution to be delivered by the offerer? If so, should we include paper printers and consumables?

Answer 3: The temporary solution does need to be included as part of the solution. However, we are not expecting the offerors to provide printers. DMV will provide the printers and the paper consumables that go with it. The temporary cards are not hard cards, they are a temporary solution printed on 8 1/2 by 11 sheet of paper.

Question 4: Given the short timeframe to respond, along with the AAMVA International Conference taking place next week, will the state consider a 3-week extension of the proposal due date to October 20?

Answer 4: No, due to time constraint the state cannot consider extending the proposal due date.

Question 5: We understand the State is unable to accommodate a lengthy extension to the due date for this RFP. Would the State consider granting a 2-week extension of the proposal due date to October 13th?

Answer 5: Refer answer 4.

Question 6: Attachment 7 – Submittal Form G – Cost Proposal and RFP page 13, Sec. 3.03.02, Section 3.03.2 states: “DMV will make the determination on which locations will need in-person installation based on office staffing and capabilities.”

Given that pricing is to be provided by offerors as “Per Unit” for Attachment 7, Row 7, can the State please clarify whether:

- a) vendors should use all 51 sites in their Row 7 calculation; or
- b) will the State provide a number that reflects the number of sites that do require in-person installation?

Answer 6: a) Yes, vendors should use all 51 sites in their calculation for initial installation.

b) N/A

Question 7: Initial Contract Schedule:

- Hardware and software delivery and installation
 - Rolled out and operational in all offices no later than October 1, 2024

In the previous RFP (RFP 02-108-23 2023-0200-0194) for this solution the operational date was extended to October 31, 2024, allowing vendors approximately 16 months to deliver this solution. The new solicitation requests the solution to be operational approximately 10 months from award. Based on previous input including the difficult AK terrain for travel and delivery, can the State please allow for the same 16-month period to deliver to ensure the best implementation experience for the State?

Answer 7: See Change 2 below.

Question 8: Can the State confirm resumes are outside of the page limit counts for the sections within which they appear?

Answer 8: Resumes are not included in the page count limit.

Question 9: What is the expected mID issuance volume per year?

Answer 9: Refer answer 1.

Question 10: “Image Database”

What is the current count of images expected to be migrated from the Image Database to the new system?

Answer 10: Currently Alaska DMV has 1,109,493 images enrolled in the existing system.

Question 11: Can the DMV please confirm that reference letters will not be considered part of the page count of the response?

Answer 11: Reference letters are not included in the page count.

Changes to the RFP:

Change 1: Remove: RFP page 6, Section 1.08, the last sentence, PROCUREMENT OFFICER: Christine Mash, Email: doa.oppm.producement@alaska.gov

Replace 1: PROCUREMENT OFFICER: Christine Mash, Email: doa.oppm.procurement@alaska.gov

Change 2: RFP, Section 3.02, Contract Term and Work Schedule,

Initial Contract Schedule:

- Hardware and software delivery and installation
 - Rolled out and operational in all offices no later than October 1, 2024;

Replace 2: Initial Contract Schedule:

- Hardware and software delivery and installation
 - Rolled out and operational in all offices no later than November 30, 2024;
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