Alaska Psychiatric Institute	Targ	get Goal M	*	PI.01.01.01: The hospital collects data to monitor performance.														
2023 Quality Assurance and Performance Improvement Target Goal								✓										
					l Not Met,		•	0	<u>Rehab</u> : new goals - the percentage of failed discharges (goal $\leq$ 5%), 30 day readmissions (goal $\leq$ 10%) and 90 day readmissions (goal $\leq$ 15%), and 180 day									
<b>QAPI</b>					ernal Benc			<b>♦</b>	readmission (goal ≤ 20%)									
					Data Una			2	Med Management: starting January 2022, the discharge process errors will not be									
				Not Applicable  No Data/Goal						counted as Med Errors								
"This is a confidential patient safety work product document. It is p							<b>EOC</b> : Annual inspection of fire rated doors are being completed June 2023.											
Improvement Act (42 CFR Part 3) and other state and federal laws. <u>Unauthorized disclosure or duplication is prohibited</u> ."									2023 FMEA is Patient Rights									
		Oct	Nov	Dec	Jan	Feb <b>Q1</b>	Mar	Apr	May Q2	June	July	Aug Q3	Sep	Oct	Nov Q4	Dec		
Utilization	Goal		Q4 2022			QΊ			Q/Z	20	023	ųз			Q4			
Total Inpatient Bed Days		2108	2038	2080	2174	2290	2308	2107	2187	2038	2285	0	0	0	0	0		
Total Admissions		68	44	52	56	51	63	28	65	57	61	0	0	0	0	0		
Total Discharges		66	44	56	47	65	60	37	60	60	56	0	0	0	0	0		
Average Daily Census (ADC)		68.0	67.9	67.1	70.1	73.9	74.6	70.0	70.6	67.9	73.7	0.0	0.0	0.0	0.0	0.0		
Average Length of Stay (LOS) (excludes outlier stays of > 90 days)		15.4	16.2	24.1	20.2	21.3	14.2	26.5	22.0	22.4	21.2	0.0	0.0	0.0	0.0	0.0		
API Monthly 30 day Patient Readmission Rate		7.6%	11.4%	10.7%	6.4%	7.5%	10.0%	6.0%	5.0%	8.3%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%		
Discharge Planning	Goal		2022						2023									
Completed Discharge Summaries Rate	100%		100%			100%			100%									
Homeless Discharge Type: Home (HOME)		25.0%			41.9%				37.0%									
Assisted Living Facility (ALF)		19.0%			10.6%			15.0%										
In Home Related (IHR)		19.0%			7.5%			8.0%										
In Home Not Related (IHNR)		0.0%			1.2%				3.0%									
Independent (IND)		7.0%			0.0%				2.0%									
Shelter/Street (Shelter)		19.0%			23.0%				25.0%									
Dept of Correction (DOC)			6.0%			5.5%			6.0%									
Other Psych/ Tx Facility (PSYCH)			0.0%			3.75%			0.0%									
Hospital Medical (MED)		2.0%			3.75%		3.0%											
Crisis Respite Step Down (CRC)			0.0%			0.0%			0.0%									
Other (Other)			0.0%			1.2%			2.0%									
Regular Discharge (REG)			86.0%			85.0%			78.0%									
AMA - AMA by Court (AMA)			6.5%			2.0%			5.0%									
Admin Discharge - Judicial (ADJ)			6.5%			5.5%			6.0%									

Admin Discharge - Hospital (ADH)		1.0%			3.75%			2.0%								
30-Day Readmission	≤10%		4.8%		7.6%			6.0%								
Infection Control	Goal		2022							20	023					
Hand Hygiene Compliance Rate	100%	100%	99%	77%	100%	100%	100%	90%	88%	92%	100%					
Number of Hand Hygiene Observations		47	69	61	41	9	30	50	49	50	32					
API Staff Flu Immunization		147	7	0	0	0	0	0	0	0	0					
Hospital Acquired Infections (HAI) Rate per 1000 Inpatient Days	0	2	1.96	1.44	4	3		2	2	11	4					
Clinical Care	Goal		2022							20	023					
Suicidal Behavior/1000 Inpatient Days (UOR)		0.00	0.98	0.50	1.40	1.30	1.60	1.80	7.30	1.50	1.80					
Self-harm/1000 Inpatient Days (UOR)		2.40	3.92	2.90	0.50	0.90	0.00	0.00	0.00	6.80	5.40					
Patient Falls with Injury/1000 Inpatient Days (Meditech)		0.47	0.49	3.37	1.38	0.44	0.00	0.95	0.00	0.49	0.44					
Patient Falls with No Injury/1000 Inpatient Days (Meditech)		0.95	0.98	0.48	3.22	4.37	4.77	3.32	7.32	1.47	3.06					
Brief Manual Hold/1000 Pt Days (Meditech)		44.12	57.41	46.15	24.84	28.82	42.03	42.71	28.35	31.40	21.44					
Gurney/1000 Pt Days (Meditech)		11.86	12.76	18.75	6.44	7.86	4.77	9.97	5.03	7.85	6.13					
Seclusion/1000 Pt Days (Meditech)		18.03	27.48	23.08	10.58	13.54	10.83	18.51	10.97	10.79	14.00					
Restraint/1000 Pt Days (Meditech)		0.47	1.47	3.37	2.76	3.06	3.47	0.47	0.00	0.49	0.44					
Rehab Therapy	Goal		2022							20	023					
Weekly RT/OT Small Groups (25/wk.)	95%	92%			100.0%			92.3%								
Rehab Assessments Completed within 72hrs of Admission	75%	83%			95%			92.3%								
1:1 Weekly Sessions (20/wk.)	95%	96%			100%			84.6%			-					
All Small Groups and Assessments Entered in Treatment Plans	70%	52%			70%			83.0%								
Discharge Trips (Dr.Oswald)		0			8.0%			2								
Grievance/ Family Support	Goal	2022						20			023					
Number of Patient Compliments		14	11	7	4	0	5	5	7	14	10					
Number of Patient Grievances		9	7	5	5	5	2	2	6	7	4					
Grievances Receiving a Written Response Within 7 Working Days	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%					
Patient Satisfaction Survey	50%	44.0%	50.0%	17.9%	34%	32%	22%	32%	38%	58%	67%					
Weekly Rounding																

## REALTIME ENGAGEMENT QUESTOINS

Questions in our real time engagement capture will become new exit survey questions in 2024.

Currently collecting data via "drive by" conversations and during pt rights group exercises.

Data collected shows little deviation by unit.

Trends appear to be consistent across the hospital.

- I can perform ADLs independently
- The RNs are attentive to my needs
- PNAs are attentive to my needs
- My tx provider treats me with dignity and respect
- My social worker treats me with dignity and respect
- I feel safe on the unit
- I am familiar with my tx team



## REAL TIME ENGAGEMENT TRENDS

- Trends show strong belief from patients that PNA staff are caring and attentive to their needs.
- RNs trend strongly as well yet slightly behind PNA staff.
- Social work trends behind RNs with Providers trending behind Social work.
- Data supports that increase in contact time corelates to increased sense of caring and respect.