

Alaska Psychiatric Institute 2023 Quality Assurance and Performance Improvement 					Target Goal Met/Exceeded within 1%				★	PI.01.01.01: The hospital collects data to monitor performance. Rehab: new goals - the percentage of failed discharges (goal ≤ 5%), 30 day readmissions (goal ≤ 10%) and 90 day readmissions (goal ≤ 15%), and 180 day readmission (goal ≤ 20%) Med Management: starting January 2022, the discharge process errors will not be counted as Med Errors EOC: Annual inspection of fire rated doors are being completed June 2023. 2023 FMEA is Patient Rights							
					Target Goal Almost Met within 15%				✓								
					Target Goal Not Met, over 15%				⊘								
					No External Benchmark				◆								
					Monthly Data Unavailable				⌚								
					Not Applicable												
					No Data/Goal												
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OctNovDecJanFebMarAprMayJuneJulyAugSepOctNovDec Q4Q1Q2Q3Q4																	
Utilization		Goal	2022			2023											
Total Inpatient Bed Days			2108	2038	2080	2174	2290	2308	2107	2187	2038	2285	0	0	0	0	0
Total Admissions			68	44	52	56	51	63	28	65	57	61	0	0	0	0	0
Total Discharges			66	44	56	47	65	60	37	60	60	56	0	0	0	0	0
Average Daily Census (ADC)			68.0	67.9	67.1	70.1	73.9	74.6	70.0	70.6	67.9	73.7	0.0	0.0	0.0	0.0	0.0
Average Length of Stay (LOS) (excludes outlier stays of > 90 days)			15.4	16.2	24.1	20.2	21.3	14.2	26.5	22.0	22.4	21.2	0.0	0.0	0.0	0.0	0.0
API Monthly 30 day Patient Readmission Rate			7.6%	11.4%	10.7%	6.4%	7.5%	10.0%	6.0%	5.0%	8.3%	5.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Discharge Planning		Goal	2022			2023											
Completed Discharge Summaries Rate		100%	100%			100%			100%								
Homeless Discharge Type: Home (HOME)			25.0%			41.9%			37.0%								
Assisted Living Facility (ALF)			19.0%			10.6%			15.0%								
In Home Related (IHR)			19.0%			7.5%			8.0%								
In Home Not Related (IHNR)			0.0%			1.2%			3.0%								
Independent (IND)			7.0%			0.0%			2.0%								
Shelter/Street (Shelter)			19.0%			23.0%			25.0%								
Dept of Correction (DOC)			6.0%			5.5%			6.0%								
Other Psych/ Tx Facility (PSYCH)			0.0%			3.75%			0.0%								
Hospital Medical (MED)			2.0%			3.75%			3.0%								
Crisis Respite Step Down (CRC)			0.0%			0.0%			0.0%								
Other (Other)			0.0%			1.2%			2.0%								
Regular Discharge (REG)			86.0%			85.0%			78.0%								
AMA - AMA by Court (AMA)			6.5%			2.0%			5.0%								
Admin Discharge - Judicial (ADJ)			6.5%			5.5%			6.0%								

[illegible]

REAL TIME ENGAGEMENT QUESTIONS

Questions in our real time engagement capture will become new exit survey questions in 2024.

Currently collecting data via “drive by” conversations and during pt rights group exercises.

Data collected shows little deviation by unit. Trends appear to be consistent across the hospital.

- I can perform ADLs independently
- The RNs are attentive to my needs
- PNAs are attentive to my needs
- My tx provider treats me with dignity and respect
- My social worker treats me with dignity and respect
- I feel safe on the unit
- I am familiar with my tx team

REAL TIME ENGAGEMENT TRENDS



- Trends show strong belief from patients that PNA staff are caring and attentive to their needs.
- RNs trend strongly as well yet slightly behind PNA staff.
- Social work trends behind RNs with Providers trending behind Social work.
- Data supports that increase in contact time correlates to increased sense of caring and respect.