

Request for Information 2023-03-6



State of Alaska
Department of Law
Criminal Division

Date Issued: May 19, 2023
Response Due Date: May 29, 2023

BOT DEVELOPMENT: EVIDENCE.COM TO NICE JUSTICE

Introduction:

The Criminal Division (hereinafter referred to as the "Division") with the Department of Law (DOL) is seeking information from companies who can develop a robotic process to move digital evidence from Law Enforcement Agencies (LEA) who rely on Evidence.com to the Division's digital evidence storage system, Nice Justice (hereinafter referred to as "Nice").

Background Information:

The Division is supervised by the Attorney General and prosecutes all violations of state statutes. The Division has thirteen district attorney offices spread throughout Alaska, including in Anchorage, Fairbanks, Palmer, Kenai, Kodiak, Juneau, Sitka, Dillingham, Bethel, Utqiagvik, Nome, Kotzebue, and Ketchikan. Each office receives case referrals to prosecute from several LEAs within their region. Altogether, the Division receives cases from roughly forty different LEAs.

Each case referral typically includes digital evidence. If a case is charged, the Division is also responsible for sending the case file's digital evidence to defense counsel. The Division is legally required to provide complete discovery in each criminal case it prosecutes.

Digital evidence may include (but is not limited to) photographs, audio files, and video footage including body worn camera footage. Several of the LEAs rely on Axon Enterprise Inc (hereinafter referred to as "Axon"). Among the products offered by Axon are body worn cameras.¹ Body worn cameras are used by officers to video record the officer's interactions/observations during the officer's criminal investigation. As part of its solutions, Axon offers its LEA customers a cloud-based platform to host the associated digital evidence. This platform is known as Evidence.com.

Several of the LEAs across the state use Evidence.com. For the Division to access the digital evidence, it is expected the Division's staff will download the materials from Evidence.com. During that process, the assigned staff login using a login given to them by the LEA.

Once in the Evidence.com system, the assigned staff navigate to the specific case using the LEA's uniquely assigned case number (also known as the LEA report number).² From there, the assigned support staff downloads any new material. For purposes of this explanation, "new" is defined as any material not previously downloaded by the assigned support staff. LEAs routinely add additional digital evidence at

¹ Axon's website offers a more in-depth explanation of the various products they offer. <https://www.axon.com/>.

² Each LEA uses its own numbering/naming convention.

various stages throughout the investigation and because of this issue, it is common for the assigned support staff to repeatedly check Evidence.com to identify whether any new material has been added to the case.

Once the digital evidence is downloaded, the Division's staff save it to a local server (known as the M-drive) and then re-upload the digital evidence into Nice. Nice is the Division's digital evidence storage system. The Division will rely on Nice to distribute digital evidence including to assigned defense counsel for each case.³

The Division is seeking software that can (1) automatically⁴ move digital evidence from Evidence.com into the associated case in Nice, utilizing the LEA's uniquely assigned case number; (2) repeatedly check Evidence.com for new digital evidence; and (3) alert the Division's assigned support staff via an audit log of all evidence moved by the system for each LEA case and any errors the system encountered.⁵

Response Information:

Any vendor wishing to submit a response must do so within 10 days from the issue date of this notice. Any vendor submitting a response must also provide a list of its experience and qualifications with building similar solutions, an explanation about how the product will work for the Division, and any security plan protocols used by the vendor.

Procurement Officer Contact Information and Response Due Date:

Contracting Officer
Janice Neal
Office of Procurement & Property Management
Phone 907-465-1619

*All questions regarding this RFI shall be submitted in writing via email to Janice.Neal@alaska.gov

RESPONSE INFORMATION:

Responses must be addressed as follows:

Department of Law
RFI – BOT Development: Evidence.com to Nice Justice
Attention: Janice Neal, Contracting Officer

RESPONSE DUE DATE & TIME: May 29, 2023, 4:00 PM AST

Responses must be submitted via email to Janice.Neal@alaska.gov

NOTE: Any questions concerning this request must be directed to the Contracting Officer in writing via email.

The state does not accept responsibility for failed e-mailed response deliveries. It is the responsibility of the company to follow up with the procurement officer listed above to ensure your response was received prior to the deadline.

³ Nice's website offers more information about the product. <https://www.nicepublicsafety.com/justice/prosecution>

⁴ As it is used in this document, "Automatically" means without the need for human intervention also referred to as a robotic process.

⁵ The purpose of this provision is to account for any errors that may occur and for which human intervention is required to remedy.

IMPORTANT NOTICE:

The state does not intend to award a contract from this RFI, nor will be financially responsible for any costs associated with the preparation of any response for the requested information. This RFI is issued to obtain information related to BOT Development: Evidence.com to Nice Justice as described in this notice. However, the state may use the information obtained from this request to prepare a competitive solicitation in the future.