

STATE OF ALASKA REQUEST FOR PROPOSALS



SUBSTANCE USE DISORDER TREATMENT SERVICES (RSAT, IOP & MATR) SUTTON & PALMER, ALASKA

RFP 2024-2000-0004

ISSUED APRIL 20, 2023

ISSUED BY:

DEPARTMENT OF CORRECTIONS
DIVISION OF ADMINISTRATIVE SERVICES

PRIMARY CONTACT:

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OFFERORS ARE NOT REQUIRED TO RETURN THIS FORM.

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SECTION 1. INTRODUCTION & INSTRUCTIONS

SEC. 1.01 PURPOSE OF THE RFP

The Department of Corrections, Division of Health and Rehabilitation Services, is soliciting proposals from an individual or agency to provide Substance Use Disorder Treatment Services to offenders housed at the Palmer Correctional Center (PCC) in Sutton, Alaska, and MATR Services at the Mat-SU Pretrial (MSPT) in Palmer, AK. The services required at PCC will include:

- 1) Residential Substance Use Disorder Treatment Services (RSAT) formerly known as Residential Substance Abuse Treatment Program
- 2) Institutional Intensive Outpatient Substance Use Treatment Program (IOPSAT)
- 3) Institutional Intensive Outpatient Substance Use Treatment Co-Occurring Program (COD)
- 3) Medication Assisted Treatment for Reentry Program (MATR)
- 4) Psychoeducational Substance Use Treatment Program (PsychEd)
- 5) Peer Support Associate Training and Interventions (PSA)

For a more detailed description of the Scope of Work, see Section 3.

SEC. 1.02 BUDGET

Department of Corrections, Division of Health and Rehabilitation Services, has established a budget for these services, however funds are limited and negotiations may be necessary.

Approval or continuation of a contract resulting from this RFP is contingent upon legislative appropriation.

SEC. 1.03 DEADLINE FOR RECEIPT OF PROPOSALS

Proposals must be received no later than **2 PM** prevailing Alaska Time on **MAY 12, 2023**. Late proposals or amendments will be disqualified and not opened or accepted for evaluation.

SEC. 1.04 PRIOR EXPERIENCE & QUALIFICATIONS

In order for offerors to be considered responsive, offerors must meet these minimum prior experience and qualifications requirements:

EXPERIENCE:

Required:

1. RSAT
 - Must have at least 3 (three) years of prior experience providing services for residential substance use disorder treatment.
2. IOP
 - Must have at least 1 (one) year experience providing intensive outpatient program.

Preferred:

- Prior experience in corrections or with criminal justice agencies.

QUALIFICATIONS:

- The offeror must be qualified to provide substance use disorder treatment services within the State of Alaska prior to contract award. To be qualified to provide substance use disorder treatment in Alaska, the offeror must possess a Department Approval Certificate from the Department of Health – Division of Behavioral Health (DOH) as outlined in 7 ACC 70.0030. An offeror shall provide the DOH certificate with their proposal. Offerors unable to submit an approved DOH certificate within the time required will cause their proposal to be considered non-responsive and their proposal will be rejected.
- It is the contractor's responsibility to ensure all State requirements for State licenses and/or certification are obtained and current. The contractor and the providers must be fully qualified to perform services delineated in this contract at no cost to the department.

Offerors shall also provide Resumes, (3) Professional References of all individuals who will provide services, and list of similar services provided or contracts including dates and costs, if known.

An offeror's failure to meet these minimum prior experience and qualifications requirements will cause their proposal to be considered non-responsive and rejected.

SEC. 1.05 REQUIRED REVIEW

Offerors should carefully review this solicitation for defects and questionable or objectionable material. Comments concerning defects and questionable or objectionable material should be made in writing and received by the procurement officer at least ten days before the deadline for receipt of proposals. This will allow time for the issuance of any necessary amendments. It will also help prevent the opening of a defective proposal and exposure of offeror's proposals upon which award could not be made.

SEC. 1.06 QUESTIONS PRIOR TO DEADLINE FOR RECEIPT OF PROPOSALS

All questions must be in writing and directed to the procurement officer. The interested party must confirm telephone conversations in writing. **Questions deadline is MAY 10, 2023, not later than 3PM.**

Two types of questions generally arise. One may be answered by directing the questioner to a specific section of the RFP. These questions may be answered over the telephone. Other questions may be more complex and may require a written amendment to the RFP. The procurement officer will make that decision.

PROCUREMENT OFFICER: MARIA OSTLIE – PHONE: 907-465-3337 – EMAIL: MARIA.OSTLIE@ALASKA.GOV

SEC. 1.07 RETURN INSTRUCTIONS

Do not submit your proposal through IRIS Vendor Self-Service (VSS).

Offerors must submit one hard copy of their proposal, in writing, to the procurement officer in a sealed package. The cost proposal included with the package must be sealed separately from the rest of the proposal and must be clearly identified. The sealed proposal package(s) must be addressed as follows:

Department of **CORRECTIONS**
Attention: **MARIA OSTLIE**
RFP Number: **2024-2000-0004**

RFP Title: **SUBSTANCE USE DISORDER TREATMENT SERVICES**

If using U.S. mail, please use the following address:

**PO BOX 112000
JUNEAU, AK, 99811**

If using a delivery service, please use the following address:

**802 3RD ST., SUITE 220
DOUGLAS, AK, 99824**

If submitting a proposal via email, the technical proposal and cost proposal must be saved as separate PDF documents and emailed to maria.ostlie@alaska.gov as separate, clearly labeled attachments, such as “Vendor A – Technical Proposal.pdf” and “Vendor A – Cost Proposal.pdf” (Vendor A is the name of the offeror). The email must contain the RFP number in the subject line.

The **maximum** size of a single email (including all text and attachments) that can be received by the state is **20mb (megabytes)**. If the email containing the proposal exceeds this size, the proposal must be sent in multiple emails that are each less than 20 megabytes and each email must comply with the requirements described above.

Please note that email transmission is not instantaneous. Similar to sending a hard copy proposal, if you are emailing your proposal, the state recommends sending it enough ahead of time to ensure the email is delivered by the deadline for receipt of proposals.

It is the offeror’s responsibility to contact the issuing agency at **907-465-3337 or via email** (email preferred) to confirm that the proposal has been received. The state is not responsible for unreadable, corrupt, or missing attachments.

SEC. 1.08 PROPOSAL CONTENTS

The following information must be included in all proposals.

(a) AUTHORIZED SIGNATURE

All proposals must be signed by an individual authorized to bind the offeror to the provisions of the RFP. Proposals must remain open and valid for at least 90-days from the date set as the deadline for receipt of proposals.

(b) OFFEROR’S CERTIFICATION

By signature on the proposal, offerors certify that they comply with the following:

- A. the laws of the State of Alaska;
- B. the applicable portion of the Federal Civil Rights Act of 1964;
- C. the Equal Employment Opportunity Act and the regulations issued thereunder by the federal government;
- D. the Americans with Disabilities Act of 1990 and the regulations issued thereunder by the federal government;
- E. all terms and conditions set out in this RFP;
- F. a condition that the proposal submitted was independently arrived at, without collusion, under penalty of perjury; and
- G. that the offers will remain open and valid for at least 90 days.

If any offeror fails to comply with [a] through [g] of this paragraph, the state reserves the right to disregard the proposal, terminate the contract, or consider the contractor in default.

(c) VENDOR TAX ID

A valid Vendor Tax ID must be submitted to the issuing office with the proposal or within five days of the state's request.

(d) CONFLICT OF INTEREST

Each proposal shall include a statement indicating whether or not the firm or any individuals working on the contract has a possible conflict of interest (e.g., currently employed by the State of Alaska or formerly employed by the State of Alaska within the past two years) and, if so, the nature of that conflict. The procurement officer reserves the right to **consider a proposal non-responsive and reject it** or cancel the award if any interest disclosed from any source could either give the appearance of a conflict or cause speculation as to the objectivity of the contract to be performed by the offeror.

(e) FEDERAL REQUIREMENTS

The offeror must identify all known federal requirements that apply to the proposal, the evaluation, or the contract.

SEC. 1.09 ASSISTANCE TO OFFERORS WITH A DISABILITY

Offerors with a disability may receive accommodation regarding the means of communicating this RFP or participating in the procurement process. For more information, contact the procurement officer no later than ten days prior to the deadline for receipt of proposals.

SEC. 1.10 AMENDMENTS TO PROPOSALS

Amendments to or withdrawals of proposals will only be allowed if acceptable requests are received prior to the deadline that is set for receipt of proposals. No amendments or withdrawals will be accepted after the deadline unless they are in response to the state's request in accordance with 2 AAC 12.290.

SEC. 1.11 AMENDMENTS TO THE RFP

If an amendment is issued, it will be provided to all who were notified of the RFP and to those who have registered with the procurement officer after receiving the RFP from the State of Alaska Online Public Notice website.

SEC. 1.12 RFP SCHEDULE

The RFP schedule set out herein represents the State of Alaska's best estimate of the schedule that will be followed. If a component of this schedule, such as the deadline for receipt of proposals, is delayed, the rest of the schedule may be shifted accordingly. All times are Alaska Time.

- Issue RFP **APRIL 20, 2023**,
- Questions Deadline **MAY 10, 2023 @ 3PM**,
- Deadline for Receipt of Proposals **MAY 12, 2023 @ 2PM**,
- Proposal Evaluation Committee complete evaluation by **MAY 19, 2023**,
- State of Alaska issues Notice of Intent to Award a Contract **MAY 23, 2023**,

- State of Alaska issues contract **JUNE 5, 2023**,
- Contract starts on or about **JULY 1, 2023**.

This RFP does not, by itself, obligate the state. The state's obligation will commence when the contract is approved by the Commissioner of the Department of Corrections, or the Commissioner's designee. Upon written notice to the contractor, the state may set a different starting date for the contract. The state will not be responsible for any work done by the contractor, even work done in good faith, if it occurs prior to the contract start date set by the state.

SEC. 1.13 PRE-PROPOSAL CONFERENCE

No pre-proposal conference scheduled for this RFP.

SEC. 1.14 ALTERNATE PROPOSALS

Offerors may only submit one proposal for evaluation.

In accordance with 2 AAC 12.830 alternate proposals (proposals that offer something different than what is asked for) will be rejected.

SEC. 1.15 NEWS RELEASES

News releases related to this RFP will not be made without prior approval of the project director.

SECTION 2. BACKGROUND INFORMATION

SEC. 2.01 BACKGROUND INFORMATION

In keeping with its mission, the State of Alaska, Alaska Department of Corrections (department) provides evidence-based rehabilitative programs that enhances the security of our institutions, safeguards the public, and reduces recidivism by providing prisoners with needed tools to assist them in becoming law abiding citizens. As part of the department's mission to provide reformatory opportunities to all offenders, several substance use disorder treatment services and programs are currently made available to offenders and individuals under supervision. The goal of substance use disorder programs is to reduce recidivism by providing offenders the skills needed to manage their addictions, preparing them for a crime free pro social lifestyle.

The following is background information for the location covered under this RFP.

- Palmer Correctional Center (PCC) located at Sutton, AK, serves Mat-Su Valley and Southcentral Alaska. The facility reopened in 2021 with a maximum capacity of 514 and holds a male population of sentenced inmates. The institution provides education and rehabilitation with an emphasis on reentry into the community.
- The awarded contractor will also have to provide services at Mat-Su Pretrial (MSPT) under the Medication Assisted Treatment program, similar to what is being requested at PCC. One FTE will cover both facilities for the MATR program.

Program Information:

- The Residential Substance Use Disorder Treatment (RSAT) program is an ASAM Criteria Level 3.5 program. When successfully completed this program qualifies as an approved legal system substance use disorder treatment program.
- The Institutional Intensive Outpatient Substance Abuse Treatment (IOPSAT) program is an ASAM Criteria Level 2.1 program. When successfully completed this program qualifies as an approved legal system substance use disorder treatment program.
- The Institutional IOPSAT Co-Occurring (COD) program is an ASAM Criteria Level 2.1 program for offenders with mental health as well as Substance Related and Addictive Disorders (SRAAD). When successfully completed this program qualifies as an approved legal system substance use disorder treatment program.
- The Medication Assisted Treatment for Reentry (MATR) program provides Vivitrol to offenders who are interested, have an opioid use disorder, meet certain medical criteria, and who are either sentenced or unsentenced. As part of the MATR program, offenders are provided with assessments and SBIRT services.

The program requires expertise in the area of organization and tracking especially related to unsentenced offenders. Offender's release status changes frequently due to eligibility for furlough, electronic monitoring, parole, sentencing, etc. The changes in release status results in

different anticipated release dates which in turn accelerates or decelerates the timeline associated with participating in the behind the walls MATR program.

- The PsychEd program is a ASAM Criteria level 0.5 service, which explores and addresses any problems or risk factors that appear to be related to use of alcohol, tobacco, and/or other drugs and addictive behaviors and that help the individual to recognize the harmful consequences of high-risk use or behavior.
- Peer Support Associate (PSA) mentoring and guidance regarding peer facilitation will be an important component in this RFP and structured to follow the basic tenants of the SAMHSA model. The department will ask the contractor to incorporate these tenants into the use of peer support associate mentors as defined in this RFP.

SECTION 3. SCOPE OF WORK & CONTRACT INFORMATION

SEC. 3.01 SCOPE OF WORK

The Department of Corrections, Division of Health and Rehabilitation Services, is soliciting proposals for Substance Use Disorder Treatment Services to be provided to offenders housed at the Palmer Correctional Center (PCC) in Sutton, Alaska and MATR Services at the Mat-Su Pretrial (MSPT) in Palmer, AK. The contractor will be responsible for providing the following programs at PCC.

- 1) Residential Substance Use Disorder Treatment Services (RSAT) formerly known as Residential Substance Abuse Treatment Program
- 2) Institutional Intensive Outpatient Substance Use Treatment Program (IOPSAT)
- 3) Institutional Intensive Outpatient Substance Use Treatment Co-Occurring Program (COD)
- 3) Medication Assisted Treatment for Reentry Program (MATR)
- 4) Psychoeducational Substance Use Treatment Program (PsychEd)
- 5) Peer Support Associate Training and Interventions (PSA)

Offerors must propose services that meet the department's substance use disorder treatment program minimum requirements. The successful offeror can respond to one or more offenders depending on the Counselor's capabilities and shall provide services to as many individuals as possible, within the parameters of the scope of work.

The successful offeror shall have a 90 calendar day transition period at the start of the contract before the performance measures will be applied as outlined in section 3.07 Quality Assurance. Substance use disorder programs shall be operational up to the point of screening clients within 10 business days of the contract start date. The offeror's Management Plan shall detail the work the successful contractor will accomplish from contract award to program implementation, see section 4 Proposal Format and Content for further information.

SEC. 3.02 CONTRACT TERM AND WORK SCHEDULE

The length of the contract(s) will be from the date of award, approximately **JULY 1, 2023 THROUGH JUNE 30, 2024**, with optional renewal periods to be exercised at the sole discretion of the State up to June 30, 2026. Approval or continuation of a contract(s) from this RFP is contingent upon legislative appropriations of funds.

The approximate contract term schedule is as follows:

- Initial contract period: July 1, 2023 – June 30, 2024
- Renewal: July 1, 2024 – June 30, 2025
- Renewal: July 1, 2025 – June 30, 2026

Unless otherwise provided in this RFP, the State and the successful offeror/contractor agree: (1) that any extension of the contract excluding any exercised renewal options, will be considered as a month-to-month extension, and all other terms and conditions shall remain in full force and effect and (2) the procurement officer will provide notice to the contractor of the intent to cancel such month-to-month extension at least 30 days before the desired date of cancellation. A month-to-month extension may only be executed by the procurement officer via a written contract amendment.

SEC. 3.03 STAFFING MINIMUM REQUIREMENTS, HIRING & CLINICAL SUPERVISION

The following are descriptions of program position and certification minimum requirements the contractor shall maintain. Contract staff providing substance use disorder treatment services under this contract shall be certified by the Alaska Commission for Behavioral Health. The timeframe to obtain certification shall not exceed one (1) year from date the project manager approves the counselor or coordinator to provide services under this contract.

1. Minimum Requirements and Certification for Staffing

a. Coordinator

Coordinators will maintain caseloads, facilitate groups, conduct staff meetings, and will serve as the supervisor for the on-site contract staff. They are responsible for contract staff management and training as well as ensuring compliance with contractual obligations. The Coordinator will be responsible for submitting reports and serving as the primary liaison with institutional staff.

Coordinators should have administrative and supervisory experience, skills and abilities. Coordinators who are working under the contract must be experts in the knowledge of Substance Related and Addictive Disorders (SRAAD) and its treatment.

Coordinators must have experience consistent with the requirements for Chemical Dependency Counselor II (CDCII), though a Chemical Dependency Clinical Supervisor (CDCS) certificate is preferred.

If a Coordinator is not certified at Level II, they must submit within 30 days of hire a training plan to the project manager for obtaining Level II certification. The timeframe to obtain certification shall not exceed one (1) year from date of hire.

b. Direct Care Counselor

Counselors will maintain caseloads and facilitate groups and meetings.

Counselors who are working under the contract must be knowledgeable of Substance Related and Addictive Disorders (SRAAD) and its treatment.

Counselors must have experience consistent with the requirements for Chemical Dependency Counselor I (CDCI), though a Chemical Dependency Counselor II (CDCII) certificate is preferred.

If a Counselor is not certified at Level I, they must submit within 30 days of hire a training plan to the project manager, for obtaining Level I certification. The timeframe to obtain certification shall not exceed one (1) year from date of hire.

Regardless of the level of experience and/ or education, it is required that any individual working under this contract has a Counselor Technician certification or its equivalent.

c. Co-Occurring Counselor

The Co-Occurring Counselor will maintain caseloads and facilitate groups and meetings. They will serve as rational authority within the milieu. It is preferred that they have knowledge of the criminal personality along with extensive knowledge of DSM diagnoses.

Co-Occurring Counselors must be master's level clinicians and have experience consistent with the requirements for Chemical Dependency Counselor I (CDCI), though a Chemical Dependency Counselor II (CDCII) certificate is preferred. Regardless of the level of experience/education, it is

required that any individual working under this contract has a Counselor Technician (CT) certification or its equivalent.

If a Co-Occurring Counselor is not certified at Level I, they must submit in writing to the program manager a plan and schedule, agreed upon by the proposed Co-Occurring Counselor, for obtaining Level I certification. The timeframe to obtain certification shall not exceed one (1) year.

2. Approval Process for Hiring

The contractor will submit qualified applicants to the project manager for final review and hire approval using the ADOC Hiring Request Form. When an applicant is not certified at the appropriate chemical dependency certification level, the contractor must complete the minimum requirement equivalency crosswalk section of the request form. This section outlines how the applicant meets the requirements to work under the contract per section 3.11. To demonstrate that an applicant meets the minimum standards, the ACBHC Chemical Dependency Certification Matrix (degree and non-degree tracks) will be used as a guiding document.

If an applicant meets minimum requirements, the contractor will submit the following completed forms:

- ADOC Security Clearance form,
- PREA Employment Disclosure form,
- Code of Ethical Conduct 202.01a,
- Standards of Conduct 202.15a,
- Appendix H Security Addendum,
- Network Access Form 603.02B. The contractor is responsible for submitting this form to the department for personnel no longer working under the contract,
- 2 Blue Cards, FD258. The department may either;
 - require the contractor to be responsible for obtaining a completed FD-258. The department will reimburse the actual cost, or
 - the department may use their own resources to complete FD-258 for the contractor.

3. Personnel Management

It is the contractor's responsibility to ensure their staff complies with contract requirements. The department reserves the right to disqualify, prevent, rescind approval, or remove any staff performing work under the contract. The department is under no obligation to inform the contractor of the criteria for disqualification or removal. See section 3.35 Security Background Investigations and Policies and Procedures for further information.

Any changes in personnel must be approved by the project manager. It is the contractor's responsibility to prescreen their applicants to ensure potential new staff meets the contract requirements. An updated ADOC Hire Request Form and ADOC Security Clearance Request form may be required for changes. The contractor may propose adjusting staffing levels. The contractor must receive prior approval from the project manager prior to any staffing level adjustments. The programs location position hourly rate shall remain constant through the term of the contract.

Consistent staffing is an important aspect of a successful substance abuse program. The contractor shall ensure a primary coordinator and counselor on a daily basis except for absences approved by the contractor. Each FTE position shall not turn over more than twice in a 365 day time period. See section 3.08 Required Conduct, 3. Staffing Coverage for further information.

4. New Hire Orientation Training

The contractor shall provide each new hire staff person with orientation. Orientation shall be five consecutive business days and delivered by the contractor's program coordinator and/or clinical director. The orientation must be completed prior to contractor staff providing contractual services. The orientation is billable per contract section 3.08 Required Conduct, 2. Work Schedule. The orientation will primarily be on the job training with direct supervision from the supervisor to ensure the new contract provider staff is competent in the following areas:

- a. Cognitive behavioral therapy
- b. Motivational Enhancement Therapy (MET)
- c. Crisis intervention
- d. De-escalation skills
- e. Individual and group therapy
- f. Familiar with and understand the American Society of Addiction Medicine (ASAM) criteria
- g. Familiar with and able to apply the criteria as described in the Diagnostic and Statistical Manual of Mental Disorders (DSM) 5th edition or most recent edition
- h. Screening and assessment
- i. Addictions
- j. Working with a justice involved population
- k. Department approved curriculum per section 3.05 , 3. Program Curriculum
- l. Comply with and understand contract section 3.09 Documentation and Reporting Requirements
- m. The department's policies and procedures as detailed in the contract
- n. Security awareness as described in section 3.08 Required Conduct, 5. Physical Aspect of the Program and 6. Collaboration with Correctional Staff.
- o. The Prison Rape Elimination Act (PREA), the contractor may be required to attend biannual training
- p. Comply and understand contract section 3.05 General Program Requirements, 7. Release Planning
- q. Case management
- r. Working with a multidisciplinary team
- s. Screening, Brief Intervention, and Referral to Treatment (SBIRT)
- t. Medication Assisted Treatment (MAT)

5. Continuing Education Unit Requirements (CEUs)

Continuing education hours are billable at the hourly rate to the State up to eight (8) hours per fiscal year per FTE. The contractor must ensure at no cost to the department that all persons working under the terms of the contract meet and maintain any additional requirements for certification. Continuing education absences longer than three (3) working days must be pre-approved by the project manager and a plan must be established to cover their responsibilities during their absence.

The contractor may bill for training hours that are mandated by the department. This does not include hours needed for certification. The contractor shall bill using the contractually established hourly rates and must cover all additional costs associated with the training attendance and participation (travel, lodging, food, per diem, etc.).

The following are known and mandatory trainings that are billable to the department:

- Annual School of Addiction or other department approved training conference (once per year); and
- ADOC SUD Treatment Conference (at least once per year, possibly twice).

These mandatory trainings will be held in South Central, Alaska. Historically they've been held in Anchorage but may be held anywhere accessible from the South Central, Alaska road system depending on the department's needs.

6. Clinical Supervision

Clinical supervision enhances professional functioning, monitors the quality of clinical services offered to clients, and ensures that supervisees are competent to deliver clinical services. Each direct service staff member working under the contract must receive the below minimum number of hours of clinical supervision per month.

- CT: eight (8) hours per month
- CDCI: six (6) hours per month
- CDCII: four (4) hours per month
- CDCS: one (1) hour per month
- Not Certified: clinical supervision plan to be developed by contractor and approved by project manager.

The department prefers that clinical supervision is conducted by an individual who is certified as a CDCS, or its equivalent, and has at least three (3) years working in a supervisory role under a State or Nationally certified program. If a CDCS or equivalent is unavailable, clinical supervision is conducted by a certified chemical dependency counselor who has certification at least one level higher than the supervisee.

A record of clinical supervision hours must be kept for each staff member and submitted monthly to the department on the ADOC Supervision Log. These logs will also be reviewed as part of the program audit. The contractor must maintain onsite, a more in-depth notation of the clinical supervision sessions that includes: offender identifiers, discussion topic(s), follow-up required, and supervision start/stop times.

SEC. 3.04 PROGRAM OVERVIEW

The successful contractor will be responsible for providing the following programs. The goal of these programs is to provide offenders with a level of evidence based substance use disorder treatment services that meet their individual assessed needs and are accommodated by their level of incarceration or community supervision.

The numbers listed below do not include screening and assessment responsibilities which vary from program to program.

Program	# FTE	# Counselor	Program Capacity	Est. Length of Program	Est. # Served/Year
RSAT	3	3	36	6 months	72
IOPSAT	1	1	12	15 weeks	40
MATR	0.5	0.5	N/A	N/A	To be determined
PsychEd	0.5	0.5	12	6 weeks	102
Coordinator	1	N/A	N/A	N/A	N/A

SEC. 3.05 GENERAL PROGRAM REQUIREMENTS

Each of the individual programs described below shall include the following:

1. Cultural Relevance

The program and services offered must be culturally relevant to Alaska Natives and other minority Culture Groups such as but no limited to Hispanics, African Americans and Filipinos.

2. Program Milieu

Program Milieu is a treatment program designed to help offenders improve their overall addictive and criminal thinking. It has a structured schedule with treatment groups and activities led by counselors. Offenders will learn problem solving skills and cognitive behavioral skills. The program milieu contains elements of a Therapeutic Community such as Right Living, Recovery, and Role Modeling. However, the emphasis is on staff providing treatment interventions to motivate behavioral change instead of using peer hierarchy. Total separation from the general inmate population is not possible or expected but efforts will be made to house programming offenders together.

These programs are guided by the following concepts:

- Right Living: is abstaining from using alcohol and drugs, following all rules, steadily participating in treatment, meeting treatment and institutional obligations, maintaining cleanliness and proper hygiene, practicing honesty, caring for other's well-being, and showing manners, respect, and dignity toward everyone. It is about being consistent, responsible, and accountable.
- Recovery: Recovery changes negative patterns of behavior, thinking, and feeling to develop a responsible substance free life. Recovery is a process.
- Role model: Each person is expected to show the behavior, attitude, and expectations of the treatment program. Role models consistently maintain positive attitudes and values. They are aware of their own behaviors, are committed to positive change and demonstrate right living. They reach out to help others and take on additional responsibility without being asked.

The following aspects and items must be addressed when establishing and running the program:

- Treatment tools will be established to help people change thinking and behavior. Some tools will be based more on changing the offender's own thinking, like Thinking Reports and other tools are based on helping others change, like feedback. For tools to work effectively, they need to be delivered in a positive, helpful way and they need to be practiced often.
- An emphasis shall be placed on maintaining a strength-based approach. More time should be spent reinforcing positive behaviors as opposed to a heavy focus on punishment and criticism.
- There will be no hierarchy within the program milieu.

3. Program Curriculum

The contractor shall only use the program curriculum approved by the project manager. The required program curricula are listed in section 3.06 Individual Tasks and Deliverables. The department reserves the right to change the program curriculum during the course of the contract. At no time shall the contractor introduce curriculum that has not been pre-approved by the project manager. The contractor shall purchase, at their own expense, the program curriculum supplies and shall maintain sufficient quantities at all times. Curriculum may be found at the publisher's website.

4. Group Size

Clinical groups shall not exceed a capacity of 12 active offenders. It is possible for didactic/educational groups and community activities to exceed this capacity.

5. Additional Activities

Whenever possible, and where it does not interfere with program goals and objectives, offenders will be able to participate in other classes and work assignments within the institution. In doing so, they will have the opportunity to apply newly acquired treatment knowledge and recovery skills in the larger community. They will also have access to other necessary support services such as religious programs, education, mental health and medical services.

6. Discharge Function

The contractor shall use the program specific “ADOC SUD Discharge Summary” form for each offender who is discharged from a program (regardless of discharge status). The summary, along with all other electronic documents, shall be submitted to the institutional contact within five (5) working days of the offender’s discharge from the program. The discharge function does not include stand-alone screenings or assessments. The following are the eight (8) discharge categories that shall be used:

- a. Program Complete: the participant met each of the minimum obligations of the program
- b. Transfer: the participant was transferred to another substance abuse treatment program prior to program completion (this will also include participants who are transferred, with a referral, to another institution).
- c. Segregated: the participant is no longer in the program due to violation of institutional rules and as a result was placed in segregation for longer than 30 days.
- d. Released: the participant was released from the institution prior to program completion.
- e. Withdrew: the participant is no longer in the program due to voluntary drop out.
- f. Administrative: the participant was removed from the program, by program staff, due to the participant’s failure to meet program requirements.
- g. Arrested: a community-based participant was returned to incarceration.
- h. Deceased: the participant passed away during program.

7. Release Planning

The contractor must address the use of specific post-discharge resources such as community based Substance Use Disorder Continuing Care Services, elders, supportive family members, Office of Children’s Services, Tribal Courts, Social Services, sponsors/mentors, Talking Circles, and AA/NA. Many of the offenders who graduate from the program will transition into rural and remote villages where there is a scarcity of support services available. The contractor must make appropriate attempts to transition offenders into the support services that are available. The contractor shall work actively with community providers to facilitate offenders in accessing these services.

If requested by the department, the contractor shall assist offenders, in conjunction with the offender’s Probation Officer, in making arrangements for Continuing Care services in their home communities. Release planning may begin sooner or later depending on the needs of the offender. The contract staff must be familiar with state approved and state funded treatment programs that use a sliding fee scale for services. They must develop referrals for safe housing, medical assistance, education, vocational training, employment and other needs. All attempts must be made to transition offenders into appropriate, sobriety supporting services available in their community.

SEC. 3.06 INDIVIDUAL PROGRAMS – TASKS & DELIVERABLES

PROGRAM # 1 – THE MALE INSTITUTIONAL RSAT PROGRAM

The Male Institutional RSAT Program is an ASAM Level 3.5 program. When successfully completed, this program qualifies as an approved legal system substance use disorder treatment program.

- a. Program Length: Offenders in the program are generally required to participate for a minimum of six (6) months. The first two weeks will be spent in orientation followed by primary care.
- b. Target Population: Offenders who have SRAAD along with related criminal histories and are assessed appropriate for this program. The priority population will be offenders who have been screened as needing this level of substance abuse treatment, are sentenced felons, and who have a classification level of medium or higher. Offenders will be prioritized based on legal requirements and release date. Other offenders will be eligible for the program if members of the priority population are not available.
- c. Additional obligations and reporting requirements: In addition to tasks listed in this section the contractor shall incorporate the items in section 3.09 Documentation and Reporting Requirements as applicable.

Program # 1 - Task # 1 – Screening, Brief Intervention, and Referral to Treatment (SBIRT)

Contract staff will be required to provide screenings using the ASAM Continuum-Triage (Co-Triage) paper version for all offenders entering the institution. The ASAM Co-Triage is a computer based program that also has a paper version that offenders can complete on their own and then hand in the completed screening tool to the counselor for scoring. Scoring is completed using the DOC Electronic Health Record (EHR) and the contractor staff will be trained by the department on the use and interpretation of this tool.

- a. The institutional contact will provide the contractor a list of offenders entering the institution. The frequency of the list is at the institution's discretion but is typically provided 3-4 times per week but can be daily. The contractor is expected to screen as many offenders as possible on each list.
- b. These screenings will be performed within a group setting or on an individual basis depending on the setting. The contractor must be present to answer questions and collect the Co-Triage once the offender has completed the form. Once completed, the contractor shall score the results using the department's EHR.
- c. Once all forms are completed the contractor shall forward the paper copy to the department's SUD Criminal Justice Planner (CJP) or designee
- d. Brief Intervention: Based on the results of the screening, if necessary, the contractor will use motivational interviewing strategies, typically four (4) individual sessions, to focus on raising an offender's awareness of their substance use, the potential harmful effects of that use, and encouraging positive change. Brief Intervention services may include but is not limited to:
 - i. Feedback;
 - ii. Goal setting;
 - iii. Coping strategies; and
 - iv. Identification of risk factors.
- e. Referral for Services: If the screening reveals that the recipient meets any of the circumstances identified below, the contractor will refer the recipient to the institutional contact for referral for an

assessment while incarcerated or will provide the offender directly with a referral for treatment if the offender is releasing to the community.

- i. is at severe risk of substance use problems;
 - ii. is substance dependent; or
 - iii. has already received brief interventions or treatment and was non-responsive.
- f. Referral to Medical: If the offender reports verbally or on the screening tool that they have had health problems related to stopping alcohol or other drugs which may include; sick, shaky, had convulsions, or delirium tremens (DTs), or other symptoms, the contractor shall report this information immediately to the nearest institutional contact such as medical staff, a correctional officer, or a probation officer. The contractor will follow up this report with a written referral to medical within 24 hours.

Program # 1 - Task # 2 - Assessment

Each FTE assigned to this program shall complete a minimum of one (1) assessment per week. The number of assessments may vary based on institutional need. The contractor will conduct assessments on all referrals within the timeframe outlined in section 3.09 Documentation and Reporting Requirements. In the event there is more than one referral for assessment per week the contractor shall make all attempts to complete the additional assessments. If it's not possible then an assessment waitlist will be maintained and the contractor shall submit a plan to minimize assessment wait times. Assessments are ASAM-based and the contractor shall use the ASAM Continuum electronic software to complete all assessments. The Continuum assessment tool is located in the department's EHR and all contract staff will be granted access to the EHR for SUD assessment and other related service needs.

- a. The contractor will be provided an Assessment Referral Form from the institution for each offender needing an assessment.
- b. The contractor is required to conduct a screening using the ASAM CO-Triage.
- c. If an assessment is needed, the contractor shall complete the assessment using the ASAM Continuum electronic software found in the department's EHR.
- d. The majority of assessments completed will be for those offenders who are going to enter the program, but there will be some stand-alone assessments required. Depending on the needs of the department and contractor availability, there may be a need to provide SUD assessments for other DOC facilities who do not have an SUD counselor. In these cases, the contractor will work with the SUD CJP to arrange assessments telephonically. These assessments can be completed from the contractor's work location.

Program # 1 - Task # 3 - Orientation

The purpose of orientation is to provide offenders with a brief introduction to substance use disorder treatment and the expectations for entering and completing the program.

- a. The contractor shall provide each orientation offender:
 - i. Five (5) groups per week. Each group is two (2) hours in duration.
 - ii. One (1) individual counseling session during the course of their orientation. Orientation will last two (2) weeks on average.
- b. The institution contact will refer offenders to the contractor for the orientation phase of the program.

- c. Orientation will be guided by the A New Direction workbook titled Introduction to Treatment. Each group session will follow one or more of the exercises in the workbook depending on that week's schedule. Offenders in the orientation phase may also be required to attend other orientation and non-orientation RSAT groups and activities.
- d. The contractor shall anticipate vacancies in primary care phase by starting offenders in orientation prior to a primary care slot becoming vacant. This will ensure the program operates at capacity and meets the performance measures. Once the offender has successfully completed orientation the contractor shall move the offender into the Primary Care phase of the program.

Program # 1 - Task # 4 - Primary Care

Each FTE assigned to the program shall serve up to twelve (12) primary care offenders at a time but exceptions to increase this may be made to fit offender needs at the project manager's discretion. The purpose of primary care is to help offenders stop compulsive drug seeking and end use. The primary care phase begins when the offender successfully completes orientation.

- a. The contractor shall provide each offender:
 - i. Ten (10) clinical groups per week. Each group is one and a half (1.5) hours in duration.
 - ii. Five (5) supplemental groups per week. Each group is one (1) hour in duration.
 - iii. A minimum of five (5) hours per week of milieu specific groups are conducted. See section 3.05 General Program Requirements, 2. Program Milieu.
 - iv. Eight (8) individual counseling sessions over the course of primary care.
- b. The program curriculum will be premised upon A New Direction, Living in Balance and Helping Men Recover workbooks. This is an evidence-based cognitive behavioral program that has been shown to be effective for offenders with SRAAD. Most groups will focus on a workbook and a specific exercise, or exercises, within that workbook.
- c. The program will establish and follow a set schedule pre-approved by the project manager that will include at least twenty (20) hours of the following groups per week. Offenders share their assignments and discuss, explore, and examine their own completed work as well as those of other offenders.
- d. Clinical Groups: The contractor shall follow the facilitator guidelines set forth in the below curriculum for the clinical groups:
 - i. A New Direction curriculum
 - Criminal and Addictive Thinking
 - Alcohol & Other Drug Education
 - Socialization
 - Relapse Prevention
 - Preparing for Release
 - Co-occurring Disorders for COD Program
 - ii. Living in Balance curriculum (Sessions 1-33)

- iii. Helping Men Recover
 - a. Self
 - b. Relationships
 - c. Sexuality
 - d. Spirituality
- e. Supplemental Groups: The contractor shall provide the following supplemental groups to the offenders.
 - i. Awareness: This group is flexible in order to meet the needs of the offenders. It is potentially less structured than other groups and focuses on the themes from the most recent exercises and/or thinking reports. This group can be used to address recent issues that have been brought up or observed by members. While not an encounter group this session can be used to address anti-social, criminal, and/or addictive behaviors exhibited by offenders. It can also be used to explore and examine socially responsible behaviors that have been recently exhibited within the community or by an individual.
 - f. Group Elements: Each of the following elements should be incorporated into a group on a daily basis, more than once a day is not expected.
 - i. Daily announcements: As they relate to the functioning of the community;
 - ii. Daily Inspiration: Using the following books: Day by Day and Free at Last;
 - iii. Assignments: This is a short section of the group wherein the Coordinator/Counselor outlines the expectations for the next group;
 - iv. Community issues: This section is used to read out loud and discuss written positive or negative behavioral concerns.
 - g. Group Size: It is possible for some of these groups to break into small groups (or larger) depending on the material and exercises being covered; however, the clinical oversight and time obligations remain the contractor's responsibility.
 - h. Individual Counseling Sessions: Individual counseling sessions shall focus on the offender's workbook assignments. It is also an opportunity to address the offender's level of progress and engagement in the program.
 - i. Peer Support Associate (PSA): It is recommended that one (1) PSA per ten (10) active clients be used. The PSA is an individual who has completed the program and has remained in good standing with the program and the institution. A PSA is a role model who consistently applies treatment skills into their daily life and follows right living. A PSA actively helps current participants, but is not responsible for running treatment groups and doesn't have authority over other offenders.

Program # 1 – Deliverable # 1

The contractor is responsible for maintaining the following program enrollment at all times.

Institution	# of FTE	# of Primary Care Offenders	# of Assessments per week
PCC	4	36	4

PROGRAM # 2 – MEDICATION ASSISTED TREATMENT REENTRY PROGRAM (MATR)

The Medication Assisted Treatment Reentry Program encompasses pharmacological and nonpharmacological treatment modalities. The pharmacological agent provided by the department is Naltrexone, an antagonist medication. The nonpharmacological treatment modality provided is SBIRT with an emphasis on motivational interviewing. This program will be offered at both the PCC and MSPT facilities.

- a. Program Length: Offenders are referred to the program approximately 14 days prior to their release date. Once released the offender can expect treatment with a community provider of a variable duration depending upon the severity of their illness and their response to treatment.
- b. Target Population: Offenders who have been assessed as having a moderate to severe opioid use disorder. The priority population will be offenders who volunteer to participate, who have a classification level of Medium or higher, and who are agreeable to following recommendations outlined their assessment and by their medical provider. Offenders will be prioritized based on legal requirements and release date. Other offenders may be considered for the program if members of the priority population are not available.
- c. Additional obligations and reporting requirements: In addition to tasks listed in this section the contractor shall incorporate the items in section 3.09 Documentation and Reporting Requirements as applicable.

Program 2 - Task # 1 – Screening, Brief Intervention, and Referral to Treatment (SBIRT)

Contract staff will be required to provide screenings using the Co-Triage for all offenders referred to the program and as time allows for those entering the institution but who were not necessarily referred to the MATR program.

- a. Referrals for the MATR program will be routed to the contractor for screening. The institutional contact will also provide the contractor a list of offenders entering the institution. The frequency of the list for those entering is at the institution's discretion but is typically provided 3-4 times per week but can be daily. The contractor is expected to screen as many offenders referred to the MATR program as possible. The contractor is also expected to screen as many offenders as possible who enter the institution but weren't necessarily referred to the MATR program.
- b. These screenings will be performed within a group setting or on an individual basis depending on the setting. The contractor must be present to answer questions and collect the Co-Triage form once the offender has completed the form. Once completed, the contractor shall score the results using the department's EHR.
- c. Once all forms are completed the contractor shall send a copy to the department's SUD CJP.
- d. Referral for Services: The contractor will refer the recipient to the institutional contact for referral for an assessment while incarcerated or will provide the offender directly with the assessment if the offender is interested in MATR. If the offender is releasing to the community before an assessment can be completed and if the screening revealed that the recipient meets any of the circumstances identified below then a referral to a community program will be conducted.
 - i. is at severe risk of substance use problems;
 - ii. is substance dependent; or

- iii. has already received brief interventions or treatment and was non-responsive; or
 - iv. is interested in a pharmacotherapy for the treatment of addiction.
- e. Brief Intervention: Based on the results of the screening, if necessary, the contractor will use motivational interviewing strategies, typically four (4) individual sessions, to focus on raising an offender's awareness of their substance use, the potential harmful effects of that use, and encouraging positive change. Brief Intervention services may include but is not limited to:
- i. Session 1: Includes the assessment interview that uses motivational interviewing strategies to gauge the offender's motivation and commitment to treatment.
 - ii. Session 2: Includes Psychoeducation that is appropriate to the offender's individualized needs.
 - iii. Session 3: Includes interventions that are intended to strengthen the offender's commitment to treatment and establish a reentry plan.
 - iv. Session 4: Could include feedback, goal setting, coping strategies, the identification of risk factors, and the finalization of the reentry plan.
- f. Referral to Medical: If the offender reports verbally or on the screening tool that they have had health problems related to stopping alcohol or other drugs which may include; sick, shaky, had convulsions, or delirium tremens (DTs), or other symptoms the contractor shall report this information immediately to the nearest institutional contact such as medical staff, a correctional officer, or a probation officer. The contractor will follow up this report with a written referral to medical within 24 hours.

Program # 2 - Task # 2 - Assessment

The FTE assigned to this program shall complete a minimum of five (5) assessments per week. The number of assessments may vary based on institutional need. The contractor will conduct assessments on all referrals within the timeframe outlined in section 3.09 Documentation and Reporting Requirements. In the event there is more than 5 referrals for assessment per week the contractor shall make all attempts to complete the additional assessments. If it's not possible then an assessment waitlist will be maintained and the contractor shall submit a plan to minimize assessment wait times. Assessment priority is for offenders referred to the MATR program. The contractor is responsible for tracking offenders release date, status, and prioritizing them accordingly. Assessments are ASAM-based and the contractor shall use the Continuum electronic software to complete all assessments. The purpose of an assessment is to determine the level of substance abuse treatment needs based on ASAM criteria.

- a. The contractor will be provided an Assessment Referral Form from the institution for each offender needing an assessment.
- b. The contractor is required to conduct a screening using the ASAM Co-Triage electronic software located in the department's EHR. The department will provide access to this site for the contractor to complete this task.
- c. If an assessment is needed, the contractor shall complete the assessment using the ASAM Continuum assessment tool.
- d. If the offender was referred and assessed for the MATR program, they will also be screened by a mental health clinician to evaluate for any mental health contraindications before being referred to medical in accordance with the departments Mental Health Protocol.

- e. The majority of assessments completed will be for those offenders who are going to enter the MATR program, but there will be some stand-alone assessments required.

Program # 2 - Task # 3 - Medical Referral and Reentry Planning

- a. Referral to Medical for MATR: The contractor shall complete a Referral to Medical for MATR if the assessment determines the offender has a diagnosis of moderate to severe opioid use disorder(OD), a signed MATR-Vivitrol Consent form, has at least 7 days before release, and if they have been cleared by a department mental health clinician.
- b. Tracking Medical Review & Tolerance Trial: The department will be responsible for the medical review and oral Naltrexone tolerance trial, however the contractor is responsible for coordinating and tracking the offender through this process to ensure the offender receives their injection as close to their release as possible.
- c. Reentry Planning: The contractor will meet with the offender to establish a MATR Reentry Plan. The plan will include referrals for housing, transportation, substance use treatment, and to a medical provider to continue their pharmacotherapy.
- d. Post Release Follow Up: If the offender participated in the MATR program and received a behind the walls pharmacotherapy, then the contractor will follow up with the community provider and/or the offender to see how the offender is progressing per the MATR Reentry Plan. The contractor is expected to follow up at 30, 60, and 90 days post release. The contractor must document the outcome of these follow-up contacts using the MATR 30/60/90 Post Release Follow Up form.

Program # 2 – Deliverable # 1

The number of offenders served may vary, however the contractor is responsible for meeting the needs of the institution.

PROGRAM # 3 – PSYCHO-EDUCATIONAL SUBSTANCE USE DISORDER SERVICES, SCREENING, AND ASSESSMENT PROGRAM (PSYCHED)

PsychEd is an ASAM Level 0.5 early intervention program. Offenders participating in PsychEd will not be held in a department facility for the purpose of completing the program.

- a. Program Length – There are 12 sessions that encompass the PsychEd program. However, each session is standalone i.e. the offender may choose to do one (1) session or all 12 sessions. If the offender completes all 12 sessions within one calendar year from the date they attended the 1st session, they will achieve a “PsychEd Program Completion Certificate.”
- b. Target Population – Offenders who have SRAAD along with related criminal histories are appropriate for this program. The priority population will be offenders who have been screened as needing some level of substance use disorder treatment, are felons, and who have a classification level of Medium or higher. Offenders will be prioritized based on legal requirements and release date. Other offenders will be eligible for the program if members of the priority population are not available.
- c. Additional obligations and reporting requirements – in addition to tasks listed in this section the contractor shall incorporate the items in section 3.09 as applicable.

Program # 3 - Task # 1 - Primary Care

The FTE assigned to the MATR program shall provide PsychEd groups. The department's goal is for the contractor to encourage maximum offender participation in the program by allowing offenders to voluntarily attend whichever sessions they choose. Based on the institution's population, up to fifteen females will be in an all-female group and up to fifteen males will be in an all-male group. If there are not enough females to have a separate all female group, then two male groups can run concurrently until there are enough females to hold an all-female group.

- a. The contractor is expected to provide:
 - i. Four (4) clinical groups per week. Each group is one and a half (1.5) hours in duration.
 - ii. Individualized transition/release plan sessions during the course of primary care.
- b. The program will establish and follow a set schedule pre-approved by project manager that will cover each of the twelve (12) sessions. The course will restart every six (6) weeks.
- c. The program curriculum will be premised upon the Living in Balance sessions (1-12).
- d. It is possible for some of these groups to break into small groups (or larger) depending on the material and exercises being covered; however, the clinical oversight and time obligations remain the contractor's responsibility.
- e. Transition/Release Plan session(s) shall focus on the offender's transition/release plan. This is an opportunity to facilitate access to an assessment, treatment or support services in the offender's community or institutional setting.
- f. Documentation - All documentation will be recorded in the department's EHR. Contract staff will be trained in the use of the department's EHR.

Program # 3 – Deliverable # 1

The number of offenders served may vary, however the contractor is responsible for meeting the needs of the institution.

SEC. 3.07 QUALITY ASSURANCE

Quality assurance is crucial to the success of the overall delivery of services. Quality assurance includes chart reviews and performance measures. All programs may be audited for quality assurance. The contractor shall ensure that the stated performance outcomes and standards are met. When reviewing the contractor's performance the needs of the institution will be taken into consideration.

1. Chart Review

The contractor shall ensure that all substance use disorder clinical charts are reviewed, signed, dated and credentialed. The minimum certification level for a staff person to review charts shall be a CDCI, although a CDCII or higher is preferred. Charts shall not be reviewed by the Counselor or Coordinator assigned to them. The chart must be review by a secondary individual that meets the CDC qualifications in this section.

The contractor shall be responsible for the overall quality of each clinical file. On a monthly basis, the contractor shall ensure a minimum of five (5) charts or ten percent (10%) of the program's total clinical charts,

whichever is greater, are reviewed. The contractor will document the results of this monthly review and maintain it on-site.

2. Quality Assurance

The contractor shall maintain their DOH approved certificate to provide substance use disorder treatment services during the contract term. If the contractor's certificate is revoked the department may find the contractor in default. The contractor shall provide evidence of national accreditation upon request. The contractor shall have a quality assurance program that ensures the use of continuous quality improvement. The contractor is responsible for all costs related to quality improvement and maintaining the DOH certificate.

Performance Measure #1 – Staffing

1. Outcome: Each program should be fully staffed through the course of the contract.
 - a. Measure: Review the number of hours that a program is staffed as part of the monthly billing review. This will be determined using the following formula:
 - i. Formula: $\text{hours billed per month} \div \text{hours available per month} = \text{Capacity}$. State holiday weeks will be adjusted as well as partial weeks to ensure accurate monthly totals.
 - b. Standard: Each program shall be fully staffed for at least 90% of the reviewed period.

Performance Measure #2 – Program Capacity

1. Outcome: Each program remains at capacity for the number of offenders being served.
 - a. Measure: Review the total number of active offenders listed on the monthly census report at the end of each month. This will be determined using the following formula for treatment programs:
 - i. Formula: $\text{active offenders enrolled on the last day of the month} \div \text{capacity expectation} = \text{Capacity}$. Please see section 3.04 for program capacity numbers.
 - b. Standard: The program shall not be below 85% capacity during a month.

Performance Measure #3 – Successful Discharges

1. Outcome: Each offender admitted to the program shall be successfully discharged.
 - a. Measure: Compare each offender's discharge reason with the number of offenders admitted to the program (the following discharge types are not included in the formula: Transfer, Segregated, Arrested, Deceased, and Released).
 - i. Formula: $\text{number of discharged offenders on last day of the month} \div \text{total number of participants} = \text{Discharges}$.
 - b. Standard: At least 85% of offenders entering a program will complete the program.

Performance Measure #4 – Assessments

1. Outcome: All referred offenders will have a completed assessment.
 - a. Measure: Review the total number of assessments completed on the monthly census report.
 - i. Formula: $\text{Number of assessments completed by the last day of the month} \div \text{number of referrals submitted to the contractor} = \text{Assessment completion rate}$. Exclusion - Referrals that are submitted to the contractor near the end of the month (5 days before the end of month) will be captured in the succeeding month.
 - b. Standard: At no point will the assessment completion rate fall below 85% of referrals.

Performance Measure #5 – Clinical Supervision

1. Outcome: All staff will receive clinical supervision based on their credential needs.
 - a. Measure: Review the monthly number of clinical supervision hours provided to each FTE by certified CDCS, a CDCS equivalent, or if unavailable, by a certified chemical dependency counselor who has certification at least one level higher than the supervisee, see section 3.03 Staffing Minimum Requirements, Hiring, & Clinical Supervision.
 - i. Formula: $\text{FTE supervision hours (recorded on supervision log)} \div \text{supervision hours required}$.
 - b. Standard: The contractor must meet or exceed a score of 90% supervision compliance.

Performance Measure #6 – Certification

1. Outcome: The contractor will have certified staff providing substance abuse treatment and services.
 - a. Measure: Review the certification level of staff as part of the audit process. See section 3.03 Staffing Minimum Requirements, Hiring, & Clinical Supervision for staffing certification requirements.
 - b. Standard: All Contract staff will be certified by the Alaska Commission for Behavioral Health within one (1) year of hire.

Performance Measure #7 – Annual Program Audit

1. Outcome: The contractor shall meet 100% of their contractual obligations. Please see section 3.10 for audit and site visit information.
 - a. Measure: Review the scores of the annual audit(s) conducted by the department.
 - b. Standard: The contractor must meet or exceed a score of 85% compliance on the department's audit form.

SEC. 3.08 REQUIRED CONDUCT AND WORK SCHEDULE

1. Work Shifts

The contract staff shall work shifts that provide appropriate treatment coverage within the context of institutional guidelines and operations. The contract staff's hours will be established by the contractor in coordination with the project manager and institutional management. These work shifts may include morning, afternoon, evening, and/or weekend shifts depending on the needs of the department.

2. Work Schedule

The current schedule provides up to the following full time equivalent (FTE) quantities:

- Palmer Correctional Center Program 1, 2 and 3 – 5.5 FTE
- Mat-Su Pretrial Facility Program 2 & 3 - .5 FTE

Each FTE provides services for eight (8) hours per day, five (5) days per week for 52 weeks per year.

The contractor will not be required to work Alaska State holidays. See link to the Alaska State Holiday's calendar. If the contract staff member works on a holiday, overtime shall not be billable under the contract, see below.

<http://doa.alaska.gov/calendar/>

The annual hourly calculations are as follows for full and part time, taking into consideration the hours not worked during state observed holidays:

Per Position (FTE):

Full time hours = billable calendar days X 8 hours per day (less observed holidays – 88 hours) = 1,992. The department will pro-rate years with more or less than 1,992 hours.

3. Staffing Coverage

The contractor shall ensure the constant presence of sufficient staff and treatment space (where applicable) to provide the services listed at the approved site in order to ensure that there is minimal wait time for assessments and treatment services, and shall monitor staff vacancies to ensure treatment services to offenders are not canceled, postponed, or rescheduled. The contractor shall notify the project manager and the institutional contact within one (1) working day of any treatment services scheduled for offenders that have been postponed, canceled, or rescheduled.

To ensure sufficient coverage, the use of a floating counselor is encouraged and billable under the program position's hourly rate that the floating counselor is filling in for. The floating counselor would fill in for the purpose of ensuring a continuation of services while the primary assigned FTE Coordinator or Counselor is not available due to leave or training. A floating counselor shall provide coverage when a position becomes vacant. A floating counselor may be used to conduct work under the contract scope at the project manager's discretion as long as the total number of hours and cost of the contract is not exceeded per fiscal year. Examples of when a floating counselor may be used included but are not limited to: conducting assessments or providing coverage when the regular FTE is not available.

The hours the contractor doesn't bill will be put into an hour bank and the contractor may recoup these hours at the project manager's discretion to meet the department's needs. The hour bank shall not carry over to optional renewal periods or cross fiscal years. The contractor shall not bill more than the hour bank total. Floating counselors must be approved by the project manager as outlined in Section 3.03 Staffing Minimum Requirements, Hiring, & Clinical Supervision. If a floating counselor is used to aid in meeting the department's needs than the floating counselor shall bill the lesser of the hourly rates, if more than one rate is offered.

4. Dress Code

It is important that all individuals working under this contract project an image of competence, trustworthiness, and professionalism.

- a. It is expected that all contract staff abide by the department dress code by wearing clothing that is clean, neat, and appropriate to the environment they are working within.
- b. While it is not possible to cover all contingencies it is required that contract employees exert a certain amount of judgment in their choice of clothing to wear to work.
- c. Clothing that reveals too much cleavage, back, chest, legs, feet, stomach or underwear is not appropriate. Within the work environment, clothing should be pressed and never wrinkled. Torn, dirty, or frayed clothing is unacceptable. All seams must be finished. Any clothing that has words, terms, or pictures is unacceptable.

5. Physical Aspect of the Program

Many of the programs will be conducted within a correctional institution. Contract staff offices and the space available for program use will be at the discretion of the facility Superintendent. Every attempt will be made to accommodate the program's specific needs.

The contractor will be expected to become knowledgeable about security issues and protocols within their assigned institution. Additionally, contract staff will be required to attend an orientation presented by the institution; they will be provided guidelines regarding regulations including program decorations and amenities.

6. Collaboration with Correctional Staff

These programs and services are a collaborative project between the contractor and department Security/Correctional staff. It is vital that communication and consultation between the contract staff and department staff be on-going. Toward this end it is required that on-site staff would meet regularly with a department interdisciplinary team.

- a. While security is the primary concern of any Alaska Correctional Center, it is recognized that a healthy and effective treatment program and services enhances that security. As such, the department is committed to providing treatment opportunities to inmates in order to enhance their ability to live free from addiction and crime.
- b. In the interest of security all contract staff must refrain from divulging any confidential security information to offenders.
- c. The institutional contact serves as the onsite department project manager and is the contractor's primary source of support and connection with, and within, the institution.
- d. The contractor will work to educate the Correctional Staff about the substance abuse program and services. The contractor will also encourage involvement where needed. As is appropriate, a meeting that includes the Correction Staff, Probation Staff and the contractor shall be held on a regular basis. This meeting may include program status, challenges, and problem solving strategies.
- e. It is required that the contractor keep the institutional contact informed of any changes to the regular work schedule such as calling in sick, vacation, appointments outside the facility or resignation notice.

SEC. 3.09 DOCUMENTATION AND REPORTING REQUIREMENTS

The contractor shall use the following department specific documents and processes in order to meet the contract reporting requirements.

1. Screening, Brief Intervention and Referral to Treatment (SBIRT)

The contractor is required to complete the Alaska screening tool within five (5) working days of receiving the referral. The Alaska screening tool can be completed by the offender prior to the contractor meeting with the offender. When the contractor meets with the offender, the Co-Triage brief screening tool shall be used and results recorded in the department's EHR.

If a positive screening indicated that an offender required intervention then the SBIRT interventions are to be initiated within 24 hours or the next business day, whichever occurs first.

2. Release of Information (ROI)

The contractor is required to have the offender review and sign the approved consent to release information form prior to an assessment.

- a. The consent form, once completed, is to be scanned and placed in the offender's EHR. A hard copy should also be maintained.
- b. The contractor is to use the following form(s): ADOC SUD ROI.

3. Assessment

The contractor will receive a referral from department staff who will determine which offender will be assessed next.

- a. The contractor will be required to share the results of the assessment with the referrer within five (5) working days of the interview with the offender.
- b. The contractor will be required to conduct assessments for offenders referred to the MATR program as soon as possible based on the offender's need and release date. The contractor is responsible for prioritizing offenders by release date and legal requirements.
- c. In addition, the assessed offender must be added to the ADOC SUD Monthly Census Report.
- d. The assessment is to be filed in the offender's EHR
- e. The contractor is to use the following form(s): ASAM Continuum electronic assessment.
- f. The contractor is to use the following form(s): Continuum electronic assessment tool when modifying an assessment.

4. Program Contract

After the assessment and prior to the offender beginning the initial orientation group the contractor is required to review the Informed Consent- SUD Program Contract form with the offender and have them initial and sign as indicated.

- a. The Program Contract is to be filed in the offender's EHR
- b. The contractor is to use the following form(s): Informed Consent- SUD Program

5. Notice of Request/Refusal

When a treatment space becomes available, an offender who is not court-ordered to treatment will be provided with an ADOC Notice of Request/Refusal Form for Non-Court Ordered Offenders. If the offender is court ordered, the offender will be provided a Prisoner Notice of Court Ordered Treatment (808.04d). Once completed a copy of the notice is to be given to the IPO, and filed in the offender's electronic file.

6. Progress Notes

Each formal contact that the contractor has with the offender must be documented on the program type-specific progress notes form. These contacts include groups and individual sessions.

- a. The documentation is clear and concise and will focus on the offender's progress in treatment. Additionally, any significant event should be documented using this note.
- b. The progress notes are to be filed in the offender's EHR
- c. The contractor is to use the following forms: Treatment- SUD Progress Note for each program type.

7. Treatment Plan

Every offender who is active in a treatment program must have a treatment plan. The treatment plan should be periodically reviewed during the course of treatment to determine if progress is being made on treatment goals. The reports are to be filed in the offender's EHR

- a. The contractor is to use the following form(s): Treatment Planning- SUD Treatment Plan

8. Warning Regarding Program Participation

It is the responsibility of the contract staff to work with the offender to encourage and help ensure compliance. If the offender's behavior has risen to the level that it is impeding the other offender's ability to receive benefit from the program, then additional steps must be taken. These steps may include a written Warning Regarding Program Participation as outlined in department Policy and Procedure 808.04 Removal from Rehabilitation Programs.

- a. The purpose of a written warning is to make the offender aware of behaviors that are detrimental to their, and others, successful completion of the program. It outlines what changes are needed in order to maintain program compliance and it serves as a warning prior to program discharge.
- b. Once completed a copy of the written warning is to be given to the offender, the IPO and filed in the offender's EHR.
- c. The contractor is to use the following form(s): 808.04A Warning Regarding Program Participation for offenders located in an institutional setting.

9. Notice of Removal

If an offender is having difficulty maintaining program compliance and a written Warning Regarding Program Participation form 808.04a is unsuccessful in bringing the offender into compliance, or if their behavior is too egregious to warrant the written warning step, the final option may be removal from the program. When an offender is removed from the program due to disruptive or non-compliant behavior (administrative discharge) the contractor must complete the Notice of Intent to Remove from Program form 808.04b as outlined in Policy and Procedure 808.04 Removal from Rehabilitation and 808.04 VII Procedures: C. Removal from court-ordered treatment programs.

- a. A copy of the notice is to be given to the offender, the IPO, the project manager and filed in the offender's EHR
- b. The contractor is to use the following form(s): Notice of Intent to Remove from Program 808.04b and if necessary, Notice of Temporary Suspension from program 808.04c.
- c. If an offender is administratively discharged from the program, it is possible for them to reapply after a minimum of thirty (30) days and only then if their behavior demonstrates a willingness to engage in, and comply with, the demands of the program. If all of these conditions are met the individual can be placed back on the list for programming.

10. Extension Request

If an offender is unable to complete the program within thirty (30) days of the allotted time they may be extended if legitimate clinical needs dictate and the extension is approved by the project manager.

- a. The contractor is responsible for submitting the extension request at least two (2) weeks prior to the required discharge date.
- b. The approved extension request is to be filed in the offender's EHR
- c. The contractor is to use the following form(s): SUD Early Program Completion/Extension Request

11. Early Program Completion Request

If an offender is being considered to complete a program before the estimated length of the program, then the contractor must submit notice to project manager two weeks prior to requested completion date.

- a. Early completion requests are based on not only completion of treatment material, but internalized behavioral change, consistent use of positive coping skills and meeting treatment plan goals and objectives.
- b. The approved early completion request is to be filed in the offender's EHR
- c. The contractor is to use the following form(s): SUD Early Program Completion/Extension Request

12. Discharge Summary

Within five (5) working days of the offender being discharged from the program a discharge summary must be completed.

- a. A copy of the summary is to be given to the offender, the institutional contact and filed in the offender's EHR
- b. The contractor is to use the following form(s): SUD Discharge Summary

13. Monthly Reporting Requirements

The contractor is required to use the ADOC SUD Monthly Census report for each offender who has received a service. The form is to be submitted to the project manager by the fifth (5th) day of the month immediately following the month of services. Any corrections required by the department will be corrected and returned to the department within three (3) business days of the request.

- a. Offenders who have received a screening or were referred for assessment (regardless if the assessment has been completed) will be placed on the program-specific ADOC SUD Monthly Census Report form.
- b. In addition, the contractor is required to submit a Monthly Narrative Report for each program which will include the following:
 - i. Which clinical charts were reviewed in the past month;
 - ii. The number of hours of clinical supervision for each staff member;
 - iii. Reason if program is not operating at capacity;
 - iv. Reason if program is not meeting its obligations;
 - v. Number of working days (if any) in the past month that the program was unstaffed or understaffed;
 - vi. Recent program successes;
 - vii. Recent program struggles;
 - viii. All staffing changes to include the date of the change.

- c. The contractor must submit a monthly ADOC Supervision Log that includes the number of hours of supervision each FTE received as outlined in section 3.03 Staffing Minimum Requirements, Hiring, & Clinical Supervision.

14. AKAIMS Data Set Entry

Must be entered into AKAIMS for each offender no later than the fifth (5th) day of the month immediately following the month of services. The department may request at a later date that the contractor enter more than the ADOC AKAIMS Minimal Data set. It will also be the Program Coordinator's or designee's responsibility to review and ensure all Co-Triage screenings and Continuum assessments are properly entered in AKAIMS and reviewed monthly for compliance.

15. Treatment Status Update

The contractor shall routinely provide treatment status updates on offenders to the institutional staff and, upon request, special reports to the Parole Board. These reports will be done within two (2) working days of a request.

16. Offender Files

If for some reason, the contractor does not have access to the department's EHR, the contractor is responsible for providing offender hardcopy original and electronic files to the department. Offender files shall be individually scanned in portable document format (pdf) and emailed to a department contact at least once per week. The original hardcopies will be sent to an institutional department contact for services provided in an institution. If the service was provided in the community the original hardcopies will be provided to the department's Medical Records Administrator or designee located in Anchorage, AK. The department may request a consistent scanning schedule which may be unique per location. Each file shall be titled using the following template, correct information entered and emailed to a specified department contact.

- Template: OBSIS#, Offender Last Name, Offender First Name

The department is responsible for filling records requests for offenders that participate in programs under this contract. The contractor shall immediately notify the department of any records requests regarding past or present offenders. Within 30 days of the contract end date the contractor shall deliver original hardcopy files to an Anchorage, AK location. Offender records are the property of the department.

17. Other Reporting

Upon request, the contractor shall submit other information and reports relating to its activities under this contract on such forms and at such times as may be required by the project manager.

SEC. 3.10 GENERAL REQUIREMENTS

The contractor is responsible for the following:

1. Standardized Forms

All contract staff working under this contract will utilize standardized department forms only.

The contractor shall use the Monthly Statistical & Billing Report and the Monthly Agency Invoice Form. All forms should be received by the department's designee by the last day of the month following the service delivery month.

2. Program Audits, Reviews, and Visits

The department may utilize any or all of the following monitoring methodologies in monitoring the contractor's performance under the contract in determining compliance with contract terms and conditions:

a. Monthly reviews

Upon receipt of the monthly census report an email will be generated for each program/service that defines the past month's performance in light of the expectations. The focus of this correspondence will be on number active and completion rate. A meeting, telephonic or in person, will occur each month with the contractor in which the above will be discussed and barriers to success, if they exist, are explored.

b. Audits

Up to twice a year an audit will be performed on each of the programs by the department. The audits will include the following components:

- i. General performance review which compares current performance against contract expectations and previous performance.
- ii. A review of program curriculum.
- iii. Review of interactions between the program and the institution or community in which they are operated.
- iv. Review of at least three offender files.
- v. Files are randomly chosen from the monthly census reports.
- vi. AKAIMS compliance.

Once the audit is completed it will be sent back to the contractor for review and response. Any audit deficiencies are noted and the contractor has ten (10) business days to respond with an improvement plan. Once the project manager approves the improvement plan the contractor has 30 business days to correct the audit deficiency. If the contractor fails to correct the audit deficiency within the time required, the department may issue a service deficiency claim.

3. Site visits

At least once a year a site visit is conducted by the department which includes the following:

- a. Observance of a group or groups.
- b. Interviews with contract staff.
- c. Interviews with offenders.
- d. Interviews with correctional staff that interact with the program.
- e. Review of most recent audit with contract staff.

Once the visit is completed any deficiencies are noted and the program has ten (10) working days to respond with an improvement plan.

4. Complaints

All complaints about the program, regardless of the source of the complaint, will be explored. If the complaints are valid a corrective action plan will be developed.

5. Data Requests

The contractor is required to provide basic program data to the Institutional Superintendent, institutional contact, and/or project manager, upon request. All requests for non-standard program data will only come from the project manager.

6. Program Alteration

During the course of the contract, the contractor will work with the project manager in making any alterations to the program that could prevent them from meeting the contractual obligations. Alterations of the program by the contractor must be submitted in writing and be pre-approved by the project manager.

7. Administrative Requirements

The department will not provide any administrative functions or office support for the contractor, such as clerical assistance, office supplies, IT equipment, copiers, fax machines, and document preparation.

- a. The contractor shall provide its own support services (e.g., secretarial or clerical staff).
- b. The contractor shall be responsible for providing all items and materials needed to complete the terms of this contract. Items include, but are not limited to, the following:
 - i. Office supplies;
 - ii. Office equipment;
 - iii. Workbooks/curriculum;
 - iv. Other treatment literature/documents;
 - v. Reproduction of forms and supporting documentation.

8. Testimony

The contractor may receive a court order to testify regarding an inmate in the program. This is a very rare occurrence; however the contractor would be required to provide their testimony. The contractor may not testify in court without a court order. A subpoena alone is not sufficient. If a court order is received the contractor shall inform the project manager immediately. Testimony is not billable to the department.

9. Standards and Tasks

The contractor must provide the requested services under the general direction of the project manager. Any changes to the subsequent contract must be pre-approved by the project manager.

SEC. 3.11 DEFINITIONS

Evidence Based Practices (EBP): These are practices used by the department as a step to ensure the offender receives the best services possible to include addressing antisocial behavior, antisocial personality, family/marital issues, employment/school issues, criminal thinking, and criminal associates. Evidence-based practice refers to therapeutic interventions that evaluation and research has shown to be effective. Some of these prevention activities help individuals develop the intentions and skills to act in a healthy manner. Others focus on creating an environment that supports healthy behavior.

Health Insurance Portability and Accountability Act (HIPAA): Refers to the Administrative Simplification provisions of the Health Insurance Portability and Accountability Act of 1996 (HIPAA, Title II) requires the Department of Health (DOH) to establish national standards for electronic health care transactions and national identifiers for providers, health plans, and employers. It also addresses the security and privacy of health data. The contractor shall comply with HIPAA, 1996 (42 U.S.C. 1320d-1329d-8), and all applicable regulations promulgated thereunder.

Electronic Health Record: An [electronic health record](#) (EHR) is a digital version of a patient’s paper chart. EHRs are real-time, patient-centered records that make information available instantly and securely to authorized users.

Offenders Electronic File: An individualized electronic Microsoft Office folder that holds clinical record documents such as: referral, assessment, notes, discharge summary, etc. The electronic file is maintained by the contractor and provided to the department.

Project Manager: Department of Corrections, Criminal Justice Planner for Substance Use Disorder Services or designee.

Psychoeducational Substance Abuse Services, Screening and Assessment (PsychEd) program is an *ASAM Criteria* level 0.5 service, which explores and addresses any problems or risk factors that appear to be related to use of alcohol, tobacco, and/ or other drugs and addictive behaviors and that help the individual to recognize the harmful consequences of high-risk use or behavior.

Quality Assurance: A formal method of evaluating the quality of care rendered by a provider and is used to promote and maintain an efficient and effective service delivery. Quality assurance includes the use of a quality improvement process to prevent problems from occurring so that corrective efforts are not required.

Residential Substance Abuse Treatment (RSAT) program is an *ASAM Criteria* level 3.5 service, which provides a planned regimen of treatment in a (twenty-four) 24- hour residential setting, consisting of regularly scheduled sessions within a structured program that uses evidenced based treatment interventions. When successfully completed this program qualifies as an approved legal system substance abuse treatment program.

ACRONYMS

ADOC	State of Alaska, Department of Corrections
AKAIMS	Alaska’s Automated Information Management System
ASAM	American Society of Addiction Medicine (2013, 3rd Edition or latest version)
CC	Continuing Care
DBH	Division of Behavioral Health
DSM	Diagnosis and Statistical Manual of Mental Disorders
FTE	Full-Time Equivalent
IPO	Institutional Probation Officer
IOPSAT	Intensive Outpatient Substance Abuse Treatment
PO	Probation Officer
PREA	Prison Rape Elimination Act
PsychEd	Psycho-educational Substance Abuse Services, Screening, and Assessment
RSAT	Residential Substance Abuse Treatment

ROI	Release of Information
SRAAD	Substance Related and Addictive Disorders
SUD	Substance Use Disorder

SEC. 3.12 FORM APPENDIX

The contractor is required to use the following forms. The department may modify, add or delete these forms during the contract term, the contractor shall not modify these forms. Examples of these forms are available upon request.

ACBHC Chemical Dependency Certification Matrix (degree and non-degree tracks).

SUD Early Program Completion/Extension Request

ADOC SUD Assessment Referral Form

ASAM Continuum

ASAM Co-Triage

ADOC SUD Monthly Census Report

ADOC SUD ROI

ADOC SUD Program Contract

ADOC SUD Treatment Plan

ADOC Monthly Narrative Report

ADOC Notice of Request/Refusal for Non-Court Ordered Offenders

ADOC Supervision Log

ADOC PREA Employment Disclosure

ADOC Request for Security Clearance

ADOC Hiring Request Form

Warning Regarding Program Participation (808.04a)

Notice of Intent to Remove from Program (808.04b)

Notice of Temporary Suspension from Program (808.04c)

Prisoner Notice of Court Ordered Treatment (808.04d)

Alaska Screening Tool

Client Status Review

ADOC Male RSAT Group Progress Notes

ADOC Individual Significant Events Progress Notes

ADOC SUD Discharge Summary (RSAT)

ADOC RSAT Handbook

MATR Program Referral Form

MATR Program Consent Form

MATR Mental Health Referral Form

MATR Medical Referral Form

MATR Reentry Plan

MATR Progress Note

MATR 30/60/90 Post Release Follow Up

SEC. 3.13 CONTRACT TYPE

This contract is a **FIRM FIXED PRICE** contract.

SEC. 3.14 PROPOSED PAYMENT PROCEDURES

The successful offeror may use the attached forms or their own invoice forms as long as requested information is included and the format is approved by the program manager. The contractor must provide a monthly invoice for services, with support documentation, to demonstrate provision of services sufficient to meet the following requirements:

- a. Invoices shall indicate the State's contract number;
- b. Billings must be submitted on department approved billing forms and must contain sufficient information in support of all charges to allow proper review and authorization. The contractor may not alter the billing forms without department approval;
- c. Billings must include a face sheet summarizing the total reimbursement due to the contractor for the period of service and must include sufficient documentation to support all charges. The department reserves the right to request additional information as necessary to support requested reimbursement or to limit the amount of support documentation provided by the contractor in support of the billing invoice;
- d. Institution-based programs: billings must be submitted, through the institutional contact, and then to the program manager for payment. The contractor must submit the billings no later than the last day of the following month;
- e. Billings must be itemized by each FTE, hours worked per week, total hours, contract hourly rate, program name and subtotal, and if requested types of work performed. The face sheet noted above will have the total invoice cost;
- f. The contractor may be required to submit certified payroll records with their monthly invoices for services. Certified payroll records will be reviewed to determine staffing levels and proposed salary levels for consistency with the contractor's proposed personnel services portion of the operating budget. If there is a significant variance between proposed staffing levels and/or salaries provided in certified payroll records with those as proposed in the budget narrative, the department may request the contractor to provide an explanation of the variance within 5 business days.

SEC. 3.15 PROMPT PAYMENT FOR STATE PURCHASES

The state is eligible to receive a 5% discount for all invoices paid within 15 business days from the date of receipt of the commodities or services and/or a correct invoice, whichever is later. The discount shall be taken on the full invoice amount. The state shall consider payment being made as either the date a printed warrant is issued or the date an electronic funds transfer (EFT) is initiated.

SEC. 3.16 CONTRACT PAYMENT

No payment will be made until the contract is approved by the Commissioner of the Department of Corrections or the Commissioner's designee. Under no conditions will the state be liable for the payment of any interest

charges associated with the cost of the contract. The state is not responsible for and will not pay local, state, or federal taxes. All costs associated with the contract must be stated in U.S. currency. The contractor is required to submit monthly billing invoices by the 15th of the following month.

Any single contract payment of \$1 million or higher must be accepted by the contractor via Electronic Funds Transfer (EFT).

SEC. 3.17 CONTRACT PRICE ADJUSTMENTS

Contract price adjustments will not be allowed during the term of the resulting contract.

SEC. 3.18 LOCATION OF WORK

The location the work is to be performed and completed will be at:

1. Palmer Correctional Center (PCC), Sutton, AK
2. Mat-Su Pretrial (MSPT), Palmer, AK

The state will provide workspace for the contractor within the facility .

By signature on their proposal, the offeror certifies that all services provided under this contract by the contractor and all subcontractors shall be performed in the United States.

If the offeror cannot certify that all work will be performed in the United States, the offeror must contact the procurement officer in writing to request a waiver at least 10 days prior to the deadline for receipt of proposals.

The request must include a detailed description of the portion of work that will be performed outside the United States, where, by whom, and the reason the waiver is necessary.

Failure to comply with these requirements may cause the state to reject the proposal as non-responsive, or cancel the contract.

SEC. 3.19 SUBCONTRACTORS

Subcontractors may be used to perform work under this contract. If an offeror intends to use subcontractors, the offeror must identify in the proposal the names of the subcontractors and the portions of the work the subcontractors will perform. All subcontractors must meet all requirements as the primary and must be approved by the program manager.

Subcontractor experience shall be considered in determining whether the offeror meets the requirements set forth in section 1.04 Prior Experience.

If a proposal with subcontractors is selected, the offeror must provide the following information concerning each prospective subcontractor within five working days from the date of the state's request:

- complete name of the subcontractor;
- complete address of the subcontractor;
- type of work the subcontractor will be performing;
- percentage of work the subcontractor will be providing;
- evidence that the subcontractor holds a valid Alaska business license; and

- a written statement, signed by each proposed subcontractor that clearly verifies that the subcontractor is committed to render the services required by the contract.

An offeror's failure to provide this information, within the time set, may cause the state to consider their proposal non-responsive and reject it. The substitution of one subcontractor for another may be made only at the discretion and prior written approval of the project director.

Note that if the subcontractor will not be performing work within Alaska, they will not be required to hold an Alaska business license.

SEC. 3.20 JOINT VENTURES

Joint ventures will not be allowed.

SEC. 3.21 RIGHT TO INSPECT PLACE OF BUSINESS

At reasonable times, the state may inspect those areas of the contractor's place of business that are related to the performance of a contract. If the state makes such an inspection, the contractor must provide reasonable assistance.

SEC. 3.22 CONTRACT PERSONNEL

Any change of the project team members or subcontractors named in the proposal must be approved, in advance and in writing, by the project director or procurement officer. Changes that are not approved by the state may be grounds for the state to terminate the contract.

SEC. 3.23 CONTINUING EDUCATION

The contractor must assure, at no cost to the State that all persons working under the terms of the contract meet and maintain any and all legal requirements for licensing, certification, and Continuing Education. See section 3.03 for further information.

SEC. 3.24 RECORDS

The records and other information compiled by the contractor in accordance with the duties and responsibilities of this RFP and resulting contract shall be the property of the department. Copies of such records, such as offender files, shall be provided to the department within a reasonable period, upon request. The department may require the original hardcopy records or files. The contractor is responsible for costs related to reproduction, packaging and shipping to a location determined by the department. This requirement is mandatory irrespective of any payment due to the successful offeror for service provision.

SEC. 3.25 RIGHT TO AUDIT RECORDS

AS 36.30.420 states: The State may audit the books of a contractor or a subcontractor to the extent that the books and records relate to the performance of the contract or subcontract. Books and records shall be maintained by the contractor for a period of three (3) years after the date of final payment under the prime contract, and by the subcontractor for a period of three (3) years after the date of final payment under the subcontract, unless a shorter period is authorized in writing by the Commissioner.

SEC. 3.26 FORMAT TO REPORTS AND DATA

If needed, the contractor will be expected to provide electronic reports and data in a format compatible with the department's systems and formats, and it will be the contractor's responsibility to create the data files. This includes data entry and the development of any automated interfaces to the contractor's information systems or data entry software needed for this purpose.

SEC. 3.27 RESEARCH

Any research conducted under the terms of the contract must receive prior written approval by the Commissioner of Corrections, or designee. A written description of the research project must be submitted prior to consideration for approval. In addition, all research projects must comply with the provisions of Policy and Procedure 501.02 Research Activities.

SEC. 3.28 INVESTIGATION AND LITIGATION

The successful contractor is obligated to notify the program manager the next working day if, they or any member of their contract staff, are being investigated for malpractice and/or ethical violations by a licensing board or professional organization, or if they are named as a party in a civil or criminal litigation relating to their professional activities. The department reserves the right to disallow the provision of contract services by any individual undergoing investigation and/or litigation under this section.

SEC. 3.29 TRANSITION AT END OF CONTRACT

The successful contractor agrees to assist the department and any subsequent provider in facilitating the transition between providers in the event of termination or completion of this contract. This includes extensions of this agreement at current rates to cover transition periods. The contractor is responsible for developing a department approved transition plan that will detail the transfer of clients and continuation of services for the next contractor. The department may request other items be detailed as well. When developing the plan, the contractor will be mindful of the ethical standards of the counselor/client relationship including but not limited to abandonment of clients without an approved transition plan. This clause is a condition precedent to the contractor's right to receive any final payment of funds under this contract.

SEC. 3.30 INSPECTION & MODIFICATION - REIMBURSEMENT FOR UNACCEPTABLE DELIVERABLES

The contractor is responsible for the completion of all work set out in the contract. All work is subject to inspection, evaluation, and approval by the project director. The state may employ all reasonable means to ensure that the work is progressing and being performed in compliance with the contract. The project director or procurement officer may instruct the contractor to make corrections or modifications if needed in order to accomplish the contract's intent. The contractor will not unreasonably withhold such changes.

Substantial failure of the contractor to perform the contract may cause the state to terminate the contract. In this event, the state may require the contractor to reimburse monies paid (based on the identified portion of unacceptable work received) and may seek associated damages.

SEC. 3.31 CONTRACT CHANGES - AMENDMENTS

Unanticipated Amendments:

During the course of this contract, the contractor may be required to perform additional work. That work will be within the general scope of the initial contract. When additional work is required, the project director will provide the contractor a written description of the additional work and request the contractor to submit a firm time schedule for accomplishing the additional work and a firm price for the additional work. Cost and pricing data must be provided to justify the cost of such amendments per AS 36.30.400.

The contractor will not commence additional work until the procurement officer has secured any required state approvals necessary for the amendment and issued a written contract amendment, approved by the Commissioner of the Department of Corrections or the Commissioner's designee.

Anticipated Amendments:

The department may make changes to any of the substance abuse programs detailed in this RFP during the resulting contract term. The MATR program is the newest program to be offered at facilities and may require the most significant changes. If the department requires changes to be made to the substance abuse programs the contractor shall not withhold such changes.

The State anticipates that an increase of the provision for these services may occur, depending on the needs of the department and upon the funding available. Any changes in work requirements will be within the scope of work specified in the RFP and will be approved through the required amendment procedures. The contractor shall work with the program manager to accommodate any changes. The anticipated amendments may include, but are not limited to an increase or decrease of;

- 1) program curriculum, 2) contractor hours, 3) program types, 4) orientation or training of new staff at other locations, 5) travel to other program sites, 6) staffing levels 7) adding, deleting or changing locations for provision of services such as moving a position to the Kenai Probation Office. If this occurs, the hourly rate shall not change.

In the event an additional FTE needs to be added to a specific program location the hourly rate shall be the established hourly rate for that locations program position, or the lesser of the multiple rates if applicable.

In the event a staff member needs to be added to a specific program location and an hourly rate has not been established the department and contractor shall negotiate the hourly rate. The contractor's profit margin shall not increase and may be requested to submit pricing data.

SEC. 3.32 NONDISCLOSURE AND CONFIDENTIALITY

Contractor agrees that all confidential information shall be used only for purposes of providing the deliverables and performing the services specified herein and shall not disseminate or allow dissemination of confidential information except as provided for in this section. The contractor shall hold as confidential and will use reasonable care (including both facility physical security and electronic security) to prevent unauthorized access by, storage, disclosure, publication, dissemination to and/or use by third parties of, the confidential information. "Reasonable care" means compliance by the contractor with all applicable federal and state law, including the Social Security Act and HIPAA. The contractor must promptly notify the state in writing if it becomes aware of any storage, disclosure, loss, unauthorized access to or use of the confidential information.

Confidential information, as used herein, means any data, files, software, information or materials (whether prepared by the state or its agents or advisors) in oral, electronic, tangible or intangible form and however stored, compiled or memorialized that is classified confidential as defined by State of Alaska classification and categorization guidelines provided by the state to the contractor or a contractor agent or otherwise made available to the contractor or a contractor agent in connection with this contract, or acquired, obtained or learned by the contractor or a contractor agent in the performance of this contract. Examples of confidential information include, but are not limited to: technology infrastructure, architecture, financial data, trade secrets, equipment specifications, user lists, passwords, research data, and technology data (infrastructure, architecture, operating systems, security tools, IP addresses, etc.).

If confidential information is requested to be disclosed by the contractor pursuant to a request received by a third party and such disclosure of the confidential information is required under applicable state or federal law, regulation, governmental or regulatory authority, the contractor may disclose the confidential information after providing the state with written notice of the requested disclosure (to the extent such notice to the state is permitted by applicable law) and giving the state opportunity to review the request. If the contractor receives no objection from the state, it may release the confidential information within 30 days. Notice of the requested disclosure of confidential information by the contractor must be provided to the state within a reasonable time after the contractor's receipt of notice of the requested disclosure and, upon request of the state, shall seek to obtain legal protection from the release of the confidential information.

The following information shall not be considered confidential information: information previously known to be public information when received from the other party; information freely available to the general public; information which now is or hereafter becomes publicly known by other than a breach of confidentiality hereof; or information which is disclosed by a party pursuant to subpoena or other legal process and which as a result becomes lawfully obtainable by the general public.

SEC. 3.33 INDEMNIFICATION

The contractor shall indemnify, hold harmless, and defend the contracting agency from and against any claim of, or liability for error, omission or negligent act of the contractor under this agreement. The contractor shall not be required to indemnify the contracting agency for a claim of, or liability for, the independent negligence of the contracting agency. If there is a claim of, or liability for, the joint negligent error or omission of the contractor and the independent negligence of the contracting agency, the indemnification and hold harmless obligation shall be apportioned on a comparative fault basis. "Contractor" and "contracting agency", as used within this and the following article, include the employees, agents and other contractors who are directly responsible, respectively, to each. The term "independent negligence" is negligence other than in the contracting agency's selection, administration, monitoring, or controlling of the contractor and in approving or accepting the contractor's work.

SEC. 3.34 INSURANCE REQUIREMENTS

Without limiting contractor's indemnification, it is agreed that contractor shall purchase at its own expense and maintain in force at all times during the performance of services under this agreement the following policies of insurance. Where specific limits are shown, it is understood that they shall be the minimum acceptable limits. If the contractor's policy contains higher limits, the state shall be entitled to coverage to the extent of such higher limits.

Certificates of Insurance must be furnished to the procurement officer prior to beginning work and must provide for a notice of cancellation, non-renewal, or material change of conditions in accordance with policy provisions.

Failure to furnish satisfactory evidence of insurance or lapse of the policy is a material breach of this contract and shall be grounds for termination of the contractor's services. All insurance policies shall comply with and be issued by insurers licensed to transact the business of insurance under AS 21.

Workers' Compensation Insurance: The contractor shall provide and maintain, for all employees engaged in work under this contract, coverage as required by AS 23.30.045, and; where applicable, any other statutory obligations including but not limited to Federal U.S.L. & H. and Jones Act requirements. The policy must waive subrogation against the State.

Commercial General Liability Insurance: covering all business premises and operations used by the Contractor in the performance of services under this agreement with minimum coverage limits of \$300,000 combined single limit per claim.

Commercial Automobile Liability Insurance: covering all vehicles used by the contractor in the performance of services under this agreement with minimum coverage limits of \$300,000 combined single limit per claim.

Professional Liability Insurance: covering all errors, omissions or negligent acts in the performance of professional services under this agreement with minimum coverage limits of \$300,000 per claim /annual aggregate.

SEC. 3.35 SECURITY AND BACKGROUND CHECKS – POLICIES AND PROCEDURES

The department shall require personnel providing direct services within correctional facilities to comply with background investigations and/or security checks prior to starting work under the contract. When background investigations are required, they shall be performed by the department at no charge to the contractor. The department reserves the right to restrict an individual's access to the facility or program if they are determined to pose a threat to security, or if they fail to provide the information required for a background check. This clause may be applied to contractor's providing services outside correctional facilities at the sole discretion of the project director or designee. The department reserves the right to exclude from use under this contract any person deemed by the department to be incompatible with the goals, mission, security, or safety of its program.

The successful contractor will assure that all individuals providing services under the terms of the contract complete the following forms and scan completed copies to the procurement officer of record and the program manager.

<http://www.correct.state.ak.us/commissioner/policies-procedures>

- Security Clearance Form;
 - PREA Employment Disclosure Form;
 - Code of Ethical Conduct 202.01a;
 - Standards of Conduct 202.15a;
 - ACOMS form and agreement, and;
 - Criminal Justice Information Services Addendum (CJIS) form.
- The department may require the contractor to obtain 2 fingerprint "blue cards" form FD-258 for personnel performing service under this contract (no charge to contractor). Fingerprint (blue cards) can be obtained in Anchorage, in the basement of the Nesbitt Courthouse or make arrangements at one of the department institutions by appointment.

Questions or for arranging appointment please contact the following personnel:

James Dabbs-Ashworth (james.dabbs-ashworth@alaska.gov)
David Muise (david.muise@alaska.gov)

- The completed forms must be submitted to the procurement officer or designee.
- The department will send individual personnel a link to an online security awareness training that should take no longer than 2 hours to complete. Training is required bi-annually.

Recidivism Reporting: (Only applies if applicable)

Contractors reporting on program efficacy must use the statutory definition of recidivism. For programs that have been in place less than three (3) years, reports must clearly state the date parameters that are being used to report recidivism. The statutory definition of recidivism is:

Per AS 44.19.647 Recidivism Definition:

A felony offender who is re-incarcerated within three (3) years of release for any offense conviction:

- Parole or probation violation
- New felony crime
- New misdemeanor crime

And per department Policies & Procedures 501.2 (Research Activities) & 650.01 Criminal Justice Information Access, links provided below:

<https://doc.alaska.gov/pnp/pdf/501.02.pdf?080916>

<https://doc.alaska.gov/pnp/pdf/650.01.pdf>

Employee Incident Reporting: Contractor is required to contact the program manager for this contract if any of its employees working under this contract are involved in any criminal behavior and report it to the department within 24 hours of notice of incident. Reporting shall be via email to the program manager and can be followed up with a phone call if needed.

SEC. 3.36 SERVICE DEFICIENCY CLAIM

The contractor's failure to provide a service or if the contractor is not in compliance with the requirements of this contract will be grounds for the department to issue a Service Deficiency Claim (SDC) to the contractor. The SDC will be provided to the contractor in writing. The contractor will advise the department in writing within five (5) business days of the corrective action being taken.

- The department may either accept the contractor's corrective action, or
- Reject the corrective action and request the contractor to resubmit a final corrective action plan within five (5) business days of the department's request.

If the contractor fails to;

- Correct the deficiency within five (5) business days of the department's acceptance of their corrective action the department may issue another SDC and procure, from another contractor, the services necessary to correct the problem. The contractor will then be obligated to reimburse the department for the amount required to correct the problem.

- Submit a final corrective action plan that is approved by the department, the department may issue another SDC and procure, from another contractor, the services necessary to correct the problem. The contractor will then be obligated to reimburse the department for the amount required to correct the problem.

If a contractor gets more than two substantiated SDCs in a 30-day period or a total of five substantiated SDCs in a 60-day period, it will be grounds for the department to declare the contractor in default.

SEC. 3.37 TERMINATION FOR DEFAULT

If the project director or procurement determines that the contractor has refused to perform the work or has failed to perform the work with such diligence as to ensure its timely and accurate completion, the state may, by providing written notice to the contractor, terminate the contractor's right to proceed with part or all of the remaining work.

This clause does not restrict the state's termination rights under the contract provisions of Appendix A, attached in **SECTION 8. ATTACHMENTS**.

SECTION 4. PROPOSAL FORMAT AND CONTENT

SEC. 4.01 PROPOSAL FORMAT AND CONTENT

The state discourages overly lengthy and costly proposals, however, in order for the state to evaluate proposals fairly and completely, offerors must follow the format set out in this RFP and provide all information requested.

SEC. 4.02 INTRODUCTION

Proposals must include the complete name and address of offeror's firm and the name, mailing address, and telephone number of the person the state should contact regarding the proposal.

Proposals must confirm that the offeror will comply with all provisions in this RFP; and, if applicable, provide notice that the firm qualifies as an Alaskan bidder. Proposals must be signed by a company officer empowered to bind the company. An offeror's failure to include these items in the proposals may cause the proposal to be determined to be non-responsive and the proposal may be rejected.

Offerors must clearly indicate the location(s) they are proposing to deliver services. The proposal(s) should be presented in the order set forth below. Each section should be numbered and titled with the corresponding number and titled section, with all relevant material included. Each page should be numbered consecutively, and supplemental materials should be presented as labeled appendices, each of which is referenced in the text of its respective section.

- 1) Table of Contents
- 2) Introduction
 - Offeror Information and Assurance form
 - Licensing Requirements
 - Conflict of Interest Statement
- 3) Technical Proposal
 - Understanding of the project
 - Methodology of the project
 - Management plan for the project
 - Experience and Qualifications
 - Budget Narrative – must be sealed separately
- 4) Cost Proposal – must be sealed separately
- 5) Alaska Preference Certifications – if applicable

SEC. 4.03 UNDERSTANDING OF THE PROJECT

Offerors must provide comprehensive narrative statements that illustrate their understanding of the requirements of the project and the project schedule.

SEC. 4.04 METHODOLOGY USED FOR THE PROJECT

Offerors must provide comprehensive narrative statements that set out the methodology they intend to employ and illustrate how the methodology will serve to accomplish the work and meet the state's project schedule.

SEC. 4.05 MANAGEMENT PLAN FOR THE PROJECT

Offerors must provide comprehensive narrative statements that set out the management plan they intend to follow and illustrate how the plan will serve to accomplish the work and meet the state's project schedule.

SEC. 4.06 EXPERIENCE AND QUALIFICATIONS

Offerors must provide an organizational chart specific to the personnel assigned to accomplish the work called for in this RFP; illustrate the lines of authority; designate the individual responsible and accountable for the completion of each component and deliverable of the RFP.

Offerors must provide a narrative description of the organization of the project team and a personnel roster that identifies each person who will actually work on the contract and provide the following information about each person listed:

- title,
- resume,
- location(s) where work will be performed,
- itemize the total cost and the number of estimated hours for each individual named above.
- Offerors must provide reference names and phone numbers for similar projects the offeror's firm has completed.

SEC. 4.07 BUDGET NARRATIVE

Offerors must include a budget narrative that describes and breaks down how costs in the Cost Proposal form were formulated, particularly the counselors' salaries. Offerors must describe all direct and indirect costs that are included in their rate and the percentage of time each person will commit to the contract.

Subcontractor information must be included in the budget narrative, if applicable.

SEC. 4.08 COST PROPOSAL

Offerors must submit their hourly rates on the attached cost proposal form to be considered responsive. The cost proposal form has 4 Lots and offerors do not need to propose costs for all Lots. However, offerors must submit rates for all FTE's within a Lot. Hourly rates must include all direct and indirect costs to include but not limited to; overhead, insurance, profit, state observed holidays (eleven (11) per year @ eight (8) hours per day), staff leave, training (unless required by the department), merit increases, and travel. Costs on the cost proposal form are for 12 months. Partial fiscal year service periods will be pro-rated accordingly which may include years that exceed 1,992 allowable working days.

The purpose is to submit costs in a manner the department can evaluate and score, and then use to establish billing rates for the resultant contract. Offerors may not alter this form. Any alteration will result in a proposal being found non-responsive and rejected. Any increase or decrease in a particular fiscal year may or may not be carried forward into subsequent fiscal years, depending on the needs of the department.

Offerors must complete and submit this Submittal Form. Proposed costs must all direct and indirect costs associated with the performance of the contract, including, but not limited to, total number of hours at various hourly rates, direct expenses, payroll, supplies, overhead assigned to each person working on the project,

percentage of each person's time devoted to the project, and profit. The costs identified on the cost proposal are the total amount of costs to be paid by the state. No additional charges shall be allowed.

SEC. 4.09 EVALUATION CRITERIA

All proposals will be reviewed to determine if they are responsive. Proposals determined to be responsive will be evaluated using the criterion that is set out in **SECTION 5. EVALUATION CRITERIA AND CONTRACTOR SELECTION**.

An evaluation may not be based on discrimination due to the race, religion, color, national origin, sex, age, marital status, pregnancy, parenthood, disability, or political affiliation of the offeror.

SECTION 5. EVALUATION CRITERIA AND CONTRACTOR SELECTION

THE TOTAL NUMBER OF POINTS USED TO SCORE THIS PROPOSAL IS 1000

SEC. 5.01 UNDERSTANDING OF THE PROJECT (10%)

Proposals will be evaluated against the questions set out below:

- 1) How well has the offeror demonstrated a thorough understanding of the purpose and scope of the project?
- 2) How well has the offeror identified pertinent issues and potential problems related to the project?
- 3) To what degree has the offeror demonstrated an understanding of the deliverables the state expects it to provide?
- 4) Has the offeror demonstrated an understanding of the state's time schedule and can meet it?

SEC. 5.02 METHODOLOGY USED FOR THE PROJECT (10%)

Proposals will be evaluated against the questions set out below:

- 1) How comprehensive is the methodology and does it depict a logical approach to fulfilling the requirements of the RFP?
- 2) How well does the methodology match and achieve the objectives set out in the RFP?
- 3) Does the methodology interface with the time schedule in the RFP?

SEC. 5.03 MANAGEMENT PLAN FOR THE PROJECT (10%)

Proposals will be evaluated against the questions set out below:

- 1) How well does the management plan support all of the project requirements and logically lead to the deliverables required in the RFP?
- 2) How well is accountability completely and clearly defined?
- 3) Is the organization of the project team clear?
- 4) How well does the management plan illustrate the lines of authority and communication?
- 5) To what extent does the offeror already have the hardware, software, equipment, and licenses necessary to perform the contract?
- 6) Does it appear that the offeror can meet the schedule set out in the RFP?
- 7) Has the offeror gone beyond the minimum tasks necessary to meet the objectives of the RFP?
- 8) To what degree is the proposal practical and feasible?
- 9) To what extent has the offeror identified potential problems?

SEC. 5.04 EXPERIENCE AND QUALIFICATIONS (15%)

Proposals will be evaluated against the questions set out below:

1) Questions regarding the personnel:

- a) Do the individuals assigned to the project have experience on similar projects?
- b) Are resumes complete and do they demonstrate backgrounds that would be desirable for individuals engaged in the work the project requires?
- c) How extensive is the applicable education and experience of the personnel designated to work on the project?

2) Questions regarding the firm and subcontractor (if used):

- a) How well has the firm demonstrated experience in completing similar projects on time and within budget?
- b) How successful is the general history of the firm regarding timely and successful completion of projects?
- c) Has the firm provided letters of reference from previous clients?
- d) If a subcontractor will perform work on the contract, how well do they measure up to the evaluation used for the offeror?

SEC. 5.05 CONTRACT COST (45%)

Overall, a minimum of 45% of the total evaluation points will be assigned to cost. The cost amount used for evaluation may be affected by one or more of the preferences referenced under Section 6.11.

Converting Cost to Points

The lowest cost proposal will receive the maximum number of points allocated to cost. The point allocations for cost on the other proposals will be determined through the method set out in Section 6.15.

SEC. 5.06 ALASKA OFFEROR PREFERENCE (10%)

If an offeror qualifies for the Alaska Bidder Preference, the offeror will receive an Alaska Offeror Preference. The preference will be 10% of the total available points. This amount will be added to the overall evaluation score of each Alaskan offeror.

SECTION 6. GENERAL PROCESS INFORMATION

SEC. 6.01 INFORMAL DEBRIEFING

When the contract is completed, an informal debriefing may be performed at the discretion of the project director. If performed, the scope of the debriefing will be limited to the work performed by the contractor.

SEC. 6.02 ALASKA BUSINESS LICENSE AND OTHER REQUIRED LICENSES

Prior to the award of a contract, an offeror must hold a valid Alaska business license. However, in order to receive the Alaska Bidder Preference and other related preferences, such as the Alaska Veteran Preference and Alaska Offeror Preference, an offeror must hold a valid Alaska business license prior to the deadline for receipt of proposals. Offerors should contact the **Department of Commerce, Community and Economic Development, Division of Corporations, Business, and Professional Licensing, PO Box 110806, Juneau, Alaska 99811-0806**, for information on these licenses. Acceptable evidence that the offeror possesses a valid Alaska business license may consist of any one of the following:

- copy of an Alaska business license;
- certification on the proposal that the offeror has a valid Alaska business license and has included the license number in the proposal;
- a canceled check for the Alaska business license fee;
- a copy of the Alaska business license application with a receipt stamp from the state's occupational licensing office; or
- a sworn and notarized statement that the offeror has applied and paid for the Alaska business license.

You are not required to hold a valid Alaska business license at the time proposals are opened if you possess one of the following licenses and are offering services or supplies under that specific line of business:

- fisheries business licenses issued by Alaska Department of Revenue or Alaska Department of Fish and Game,
- liquor licenses issued by Alaska Department of Revenue for alcohol sales only,
- insurance licenses issued by Alaska Department of Commerce, Community and Economic Development, Division of Insurance, or
- Mining licenses issued by Alaska Department of Revenue.

Prior the deadline for receipt of proposals, all offerors must hold any other necessary applicable professional licenses required by Alaska Statute.

SEC. 6.03 SITE INSPECTION

The state may conduct on-site visits to evaluate the offeror's capacity to perform the contract. An offeror must agree, at risk of being found non-responsive and having its proposal rejected, to provide the state reasonable access to relevant portions of its work sites. Individuals designated by the procurement officer at the state's expense will make site inspection.

SEC. 6.04 CLARIFICATION OF OFFERS

In order to determine if a proposal is reasonably susceptible for award, communications by the procurement officer or the proposal evaluation committee (PEC) are permitted with an offeror to clarify uncertainties or eliminate confusion concerning the contents of a proposal. Clarifications may not result in a material or substantive change to the proposal. The evaluation by the procurement officer or the PEC may be adjusted as a result of a clarification under this section.

SEC. 6.05 DISCUSSIONS WITH OFFERORS

The state may conduct discussions with offerors in accordance with AS 36.30.240 and 2 AAC 12.290. The purpose of these discussions will be to ensure full understanding of the requirements of the RFP and proposal. Discussions will be limited to specific sections of the RFP or proposal identified by the procurement officer. Discussions will only be held with offerors who have submitted a proposal deemed reasonably susceptible for award by the procurement officer. Discussions, if held, will be after initial evaluation of proposals by the procurement officer or the PEC. If modifications are made as a result of these discussions they will be put in writing. Following discussions, the procurement officer may set a time for best and final proposal submissions from those offerors with whom discussions were held. Proposals may be reevaluated after receipt of best and final proposal submissions.

If an offeror does not submit a best and final proposal or a notice of withdrawal, the offeror's immediate previous proposal is considered the offeror's best and final proposal.

Offerors with a disability needing accommodation should contact the procurement officer prior to the date set for discussions so that reasonable accommodation can be made. Any oral modification of a proposal must be reduced to writing by the offeror.

SEC. 6.06 EVALUATION OF PROPOSALS

The procurement officer, or an evaluation committee made up of at least three state employees or public officials, will evaluate proposals. The evaluation will be based solely on the evaluation factors set out in SECTION 5. EVALUATION CRITERIA AND CONTRACTOR SELECTION.

After receipt of proposals, if there is a need for any substantial clarification or material change in the RFP, an amendment will be issued. The amendment will incorporate the clarification or change, and a new date and time established for new or amended proposals. Evaluations may be adjusted as a result of receiving new or amended proposals.

SEC. 6.07 CONTRACT NEGOTIATION

After final evaluation, the procurement officer may negotiate with the offeror of the highest-ranked proposal. Negotiations, if held, shall be within the scope of the request for proposals and limited to those items which would not have an effect on the ranking of proposals. If the highest-ranked offeror fails to provide necessary information for negotiations in a timely manner, or fails to negotiate in good faith, the state may terminate negotiations and negotiate with the offeror of the next highest-ranked proposal. If contract negotiations are commenced, they may be held in the large conference room on the 18th floor of the Atwood Building in Anchorage, Alaska.

If the contract negotiations take place in Anchorage, Alaska, the offeror will be responsible for their travel and per diem expenses.

SEC. 6.08 FAILURE TO NEGOTIATE

If the selected offeror

- fails to provide the information required to begin negotiations in a timely manner; or
- fails to negotiate in good faith; or
- indicates they cannot perform the contract within the budgeted funds available for the project; or
- if the offeror and the state, after a good faith effort, simply cannot come to terms,

the state may terminate negotiations with the offeror initially selected and commence negotiations with the next highest ranked offeror.

SEC. 6.09 OFFEROR NOTIFICATION OF SELECTION

After the completion of contract negotiation, the procurement officer will issue a written Notice of Intent to Award and send copies of that notice to all offerors who submitted proposals. The notice will set out the names of all offerors and identify the offeror selected for award.

SEC. 6.10 PROTEST

AS 36.30.560 provides that an interested party may protest the content of the RFP.

An interested party is defined in 2 AAC 12.990(a) (7) as "an actual or prospective bidder or offeror whose economic interest might be affected substantially and directly by the issuance of a contract solicitation, the award of a contract, or the failure to award a contract."

If an interested party wishes to protest the content of a solicitation, the protest must be received, in writing, by the procurement officer at least ten days prior to the deadline for receipt of proposals.

AS 36.30.560 also provides that an interested party may protest the award of a contract or the proposed award of a contract.

If an offeror wishes to protest the award of a contract or the proposed award of a contract, the protest must be received, in writing, by the procurement officer within ten days after the date the Notice of Intent to Award the contract is issued.

A protester must have submitted a proposal in order to have sufficient standing to protest the proposed award of a contract. Protests must include the following information:

- the name, address, and telephone number of the protester;
- the signature of the protester or the protester's representative;
- identification of the contracting agency and the solicitation or contract at issue;
- a detailed statement of the legal and factual grounds of the protest including copies of relevant documents; and the form of relief requested.

Protests filed by telex or telegram are not acceptable because they do not contain a signature. Fax copies containing a signature are acceptable.

The procurement officer will issue a written response to the protest. The response will set out the procurement officer's decision and contain the basis of the decision within the statutory time limit in AS 36.30.580. A copy of the decision will be furnished to the protester by certified mail, fax or another method that provides evidence of receipt.

All offerors will be notified of any protest. The review of protests, decisions of the procurement officer, appeals, and hearings, will be conducted in accordance with the State Procurement Code (AS 36.30), Article 8 "Legal and Contractual Remedies."

SEC. 6.11 APPLICATION OF PREFERENCES

Certain preferences apply to all contracts for professional services, regardless of their dollar value. The Alaska Bidder, Alaska Veteran, and Alaska Offeror preferences are the most common preferences involved in the RFP process. Additional preferences that may apply to this procurement are listed below. Guides that contain excerpts from the relevant statutes and codes, explain when the preferences apply and provide examples of how to calculate the preferences are available at the **Department of Administration, Division of Shared Service's** web site:

<http://doa.alaska.gov/dgs/pdf/pref1.pdf>

- Alaska Products Preference - AS 36.30.332
- Recycled Products Preference - AS 36.30.337
- Local Agriculture and Fisheries Products Preference - AS 36.15.050
- Employment Program Preference - AS 36.30.321(b)
- Alaskans with Disabilities Preference - AS 36.30.321(d)

The Division of Vocational Rehabilitation in the Department of Labor and Workforce Development keeps a list of qualified employment programs and individuals who qualify as persons with a disability. As evidence of a business' or an individual's right to the Employment Program or Alaskans with Disabilities preferences, the Division of Vocational Rehabilitation will issue a certification letter. To take advantage of these preferences, a business or individual must be on the appropriate Division of Vocational Rehabilitation list prior to the time designated for receipt of proposals. Offerors must attach a copy of their certification letter to the proposal. **An offeror's failure to provide this certification letter with their proposal will cause the state to disallow the preference.**

Sec. 6.12 ALASKA BIDDER PREFERENCE

An Alaska Bidder Preference of 5% will be applied to the price in the proposal. The preference will be given to an offeror who:

- 1) holds a current Alaska business license prior to the deadline for receipt of proposals;
- 2) submits a proposal for goods or services under the name appearing on the offeror's current Alaska business license;
- 3) has maintained a place of business within the state staffed by the offeror, or an employee of the offeror, for a period of six months immediately preceding the date of the proposal;

- 4) is incorporated or qualified to do business under the laws of the state, is a sole proprietorship and the proprietor is a resident of the state, is a limited liability company (LLC) organized under AS 10.50 and all members are residents of the state, or is a partnership under former AS 32.05, AS 32.06 or AS 32.11 and all partners are residents of the state; and
- 5) if a joint venture, is composed entirely of ventures that qualify under (1)-(4) of this subsection.

Alaska Bidder Preference Certification Form

In order to receive the Alaska Bidder Preference, the proposal must include the Alaska Bidder Preference Certification Form attached to this RFP. An offeror does not need to complete the Alaska Veteran Preference questions on the form if not claiming the Alaska Veteran Preference. An offeror's failure to provide this completed form with their proposal will cause the state to disallow the preference.

SEC. 6.13 ALASKA VETERAN PREFERENCE

An Alaska Veteran Preference of 5%, not to exceed \$5,000, will be applied to the price in the proposal. The preference will be given to an offeror who qualifies under AS 36.30.990(2) as an Alaska bidder and is a:

- A. sole proprietorship owned by an Alaska veteran;
- B. partnership under AS 32.06 or AS 32.11 if a majority of the partners are Alaska veterans;
- C. limited liability company organized under AS 10.50 if a majority of the members are Alaska veterans; or
- D. corporation that is wholly owned by individuals, and a majority of the individuals are Alaska veterans.

In accordance with AS 36.30.321(i), the bidder must also add value by actually performing, controlling, managing, and supervising the services provided, or for supplies, the bidder must have sold supplies of the general nature solicited to other state agencies, other government, or the general public.

Alaska Veteran Preference Certification

In order to receive the Alaska Veteran Preference, the proposal must include the Alaska Bidder Preference Certification Form attached to this RFP. An offeror's failure to provide this completed form with their proposal will cause the state to disallow the preference.

SEC. 6.14 ALASKA OFFEROR PREFERENCE

2 AAC 12.260(e) provides Alaska offerors a 10% overall evaluation point preference. Alaska bidders, as defined in AS 36.30.990(2), are eligible for the preference. An Alaska offeror will receive 10 percent of the total available points added to their overall evaluation score as a preference.

SEC. 6.15 FORMULA USED TO CONVERT COST TO POINTS

The distribution of points based on cost will be determined as set out in 2 AAC 12.260(c). The lowest cost proposal will receive the maximum number of points allocated to cost. The point allocations for cost on the other proposals will be determined using the formula:

$$[(\text{Price of Lowest Cost Proposal}) \times (\text{Maximum Points for Cost})] \div (\text{Cost of Each Higher Priced Proposal})$$

SEC. 6.16 EXAMPLES: CONVERTING COST TO POINTS & APPLYING PREFERENCES

(a) FORMULA USED TO CONVERT COST TO POINTS

STEP 1

List all proposal prices, adjusted where appropriate by the application of applicable preferences claimed by the offeror.

Offeror #1	\$40,000
Offeror #2	\$42,750
Offeror #3	\$47,500

STEP 2

In this example, the RFP allotted 40% of the available 100 points to cost. This means that the lowest cost will receive the maximum number of points.

Offeror #1 receives 40 points.

The reason they receive that amount is because the lowest cost proposal, in this case \$40,000, receives the maximum number of points allocated to cost, 40 points.

Offeror #2 receives 37.4 points.

*$\$40,000$ lowest cost \times 40 maximum points for cost = $1,600,000 \div \$42,750$ cost of Offeror #2's proposal = **37.4***

Offeror #3 receives 33.7 points.

*$\$40,000$ lowest cost \times 40 maximum points for cost = $1,600,000 \div \$47,500$ cost of Offeror #3's proposal = **33.7***

(b) ALASKA OFFEROR PREFERENCE

STEP 1

Determine the number of points available to qualifying offerors under this preference.

100 Total Points Available in RFP \times 10% Alaska Offeror preference = 10 Points for the preference

STEP 2

Determine which offerors qualify as Alaska bidders and thus, are eligible for the Alaska Offeror preference. For the purpose of this example, presume that all of the proposals have been completely evaluated based on the evaluation criteria in the RFP. The scores at this point are:

Offeror #1	83 points	No Preference	0 points
Offeror #2	74 points	Alaska Offeror Preference	10 points
Offeror #3	80 points	Alaska Offeror Preference	10 points

STEP 3

Add the applicable Alaska Offeror preference amounts to the offerors' scores:

Offeror #1	83 points	
Offeror #2	84 points	(74 points + 10 points)
Offeror #3	90 points	(80 points + 10 points)

STEP 4

Offeror #3 is the highest scoring offeror and would get the award, provided their proposal is responsive and responsible.

SECTION 7. GENERAL LEGAL INFORMATION

SEC. 7.01 STANDARD CONTRACT PROVISIONS

The contractor will be required to sign and submit the State's Standard Agreement Form for Professional Services Contracts (form SAF.DOC/Appendix A). This form is attached in SECTION 8. ATTACHMENTS for your review. The contractor must comply with the contract provisions set out in this attachment. No alteration of these provisions will be permitted without prior written approval from the Department of Law. Objections to any of the provisions in Appendix A must be set out in the offeror's proposal in a separate document. Please include the following information with any change that you are proposing:

1. Identify the provision the offeror takes exception with.
2. Identify why the provision is unjust, unreasonable, etc.
3. Identify exactly what suggested changes should be made.

SEC. 7.02 QUALIFIED OFFERORS

Per 2 AAC 12.875, unless provided for otherwise in the RFP, to qualify as an offeror for award of a contract issued under AS 36.30, the offeror must:

- 1) Add value in the contract by actually performing, controlling, managing, or supervising the services to be provided; or
- 2) Be in the business of selling and have actually sold on a regular basis the supplies that are the subject of the RFP.

If the offeror leases services or supplies or acts as a broker or agency in providing the services or supplies in order to meet these requirements, the procurement officer may not accept the offeror as a qualified offeror under AS 36.30.

SEC. 7.03 PROPOSAL AS PART OF THE CONTRACT

Part of all of this RFP and the successful proposal may be incorporated into the contract.

SEC. 7.04 ADDITIONAL TERMS AND CONDITIONS

The state reserves the right to add terms and conditions during contract negotiations. These terms and conditions will be within the scope of the RFP and will not affect the proposal evaluations.

SEC. 7.05 HUMAN TRAFFICKING

By signature on their proposal, the offeror certifies that the offeror is not established and headquartered or incorporated and headquartered in a country recognized as Tier 3 in the most recent United States Department of State's Trafficking in Persons Report.

The most recent United States Department of State's Trafficking in Persons Report can be found at the following website: <https://www.state.gov/trafficking-in-persons-report/>

Failure to comply with this requirement will cause the state to reject the proposal as non-responsive, or cancel the contract.

SEC. 7.06 RIGHT OF REJECTION

Offerors must comply with all of the terms of the RFP, the State Procurement Code (AS 36.30), and all applicable local, state, and federal laws, codes, and regulations. The procurement officer may reject any proposal that does not comply with all of the material and substantial terms, conditions, and performance requirements of the RFP.

Offerors may not qualify the proposal nor restrict the rights of the state. If an offeror does so, the procurement officer may determine the proposal to be a non-responsive counter-offer and the proposal may be rejected.

Minor informalities that:

- do not affect responsiveness;
- are merely a matter of form or format;
- do not change the relative standing or otherwise prejudice other offers;
- do not change the meaning or scope of the RFP;
- are trivial, negligible, or immaterial in nature;
- do not reflect a material change in the work; or
- do not constitute a substantial reservation against a requirement or provision;

may be waived by the procurement officer.

The state reserves the right to refrain from making an award if it determines that to be in its best interest.

A proposal from a debarred or suspended offeror shall be rejected.

SEC. 7.07 STATE NOT RESPONSIBLE FOR PREPARATION COSTS

The state will not pay any cost associated with the preparation, submittal, presentation, or evaluation of any proposal.

SEC. 7.08 DISCLOSURE OF PROPOSAL CONTENTS

All proposals and other material submitted become the property of the State of Alaska and may be returned only at the state's option. AS 40.25.110 requires public records to be open to reasonable inspection. All proposal information, including detailed price and cost information, will be held in confidence during the evaluation process and prior to the time a Notice of Intent to Award is issued. Thereafter, proposals will become public information.

The Office of Procurement and Property Management (OPPM), or their designee recognizes that some information an offeror submits might be confidential under the United States or the State of Alaska Constitution, a federal statute or regulation, or a State of Alaska statute: i.e., might be confidential business information (CBI). *See, e.g.,* article 1, section 1 of the Alaska Constitution; AS 45.50.910 – 45.50.945 (the Alaska Uniform Trade Secrets Act); *DNR v. Arctic Slope Regional Corp.*, 834 P.2d 134, 137-39 (Alaska 1991). For OPPM or their designee to treat information an offeror submits with its proposal as CBI, the offeror must do the following when submitting their proposal: (1) mark the specific information it asserts is CBI; and (2) for each discrete set of such information, identify, in writing, each authority the offeror asserts make the information CBI. If the offeror does not do these things, the information will become public after the Notice of Intent to Award is issued. If the offeror does these things, OPPM or their designee will evaluate the offeror's assertion upon receiving a request for the information. If OPPM or their designee reject the assertion, they will, to the extent permitted by federal and State of Alaska

law, undertake reasonable measures to give the offeror an opportunity to object to the disclosure of the information.

SEC. 7.09 ASSIGNMENTS

Per 2 AAC 12.480, the contractor may not transfer or assign any portion of the contract without prior written approval from the procurement officer. Proposals that are conditioned upon the state's approval of an assignment will be rejected as non-responsive.

SEC. 7.10 DISPUTES

A contract resulting from this RFP is governed by the laws of the State of Alaska. If the contractor has a claim arising in connection with the agreement that it cannot resolve with the State by mutual agreement, it shall pursue the claim, if at all, in accordance with the provisions of AS 36.30.620 – AS 36.30.632. To the extent not otherwise governed by the preceding, the claim shall be brought only in the Superior Court of the State of Alaska and not elsewhere.

SEC. 7.11 SEVERABILITY

If any provision of the contract is found to be invalid or declared by a court to be illegal or in conflict with any law, the validity of the remaining terms and provisions will not be affected; and, the rights and obligations of the parties will be construed and enforced as if the contract did not contain the particular provision held to be invalid.

SEC. 7.12 SUPPLEMENTAL TERMS AND CONDITIONS

Proposals must comply with **SEC. 7.06 RIGHT OF REJECTION**. However, if the state fails to identify or detect supplemental terms or conditions that conflict with those contained in this RFP or that diminish the state's rights under any contract resulting from the RFP, the term(s) or condition(s) will be considered null and void. After award of contract:

if conflict arises between a supplemental term or condition included in the proposal and a term or condition of the RFP, the term or condition of the RFP will prevail; and

if the state's rights would be diminished as a result of application of a supplemental term or condition included in the proposal, the supplemental term or condition will be considered null and void.

SEC. 7.13 SOLICITATION ADVERTISING

Public notice has been provided in accordance with 2 AAC 12.220.

SEC. 7.14 FEDERALLY IMPOSED TARIFFS

Changes in price (increase or decrease) resulting directly from a new or updated federal tariff, excise tax, or duty, imposed after contract award may be adjusted during the contract period or before delivery into the United States via contract amendment.

- **Notification of Changes:** The contractor must promptly notify the procurement officer in writing of any new, increased, or decreased Federal excise tax or duty that may result in either an increase or decrease in the contract price and shall take appropriate action as directed by the procurement officer.
- **After-imposed or Increased Taxes and Duties:** Any federal excise tax or duty for goods or services covered by this contract that was exempted or excluded on the contract award date but later imposed on the

contractor during the contract period, as the result of legislative, judicial, or administrative action may result in a price increase provided:

- a) The tax or duty takes effect after the contract award date and isn't otherwise addressed by the contract;
 - b) The contractor warrants, in writing, that no amount of the newly imposed federal excise tax or duty or rate increase was included in the contract price, as a contingency or otherwise.
- **After-relieved or Decreased Taxes and Duties:** The contract price shall be decreased by the amount of any decrease in federal excise tax or duty for goods or services under the contract, except social security or other employment [taxes](#), that the contractor is required to pay or bear, or does not obtain a refund of, through the contractor's fault, negligence, or failure to follow instructions of the procurement officer.
 - **State's Ability to Make Changes:** The state reserves the right to request verification of Federal excise tax or duty amounts on goods or services covered by this contract and increase or decrease the contract price accordingly.
 - **Price Change Threshold:** No adjustment shall be made in the contract price under this clause unless the amount of the adjustment exceeds \$250.

SECTION 8. ATTACHMENTS

SEC. 8.01 ATTACHMENTS

- 1) Proposal Responsiveness Checklist
- 2) Cost Proposal Form
- 3) Proposal Evaluation Form
- 4) Conflict of Interest Form
- 5) Offeror Information and Assurance Form
- 6) Alaska Bidder Preference Certification
- 7) Request for Clearance
- 8) PREA Employment Disclosure Forms
- 9) Department Policies & Procedures 202.01 and 202.15
- 10) Standard Agreement Form – Appendix A
- 11) DPS applicant clearance form-CJIS
- 12) Personnel Security Clearance-ASPIN
- 13) FBI-CJIS Security addendum
- 14) Network Access (603.02b)

Proposal Responsiveness Checklist

RFP# 2024-2000-0004

Offerors are encouraged to use this checklist in preparation of proposals. This checklist may not be all inclusive of the items required to be submitted in the proposal. In case of a conflict between this checklist and the RFP, the requirements of the RFP will prevail.

NOTE:

Offerors who do not respond to each item as specified below may be considered "non-responsive" and the proposal may not be accepted for evaluation.

Description	
Sealed original proposal submitted by 2:00 p.m., May 12, 2023	
Conflict of Interest Form	
Offeror Information & Assurance Form – <i>signed & notarized</i>	
Understanding of Project	
Methodology	
Management Plan for the Project	
Experience and Qualifications - (<i>Provide Resume/s</i>)	
Cost Proposal Form - <i>Hourly Rate Required. (Sealed separately including Budget Narrative)</i>	
Alaska Bidder Preference Certification Form (<i>use the form provided, Attachment# 6</i>)	
Evidence of Alaska Business License (<i>if applying for Alaska Bidder Preference</i>)	
CJIS Documents (<i>may be submitted with the proposal or completed before the start of the contract</i>)	

COST PROPOSAL FORM

RFP # 2024-2000-0004

IMPORTANT: Offerors must use this form to enter data that will be utilized to determine the proposed costs for provision of indicated services. Do not alter this form or add additional information as it is used for evaluation purposes to convert the costs to points. All fields must be completed. Cost proposals not completed or modified shall cause the proposal to be deemed non-responsive and rejected. See section 4.08 Cost Proposal for further information. Hourly rates shall not exceed the tenth decimal place.

SUBSTANCE USE DISORDER TREATMENT SERVICES (RSAT, IOP, MATR)						
PCC & MAT-SU PRETRIAL						
Program Position	Hourly Rate		Annual Hours	=	FTE #	Proposed Cost
Coordinator	\$	X	1992	=	1	\$
Counselor	\$	X	1992	=	1	\$
Counselor	\$	X	1992	=	1	\$
Counselor	\$	X	1992	=	1	\$
Counselor	\$	X	1992	=	1	\$
Counselor	\$	X	1992	=	1	\$
TOTAL PROPOSED COST						\$

Authorized Representative

Business Name: _____

Print Name: _____

Authorized Signature: _____ Date: _____

Proposal Evaluation Form

All proposals will be reviewed for responsiveness and then evaluated using the criteria set out herein.

Offer Name: _____

Evaluator Name: _____

Date of Review: _____

RFP Number: _____

THE TOTAL NUMBER OF POINTS USED TO SCORE THIS PROPOSAL IS **1000**

Understanding of the Project (10%)

Proposals will be evaluated against the questions set out below:

- a) How well has the offeror demonstrated a thorough understanding of the purpose and scope of the project?

- b) How well has the offeror identified pertinent issues and potential problems related to the project?

- c) To what degree has the offeror demonstrated an understanding of the deliverables the state expects it to provide?

- d) Has the offeror demonstrated an understanding of the state's time schedule and can meet it?

- e) Has the offeror indicated any additional items that may apply to the project?

Understanding of the Project point total: _____ out of 100 points

Methodology Used for the Project (10%)

Proposals will be evaluated against the questions set out below:

- a) How comprehensive is the methodology and does it depict a logical approach to fulfilling the requirements of the RFP?

- b) How well does the methodology match and achieve the objectives set out in the RFP?

- c) Does the methodology interface with the time schedule in the RFP?

Methodology Used for the Project point total: _____ out of 100 points

Management Plan for the Project (10%)

Proposals will be evaluated against the questions set out below:

- a) How well does the management plan support all of the project requirements and logically lead to the deliverables required in the RFP?

- b) How well is accountability completely and clearly defined?

- c) Is the organization of the project team clear?

- d) How well does the management plan illustrate the lines of authority and communication?

- e) To what extent does the offeror already have the hardware, software, equipment, and licenses necessary to perform the contract?

- f) Does it appear that the offeror can meet the schedule set out in the RFP?

- g) Has the offeror gone beyond the minimum tasks necessary to meet the objectives of the RFP?

h) To what degree is the proposal practical and feasible?

i) To what extent has the offeror identified potential problems?

Management Plan for the Project point total: _____ out of 100 points

Experience and Qualifications (15%)

Proposals will be evaluated against the questions set out below:

1) Questions regarding the personnel designated to work on the project:

a) Do the individuals assigned to the project have experience on similar projects?

b) Are resumes complete and do they demonstrate backgrounds that would be desirable for individuals engaged in the work the project requires?

c) How extensive is the applicable education and experience of the personnel designated to work on the project?

2) Questions regarding the firm and subcontractor (if used):

a) How well has the firm demonstrated experience in completing similar projects on time and within budget?

b) How successful is the general history of the firm regarding timely and successful completion of projects?

c) Has the firm provided letters of reference from previous clients?

d) If a subcontractor will perform work on the contract, how well do they measure up to the evaluation used for the offeror?

Experience and Qualifications point total: _____ out of 150 points

EVALUATOR'S COMBINED POINT TOTAL FOR ALL EVALUATED SECTIONS: _____ out of 450 points

*******PROCUREMENT OFFICER USE*******

Contract Cost — 45 Percent

Maximum Point Value for this Section — 450 Points

1000 Points x 45 Percent = 450 Points

Overall, a minimum of 45 percent of the total evaluation points will be assigned to cost. The cost amount used for evaluation may be affected by one or more of the preferences referenced under SECTION 6.11.

Converting Cost to Points

The lowest cost proposal will receive the maximum number of points allocated to cost. The point allocations for cost on the other proposals will be determined through the method set out in SECTION 6.15.

TOTAL POINTS AWARD FOR COST _____ out of 450 points

Alaska Offeror Preference — 10 Percent

Point Value for this Section — 100 Points

1000 Points x 10 Percent = 100 Points

If an offeror qualifies for the Alaska Bidder Preference, the offeror will receive an Alaska Offeror Preference. The preference will be 10 percent of the total available points. This amount will be added to the overall evaluation score of each Alaskan offeror.

TOTAL POINTS AWARD FOR OFFEROR PREFERENCE 0 or 100 Points _____

Total Points for all Sections Above _____/1000

CONFLICT OF INTEREST



The Prospective Proposer, including all Entities in the Prospective Proposer's organization, shall voluntarily disclose to the Contracting Agency, in writing, any factors that may provide it with an unfair competitive advantage and/or potential or actual conflict of interest. Requests for clarification on this issue shall be made in writing to the Contracting Agency more than 10 days prior to the submittal deadline for proposals.

Name

Department/Agency

Date

2024-2000-0004

RFP Number

Description of unfair competitive advantage and/or conflict of interest:

OFFEROR INFORMATION AND ASSURANCE FORM
RFP# 2024-2000-0004

- A. Offeror's (Agency or Individual) Name: _____
- B. Offeror's Address: _____

- Telephone Number: _____ Fax: _____ E-Mail: _____
- C. Status: For Profit: _____ Non-Profit: _____ Other: _____
- D. Alaska Business License Number: _____
- E. Internal Revenue or Social Security Number: _____
- F. Professional Registration Number (if applicable): _____
- G. Recipient Contact Person: _____
- H. Authorized Representative: _____
- I. TERMS AND CONDITIONS: By signature on this page, the Offeror certifies that it is complying with all terms and conditions set out in this RFP.
- J. The Offeror(s), by execution of the **Offeror Information & Assurance Form**, agrees to be bound by the terms of the RFP and proposal for a period of not less than ninety (90) days after the proposal due date.
- K. By signature of this page the offeror(s) certifies that it meets the Minimum Requirements per RFP section 1.04 Prior Experience and Qualifications.

 Offeror's Authorized Signature and Title*
 (must be sworn before a notary public)

 Date (Month, Day and Year)

Sworn to and subscribed before me this _____ day of _____, 20____.

 My commission expires: _____ NOTARY PUBLIC

* Proposals must be signed by an individual authorized to bind the offeror to its provisions, see section 1.08.



ALASKA BIDDER PREFERENCE CERTIFICATION

AS 36.30.321(A) / AS 36.30.990(2)

BUSINESS NAME: _____

Alaska Bidder Preference: Do you believe that your firm qualifies for the Alaska Bidder Preference?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Alaska Veteran Preference: Do you believe that your firm qualifies for the Alaska Veteran Preference?	<input type="checkbox"/> Yes <input type="checkbox"/> No
Please list any additional Alaska Preferences below that you believe your firm qualifies for.	
1.	2.
3.	4.
5.	6.

To qualify for and claim the Alaska Bidder Preference you must answer **YES** to all questions below in the Alaska Bidder Preference Questions section. To qualify for and claim the Alaska Veteran Preference, you must answer **YES** to these questions as well as answer **YES** to all the questions in the Alaska Veteran Preference section. A signed copy of this form must be included with your bid or proposal no later than the deadline set for receipt of bids or proposals.

If you are submitting a bid or proposal as a **JOINT VENTURE**, all members of the joint venture must complete and submit this form before the deadline set for receipt of bids or proposals. [AS 36.30.990\(2\)\(E\)](#)

If the procuring agency is unable to verify a response, the preference may not be applied. Knowingly or intentionally making false or misleading statements on this form, whether it succeeds in deceiving or misleading, constitutes misrepresentation per [AS 36.30.687](#) and may result in criminal penalties.

Alaska Bidder Preference Questions:

- 1) Does your business hold a current Alaska business license per [AS 36.30.990\(2\)\(A\)](#)?
☐ YES ☐ NO
 If YES, enter your current **Alaska business license number**: _____
- 2) Is your business submitting a bid or proposal under the name appearing on the Alaska business license noted in **Question 1** per [AS 36.30.990\(2\)\(B\)](#)?
☐ YES ☐ NO
- 3) Has your business maintained a **place of business** within the state **staffed by the bidder or offeror** or an employee of the bidder or offeror for a period of six months immediately preceding the date of the bid or proposal per [AS 36.30.990\(2\)\(C\)](#)?
☐ YES ☐ NO
 If YES, please complete the following information:

A. Place of Business

Street Address: _____

City: _____
ZIP: _____

“Place of business” is defined as a location at which normal business activities are conducted, services are rendered, or goods are made, stored, or processed; a post office box, mail drop, telephone, or answering service does not, by itself, constitute a place of business per [2 AAC 12.990\(b\)\(3\)](#).

Do you certify that the **Place of Business** described in **Question 3A** meets this definition?

☐ **YES** ☐ **NO**

B. The bidder or offeror, or at least one employee of the bidder or offeror, must be a resident of the state under [AS 16.05.415\(a\)](#) per [2 AAC 12.990\(b\)\(7\)](#).

1) Do you certify that the bidder or offeror OR at least one employee of the bidder or offeror is physically present in the state with the intent to remain in Alaska indefinitely and to make a home in the state per [AS 16.05.415\(a\)\(1\)](#)?

☐ **YES** ☐ **NO**

2) Do you certify that the resident(s) used to meet this requirement has maintained their domicile in Alaska for the 12 consecutive months immediately preceding the deadline set for receipt of bids or proposals per [AS 16.05.415\(a\)\(2\)](#)?

☐ **YES** ☐ **NO**

3) Do you certify that the resident(s) used to meet this requirement is claiming residency ONLY in the state of Alaska per [AS 16.05.415\(a\)\(3\)](#)?

☐ **YES** ☐ **NO**

4) Do you certify that the resident(s) used to meet this requirement is NOT obtaining benefits under a claim of residency in another state, territory, or country per [AS 16.05.415\(a\)\(4\)](#)?

☐ **YES** ☐ **NO**

4) Per [AS 36.30.990\(2\)\(D\)](#), is your business (**CHOOSE ONE**):

A. **Incorporated** or **qualified to do business under the laws of the state?**

☐ **YES** ☐ **NO**

If **YES**, enter your current **Alaska corporate entity number**: _____

B. A **sole proprietorship** AND the proprietor is a resident of the state?

☐ **YES** ☐ **NO**

C. A **limited liability company** organized under AS 10.50 **AND** all members are residents of the state?

☐ **YES** ☐ **NO**

Please identify each member by name: _____

D. A **partnership** under former AS 32.05, AS 32.06, or AS 32.11 **AND** all partners are residents of the state?

☐ **YES** ☐ **NO**

Please identify each partner by name: _____

Alaska Veteran Preference Questions:

1) Per [AS 36.30.321\(F\)](#), is your business (**CHOOSE ONE**):

A. A **sole proprietorship** owned by an Alaska veteran?

☐ **YES** ☐ **NO**

- B. A **partnership** under AS 32.06 or AS 32.11 **AND** a majority of the partners are Alaska veterans?
☐ YES ☐ NO
- C. A **limited liability company** organized under AS 10.50 **AND** a majority of the members are Alaska veterans?
☐ YES ☐ NO
- D. A **corporation** that is wholly owned by individuals, **AND** a majority of the individuals are Alaska veterans?
☐ YES ☐ NO

Per [AS 36.30.321\(F\)\(3\)](#) “**Alaska veteran**” is defined as an individual who:

(A) Served in the

- (i) Armed forces of the United States, including a reserve unit of the United States armed forces; or
- (ii) Alaska Territorial Guard, the Alaska Army National Guard, the Alaska Air National Guard, or the Alaska Naval Militia; and

(B) Was separated from service under a condition that was not dishonorable.

Do you certify that the individual(s) indicated in **Question 1A, 1B, 1C, or 1D** meet this definition and can provide documentation of their service and discharge if necessary?

☐ YES ☐ NO

SIGNATURE

By signature below, I certify under penalty of law that I am an authorized representative of _____ and all information on this form is true and correct to the best of my knowledge.

Printed Name _

Title _

Date _

Signature _

State of Alaska
Department of Corrections
REQUEST FOR CLEARANCE
for
Contractor/Contract Staff Background Checks

Date: _____

Applicant Name: _____

Mailing Address: _____

Purpose of this check: _____

Date of Birth: _____ Social Security # : _____

Alaska driver's license #: _____

Other states applicant has resided in and the dates: _____

Prior criminal history (including the state the offense occurred in) _____

Is applicant currently on probation or parole? _____ If yes, where? _____

Does applicant have any relatives or acquaintances presently incarcerated in Alaska or under the Dept. of Corrections supervision? _____ If yes, state the person's name/location: _____

Clearance requested by (Contractor): _____

Address: _____ Phone: _____

The information that I have provided is true and accurate to the best of my knowledge. I authorize the Department of Corrections to perform a background investigation for any and all prior convictions or current warrants.

Signature of applicant: _____ Date: _____

Contractor's signature: _____ Date: _____

Department Use Only

* * * * *

APSIN/WANTS: Clear: _____ Wants: _____ See Attached: _____

NCIC/WANTS: Clear: _____ Wants: _____ See Attached: _____

Criminal History Check (Alaska) No record found: _____ See Attached: _____

Criminal History Check (other states) No record found: _____ See Attached: _____

Approved by: _____ Date: _____

Contract Oversight Officer/Superintendent,
Division of Institutions

Request Granted: _____ Request Denied: _____

Reason for denial: _____

DOC Staff Signature/Title: _____ Date: _____



PREA Employment Disclosure

Pursuant to the Prison Rape Elimination Act of 2003 (PREA)

Name

PCN #

Date

It is necessary that all Department of Corrections employees, contract staff, and volunteers be carefully screened prior to employment. This includes a review of all prior employment/service with employers that house or provide services to offenders, youths, vulnerable persons, or others in a correctional facility, juvenile facility, residential treatment center, nursing home, personal care program, group home, etc.

Have you ever been employed by or otherwise provided services on a contract or volunteer basis in a prison, jail, lockup, community confinement facility, juvenile facility or other facilities in which you provided care or treatment for the mentally ill, disabled or mentally challenged, chronically ill, or handicapped, residential care or treatment facilities for juveniles; facility that provided skilled nursing, short or long-term care or custodial or residential care?

☐ Yes – Specify all

☐ No

Facility Name			
Position Title	Location (City, State)	Start End date (00/0000)	Facility contact phone

☐ Verification complete Date completed: _____

Facility Name			
Position Title	Location (City, State)	Start End date (00/0000)	Facility contact phone

☐ Verification complete Date completed: _____

Facility Name			
Position Title	Location (City, State)	Start End date (00/0000)	Facility contact phone

☐ Verification complete Date completed: _____

Facility Name			
Position Title	Location (City, State)	Start End date (00/0000)	Facility contact phone

☐ Verification complete Date completed: _____



PREA Employment Disclosure

****Pursuant to the Prison Rape Elimination Act of 2003 (PREA)****

Facility Name			
Position Title	Location (City, State)	Start End date (00/0000)	Facility contact phone

☐ Verification complete Date completed: _____

Facility Name			
Position Title	Location (City, State)	Start End date (00/0000)	Facility contact phone

☐ Verification complete Date completed: _____

Facility Name			
Position Title	Location (City, State)	Start End date (00/0000)	Facility contact phone

☐ Verification complete Date completed: _____

Facility Name			
Position Title	Location (City, State)	Start End date (00/0000)	Facility contact phone

☐ Verification complete Date completed: _____

Acknowledgment and Release

I understand that a background check will be conducted including, but not limited to, prior employment and contract/volunteer service. I understand that, if hired, untruthful or misleading answers or deliberate omissions may be cause for rejection of my application and removal of my name for consideration for employment with the Department of Corrections. By signing this form, I am acknowledging that the information provided above is accurate and complete and giving my authorization to the release of my information.

Print Name

PCN #

Signature

Date



Institutional Employment / Service Disclosure

Pursuant to the Prison Rape Elimination Act of 2003 (PREA)

It is necessary that all Department of Corrections employees, contract staff, and volunteers be carefully screened prior to employment. This includes a review of all prior employment/service with employers that house or provide services to offenders, youths, vulnerable persons, or others in a correctional facility, juvenile facility, residential treatment center, nursing home, personal care program, group home, etc.

Applicant Name: _____ **PCN #:** _____

Verification completed by: _____ **Date:** _____

FACILITY:

CONTACT PERSON:

Question 1: Are you aware of whether or not this person engaged in sexual abuse of an offender, detainee, or resident while employed at your facility? If **yes**, please elaborate (e.g. outcomes, determinations, description of allegation)

- ☐ Yes
☐ No

Comments:

Question 2: Are you aware of whether or not this person has ever been the subject of an investigation for engaging, or attempting to engage in sexual activity in the community facilitated by force, overt or implied threats of force, or coercion, or if the victim did not consent or was unable to consent or refuse?

- ☐ Yes
☐ No

Comments:

Question 3: Are you aware of whether or not this person has ever been civilly or administratively adjudicated to have engaged in the activity described in the prior questions above related to sexual abuse or sexual activity?

- ☐ Yes
☐ No

Comments:



Institutional Employment / Service Disclosure

Pursuant to the Prison Rape Elimination Act of 2003 (PREA)

Name

PCN #

Date

Question 4: Are you aware of whether or not this person resigned from your facility while under investigation of an allegation of sexual abuse of an offender, detainee, or resident?

☐ Yes

☐ No

Comments:

Employer Attempts	Method	Date	Comments
1 st Attempt			
2 nd Attempt			
3 rd Attempt			




Department of Corrections – Background Information

Applicant Name: _____ PCN #: _____

Date: _____ Completed by: ☐ Employee
☐ Hiring Manager

Question 1: Please select each state or territory in which you have ever lived:

- | | |
|--|---|
| <input type="checkbox"/> I have never lived in the United States or one of its territories | <input type="checkbox"/> Nevada |
| <input type="checkbox"/> Alabama | <input type="checkbox"/> New Hampshire |
| <input type="checkbox"/> Alaska | <input type="checkbox"/> New Jersey |
| <input type="checkbox"/> Arizona | <input type="checkbox"/> New Mexico |
| <input type="checkbox"/> Arkansas | <input type="checkbox"/> New York |
| <input type="checkbox"/> California | <input type="checkbox"/> North Carolina |
| <input type="checkbox"/> Colorado | <input type="checkbox"/> North Dakota |
| <input type="checkbox"/> Delaware | <input type="checkbox"/> Ohio |
| <input type="checkbox"/> Florida | <input type="checkbox"/> Oklahoma |
| <input type="checkbox"/> Georgia | <input type="checkbox"/> Oregon |
| <input type="checkbox"/> Hawaii | <input type="checkbox"/> Pennsylvania |
| <input type="checkbox"/> Idaho | <input type="checkbox"/> Rhode Island |
| <input type="checkbox"/> Illinois | <input type="checkbox"/> South Carolina |
| <input type="checkbox"/> Indiana | <input type="checkbox"/> South Dakota |
| <input type="checkbox"/> Iowa | <input type="checkbox"/> Tennessee |
| <input type="checkbox"/> Kansas | <input type="checkbox"/> Texas |
| <input type="checkbox"/> Kentucky | <input type="checkbox"/> Utah |
| <input type="checkbox"/> Louisiana | <input type="checkbox"/> Vermont |
| <input type="checkbox"/> Maine | <input type="checkbox"/> Virginia |
| <input type="checkbox"/> Maryland | <input type="checkbox"/> Washington |
| <input type="checkbox"/> Massachusetts | <input type="checkbox"/> West Virginia |
| <input type="checkbox"/> Michigan | <input type="checkbox"/> Wisconsin |
| <input type="checkbox"/> Minnesota | <input type="checkbox"/> Wyoming |
| <input type="checkbox"/> Mississippi | <input type="checkbox"/> District of Columbia |
| <input type="checkbox"/> Missouri | <input type="checkbox"/> American Samoa |
| <input type="checkbox"/> Montana | <input type="checkbox"/> Guam |
| <input type="checkbox"/> Nebraska | <input type="checkbox"/> Puerto Rico |
| | <input type="checkbox"/> U.S. Virgin Islands |

	State of Alaska Department of Corrections Policies and Procedures	Index #:	202.01	Page 1 of 2	
		Effective:	10/17/14	Reviewed:	
		Distribution:	Public	Due for Rev:	10/2018
	Chapter:	Personnel			
	Subject:	Code of Ethical Professional Conduct			

- I. Authority
In accordance with 22 AAC 05.155, the Department will maintain a manual composed of policies and procedures established by the Commissioner to interpret and implement relevant sections of the Alaska Statutes and 22 AAC.
 - II. References
Alaska Statutes
AS 18.80.200, AS 39.52.010-.960, AS 39.90.010-.150
Alaska Administrative Code
13 AAC 85.230
 - III. Purpose
To establish uniform procedures within the Department for ethical and professional conduct of staff, contractors and volunteers.
 - IV. Application
All staff, contractors and volunteers
 - V. Definitions
 - A. Ethical: Conforming to a standard of what is right and good.
 - B. Professional: Behavior and conduct befitting a person employed in a position of public trust.
 - VI. Policy
Every employee, volunteer and contractor shall abide by the Alaska Police Standards Council Code of Ethics for Correctional, Probation, and Parole Officers.
 - VII. Procedures
 - A. All employees and contractors shall review and sign the Code of Ethical Professional Conduct for Employees (Form 202.01A). Failure to do so may result in disciplinary action.
 - B. A copy of the signed form shall be maintained in the employee's permanent personnel file, or for a contractor, in a file maintained by the Division of Administrative Services for this purpose.
 - C. If employees, supervisors, or managers do not understand any portion of the Code, it is their responsibility to request clarification from their supervisors prior to signing the form.
 - D. Employees, including supervisors and managers, who violate the Code of Ethical Professional Conduct are subject to corrective or disciplinary action.
 - E. All volunteers shall review and sign the Code of Ethical Professional Conduct for Volunteers (Form 202.01B). A copy of the signed form will be retained by the Institutional Volunteer Supervisor.
-

VIII. Implementation

This policy and procedure is effective as of the date signed by the Commissioner. Each manager shall incorporate the contents of this document into local policy and procedure within fourteen (14) days of the effective date. All local policies and procedures must conform to the contents of this document.

10.17.2014

Date

SIGNATURE ON FILE

Joseph D. Schmidt, Commissioner
Department of Corrections

Applicable Forms to this Policy:

202.01A (Code of Ethical Professional Conduct for Employees)

202.01B (Code of Ethical Professional Conduct for Volunteers)

Original: 1/21/1985 (Code of Ethics and Standards of Conduct)

Revised 4/17/1985

Revised: 4/2/1990

Revised: 7/25/1991

Revised: 4/15/2000 (Code of Ethical Professional Conduct)

Revised: 11/22/2002

Revised 12/3/2007

DEPARTMENT OF CORRECTIONS
EMPLOYEES
CODE OF ETHICAL PROFESSIONAL CONDUCT

As an employee of the Department of Corrections, whether a Correctional, Probation, or Parole Officer, or in another capacity, my fundamental duty is to respect the dignity and individuality of all people, to provide professional and compassionate service, and to be unfailingly honest. I will not discriminate against any person on the basis of race, religion, color, national origin, sex, age, physical or mental disability, marital status, changes in marital status, pregnancy, parenthood, or any other class protected by law, and will respect and protect the civil and legal rights of all inmates, probationers, and parolees.

I will respect the right of the public to be safeguarded from criminal activity, and will be diligent in recording and making available for review all case information that could contribute to sound decisions affecting the public safety, or an inmate, probationer, or parolee. I will maintain the integrity of private information, and will neither seek personal data beyond that needed to perform my duties, nor reveal case information to anyone not having a proper professional use for the information. In making public statements, I will clearly distinguish between those that are my personal views and those that are made on behalf of the agency. I will not use my official position to secure privileges or advantages for myself, and will not accept any gift or favor that implies an obligation inconsistent with the objective exercise of my professional duties.



I will not act in my official capacity in any matter in which I have a personal interest that could in the least degree impair my objectivity. I will not engage in undue familiarity with inmates, probationers, or parolees. I will report any corrupt or unethical behavior of a fellow correctional, probation, or parole officer that could affect either an inmate, probationer, or parolee, or the integrity of the agency, but will not make statements critical of colleagues or other criminal justice agencies unless the underlying facts are verifiable. I will respect the importance of, and cooperate with, all elements of the criminal justice system, and will develop relationships with colleagues to promote mutual respect for the profession and improvement of the quality of service provided.

I have read the Code of Ethical Professional Conduct, and have sought and obtained clarification of portions which I did not understand. I recognize that failure to abide by the Code may result in corrective, disciplinary, or other appropriate action, up to and including dismissal.

Printed Name

Signature

Date

<p align="center">STATE OF ALASKA DEPARTMENT OF CORRECTIONS</p>  <p align="center">POLICIES & PROCEDURES</p>	SECTION: Administration	PAGE: Page 1 of 12
	CHAPTER: 200 NUMBER: 202.15	P&PTYPE: Public
	TITLE: Standards Of Conduct	
	APPROVED BY:  Dean R. Williams, Commissioner	DATE: 02/15/17
ATTACHMENTS / FORMS: (A.) Standards Of Conduct Certificate Of Review And Compliance.	AUTHORITY / REFERENCES: 22 AAC 05.045 AS 33.30.011 22 AAC 05.060 AS 33.30.021 22 AAC 05.095 AS 39.28 22 AAC 05.155 AS 39.52 22 AAC 05.196 AS 39.90.010-150 AS 12.62.120 AS 44.09.015 AS 12.62.900 AS 44.28.030 AS 18.80.200 DOC P&P 202.01 AS 33.05.010 FBI CJIS Security Policy. AS 33.16.180 State Of Alaska Constitution, Art. I, Sec. 3, Civil Rights. HIPAA, Pub. L. 104-191. ADA, 42 U.S.C. 12101 et seq.	

POLICY:

It is the policy of the Department of Corrections (DOC) that in the daily performance of their duties, employees will demonstrate honesty, integrity, and respect for the worth and individuality of all persons. Department employees shall also demonstrate a strong commitment to professional and ethical correctional service.

APPLICATION:

This policy and procedure will apply to all Department employees.

DEFINITIONS:

As used in this policy, the following definitions shall apply:

Business Relationships:

A relationship between individuals or companies entered in to for commercial purposes and usually some kind of financial gain. Such relationships are sometimes formalized with legal contracts or agreements.

Conflict of Interest:

A situation that has the potential to undermine the impartiality of a person because of the possibility of a clash between the person's self-interest and a competing professional or public interest.

SUPERCEDES POLICY DATED:

01/09/08

THIS POLICY NEXT DUE FOR REVIEW ON:

02/15/22

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Egregious Misconduct:

Misconduct that is extraordinary in some bad way, and includes but is not limited to, the definition of egregious misconduct found in applicable collective bargaining agreement.

Illegal Behavior:

Behavior that falls outside the law.

Investigations:

The formal or systematic examination or research of an event or person based on the study of factual information. There are various types of investigations including:

- **Official Investigations:**
Investigations that are conducted with the intent of being formally recorded. Such investigations usually follow a set format and would have an outcome that is documented in some official manner.
- **Internal Investigations:**
Investigations undertaken by the Department of Corrections and kept within the Department. Such investigations may not involve outside agencies and the outcome of the investigations would typically not be released outside of the Department.
- **Administrative Investigations:**
Investigations based on the possibility that the event or conduct of the person in question may have involved some form of misadministration (such as the breach of a policy), with the aim of corrective action or discipline when warranted.
- **Criminal Investigations:**
Investigations to determine whether the event or conduct of the person in question may have been criminal in nature.

Medical Information:

Any written, verbal or electronic information about a person's health status (past or present) or the provision of health care.

Professional Conduct:

Behavior befitting a person employed in a position of public trust.

Unethical Behavior:

Behavior that falls outside of what is considered morally right or proper for a person, profession or an industry, including behavior which conflicts with the Alaska Executive Branch Ethics Act (AS 39.52) or the Department's Code of Ethical and Professional Conduct (DOC P&P 202.01).

PROCEDURES:

The following rules and standards express in general terms the conduct expected of DOC employees. Violations

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of these principles may result in corrective or disciplinary action, up to and including dismissal. Instances of egregious misconduct may result in immediate dismissal. The following list is not all-inclusive. In addition to generally accepted principles of employment (e.g., employees may not steal from their employers), the State of Alaska and each DOC office or institution has site specific policies and procedures, the violation of which may result in corrective or disciplinary action.

I. General Provisions:

- A. Employees shall comply with and obey all federal, state and municipal laws.
- B. Employees shall comply with and obey all DOC regulations, policies and procedures, operational memoranda, orders, and instruction. Employees shall not aid, abet, or incite another employee to violate these guidelines.
- C. Employees shall promptly obey directives given by supervisors. If a directive is in conflict with a previous directive, the employee shall inform the supervisor of the conflict. If the supervisor does not retract or alter the directive, it shall stand; however, employees shall not be compelled to obey any directive that would require them to commit or abet an unlawful act.
- D. Failure to obey an order lawfully issued by a supervisor or the use of abusive language toward a supervisor shall be deemed an act of insubordination.
- E. Unlawful discrimination, workplace harassment, or creating a disrespectful workplace will not be tolerated. Employees, offenders, and their families shall be treated professionally at all times regardless of their race, religion, color, creed, national origin, physical or mental disability, sex, marital status, changes in marital status, pregnancy, parenthood or age.
- F. The DOC complies with the State's Equal Employment Opportunity (EEO) Act (AS 39.28) that prohibit retaliation against an employee in any aspect of employment including promotion, job assignment, or any other terms or conditions of employment because that employee filed a charge of discrimination, complained about illegal discrimination, or because they participated in an employment discrimination proceeding such as an investigation.
- G. When dealing with the public, offenders, and each other, employees shall be courteous and respectful. Employees shall not use violent, profane or abusive language or gestures.
- H. Employees shall be truthful and forthright in their statements and communications regarding other employees or offenders.
- I. Employees will avoid any conduct, on or off duty, which compromises their integrity and betrays the trust, faith, and public confidence in the DOC.
- J. Employees are obligated to be accountable and efficient in the use of state resources. Employees shall not use or allow the use of state time, supplies, or state-owned or leased property and equipment for their

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personal gain. Use of state equipment and resources must not violate the State's Executive Branch Ethics Act (AS 39.52). Loss, misuse, misplacement, theft or destruction of state property must be reported to the appropriate supervisor immediately. Employees shall not appropriate any lost, found, evidential, or DOC property for their own use.

- K. Employees shall report fit for their duty assignment, punctually at the time and place directed. Employees are prohibited from engaging in unprofessional conduct which prohibits immediate response in case of emergency.
- L. Employees are required to remain alert and attentive during duty hours. Sleeping, or being distracted by non-job related activity that in itself constitutes an unprofessional use of state time is strictly forbidden. Examples of unprofessional use of state time include playing games, extended and recreational reading of newspapers, books and magazines; extended periods of non-work related internet use, including web surfing; engaging in lengthy personal phone calls and any other action which results in a failure to be attentive of the security and safety of the institution/ office. This list is not all inclusive, and there are other activities that are non-job related which may also constitute an unprofessional use of state time warranting discipline, up to and including dismissal.
- M. Employees shall not knowingly falsify any document nor willfully depart from the truth in giving testimony or in connection with any official duty or investigation.
- N. Employees shall not interfere with any action or investigation assigned to another employee or interfere with DOC operations.
- O. Any level of intoxication or the use or possession of any kind of alcoholic beverage, legal intoxicant or illegal or non-prescribed controlled substance, or drug paraphernalia on the job or on DOC property is prohibited. Employees on duty are not to smell of or to be under the influence of alcohol or marijuana. Employees smelling of or appearing to be under the influence of alcohol or marijuana may be requested to be the subject of an alcohol / drug test. Nor may employees report for duty under the influence of any over-the-counter or prescription controlled substance if that substance adversely impacts the employee's ability to perform their duties.

II. Conflicts Of Interest:

- A. Employees shall avoid situations that give rise to a financial or personal conflict of interest, and shall abide by the provisions of the Alaska Executive Branch Ethics Act (AS 39.52).
- B. Employees shall refuse to accept any gifts, presents, subscriptions, favors, gratuities, scholarships, or promises that could be interpreted as being offered to the employee in order to cause a DOC employee to refrain from performing his or her official duties, or to provide special favor or status to offenders or contractors providing services to the DOC.
- C. Employees shall not accept private or special advantage from their official status as employees of the DOC. DOC credentials, uniforms, identification cards, or badges may not be used to coerce, intimidate,

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or deceive others or to obtain any privilege or articles not otherwise authorized in the performance of official duties.

- D. Employees shall not engage in any other employment during scheduled work hours, nor shall any State resources be used in furtherance of off-duty employment (paid or unpaid), volunteer, or business activities. Time off for volunteer activities (emergency search and rescue, volunteer fire service, etc.) is subject to the normal leave provisions. This restriction shall not apply to employees involved in legitimate military service, such as the AK State Defense Force or Army National Guard.
- E. Employees shall accept no position, paid or unpaid, that conflicts with their duty to report wrongdoing by offenders, volunteers, staff or members of the public.

III. Relationships Between Supervisors And Subordinates And Relationships Between Peers:

- A. Dating, romantic, sexual relations, or engaging in joint business relationships between supervisors and subordinates when the subordinates are within the direct supervisory chain of command of the supervisor is prohibited. If such a relationship exists or develops, the employees involved shall report it to the office or institution manager to discuss the arrangements that must be made (e.g., shift or supervisory reassignments) to comply with this policy. Exceptions to the policy require written approval by the Commissioner. It is understood that a transfer of one party may be the result of such a relationship and that such an action shall not be considered an act of discipline.
- B. Dating, romantic, sexual relations, or engaging in joint business relationships between employees and a supervisor in their chain-of-command at any level is also prohibited. If such a relationship exists or develops, the employees involved shall report it to the appropriate Division Director and duty reassignments may be made to comply with this policy.
- C. Dating, romancing, sexual relations, engaging in joint business or the ending of such relationships with a coworker shall not interfere with the performance of the employee's duties nor create a hostile workplace for co-workers.
- D. Supervisors shall not give, accept or solicit gifts, money, or favors to or from peers or employees under their supervision. Gifts of minor monetary value (e.g., Christmas, birthday, and retirement presents) or collections for flowers or gifts on occasions of grief or celebration are not considered contrary to the spirit of this policy. At no time shall such gifts be purchased with State funds.
- E. Supervisors shall not use abusive or obscene language toward a subordinate nor shall subordinates use abusive or obscene language toward a supervisor.
- F. At no time shall a supervisor show undue favoritism to a subordinate. Undue favoritism is a conflict of interest with an employee's obligation to exercise fairness and professional judgment in the conduct of State business. Employees shall avoid participation in situations that may create undue favoritism.

IV. Relationships With Offenders And Family Members Of Offenders:

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- A. Brutality, physical violence, or verbal abuse of offenders by employees will not be permitted. Employees are authorized to use only that level of force necessary to control an offender or to enforce legitimate and legal commands as provided in the Department's use of force policy.
- B. Employees will not exchange special treatment or favors, or make threats to obtain information from offenders.
- C. Except as set out in D. below, employees may not knowingly maintain social, sexual, business or financial associations with offenders that are under the supervision of the DOC, or a member of the offender's immediate family. This prohibition applies to any state or federal offender under the supervision of the DOC, whether the offender is actively detained or incarcerated at a DOC institution, or whether the offender is not incarcerated but is on probation, parole, or furlough supervised by the DOC. This includes, but is not limited to, telephone calls, letters, notes, social media communications or other communications outside the normal scope of employment. Business relationships do not include the purchase of merchandise or groceries from a legitimate retail outlet or the purchase of services from a legal business. Exceptions to this rule include pretrial defendants released on bail unless the defendant is under the supervision of a probation office and those employees who are actively involved in common pro-social activities with offenders such as work, school, treatment programs, sports leagues and supportive re-entry efforts.
- D. Employees shall not directly or indirectly give to, or accept from any offender or member of the offender's family anything in the nature of a gift or promise of a gift.
- E. Employees shall not engage in any unauthorized game, contest, sport, or betting with any offender. Exceptions to this rule include pro-social, organized sports activities.
- F. During the performance of their duties or while acting as representatives of the DOC, employees may not sign any petition, letter, or recommendation to the courts or to representatives of the courts regarding leniency, pardon, probation, parole or any other form of criminal case disposition on behalf of an offender unless:
 - 1. To do so is a requirement of his or her position; or
 - 2. The employee has received authorization from the institution or office manager.
- G. Regardless of where the employee works in the DOC, in cases where a close personal relationship with an offender or offender's family member existed prior to the offender coming under the supervision of the DOC, the employee shall notify their chain-of-command in writing immediately. The institution or office manager shall determine the appropriate parameters of the employee's conduct toward the offender or offender's family. It is understood that a transfer of one party may be the appropriate reaction to such circumstance and will not be considered disciplinary.
- H. Employees shall not discuss their personal life or another employee's personal life with offenders.

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- I. Employees shall not bring into or carry out of any DOC institution any items for offenders. All items received or purchased from offenders or given to offenders will be through official sanctioned channels and will have prior approval of the office or institution manager. The introduction of any items of contraband onto the grounds of any secure institution is prohibited.

V. Illegal or Unethical Behavior:

- A. Employees are expected to obey all federal, state, and local laws. Neither the absence of a criminal complaint or conviction, nor the dismissal of or acquittal on a criminal charge, shall preclude internal administrative investigation and discipline regarding allegations of illegal or unethical conduct, on or off duty.
- B. DOC employees have an affirmative obligation to report immediately in writing to their office or institution manager any knowledge of criminal activity or unethical action on the part of other employees while on duty or on DOC premises.
- C. When an employee is the subject of an external criminal investigation, has been arrested for, charged with, or convicted of any felony or misdemeanor (except minor traffic violations), or is required to appear as a defendant in any criminal court, that employee shall immediately inform and provide a written report to the employee's chain-of-command. The officer or institution manager shall inform the Director of the division in which the employee is a member and the appropriate Human Resource Manager.
- D. While off duty, employees shall not associate or deal with persons who are known to be involved in illegal activities.

VI. Reports and Investigations:

- A. Reports and logs submitted by employees shall be truthful and complete. No employee shall knowingly enter or cause to be entered any inaccurate, false or improper information, nor shall they fail to include pertinent information known to them regarding the matter at issue.
- B. Employees shall not convert to their own use, conceal, falsify, destroy, remove, tamper with, or withhold any property or evidence.
- C. During the course of an official investigation an employee can be ordered to cooperate in an internal / administrative investigation and must truthfully answer questions that are specifically, directly and narrowly related to the employee's official conduct, to include providing a signed statement or affidavit if requested. Statements made pursuant to an order to cooperate in an internal/ administrative investigation and evidence that is derived from the statements cannot be used against the employee in any criminal proceeding.

An employee will not be compelled in any criminal investigation to be a witness against themselves. Employees interviewed in conjunction with a criminal investigation will be afforded all rights under

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Miranda v. Arizona (1966) and the Fifth Amendment of the US Constitution.

VII. Medical Information:

- A. Employees are reminded that medical information that the DOC gathers and maintains is protected by federal and state laws and regulations, such as the Health Insurance Portability and Accountability Act (HIPAA).
- B. All medical information (including mental health and substance abuse information) is considered confidential and employees may not disseminate or release any medical information without first ensuring that:
 1. The release is authorized by law or the person whose information it is; and
 2. The person (or entity) requesting the information is authorized to receive it.
- C. Employees are expected to handle medical information in a way that preserves its confidentiality at all times. This means restricting access to stored medical information, not leaving medical information accessible when it is not being used and transmitting medical information in a secure manner so that it may not be viewed or intercepted by those not authorized to view or receive it.
- D. Employees who come in to contact with medical information indirectly, such as officers escorting offenders to medical appointments or clerical staff working in clinics, are also expected to keep the information confidential. Any medical information that employees may see or hear as part of their normal duties should be handled appropriately and kept confidential.
- E. If an employee is witness to any misuse or mishandling of medical information they shall immediately report it to their supervisor. Reports of misuse or mishandling of medical information will be taken seriously and will be investigated. Employees found to have misused or mishandled medical information may face discipline.

VIII. Criminal Justice Information:

- A. Employees are reminded that criminal justice information that the DOC gathers and maintains (whether hand written or electronic) is protected by federal and state laws and regulations, such as the Federal Bureau of Investigations (FBI) Criminal Justice Information Services (CJIS) Security Policy and Alaska Statute 12.62.160.
- B. According to the FBI (CJIS Security Policy, Appendix A) and Alaska Statute (AS 12.62.900) criminal justice information may include:
 1. Biometric data;
 2. Identity history;
 3. Person data;
 4. Organization data;

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5. Property (when accompanied by any personally identifiable information) data;
6. Case/ incident history data;
7. Non-conviction information;
8. Correctional treatment information; and
9. Information relating to a person to be located, whether or not that person is wanted in connection with the commission of a crime.

C. The DOC makes use of several different repositories for criminal justice information including the Alaska Public Safety Information Network (APSIN) operated by the Department of Public Safety and the DOC's own Alaska Corrections Offender Management System (ACOMS). This policy shall apply to any additional criminal justice information systems that are either created or adopted in the future for DOC use.

D. Access to these databases is restricted and employees shall only access information in these databases when a legitimate business need exists. No employee shall access these databases for personal use.

E. DOC employees are also prohibited from altering or deleting any documentation or criminal justice information entered in to a criminal justice information system (such as the DOC offender management system) by another person, without first securing the approval of their Superintendent, Chief Probation Officer or equivalent supervisor or their designee. Before granting approval for an employee to alter or delete documentation or criminal justice information entered by another person, the supervisor or designee shall be satisfied that the alteration / deletion is legitimate and necessary for business needs.

F. All criminal justice information is considered confidential and employees may not disseminate or release any criminal justice information without first ensuring that:

1. The release is authorized by law or the person whose information it is; and
2. The person (or entity) requesting the information is authorized to receive it.

G. Employees are expected to handle criminal justice information in a way that preserves its confidentiality at all times. This means restricting access to stored criminal justice information, not leaving criminal justice information accessible when it is not being used and transmitting criminal justice information in a secure manner so that it may not be viewed or intercepted by those not authorized to view or receive it.

H. If an employee is witness to any misuse or mishandling of criminal justice information they shall immediately report it to their supervisor. Reports of misuse or mishandling of criminal justice information will be taken seriously and will be investigated. Employees found to have misused or mishandled criminal justice information may face discipline, as well as legal action.

IX. Public Statements and Disclosure of Information:

A. All official statements for public release concerning the affairs of the DOC must be authorized by the Commissioner, a Deputy Commissioner, a Division Director, or designee.

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- B. In any public statement, employees will clearly distinguish between those that are positions of the DOC and those that are personal views. Employees are responsible for the accuracy of their statements.
- C. Employees shall not disclose confidential information (ranging from personal data concerning employees and offenders to information that would breach security or endanger any person) unless authorized in policy or having been directed to do so by the employee's Director or designee. Employees who receive such a request for information will refer the inquiring party to the office or institution manager.
- D. Social Media:
1. When identifying yourself as a DOC employee on social media or if you have a position for which your DOC association is known to the general public, ensure your profile and related content is consistent with how you wish to present yourself as a professional employee, appropriate with the state and public trust associated with your position. DOC employees shall have no expectation of privacy when using social media tools.
 2. All posts or comments on social media that may be related, directly or indirectly, to your employment by the State of Alaska and the Department of Corrections shall be preceded by a disclaimer that clearly states that the opinions or views expressed are yours alone and do not represent the views of the DOC or your institution or office.
 3. Without written permission from the Commissioner, or designee, the use of any image or photograph of images that belong to the DOC is prohibited, including:
 - a. Department shoulder patch;
 - b. Department official logo;
 - c. Photographs or any graphic rendition of any DOC building, office, institution, or grounds; and
 - d. Any image of an offender (with or without permission).
 4. Without written permission from the Lieutenant Governor, the use of the state seal is prohibited.
 5. In a publicly accessible forum, employees shall not discuss any DOC related information that is not already considered public information. The discussion of sensitive, privileged or protected information is strictly prohibited. This rule applies even in circumstances where password or other privacy controls are implemented.
- E. Employees are prohibited from accessing official records of any kind unless doing so is a part of the employees' job requirements.
- F. Employees shall not remove any documents or other items from files or make copies of records or documents, except in accordance with established procedures or upon proper authorization. Employees shall not use, or release for use, official information for private purposes.

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G. Former employees will be granted access only to DOC information available to other members of the public, and will have no greater standing than members of the public.

X. Clothing and Uniforms:

While on duty all employees will adhere to the DOC's policies on uniforms and appearance.

XI. Egregious Misconduct:

Egregious misconduct may warrant immediate dismissal on a first offense. The following lists are not all inclusive. Executive Branch employees are subject to additional statutes, regulations, policies, and other directives, the violation of which may result in dismissal for a first offense. Also, the totality of circumstances in a given circumstance may warrant immediate dismissal on a first offense whether or not a specific violation is listed below.

A. All DOC employees are prohibited from:

1. Engaging in unlawful discrimination or harassment;
2. Engaging in dishonesty, including dishonesty during an investigation into misconduct alleged to have been committed by the employee or by the employee's co-workers;
3. Theft of State time or resources;
4. Gross disobedience or insubordination;
5. Use, possession or being under the influence of alcohol or any illegal controlled substance on DOC's time or premises;
6. Engaging in physical assault or misconduct, abusive, or lewd behavior;
7. Abandonment of duties;
8. Involvement in illegal activities, including but not limited to conviction of a felony or misdemeanor when the activity or offense giving rise to the conviction or the conviction itself (including a conviction based on a plea of no contest), could adversely affect the employee's availability, ability, or fitness to perform the employee's duties, or adversely impacts the DOC 's ability to carry out its mission;
9. Intentionally aiding or abetting on offender's escape or attempted escape;
10. Introducing contraband onto the grounds of a secure institution;
11. Using excessive force on an offender;

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12. Engaging in undue familiarity, including but not limited to sexual contact, with an offender;

13. Intentionally or negligently endangering or breaching security, including releasing of confidential information when such release has the effect of endangering security; and

14. Being involved in illegal activities, on or off duty, regardless of whether charged or convicted of a crime.

B. Egregious misconduct includes:

1. Conviction of any felony; and

2. Conviction of a misdemeanor when the activity or offense giving rise to the conviction or the conviction itself (including a conviction based on a plea of no contest) adversely affects the employee's availability, ability or fitness to perform the employee's duties, or may adversely impact the DOC's reputation or ability to carry out its mission. Misdemeanor convictions involving domestic violence (whether or not charged as a crime of domestic violence), DUI, refusal of chemical breath test, sexual assault or abuse, or the illegal possession, use, transport, transfer or sale of a controlled substance, by their nature may subject an employee to disciplinary action up to and including termination.

XII. Responsibilities:

A. Division Directors shall ensure dissemination, posting, training, and enforcement of this policy.

B. Office and institution managers and supervisors shall ensure that all employees or persons from other agencies, whose assignment is primarily on the premises of DOC institutions or offices, have read, understand, and adhere to this policy. Failure of managers or supervisors to do so may result in discipline up to and including dismissal.

C. Failure on the part of any employee to implement this policy may constitute grounds for disciplinary action up to and including dismissal from public service.

D. The Human Resources Office shall provide all new employees with a copy of this policy as part of the new employee information packet.

E. All employees shall sign the *Standards Of Conduct Certificate Of Review And Compliance* (Attachment A), which will be placed in the employee's permanent personnel record. If an employee does not understand any section of this policy, it is the employee's responsibility to obtain clarification from the employee's supervisor prior to signing the Certificate.

F. Any variance from this policy must have prior written authorization from the Commissioner or their designee.

Standards of Conduct: Certificate of Review and Compliance

I have read Policy 202.15 Standards of Conduct (12/07) and have sought and obtained clarification of any portions which I did not understand. I recognize that failure to abide by the Standards of Conduct may result in corrective, disciplinary, or other appropriate action.

Printed Name _____

Signature _____

Date _____

STANDARD AGREEMENT FORM FOR PROFESSIONAL SERVICES

The parties' contract comprises this Standard Agreement Form, as well as its referenced Articles and their associated Appendices

1. Agency Contract Number	2. Contract Title	3. Agency Fund Code	4. Agency Appropriation Code
5. Vendor Number	6. IRIS GAE Number (if used)	7. Alaska Business License Number	

This contract is between the State of Alaska,

8. Department of	Division	hereafter the State, and
9. Contractor		
hereafter the contractor		
Mailing Address	Street or P.O. Box	City State ZIP+4

10.

ARTICLE 1. Appendices: Appendices referred to in this contract and attached to it are considered part of it.

ARTICLE 2. Performance of Service:

- 2.1 Appendix A (General Provisions), Articles 1 through 16, governs the performance of services under this contract.
- 2.2 Appendix B sets forth the liability and insurance provisions of this contract.
- 2.3 Appendix C sets forth the services to be performed by the contractor.

ARTICLE 3. Period of Performance: The period of performance for this contract begins _____, and ends _____.

ARTICLE 4. Considerations:

- 4.1 In full consideration of the contractor's performance under this contract, the State shall pay the contractor a sum not to exceed \$_____ in accordance with the provisions of Appendix D.
- 4.2 When billing the State, the contractor shall refer to the Authority Number or the Agency Contract Number and send the billing to:

11. Department of	Attention: Division of
Mailing Address	Attention:

12. CONTRACTOR

Name of Firm	
Signature of Authorized Representative	Date
Typed or Printed Name of Authorized Representative	
Title	

14. CERTIFICATION: I certify that the facts herein and on supporting documents are correct, that this voucher constitutes a legal charge against funds and appropriations cited, that sufficient funds are encumbered to pay this obligation, or that there is a sufficient balance in the appropriation cited to cover this obligation. I am aware that to knowingly make or allow false entries or alternations on a public record, or knowingly destroy, mutilate, suppress, conceal, remove or otherwise impair the verity, legibility or availability of a public record constitutes tampering with public records punishable under AS 11.56.815-.820. Other disciplinary action may be taken up to and including dismissal.

13. CONTRACTING AGENCY

Signature of Head of Contracting Agency or Designee	Date
Department/Division	Date
Signature of Project Director	Typed or Printed Name
Typed or Printed Name of Project Director	Title
Title	

NOTICE: This contract has no effect until signed by the head of contracting agency or designee.

APPENDIX A

GENERAL PROVISIONS

Article 1. Definitions.

- 1.1 In this contract and appendices, "Project Director" or "Agency Head" or "Procurement Officer" means the person who signs this contract on behalf of the Requesting Agency and includes a successor or authorized representative.
- 1.2 "State Contracting Agency" means the department for which this contract is to be performed and for which the Commissioner or Authorized Designee acted in signing this contract.

Article 2. Inspections and Reports.

- 2.1 The department may inspect, in the manner and at reasonable times it considers appropriate, all the contractor's facilities and activities under this contract.
- 2.2 The contractor shall make progress and other reports in the manner and at the times the department reasonably requires.

Article 3. Disputes.

- 3.1 If the contractor has a claim arising in connection with the contract that it cannot resolve with the State by mutual agreement, it shall pursue the claim, if at all, in accordance with the provisions of AS 36.30.620 – 632.

Article 4. Equal Employment Opportunity.

- 4.1 The contractor may not discriminate against any employee or applicant for employment because of race, religion, color, national origin, or because of age, disability, sex, marital status, changes in marital status, pregnancy or parenthood when the reasonable demands of the position(s) do not require distinction on the basis of age, disability, sex, marital status, changes in marital status, pregnancy, or parenthood. The contractor shall take affirmative action to insure that the applicants are considered for employment and that employees are treated during employment without unlawful regard to their race, color, religion, national origin, ancestry, disability, age, sex, marital status, changes in marital status, pregnancy or parenthood. This action must include, but need not be limited to, the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training including apprenticeship. The contractor shall post in conspicuous places, available to employees and applicants for employment, notices setting out the provisions of this paragraph.
- 4.2 The contractor shall state, in all solicitations or advertisements for employees to work on State of Alaska contract jobs, that it is an equal opportunity employer and that all qualified applicants will receive consideration for employment without regard to race, religion, color, national origin, age, disability, sex, marital status, changes in marital status, pregnancy or parenthood.
- 4.3 The contractor shall send to each labor union or representative of workers with which the contractor has a collective bargaining agreement or other contract or understanding a notice advising the labor union or workers' compensation representative of the contractor's commitments under this article and post copies of the notice in conspicuous places available to all employees and applicants for employment.
- 4.4 The contractor shall include the provisions of this article in every contract, and shall require the inclusion of these provisions in every contract entered into by any of its subcontractors, so that those provisions will be binding upon each subcontractor. For the purpose of including those provisions in any contract or subcontract, as required by this contract, "contractor" and "subcontractor" may be changed to reflect appropriately the name or designation of the parties of the contract or subcontract.
- 4.5 The contractor shall cooperate fully with State efforts which seek to deal with the problem of unlawful discrimination, and with all other State efforts to guarantee fair employment practices under this contract, and promptly comply with all requests and directions from the State Commission for Human Rights or any of its officers or agents relating to prevention of discriminatory employment practices.
- 4.6 Full cooperation in paragraph 4.5 includes, but is not limited to, being a witness in any proceeding involving questions of unlawful discrimination if that is requested by any official or agency of the State of Alaska; permitting employees of the contractor to be witnesses or complainants in any proceeding involving questions of unlawful discrimination, if that is requested by any official or agency of the State of Alaska; participating in meetings; submitting periodic reports on the equal employment aspects of present and future employment; assisting inspection of the contractor's facilities; and promptly complying with all State directives considered essential by any office or agency of the State of Alaska to insure compliance with all federal and State laws, regulations, and policies pertaining to the prevention of discriminatory employment practices.
- 4.7 Failure to perform under this article constitutes a material breach of contract.

Article 5. Termination.

The Project Director, by written notice, may terminate this contract, in whole or in part, when it is in the best interest of the State. In the absence of a breach of contract by the contractor, the State is liable only for payment in accordance with the payment provisions of this contract for services rendered before the effective date of termination.

Article 6. No Assignment or Delegation.

The contractor may not assign or delegate this contract, or any part of it, or any right to any of the money to be paid under it, except with the written consent of the Project Director and the Agency Head.

Article 7. No Additional Work or Material.

No claim for additional services, not specifically provided in this contract, performed or furnished by the contractor, will be allowed, nor may the contractor do any work or furnish any material not covered by the contract unless the work or material is ordered in writing by the Project Director and approved by the Agency Head.

Article 8. Independent Contractor.

The contractor and any agents and employees of the contractor act in an independent capacity and are not officers or employees or agents of the State in the performance of this contract.

Article 9. Payment of Taxes.

As a condition of performance of this contract, the contractor shall pay all federal, State, and local taxes incurred by the contractor and shall require their payment by any Subcontractor or any other persons in the performance of this contract. Satisfactory performance of this paragraph is a condition precedent to payment by the State under this contract.

Article 10. Ownership of Documents.

All designs, drawings, specifications, notes, artwork, and other work developed in the performance of this agreement are produced for hire and remain the sole property of the State of Alaska and may be used by the State for any other purpose without additional compensation to the contractor. The contractor agrees not to assert any rights and not to establish any claim under the design patent or copyright laws. Nevertheless, if the contractor does mark such documents with a statement suggesting they are trademarked, copyrighted, or otherwise protected against the State's unencumbered use or distribution, the contractor agrees that this paragraph supersedes any such statement and renders it void. The contractor, for a period of three years after final payment under this contract, agrees to furnish and provide access to all retained materials at the request of the Project Director. Unless otherwise directed by the Project Director, the contractor may retain copies of all the materials.

Article 11. Governing Law; Forum Selection

This contract is governed by the laws of the State of Alaska. To the extent not otherwise governed by Article 3 of this Appendix, any claim concerning this contract shall be brought only in the Superior Court of the State of Alaska and not elsewhere.

Article 12. Conflicting Provisions.

Unless specifically amended and approved by the Department of Law, the terms of this contract supersede any provisions the contractor may seek to add. The contractor may not add additional or different terms to this contract; AS 45.02.207(b)(1). The contractor specifically acknowledges and agrees that, among other things, provisions in any documents it seeks to append hereto that purport to (1) waive the State of Alaska's sovereign immunity, (2) impose indemnification obligations on the State of Alaska, or (3) limit liability of the contractor for acts of contractor negligence, are expressly superseded by this contract and are void.

Article 13. Officials Not to Benefit.

Contractor must comply with all applicable federal or State laws regulating ethical conduct of public officers and employees.

Article 14. Covenant Against Contingent Fees.

The contractor warrants that no person or agency has been employed or retained to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage or contingent fee except employees or agencies maintained by the contractor for the purpose of securing business. For the breach or violation of this warranty, the State may terminate this contract without liability or in its discretion deduct from the contract price or consideration the full amount of the commission, percentage, brokerage or contingent fee.

Article 15. Compliance.

In the performance of this contract, the contractor must comply with all applicable federal, state, and borough regulations, codes, and laws, and be liable for all required insurance, licenses, permits and bonds.

Article 16. Force Majeure:

The parties to this contract are not liable for the consequences of any failure to perform, or default in performing, any of their obligations under this Agreement, if that failure or default is caused by any unforeseeable Force Majeure, beyond the control of, and without the fault or negligence of, the respective party. For the purposes of this Agreement, Force Majeure will mean war (whether declared or not); revolution; invasion; insurrection; riot; civil commotion; sabotage; military or usurped power; lightning; explosion; fire; storm; drought; flood; earthquake; epidemic; quarantine; strikes; acts or restraints of governmental authorities affecting the project or directly or indirectly prohibiting or restricting the furnishing or use of materials or labor required; inability to secure materials, machinery, equipment or labor because of priority, allocation or other regulations of any governmental authorities.

**DEPARTMENT OF PUBLIC SAFETY
DIVISION OF STATEWIDE SERVICES
PERSONNEL SECURITY CLEARANCE FORM AND USER AGREEMENT** rev 2/2018

REQUESTING AGENCY SECTION:

Requesting Agency: _____

If the agency is requesting a clearance for a contractor, vendor, or non-criminal justice employee, list the name of the person's employer: _____

Terminal Agency Coordinator (TAC): _____

If the agency does not have a TAC, list the agency supervisor's name, phone number, and e-mail address: _____

Name of Person for Whom Access is Requested: _____

Type of Access (check all that are necessary to complete job requirements):

___ Unescorted Building Access and Key Card (DPS Only).

Location/Address: _____

___ Unescorted Building Access with Photo ID Key Card (DPS Only).

Location/Address: _____

___ Unescorted Building/Agency Access Only.

Agency/Location: _____

___ Direct Access to (do not check items that the applicant currently has access to):

☐ Alaska Public Safety Information Network (APSIN)

☐ Alaska Records Management System (ARMS)

☐ Traffic and Criminal Software (TraCs)

☐ DPS Virtual Private Network (VPN)

Reason VPN Required: _____

☐ Report Manager

List Which Folders/Reports _____

☐ Livescan

☐ Felony Sex Offense Database

☐ Other (please describe): _____

I certify that the above information is accurate and the requested access is necessary for the applicant to complete their assigned duties. I will review this person's access annually, ensure appropriate training and certification is completed, and will notify the CJIS Programs Unit when the above requested access is no longer required and/or authorized for this person.

TAC/Agency Supervisor's Signature: _____ Date: _____

Please send completed forms to:

Mail: Department of Public Safety, CJIS Programs Unit-Security, 5700 E Tudor Road, Anchorage, AK 99507

Fax: (907) 338-1051

**DEPARTMENT OF PUBLIC SAFETY
DIVISION OF STATEWIDE SERVICES
PERSONNEL SECURITY CLEARANCE FORM AND USER AGREEMENT** rev 2/2018

APPLICANT SECTION:

Name: _____
(Last) (First) (Middle) (Suffix)

Date of Birth: ____ \ ____ \ ____ Sex: ____ Driver's License Number: ____ State: ____
(MM) (DD) (YYYY) (M / F)

Job Title: _____ Agency _____ City _____

E-Mail: _____

One Legible Fingerprint Card** Included: ☐ Yes ☐ No (Application cannot be processed) ☐ Already on file***

***Client number on card should be 4003 for Direct APSIN/ARMS Access; 4156 for Building or Non-Direct System Access*

****Fingerprint cards already on file with DPS for current CJIS clearance; this request is for additional system access*

ACCESS AGREEMENT

I understand that by executing this request, I am agreeing that an investigation into my criminal background, including a search of the Alaska Public Safety Information Network (APSIN), the national criminal history repository, other state criminal history repositories, and the National Crime Information Center (NCIC) will be conducted. I understand that I will be required to submit my fingerprints in connection with this request, and that the results of the investigation will be released to the Department of Public Safety (DPS) Criminal Justice Information Services (CJIS) Programs Unit and the person requesting this clearance on my behalf for use in determining approval, denial, or appeal of the security clearance.

I hereby certify that I am familiar with the contents of (1) the Federal Bureau of Investigation (FBI) CJIS Security Policy; (2) Alaska Statute 12.62; (3) Alaska Administrative Code (AAC) 13 AAC 68.300-345; and the (4) CJIS Systems Agency (CSA) Security Policy, and agree to be bound by their provisions. The Department of Public Safety is the CSA for Alaska. I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which the agency has been authorized. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of direct or indirect access for a purpose other than that directly authorized, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating, or re-disseminating the information received for another purpose other than what is authorized also constitutes misuse. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes. In addition to any criminal, civil, or employee disciplinary actions that may result from such misuse, if I am found to have violated this agreement, DPS will revoke my security clearance. DPS may consider reinstatement of the clearance upon receipt of the completed Reinstatement Request form and completion of remedial training. DPS reserves the right to permanently revoke my security clearance.

I understand that unauthorized disclosure of information about the methodology, operation, or internal structure of APSIN or the computer networks that interface with APSIN may threaten the security of these systems. I will not disclose information about the security measures, access and/or operating procedures, equipment, or programs without specific authorization from the DPS CJIS Systems Officer (CSO). I understand that biennial Security Awareness training will have to be completed to maintain a clearance, and that initial training must be completed within six (6) weeks of receiving this security clearance. Security Awareness training is incorporated into the certification exam for direct access users which also requires biennial training/certification and must be completed within six (6) weeks of receiving access codes.

Direct Access Accounts Only: If issued a User ID and password, I will not share the password with anyone. I understand that DPS will maintain a record of all direct access account activity for three years; that this record may be used to audit my use of the system(s) at any time; and that this record may be released to my employer for an administrative investigation and/or to a law enforcement agency for a criminal investigation.

I have read, understand, and agree to abide by the terms of this agreement for physical or logical access to the aforementioned criminal justice systems or for access to buildings or computer networks processing CJJ from these systems.

Applicant Signature: _____

Date: _____

APPENDIX H SECURITY ADDENDUM

The following pages contain the legal authority, purpose, and genesis of the Criminal Justice Information Services Security Addendum (H2-H4); the Security Addendum itself (H5-H6); and the Security Addendum Certification page (H7).

**FEDERAL BUREAU OF INVESTIGATION
CRIMINAL JUSTICE INFORMATION SERVICES
SECURITY ADDENDUM**

**Legal Authority for and Purpose and Genesis of the
Security Addendum**

Traditionally, law enforcement and other criminal justice agencies have been responsible for the confidentiality of their information. Accordingly, until mid-1999, the Code of Federal Regulations Title 28, Part 20, subpart C, and the National Crime Information Center (NCIC) policy paper approved December 6, 1982, required that the management and exchange of criminal justice information be performed by a criminal justice agency or, in certain circumstances, by a noncriminal justice agency under the management control of a criminal justice agency.

In light of the increasing desire of governmental agencies to contract with private entities to perform administration of criminal justice functions, the FBI sought and obtained approval from the United States Department of Justice (DOJ) to permit such privatization of traditional law enforcement functions under certain controlled circumstances. In the Federal Register of May 10, 1999, the FBI published a Notice of Proposed Rulemaking, announcing as follows:

1. Access to CHRI [Criminal History Record Information] and Related Information, Subject to Appropriate Controls, by a Private Contractor Pursuant to a Specific Agreement with an Authorized Governmental Agency To Perform an Administration of Criminal Justice Function (Privatization). Section 534 of title 28 of the United States Code authorizes the Attorney General to exchange identification, criminal identification, crime, and other records for the official use of authorized officials of the federal government, the states, cities, and penal and other institutions. This statute also provides, however, that such exchanges are subject to cancellation if dissemination is made outside the receiving departments or related agencies. Agencies authorized access to CHRI traditionally have been hesitant to disclose that information, even in furtherance of authorized criminal justice functions, to anyone other than actual agency employees lest such disclosure be viewed as unauthorized. In recent years, however, governmental agencies seeking greater efficiency and economy have become increasingly interested in obtaining support services for the administration of criminal justice from the private sector. With the concurrence of the FBI's Criminal Justice Information Services (CJIS) Advisory Policy Board, the DOJ has concluded that disclosures to private persons and entities providing support services for criminal justice agencies may, when subject to appropriate controls, properly be viewed as permissible disclosures for purposes of compliance with 28 U.S.C. 534.

We are therefore proposing to revise 28 CFR 20.33(a)(7) to provide express authority for such arrangements. The proposed authority is similar to the authority that already exists in 28 CFR 20.21(b)(3) for state and local CHRI systems. Provision of CHRI under this authority would only be permitted pursuant to a specific agreement with an authorized governmental agency for the purpose of providing services for the administration of criminal justice. The agreement would be required to incorporate a security addendum approved by the Director of the FBI (acting for the Attorney General). The security

addendum would specifically authorize access to CHRI, limit the use of the information to the specific purposes for which it is being provided, ensure the security and confidentiality of the information consistent with applicable laws and regulations, provide for sanctions, and contain such other provisions as the Director of the FBI (acting for the Attorney General) may require. The security addendum, buttressed by ongoing audit programs of both the FBI and the sponsoring governmental agency, will provide an appropriate balance between the benefits of privatization, protection of individual privacy interests, and preservation of the security of the FBI's CHRI systems.

The FBI will develop a security addendum to be made available to interested governmental agencies. We anticipate that the security addendum will include physical and personnel security constraints historically required by NCIC security practices and other programmatic requirements, together with personal integrity and electronic security provisions comparable to those in NCIC User Agreements between the FBI and criminal justice agencies, and in existing Management Control Agreements between criminal justice agencies and noncriminal justice governmental entities. The security addendum will make clear that access to CHRI will be limited to those officers and employees of the private contractor or its subcontractor who require the information to properly perform services for the sponsoring governmental agency, and that the service provider may not access, modify, use, or disseminate such information for inconsistent or unauthorized purposes.

Consistent with such intent, Title 28 of the Code of Federal Regulations (C.F.R.) was amended to read:

§ 20.33 Dissemination of criminal history record information.

- a) Criminal history record information contained in the Interstate Identification Index (III) System and the Fingerprint Identification Records System (FIRS) may be made available:
 - 1) To criminal justice agencies for criminal justice purposes, which purposes include the screening of employees or applicants for employment hired by criminal justice agencies.
 - 2) To noncriminal justice governmental agencies performing criminal justice dispatching functions or data processing/information services for criminal justice agencies; and
 - 3) To private contractors pursuant to a specific agreement with an agency identified in paragraphs (a)(1) or (a)(6) of this section and for the purpose of providing services for the administration of criminal justice pursuant to that agreement. The agreement must incorporate a security addendum approved by the Attorney General of the United States, which shall specifically authorize access to criminal history record information, limit the use of the information to the purposes for which it is provided, ensure the security and confidentiality of the information consistent with these regulations, provide for sanctions, and contain such other provisions as the Attorney General may require. The power

and authority of the Attorney General hereunder shall be exercised by the FBI Director (or the Director's designee).

This Security Addendum, appended to and incorporated by reference in a government-private sector contract entered into for such purpose, is intended to insure that the benefits of privatization are not attained with any accompanying degradation in the security of the national system of criminal records accessed by the contracting private party. This Security Addendum addresses both concerns for personal integrity and electronic security which have been addressed in previously executed user agreements and management control agreements.

A government agency may privatize functions traditionally performed by criminal justice agencies (or noncriminal justice agencies acting under a management control agreement), subject to the terms of this Security Addendum. If privatized, access by a private contractor's personnel to NCIC data and other CJIS information is restricted to only that necessary to perform the privatized tasks consistent with the government agency's function and the focus of the contract. If privatized the contractor may not access, modify, use or disseminate such data in any manner not expressly authorized by the government agency in consultation with the FBI.

FEDERAL BUREAU OF INVESTIGATION
CRIMINAL JUSTICE INFORMATION SERVICES
SECURITY ADDENDUM

The goal of this document is to augment the CJIS Security Policy to ensure adequate security is provided for criminal justice systems while (1) under the control or management of a private entity or (2) connectivity to FBI CJIS Systems has been provided to a private entity (contractor). Adequate security is defined in Office of Management and Budget Circular A-130 as “security commensurate with the risk and magnitude of harm resulting from the loss, misuse, or unauthorized access to or modification of information.”

The intent of this Security Addendum is to require that the Contractor maintain a security program consistent with federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the contract is executed), as well as with policies and standards established by the Criminal Justice Information Services (CJIS) Advisory Policy Board (APB).

This Security Addendum identifies the duties and responsibilities with respect to the installation and maintenance of adequate internal controls within the contractual relationship so that the security and integrity of the FBI's information resources are not compromised. The security program shall include consideration of personnel security, site security, system security, and data security, and technical security.

The provisions of this Security Addendum apply to all personnel, systems, networks and support facilities supporting and/or acting on behalf of the government agency.

1.00 Definitions

1.01 Contracting Government Agency (CGA) - the government agency, whether a Criminal Justice Agency or a Noncriminal Justice Agency, which enters into an agreement with a private contractor subject to this Security Addendum.

1.02 Contractor - a private business, organization or individual which has entered into an agreement for the administration of criminal justice with a Criminal Justice Agency or a Noncriminal Justice Agency.

2.00 Responsibilities of the Contracting Government Agency.

2.01 The CGA will ensure that each Contractor employee receives a copy of the Security Addendum and the CJIS Security Policy and executes an acknowledgment of such receipt and the contents of the Security Addendum. The signed acknowledgments shall remain in the possession of the CGA and available for audit purposes. The acknowledgement may be signed by hand or via digital signature (see glossary for definition of digital signature).

3.00 Responsibilities of the Contractor.

3.01 The Contractor will maintain a security program consistent with federal and state laws, regulations, and standards (including the CJIS Security Policy in effect when the contract is executed and all subsequent versions), as well as with policies and standards established by the Criminal Justice Information Services (CJIS) Advisory Policy Board (APB).

4.00 Security Violations.

4.01 The CGA must report security violations to the CJIS Systems Officer (CSO) and the Director, FBI, along with indications of actions taken by the CGA and Contractor.

4.02 Security violations can justify termination of the appended agreement.

4.03 Upon notification, the FBI reserves the right to:

- a. Investigate or decline to investigate any report of unauthorized use;
- b. Suspend or terminate access and services, including telecommunications links. The FBI will provide the CSO with timely written notice of the suspension. Access and services will be reinstated only after satisfactory assurances have been provided to the FBI by the CGA and Contractor. Upon termination, the Contractor's records containing CHRI must be deleted or returned to the CGA.

5.00 Audit

5.01 The FBI is authorized to perform a final audit of the Contractor's systems after termination of the Security Addendum.

6.00 Scope and Authority

6.01 This Security Addendum does not confer, grant, or authorize any rights, privileges, or obligations on any persons other than the Contractor, CGA, CJA (where applicable), CSA, and FBI.

6.02 The following documents are incorporated by reference and made part of this agreement: (1) the Security Addendum; (2) the NCIC 2000 Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20. The parties are also subject to applicable federal and state laws and regulations.

6.03 The terms set forth in this document do not constitute the sole understanding by and between the parties hereto; rather they augment the provisions of the CJIS Security Policy to provide a minimum basis for the security of the system and contained information and it is understood that there may be terms and conditions of the appended Agreement which impose more stringent requirements upon the Contractor.

6.04 This Security Addendum may only be modified by the FBI, and may not be modified by the parties to the appended Agreement without the consent of the FBI.

6.05 All notices and correspondence shall be forwarded by First Class mail to:

Information Security Officer

Criminal Justice Information Services Division, FBI

1000 Custer Hollow Road

Clarksburg, West Virginia 26306

**FEDERAL BUREAU OF INVESTIGATION
CRIMINAL JUSTICE INFORMATION SERVICES
SECURITY ADDENDUM**

CERTIFICATION

I hereby certify that I am familiar with the contents of (1) the Security Addendum, including its legal authority and purpose; (2) the NCIC Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions.

I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which a government agency has entered into the contract incorporating this Security Addendum. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating or re-disseminating the information received for another purpose other than execution of the contract also constitutes misuse. I further understand that the occurrence of misuse does not depend upon whether or not I receive additional compensation for such authorized activity. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

Printed Name/Signature of Contractor Employee

Date

Printed Name/Signature of Contractor Representative

Date

Organization and Title of Contractor Representative



STATE OF ALASKA
DEPARTMENT OF CORRECTIONS

NETWORK ACCESS - NON-DOC SECURITY REQUEST & UPDATE FORM

Check Appropriate Box: ☐ NEW ☐ CHANGE ☐ TRANSFER ☐ DELETE
REQUIRED

APPLICANT TO COMPLETE THE BELOW INFORMATION REQUIRED **EFFECTIVE DATE:**

LAST NAME: FIRST NAME: MI:
TITLE: PHONE: DATE:
COMPANY: EMAIL ADDRESS:
DATE OF BIRTH DRIVERS LICENSE (ST\NUMBER):
DOC FACILITY: IF CONTRACTOR CONTRACT LENGTH

- INITIAL** ☐ I will not access department electronic resources or systems (i.e., File Server, EHR, ACOMS) except by using the unique user id and password assigned to me. I understand that my password is confidential and will not disclose it to anyone.
- INITIAL** ☐ I understand information obtained through physical or electronic files, EHR, ACOMS or other department systems is confidential and that I may not access it for personal curiosity or gain, to benefit or injure another person, except as specifically authorized to perform job duties. I understand I must be able to articulate the business reason (the "why") for searching; or obtaining; any criminal justice information (CJI) or electronic protected health information (ePHI).
- INITIAL** ☐ I understand that I may not release information obtained through physical or electronic files, ACOMS, EHR, or other department system except as specifically authorized by DOC or under AS 12.62.160, 13 AAC 68.300-345.
- INITIAL** ☐ I will not disclose information about ACOMS, EHR, or other department systems security measures, access, operating procedures, equipment or programs without specific authorization from the Department of Corrections.
- INITIAL** ☐ During my duties, I may have direct or indirect access to Inmate Medical Information, in writing or verbal communication. I understand the use and disclosure of patient information is governed by the rules and regulations established under the Health Insurance Portability and Accountability Act (HIPAA) of 1996. I acknowledge that while performing my assigned duties I may have access to, use, or disclose confidential health information. I hereby always agree to handle such information in a confidential manner.
- INITIAL** ☐ I understand direct access to DOC's Electronic Health Records (EHR) system, DocSynergy, shall only be granted to division of Health and Rehabilitation Services (HRS) employees and contractors for the purposes relating to patient treatment, payment or clinic operations.
- INITIAL** ☐ I have read and understand State of Alaska Information Security Policy [ISP-172 Business use and Control](#) (Business Use/Acceptable Use)

I understand that the Department of Corrections will maintain a record of my electronic actions, (i.e., File Server, EHR, ACOMS), and the record(s) may be used to audit my use at any time, and record(s) may be released to HR, my supervisor or division director for an administrative investigation and to a law enforcement agency for a criminal investigation. In addition to any criminal, civil, or employee disciplinary actions that may result from such investigations, if I am found to have violated this agreement the Department of Corrections may take the following action:

PERMANENTLY REVOKE ACCESS



STATE OF ALASKA
DEPARTMENT OF CORRECTIONS

REQUESTING ACCESS TO THE FOLLOWING:

<input type="checkbox"/> File Server	List of Folders on the Group Drive (G)			
<input type="checkbox"/> Computer Only (AKDOC\GCCC)	This allows user to log into computer but no access to the File Server. <i>Access to Internet</i>			
<input type="checkbox"/> Computer w\ MS Office Suite	Requires Business Reason: DOC IT Manages Sponsored Email Account Microsoft O365 E3 includes Email access. EMAIL is OPTIONAL, but SOA Account required for Office Suite. There is a Cost Association of approximately \$250 a year.			
<input type="checkbox"/> SOA – DOC Sponsored Email	Requires Business Reason: DOC IT Manages Sponsored Email Account Microsoft O365 E2 License Required at minimum (Email Only). There is a Cost Association of approximately \$75 a year.			
<input type="checkbox"/> ACOMS	<input type="checkbox"/> Contract Jail	<input type="checkbox"/> Facilities	<input type="checkbox"/> Booking	<input type="checkbox"/> Pretrial Assessments
	<input type="checkbox"/> Public View	<input type="checkbox"/> Pretrial Public Assessments		<input type="checkbox"/> Photo View (RESTRICTED)
	<input type="checkbox"/> Law Enforcement R/O	<input type="checkbox"/> Re-Entry User		<input type="checkbox"/> Re-Entry Supervisor
<input type="checkbox"/> EHR	Access to Electronic Health Records, forward this form to: DOC.EHR.Helpdesk@alaska.gov (HARS Contractors)		<input type="checkbox"/> NURSE	<input type="checkbox"/> HP
			<input type="checkbox"/> OTHER	

Business Reason: **Be specific to what information you require access to.** (**REQUIRED**)

I understand and agree that my failure to fulfill any of the obligations set forth in this Agreement and/or my violation of any terms of this Agreement shall result in my being subject to appropriate disciplinary action.

Applicant Name:

Applicant Signature: _____

Date: _____

If applicant is to have unescorted access to a DOC Facility, ACOMS, and or obtain a SOA Sponsored Email, they must comply with FBI CJIS Security Policies. Security Clearance will be denied for anyone who has been convicted of a **felony** or **misdemeanor** in this state or another jurisdiction or who is a **fugitive** from justice. If Denied due to misdemeanor, an appeal can be made ([13 AAC 68.215](#))

I certify that I have reviewed the above information with the applicant and coordinated an FBI Based Nationwide Fingerprint Background check as required by 13 AAC 68.215.

ACOMS TAC (Agency Authorized Approver):

Sponsor Signature: _____

Date: _____

If Contractor Attach to this form: ☐ [DPS Personal Security Clearance Form](#) ☐ [FBI Security Addendum](#)

SEND COMPLETED FORM TO:

doc.networkhelp@alaska.gov AND doc.cjis@alaska.gov, and if HRS staff DOC.EHR.Helpdesk@alaska.gov