

# STATE OF ALASKA

Department of Military and Veterans Affairs  
Division of Administrative Services



## Migrate Maximo to Maximo as a Service Cloud

RFP 230000024

Amendment 1

April 13, 2023

**This amendment is being issued to answer questions received from potential offerors.**

**Important Note to Offerors: Mandatory Return amendment.** You must sign and return this page of the amendment document with your proposal. Failure to do so may result in the rejection of your proposal. Only the RFP terms and conditions referenced in this amendment are being changed. All other terms and conditions of the RFP remain the same.

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COMPANY SUBMITTING PROPOSAL

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AUTHORIZED SIGNATURE

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DATE

## Questions submitted by potential offerors and answers from the state:

**Question 1:** Can you please provide IBM Customer Number or CMR Number or ID or passport advantage number?

**Answer:** The IBM Customer Number is 5410674 and the passport advantage number is 225659.

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**Question 2:** You state Maximo 7.6. Which version of 7.6 (7.6.x.x)?

**Answer:** The version is 7.6.0.3.

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**Question 3:** The budget is stated as up to 190K. Is that for one year or for the complete base plus option terms?

**Answer:** The 190K would be an estimate for the complete cost for full term. The complete base plus option terms.

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**Question 4:** Current IBM Maximo licensing details are not provided. Please provide the IBM ICN and Site Number.

**Answer:** Licensing expired in 2018.

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**Question 5:** Please provide the licensing information from the IBM Proof of Entitlement for the breakdown of current licensing.

**Answer:** Licensing expired in 2018.

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**Question 6:** Is the desire to keep SQL server as a DB? A move to FedRAMP uses DB2 for IBM Maximo SaaS.

**Answer:** DB would end up whatever the SaaS Cloud service provides.

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**Question 7:** Maximo as a Service is a specific term created by Projetechn which pertains to their Maximo in the cloud offering. Is this the intended host for the cloud service (which is not FedRAMP)? There is only one Maximo FedRAMP option with IBM.

**Answer:** The requirement for FedRAMP is no longer a necessity of this solicitation. We have no intended host for this service.

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**Question 8:** Please note, it is stated to supply the ATO paperwork with the proposal. ATO paperwork is only available AFTER the government engages with the FedRAMP provider and must be requested by the government POC. Vendors are not allowed to request it.

**Answer:** The FedRAMP requirement is no longer a necessity of this solicitation, thus the ATO is no longer required.

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**Question 9:** FedRAMP on AWS would indicate you are looking for Platform as a Service with Maximo on top of that. IBM FedRAMP, which is the ONLY Maximo as a Service offering, is NOT on AWS. Please clarify.

**Answer:** The FedRAMP requirement is no longer a necessity of this solicitation.

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**Question 10:** Just noting the June 30, 2023, for go-live is very aggressive based on the award date and all interactions and work involved.

**Answer:** We would like to see this completed by June 30, 2023.

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**Question 11:** Is Maximo support after the cloud also desired (i.e., Vendor is providing support for report creation, domain changes, assistance with Maximo changes, etc.)?

**Answer:** Yes.

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**Question 12:** What are the number of users and licenses needed to migrate to the cloud or add new users?

**Answer:** We are estimating 10 daily users for accessing reports, data entry, ability to make adds, moves, changes, etc. We will need 1 admin user.

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### **Changes to the RFP:**

**Change 1:** The requirement for FedRAMP and ATO no longer a necessity of this solicitation.

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**--End of Amendment 1--**