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March 20, 2023

Addendum Number 2
RFP 23-18-210623
Op Monitoring Legacy Software
Bid Closing: March 31, 2023

This addendum is issued to provide information as follows:

Bidder Questions- Clarification/expansion by ARRC on the following Technical Requirements:

1. "Is ARRC data encrypted in storage?"
If offsite, is data in the vendor database encrypted by the Database or the application while at rest? Application encryption would be on a field by field basis. Does the application encrypt any specific field (like a SSN).
2. "Will the application be protected from Command and Control or keystroke recording for ARRC data?"
Does your platform/application obscure any sensitive field entry (like SSN)?
3. "Can the workstations that run the remote software be audited on connection?"
What logging/audit information is available to ARRC? Do you provide a log of connections, usernames, times of day, etc for ARRC to interface to our central logging server?
4. "Restoration keys (ours, theirs)"
If data is stored offsite, when restoring ARRC specific data, who holds the encryption keys for that. Both, us, them?

Please acknowledge receipt of this and all addendums via email. **All other dates, terms and conditions remain unchanged.**

Please direct all responses and/or questions concerning this solicitation to Candice Humphrey, via email HumphreyC@akrr.com.

Respectfully,

Candice Humphrey
Contract Administration Specialist