

Request for Information

RFI 02-109-23



State of Alaska
Department of Administration
Division of Motor Vehicles

Date Issued: March 7, 2023

DRIVER LICENSE AND IDENTIFICATION CARD ISSUANCE AND MOBILE SOLUTION

Introduction:

The Department of Administration (DOA), Division of Motor Vehicles (DMV), is seeking information from qualified vendors who could provide both:

- 1) Alaska driver's license and identification card (DL/IL) system including central card issuance with temporary license interim solution, as well as image capture and verification technology; and
- 2) Mobile solution for all credentials which could include a fully mobile, as well as partially mobile solution, integrable into DMV's operating system.

This Request for Information (RFI) does not guarantee future work. The information gathered will aid DMV in conducting market research to ascertain the availability of resources.

Background Information:

DMV is collecting information related to DL/ID systems that incorporates all possible measures necessary to ensure accurate and true issuance of DMV DL/IDs, while preventing the alterations or fraudulent replications of credentials. This includes various technologies:

- Full tracking capabilities for credentials from issuance to delivery to the customer.
- Central card issuance with temporary license interim solution, as well as image capture and verification technology.
- Mobile solution for all credentials including a fully mobile solution, as well as partially mobile solution integrable into DMV's operating system. Mobile solutions in accordance with the American Association of Motor Vehicle Administrators guidelines.

Response Information:

Responses should include the following:

- 1) Business name, contact name, mailing address, phone number, and e-mail of designated point of contact; and
- 2) Existing capableness and competence related to the services identified above.

This RFI does not extend any rights to prospective vendors or obligate the state to conduct a solicitation or purchase any goods or services. DOA does not intend to award a contract from this RFI, nor will DOA be financially responsible for the preparation, or administration cost incurred to respond to this RFI. All costs associated with responding will be solely at the interested party's expense.

Procurement Officer contact information:

Interested parties must submit a written response by **Friday, March 24, 2023, at 12:00 Noon AKST.** Responses must be sent via email to: doa.oppm.procurement@alaska.gov

All questions must be in writing and emailed to: doa.oppm.procurement@alaska.gov
Attention: Kyle Skeek, Procurement Specialist 1
Department of Administration, Division of Motor Vehicles
Office of Procurement and Property Management