



RETURN THIS AMENDMENT TO THE ISSUING OFFICE AT:

Legislative Affairs Agency
State Capitol
120 4th Street, Room 3
Juneau, AK 99801-1182
Attn: JC Kestel

DATE AMENDMENT ISSUED: June 6, 2022

ITB 654 – Alaska Legislature Unified Telephone System (ITB 654)

ITB OPENING DATE & TIME: 11:30am Alaska Time Friday, June 10, 2022

The following contains additional information, changes, or additions to the Invitation To Bid (ITB):

1. On Page 1, **ITB cover pager, first paragraph**, is amended to read as follows:
SEALED PROPOSALS MUST BE RECEIVED AT THE ABOVE ADDRESS OR MUST BE EMAILED TO JC.KESTEL@AKLEG.GOV BY 11:30 A.M. ALASKA TIME ON **FRIDAY, JUNE 10**, 2022. FAXED PROPOSALS ARE NOT ALLOWED.

2. On Page 1, **ITB cover pager, second paragraph**, last sentence of paragraph website link is amended to read as follows:

<https://aws.state.ak.us/OnlinePublicNotices/Notices/Attachment.aspx?id=133739>

3. On Page 7, sec. **1.13 FUND OBGLIATIONS**, is amended to read as follows:

1.13 FUND OBGLIATIONS

The availability of funds to pay for the Agency's monetary obligations under the contract is contingent upon appropriation of funds for the particular fiscal year involved. In addition to any other right of the Agency under this contract to terminate the contract, if, in the judgment of the Executive Director of the Agency, sufficient funds are not appropriated, the contract will be terminated by the Executive Director or amended, without **liability** of the Agency for the termination or amendment. To terminate under this section, the Agency or Project Director shall provide written notice of the termination to the Successful Bidder.

4. On Page 8, sec. **1.18 PROCUREMENT PROCEDURES**, is amended to read as follows:

1.18 PROCUREMENT PROCEDURES

If applicable, the Alaska Legislative Procurement Procedures may be found at: <https://aws.state.ak.us/OnlinePublicNotices/Notices/Attachment.aspx?id=133739>

5. On Page 14, sec. **1.47 SCHEDULE OF EVENTS**, is amended to read as follows:

1.47 SCHEDULE OF EVENTS

This schedule represents the Agency's best estimate. If one component is delayed, the remainder of the schedule may be shifted an equivalent number of days.

ITB Issue Date	May 18, 2022
Pre-bid Tele-Conference and Juneau site-visits (7 locations)	May 23, 2022
Anchorage site-visits (3 locations)	May 24, 2022
Fairbanks site-visit (1 location)	May 25, 2022
Deadline for Written Questions	May 26, 2022
Deadline for Receipt of Bids – Bids Opened	June 10, 2022
Notice of Intent to Award Contract Issued (NIA)	June 17, 2022
State Signs Contract	June 28, 2022

6. On Page 15, sec. **1.48 DEFFINITIONS**, the ITB definitions for Category 5 (Cat5) is added and the definition for Contract Documents is amended to read as follows:

- **Category 5 (CAT5)** CAT5 is a fifth generation of twisted pair Ethernet cabling.
- **Contract Documents** means the Contract form; the clarifications, corrections, and changes issued graphically or in writing by the Agency after the advertisement but prior to the opening of bids; the bidding requirements and Contractor's bid (including, but not limited to, all appropriate bid tender forms); the conditions and requirements of the contract, including, but not limited to, the General Conditions and Requirements, **the ITB Specifications in Section Two of the ITB**; and all contract amendments and other documents approved by the Agency for inclusions, modifications, and supplements issued on or after the effective date of the contract.

7. On Page 18, sec. **2.02 SCOPE OF WORK AND SERVICES**, par. **E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT**, is amended to read as follows:

- E. **HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT**: The listing below of Hardware, software, licenses, supplies, materials, and equipment will be required to be provided and installed at the work site locations. All hardware, software, licenses, supplies, materials, and equipment must be in new original manufactured condition when installed. The Agency reserves the right to inspect and if needed reject any and all hardware, software, supplies, materials, or equipment that is provided by the Contractor before or after installation if the Project Director decides that the hardware, software, supplies, materials, or equipment is in any unacceptable condition other than new.

Sites 1-5: Juneau

Alaska State Capitol Fiber Complex Sites and Equipment List

Site 1 – State Capitol (120 4th St.)

Site 2 – Thomas Stewart Bldg. (204 4th St.)

Site 3 – Print Shop (150 3rd St.)

Site 4 – Legislative Finance (430 Main St.)
 Site 5 – Ombudsman’s Office (130 Seward St. 5th Floor)

QTY	AVAYA NO.	AVAYA DESCRIPTION
1	185446	AVAYA COMMUNICATIONS SOLUTION
1	182448	IP OFFICE SERVER EDITION MODEL
1	399510	AVAYA CALL REPORTING 1-100 USERS LIC:CU
3	307322	IPO-SELECT R10+ VOICEMAIL PRO 2 LIC:DS
3	307322	IPO-SELECT R10+ VOICEMAIL PRO 2 LIC:DS
140	307332	IPO-SELECT R10+ SIP TRUNK 1 LIC:CU
530	307350	IPO-SELECT R10+ AVAYA IP ENDPOINT 1 LIC:CU
5	396508	IP OFFICE-SELECT R11 SERVER EDITION LIC:DS
2	405362641	POWER CORD USA
1	700213440	IP OFFICE ISDN CABLE RJ45/RJ45 3M RED
1	700289770	POWER CORD 18AWG 10 Amp AC US/NORTH AMERICA
393	700383326	CAT 5E ETHERNET CABLE 9FT/3M
1	700417231	IP OFFICE IP500 EXTENSION CARD PHONE 8
1	700429202	IP OFFICE IP500 RACK MOUNTING KIT
1	700479710	IP OFFICE IP500 V2 SYSTEM SD CARD MU-LAW
1	700503164	IP OFFICE IP500 TRUNK ANALOG 4U V2
2	700504032	IP OFFICE MEDIA CARD VOICE (VCM) CODING MODULE 64 V2
393	700512402	J100/K100 SERIES IP PHONE WIRELESS MODULE
393	700513629	J179 IP PHONE NO POWER SUPPLY TAA, GRAY
1	700513657	IP OFFICE/IP OFFICE SELECT R11 LINUX INSTALL DVD
1	700513659	IP OFFICE/IP OFFICE SELECT R11 USER/ADMIN DVD
1	700514262	ASP 110 DELL R640 SERVER PROFILE 3 WITH IP OFFICE
4	700514732	J100 EXPANSION MODULE 24B TAA GSA
1	700514869	IP OFFICE IP500 VERSION 2A CONTROL UNIT TAA
1	185579	MAINTENANCE COMPREHENSIVE SUPPORT MODEL
1	271662	IPO CO - DEL REM TECH SUPT 24X7 APR NBD - IP500 V2 3YPP
1	271663	IPO CO - DEL REM TECH SUPT 24X7 APR NBD - HP DL360G7 3YPP
1	347621	IPO AVAYA CL RPTG CO-DEL 1-100 USR REM TECH SUPT 24X7 3YPP

Site 6: Juneau
 Terry Miller Building (129 6th Street)

QTY	AVAYA NO.	AVAYA DESCRIPTION
1	185446	AVAYA COMMUNICATIONS SOLUTION
1	182448	IP OFFICE SERVER EDITION MODEL
2	405362641	POWER CORD USA
2	700213440	IP OFFICE ISDN CABLE RJ45/RJ45 3M RED
1	700289770	POWER CORD 18AWG 10 Amp AC US/NORTH AMERICA
111	700383326	CAT 5E ETHERNET CABLE 9FT/3M
3	700417231	IP OFFICE IP500 EXTENSION CARD PHONE 8
1	700429202	IP OFFICE IP500 RACK MOUNTING KIT
1	700479710	IP OFFICE IP500 V2 SYSTEM SD CARD MU-LAW
1	700503164	IP OFFICE IP500 TRUNK ANALOG 4U V2
1	700504032	IP OFFICE MEDIA CARD VOICE (VCM) CODING MODULE 64 V2
111	700512402	J100/K100 SERIES IP PHONE WIRELESS MODULE

111	700513629	J179 IP PHONE NO POWER SUPPLY TAA, GRAY
1	700513657	IP OFFICE/IP OFFICE SELECT R11 LINUX INSTALL DVD
1	700513659	IP OFFICE/IP OFFICE SELECT R11 USER/ADMIN DVD
1	700514262	ASP 110 DELL R640 SERVER PROFILE 3 WITH IP OFFICE
1	700514869	IP OFFICE IP500 VERSION 2A CONTROL UNIT TAA
1	185579	MAINTENANCE COMPREHENSIVE SUPPORT MODEL
1	271662	IPO CO - DEL REM TECH SUPT 24X7 APR NBD - IP500 V2 3YPP
1	271663	IPO CO - DEL REM TECH SUPT 24X7 APR NBD - HP DL360G7 3YPP

Site 7: Juneau

Division of Legislative Audit (333 Willoughby, 6th Floor)

QTY	AVAYA NO.	AVAYA DESCRIPTION
1	185446	AVAYA COMMUNICATIONS SOLUTION
1	182448	IP OFFICE SERVER EDITION MODEL
1	700289770	POWER CORD 18AWG 10 Amp AC US/NORTH AMERICA
26	700383326	CAT 5E ETHERNET CABLE 9FT/3M
1	700429202	IP OFFICE IP500 RACK MOUNTING KIT
1	700479710	IP OFFICE IP500 V2 SYSTEM SD CARD MU-LAW
1	700504032	IP OFFICE MEDIA CARD VOICE (VCM) CODING MODULE 64 V2
26	700512402	J100/K100 SERIES IP PHONE WIRELESS MODULE
26	700513629	J179 IP PHONE NO POWER SUPPLY TAA, GRAY
5	700514732	J100 EXPANSION MODULE 24B TAA GSA
1	700514869	IP OFFICE IP500 VERSION 2A CONTROL UNIT TAA
1	185579	MAINTENANCE COMPREHENSIVE SUPPORT MODEL
1	271662	IPO CO - DEL REM TECH SUPT 24X7 APR NBD - IP500 V2 3YPP

Site 8: Anchorage

Anchorage Legislative Office Building (1500 W. Benson Blvd.)

QTY	AVAYA NO.	AVAYA DESCRIPTION
1	185446	AVAYA COMMUNICATIONS SOLUTION
1	370570	IP OFFICE SMB MODEL
1	399510	AVAYA CALL REPORTING 1-100 USERS LIC:CU
2	383071	IP OFFICE R10+ VOICEMAIL PRO 2 LIC:CU
40	383085	IP OFFICE R10+ SIP TRUNK 1 LIC:CU
145	383110	IP OFFICE R10+ AVAYA IP ENDPOINT 1 LIC:CU
1	396445	IP OFFICE R11 ESSENTIAL EDITION LIC:DS
1	396447	IP OFFICE R11 PREFERRED VOICEMAIL PRO LIC:DS
2	700213440	IP OFFICE ISDN CABLE RJ45/RJ45 3M RED
1	700289770	POWER CORD 18AWG 10 Amp AC US/NORTH AMERICA
145	700383326	CAT 5E ETHERNET CABLE 9FT/3M
1	700417231	IP OFFICE IP500 EXTENSION CARD PHONE 8
1	700429202	IP OFFICE IP500 RACK MOUNTING KIT
1	700479710	IP OFFICE IP500 V2 SYSTEM SD CARD MU-LAW
1	700503164	IP OFFICE IP500 TRUNK ANALOG 4U V2
1	700504032	IP OFFICE MEDIA CARD VOICE (VCM) CODING MODULE 64 V2

1	700507449	IP OFFICE UNIFIED COMMUNICATIONS MODULE V2
145	700512402	J100/K100 SERIES IP PHONE WIRELESS MODULE
145	700513629	J179 IP PHONE NO POWER SUPPLY TAA, GRAY
1	700513659	IP OFFICE/IP OFFICE SELECT R11 USER/ADMIN DVD
1	700514869	IP OFFICE IP500 VERSION 2A CONTROL UNIT TAA
1	700515305	IP OFFICE VOICE CODING MODULE 32 V2 MEDIA CARD TAA
1	185579	MAINTENANCE COMPREHENSIVE SUPPORT MODEL
1	271662	IPO CO - DEL REM TECH SUPT 24X7 APR NBD - IP500 V2 3YPP
1	347621	IPO AVAYA CL RPTG CO-DEL 1-100 USR REM TECH SUPT 24X7 3YPP

Site 9: Anchorage

Office of Victim's Rights (1007 W. 3rd Ave., Ste. 205)

QTY	AVAYA NO.	AVAYA DESCRIPTION
1	185446	AVAYA COMMUNICATIONS SOLUTION
1	370570	IP OFFICE SMB MODEL
1	399510	AVAYA CALL REPORTING 1-100 USERS LIC:CU
1	383071	IP OFFICE R10+ VOICEMAIL PRO 2 LIC:CU
20	383085	IP OFFICE R10+ SIP TRUNK 1 LIC:CU
10	383110	IP OFFICE R10+ AVAYA IP ENDPOINT 1 LIC:CU
1	396445	IP OFFICE R11 ESSENTIAL EDITION LIC:DS
1	396447	IP OFFICE R11 PREFERRED VOICEMAIL PRO LIC:DS
1	700289770	POWER CORD 18AWG 10 Amp AC US/NORTH AMERICA
10	700383326	CAT 5E ETHERNET CABLE 9FT/3M
1	700430150	IP OFFICE IP500 WALL MOUNTING KIT
1	700479710	IP OFFICE IP500 V2 SYSTEM SD CARD MU-LAW
1	700507449	IP OFFICE UNIFIED COMMUNICATIONS MODULE V2
10	700512402	J100/K100 SERIES IP PHONE WIRELESS MODULE
10	700513629	J179 IP PHONE NO POWER SUPPLY TAA, GRAY
1	700513659	IP OFFICE/IP OFFICE SELECT R11 USER/ADMIN DVD
1	700514732	J100 EXPANSION MODULE 24B TAA GSA
1	700514869	IP OFFICE IP500 VERSION 2A CONTROL UNIT TAA
1	700515305	IP OFFICE VOICE CODING MODULE 32 V2 MEDIA CARD TAA
1	185579	MAINTENANCE COMPREHENSIVE SUPPORT MODEL
1	271662	IPO CO - DEL REM TECH SUPT 24X7 APR NBD - IP500 V2 3YPP
1	347621	IPO AVAYA CL RPTG CO-DEL 1-100 USR REM TECH SUPT 24X7 3YPP

Site 10: Anchorage

Division of Legislative Audit (4341 B Street, Ste. 400)

QTY	AVAYA NO.	AVAYA DESCRIPTION
1	185446	AVAYA COMMUNICATIONS SOLUTION
1	370570	IP OFFICE SMB MODEL
1	399510	AVAYA CALL REPORTING 1-100 USERS LIC:CU
1	383071	IP OFFICE R10+ VOICEMAIL PRO 2 LIC:CU
20	383085	IP OFFICE R10+ SIP TRUNK 1 LIC:CU
10	383110	IP OFFICE R10+ AVAYA IP ENDPOINT 1 LIC:CU

1	396445	IP OFFICE R11 ESSENTIAL EDITION LIC:DS
1	396447	IP OFFICE R11 PREFERRED VOICEMAIL PRO LIC:DS
1	700289770	POWER CORD 18AWG 10 Amp AC US/NORTH AMERICA
10	700383326	CAT 5E ETHERNET CABLE 9FT/3M
1	700430150	IP OFFICE IP500 WALL MOUNTING KIT
1	700479710	IP OFFICE IP500 V2 SYSTEM SD CARD MU-LAW
1	700507449	IP OFFICE UNIFIED COMMUNICATIONS MODULE V2
10	700512402	J100/K100 SERIES IP PHONE WIRELESS MODULE
10	700513629	J179 IP PHONE NO POWER SUPPLY TAA, GRAY
1	700513659	IP OFFICE/IP OFFICE SELECT R11 USER/ADMIN DVD
1	700514732	J100 EXPANSION MODULE 24B TAA GSA
1	700514869	IP OFFICE IP500 VERSION 2A CONTROL UNIT TAA
1	700515305	IP OFFICE VOICE CODING MODULE 32 V2 MEDIA CARD TAA
1	185579	MAINTENANCE COMPREHENSIVE SUPPORT MODEL
1	271662	IPO CO - DEL REM TECH SUPT 24X7 APR NBD - IP500 V2 3YPP
1	347621	IPO AVAYA CL RPTG CO-DEL 1-100 USR REM TECH SUPT 24X7 3YPP

Site 11: Fairbanks

Fairbanks Legislative Office Building (1292 Sadler Way, Ste. 308)

QTY	AVAYA NO.	AVAYA DESCRIPTION
1	185446	AVAYA COMMUNICATIONS SOLUTION
1	370570	IP OFFICE SMB MODEL
1	399510	AVAYA CALL REPORTING 1-100 USERS LIC:CU
1	383071	IP OFFICE R10+ VOICEMAIL PRO 2 LIC:CU
20	383085	IP OFFICE R10+ SIP TRUNK 1 LIC:CU
48	383110	IP OFFICE R10+ AVAYA IP ENDPOINT 1 LIC:CU
1	396445	IP OFFICE R11 ESSENTIAL EDITION LIC:DS
1	396447	IP OFFICE R11 PREFERRED VOICEMAIL PRO LIC:DS
2	700213440	IP OFFICE ISDN CABLE RJ45/RJ45 3M RED
1	700289770	POWER CORD 18AWG 10 Amp AC US/NORTH AMERICA
48	700383326	CAT 5E ETHERNET CABLE 9FT/3M
1	700417231	IP OFFICE IP500 EXTENSION CARD PHONE 8
1	700429202	IP OFFICE IP500 RACK MOUNTING KIT
1	700479710	IP OFFICE IP500 V2 SYSTEM SD CARD MU-LAW
1	700503164	IP OFFICE IP500 TRUNK ANALOG 4U V2
1	700504032	IP OFFICE MEDIA CARD VOICE (VCM) CODING MODULE 64 V2
1	700507449	IP OFFICE UNIFIED COMMUNICATIONS MODULE V2
48	700513629	J179 IP PHONE NO POWER SUPPLY TAA, GRAY
1	700513659	IP OFFICE/IP OFFICE SELECT R11 USER/ADMIN DVD
1	700514869	IP OFFICE IP500 VERSION 2A CONTROL UNIT TAA
1	185579	MAINTENANCE COMPREHENSIVE SUPPORT MODEL
1	271686	IPO CO - DEL REM TECH SUPT 8X5 APR NBD - IP500 V2 3YPP
1	347507	IPO AVAYA CL RPTG CO-DEL 1-100 USR REM TECH SUPT 8X5 3YPP

Miscellaneous Items

Product Description

Qty

AVAYA MISC. MDF MATERIALS AND SUPPLIES (Required cabling, connectors racks, mounting hardware for Avaya equipment at each location's MDF)	<u>2</u>
DELL PHYSICAL SERVER(S) WITH HIGH-AVAILABLY FOR CHRONICALL REPORTING (Must meet Avaya specifications for Chronciall Reporting Server)	<u>2</u>

8. On Page 27, sec. **2.02 SCOPE OF WORK AND SERVICES**, par. **N. CONTRACTOR ONGOING SUPPORT MAINTENANCE**, is amended to read as follows:

N. CONTRACTOR ONGOING SUPPORT MAINTENANCE: The Contractor shall provide ongoing monthly support for the telephone and voicemail systems described in this ITB. The Contractor shall provide all routine and remedial maintenance, including, **but not limited to**, labor and parts, necessary to keep the communications system in good operating condition per manufacturer's specifications. **Some maintenance responsibilities include but are not limited to**, provide maintenance to Agency's private telecommunications systems and includes, **but is not limited to**, troubleshooting public telephone utility equipment connected or in any way interfacing with it. All routine and remedial maintenance and repairs will be performed by **the Contractor** at such times as do not unreasonably interfere with Agency's business operations and **Contractor will** make a good faith effort to furnish after-hour maintenance if it is required by the Agency.

9. On Page 27, sec. **2.02 SCOPE OF WORK AND SERVICES**, par. **P. TRAVEL AND SHIPPING EXPENSES**, is amended to read as follows:

P. TRAVEL AND SHIPPING EXPENSES: All travel- and shipping- related expenses **incurred** by the Contractor for staff travel or to ship hardware, software, licenses, supplies, materials, equipment, tools, and any other items to Juneau, Anchorage, or Fairbanks as a result of the Contract resulting from this ITB must be **included** in the Bidders final bid price. No additional travel or shipping expenses will be allowed during the Contract period without written approval by the Project Director and a Contract Amendment.

10. On Page 29, sec. **2.03 GENERAL TERMS AND CONDITIONS OF ENSUING CONTRACT**, is amended to read as follows:

2.03 GENERAL TERMS AND CONDITIONS OF ENSUING CONTRACT

A. Initial Term: The contract will not take effect until signed by the Executive Director or her designee. The initial term of the contract for the installation of the Work and Services is July 1, 2022, through October 31, 2022. Upon completion of the **installation** Work and Services, the Contract will continue for on-going phone system maintenance, telephone line services, and technical support of the telephone system The Contractor shall complete the Work and Services installation in the sequence listed below:

1. Juneau Capitol Complex (Sites 1-5) - on or before September 30, 2022
2. Terry Miller Building (Site 6) - on or before September 30, 2022

The telephone systems at the Work Site Locations listed above (Sites 1-6) must be connected and activated on the same day at the same time on or before September 30, 2022.

3. Division of Legislative Audit Juneau Office (Site 7) – on or before September 30, 2022
4. Anchorage Legislative Information Office (Site 8) – on or before October 31, 2022

5. Division of Legislative Audit Anchorage Office (Site 9) – on or before October 31, 2022
6. Office of Victims' Rights (Site 10) – on or before October 31, 2022
7. Fairbanks Legislative Information Office (Site 11) - on or before October 31, 2022

B. On-Going Contract: **Upon receipt of the hardware, software, licenses, supplies, materials, and equipment for the installation of the Work and Services, the On-Going Contract will begin for the term of three (3) years**, for the on-going phone system maintenance, telephone line services, and technical support that is described in this ITB 654.

C. Invoices: Contractor will verify monthly invoices for accuracy before submission to Project Director for payment. The Contractor will submit monthly invoices within thirty (30) days of completion of monthly services or special projects. Payment will be made after delivery and acceptance of the services rendered as described by the received invoice.

11. On Page 27, sec. 2.02 SCOPE OF WORK AND SERVICES, par. Q. CALL CAPACITY ESTIMATES, is amended to read as follows:

Q. CALL CAPACITY ESTIMATES:

Service Description	Qty
SIP Premium phone lines w/ Trunk groups for Least-Call-Routing for JNU, ANC, & FAI	729
Number porting to keep existing state phone numbers	729
Juneau Primary Managed SIP Trunk Call Capacity Terminated at Site 1 (Capitol Building 120, 4 th St.) (Separate Path)	300
Juneau Secondary Managed SIP Trunk Call Capacity Terminated at Site 6 (Terry Miller Building at 129, 6 th Street) (Separate Path)	300
Anchorage (Site 8, 1500 W. Benson Blvd.) Managed SIP Trunk Call Capacity	100
Anchorage (Site 9, 1007 W. 3 rd Ave.) Managed SIP Trunk Call Capacity	10
Anchorage (Site 10, 4341 B St.) Managed SIP Trunk Call Capacity	14
Fairbanks (Site 11, 1292 Saddler Way) Managed SIP Trunk Call Capacity	50

Anticipated Sip Capacity, Location, Ported Numbers and Long-Distance Table	
Long Distance:	Qty
Projected Included Long Distance Minutes - Inter/Intra State	20,000
SIP Capacity:	Qty
Projected Concurrent Calls	450

SIP Detail:			
Location	Type	Max Calls	Notes
120 4 th St., Juneau (Sites 1-5)	Managed	300	Primary SIP/Diverse Connection + No Call Limit
129 6 th St., Juneau (Site 6)	Managed	300	Secondary SIP/Diverse Connection + No Call Limit
1500 W. Benson, Anchorage (Site 8)	Managed	100	No Call Limit
1007 W 3 rd Ave., Anchorage (Site 9)	Managed	10	No Call Limit
4341 B St., Anchorage (Site 10)	Managed	14	No Call Limit
1292 Sadler Way Fairbanks (Site 11)	Managed	50	No Call Limit
Ported SIP Numbers:			
Qty	Type	Notes	
729	Premium	PSTN Ported State Numbers and Associated Local Exchange Carrier (LEC) MRC Charges	
Analog Trunk Ports:			
Qty	Notes		
20	Trunk ports to support analog lines		

12. On Page 34, sec. **3.03 LANDS AND PHYSICAL CONDITIONS**, par. **C. Explorations and Reports**, is amended to read as follows:

- C. Explorations and Reports: If reference is made in the **ITB Specifications** to any reports of explorations and tests of subsurface conditions at the site that have been utilized by the Agency in preparation of the contract documents, then the Contractor may for the Contractor's purposes rely upon the accuracy of the factual data contained in such reports, but not upon interpretations or opinions drawn from such factual data contained therein or for the completeness or sufficiency thereof. Except as indicated in the immediately preceding sentence and in par. 3.03. D. (Utilities) and par. 3.06. N. (Differing Work Site Conditions), Contractor shall have full responsibility with respect to surface and subsurface conditions at the work sites.

13. On Page 52, sec. **3.08 CONTRACT TIME: COMPUTATION AND CHANGE**, par. **H. Delay Damages**, is amended to read as follows:

- H. Delay Damages: Whether or not the Contractor's right to proceed with the Work and Services is terminated, the Contractor and the Contractor's Sureties shall be liable for damages resulting from the refusal or failure to complete the Work and Services within the specified time.

Liquidated and actual damages for delay shall be paid by the Contractor to the Agency in the amount as specified in **this ITB** for each calendar day the completion of the Work and Services or any part thereof is delayed beyond the time required by the contract, or any extension thereof. If a listing of incidents

resulting from a delay and expected to give rise to actual or liquidated damages is not established by the contract documents, then the Contractor shall be liable to the Agency for any actual damages occasioned by such delay. The Contractor acknowledges that the liquidated damages established herein are not a penalty but rather constitute an estimate of damages that the Agency will sustain by reason of delayed completion. These liquidated and actual damages are intended as compensation for losses anticipated to arise, and include those items enumerated in par. 1.45 (Liquidated Damages).

These damages will continue to run both before and after termination in the event of default termination. These liquidated damages do not cover excess costs of completion or Agency costs, fees, and charges related to re-solicitation. If a default termination occurs, the Contractor shall pay in addition to these damages, all excess costs and expenses related to completion as provided by par. 3.11. B. (Default of Contract).

14. The following questions or comments were received by the Procurement Manager from potential Offerors in writing prior to the deadline for written questions:

- i. *The ITB requires a respondent to provide both a premise-based phone system along with local phone carrier phone services (SIP Trunks). This requirement limits the respondents to local phone carriers and prevents specialists in Premise Based phone systems from responding to this ITB. It is common in the communications industry for purchasers to procure the premise-based phone system from a specialist in this field and separately procure their local phone service (SIP Trunks) from a local phone carrier. May a bidder who specializes in the design, implementation, and service of premise-based phone systems respond to all items except item 9 (SIP Trunks)?*

Response: No. We are looking for one vendor to provide an end-to-end system and support, including hardware, maintenance, and dial-tone. The Agency is allowing for a joint venture as provided for in sec. 1.21 (Joint Ventures) on page 8 of the ITB to be awarded the contract.

- ii. *Section 2.01 (Purpose of ITB) references the procurement of an Avaya IP Office Essential Edition system, yet Section E references the procurement of IP Office Select Edition DVDs and Select Edition Licenses. Please confirm the intent is to procure an Avaya IP Office Select Edition system.*

Response: Yes, Avaya IP Office Select and Essential Editions are requested by the Agency in this ITB. The Avaya IP Office Essential Edition is intended for locations that are not directly connected via fiber networks including sites 8-11. The Avaya IP Office Select Edition is intended for sites 1-7 that are connected via fiber and have fail-over SIP trunks. Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

- iii. *Section E (Hardware) references multiple copies of the same DVD, as a cost savings measure to the LAA may a respondent provide a single copy of these DVDs?*

- AVAYA IP OFFICE/IP OFFICE SELECT R11 LINUX INSTALL DVD
- AVAYA IP OFFICE/IP OFFICE SELECT R11 USER/ADMIN DVD

Response: Two copies of each DVD will be sufficient for the Agency, one for Anchorage site 8 and one for Juneau site 6. Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

- iv. *Section E (Hardware) requests Avaya J100/K100 Series Wireless Modules and requests one per phone. This module adds wireless network support and Bluetooth support to an Avaya J179 IP Desk phone. Is the intent of this module to be used to connect the phone to the wireless network or to provide Bluetooth features for LAA provided Bluetooth headsets? Is the respondent to integrate the phone with the wireless network or Bluetooth headset or simply install the module for future use by LAA?*

Response: The wireless module is intended to connect Agency provided and installed Bluetooth headsets to the Avaya J179 IP Desk Phones. The contractor shall simply install and activate or make the module work as intended by the manufacture.

- v. *Section E (Hardware) references IP Office Support services manufacturer contracts. The items reference 3YPP, which implies a 3-year contract. In some sections the request is for a single contract and in other areas the request is for 36 contracts. Please confirm that for each line item the LAA desires a single 3-year contract.*

Response: The Agency is intending to ask for an Avaya Manufacturer three (3) year support agreement for parts, patches updates, and remote support. We are also asking for an annual vendor support agreement to manage the Avaya phone system and provide support to the Agency to implement system updates and changes as needed. Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

- vi. *Section E (Hardware) Sites 9 & 10 references licenses that apply to an Essential Edition system, NOT a Select Edition System, these licenses imply a single standalone system that is not integrated with a Select Edition System. Is the intent of LAA for Sites 9 & 10 to be a standalone system not integrated with an overall Select Edition System?*

- AVAYA IP OFFICE R10+ SIP TRUNK 1 LIC:CU
- AVAYA IP OFFICE R10+ AVAYA IP ENDPOINT 1 LIC:CU
- AVAYA IPO R10+ ESSNTL ED EVM 2CH LIC
- AVAYA IPO R11 ESSNTL ED LIC

Response: That is correct, these are separate sites not directly fiber connected and the Agency is intending for them to be able to operate independently. Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

- vii. *Section E (Hardware) The Miscellaneous Items indicates to provide Dell Physical Server(s) for Chronicall. Please describe further the requirements of High-Availability.*

Response: The Agency is intending for the servers to be redundant, and one on standby, should one fail. Recommended Dell 640 Server to meet Chronicall real-time and reporting requirements. Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

viii. *Section E (Hardware) what color J179 phone is desired, white or gray?*

Response: The Agency would like Gray Avaya J179 IP desk phones to be provided. Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

ix. *Section E (Hardware) site 7 does not detail the required hardware associated with the chassis as other sites do. Please indicate the specific hardware required for the site:*

- *AVAYA IP OFFICE CHASSIS + COMPONENTS*

Response: That is correct. This site is directly connected to the Capitol (site 1) fiber campus and will be treated as a on-premise site through a fiber connected switch to the phones. Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

x. *Section D (Engineering Capacities) discusses training sessions. Please provide the locations of training and quantities per location.*

- *User Training Sessions*
- *Web Admin Training Session*

Response: The Contractor shall provide six (6) user training sessions in Juneau with the option for Microsoft Teams video conference training for participants in or outside of Juneau. The Contractor shall provide one (1) web admin training session in Juneau with the option for Microsoft Teams video conference training for participants in or outside of Juneau. Please see changes to section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

xi. *Section M (Training) discusses administrative training options from the manufacturer shall be performed. Is manufacturer training required? This training is typically provided as a cost per student. How many students shall training be provided for?*

Response: Manufacture approved training is required; however, the training may be provided through the Contractor. The Contractor shall provide the Agency with training for five (5) Agency administrators. Please see changes to section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

xii. *Section Q (Call Capacity Estimates) This tables implies a total of 774 total SIP Channels for the system based on the assumption this is a Select Edition System. Section E (Hardware) only includes 240 SIP Channel Licenses in total. How many total SIP Trunk channels should be licensed for the system?*

Response: The Contractor shall license 774 total SIP channels for this ITB.

xiii. *Section S (Account Management Services) Please clarify if this service is for the premised based phone system or for the local Services (SIP Trunks).*

Response: The Contractor shall provide local and long-distance services through the SIP channels.

- xiv. *Section 2.03 Initial term discusses the completion timelines. In this era of long lead times for technology equipment is LAA willing to extend these timelines should the specified Avaya material not be available at this time?*

Response: The project timeline is constrained and cannot be pushed out more than forty-five (45) days without delaying the project until the summer of 2023 after the Legislature adjourns. The Agency must approve any project delays in accordance with the requirements in sec. 3.08 (Contract Time: Computation and Change) of the ITB.

- xv. *Section 2.03 B references the timeline for the On-Going contract being November 1, 2022 through November 31, 2025. It is customary for manufacturer support agreements (IPOSS) to be in effect during the term of these services. The material lists provided indicate to provide 3-year support contracts, these contracts would be expired substantially prior to the November 31, 2025 period as they are placed into effect at the time of purchase. Should the bidder instead provide 5-year manufacturer support contracts (IPOSS)?*

Response: Please see the revised sec. **2.03 GENERAL TERMS AND CONDITIONS OF ENSUING CONTRACT** listed above.

- xvi. *ITB Submission Forms. Each form provides a unique line-item for Professional Services and for Monthly Recurring Cost for Maintenance. As the LAA is procuring all sites, may a respondent provide a single Professional Services price for the entire project and a single Monthly Recurring Cost for Maintenance as opposed to itemizing these costs per site?*

Response: No, the Agency would like these cost to be shown by site as provisioned in the ITB. Please see changes to section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment. The line items for professional services and monthly reoccurring cost for maintenance is still listed for each site or site group on the Bid Submission Form.

- xvii. *What do you mean by, “on-going telephone line services”? Are you saying the company that sells you the phone system has to also provide you with dial tone?*

Response: Yes, however the Agency is allowing for a joint venture as provided for in par. 1.21 (Joint Ventures) on page 8 of the ITB to be awarded the contract as well.

- xviii. *Can companies from Outside USA can apply for this? (like, from India or Canada)*

Response: No, the Contractor must be a United States based firm to be awarded the contract resulting from this ITB.

- xix. *Do we need to come over there for meetings?*

Response: Project management, design, administrative activities, and meetings can be remote or virtual, but the Contractor will be required to be onsite for any physical installation or maintenance work that is performed.

- xx. *Can we perform the tasks (related to ITB) outside USA? (like, from India or Canada)*

Response: No, the Contractor must be a United States based firm to be awarded the contract resulting from this ITB and the Contractor will be required to be onsite for any physical installation or maintenance work that is performed.

xxi. Can we submit the proposals via email?

Response: Yes, in accordance with par. 1.09 (Bid Submission, Delivery, and Acceptance) of the ITB as amended.

xxii. Need to better understand SIP trunking locations. Terry Miller, does it really get 300 SIP trunks as backup?

Response: Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

xxiii. Includes 20 analog trunks, is this true?

Response: Yes, please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

xxiv. Assume Anchorage Office Building is the primary location?

Response: No, please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

xxv. Some items reference as TAA others do not. Is TAA a requirement?

- Chassis
- ATM cards

Response: The Agency prefers TAA compliant hardware and equipment but not at the expense of the project timeline. Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

xxvi. Some locations reference VCM32 and other VCM64. VCM64 is standard for Select Edition. Shall all VCMs be 64?

Response: Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

xxvii. *In regard to Terry Miller building. Section 2.02 Q has a table of capacity estimates. It references Terry Miller Building needing 300 SIP Channels. The material list for the site includes an Avaya IP500 Version 2 Control Unit. I reviewed the Avaya documentation and found that an Avaya IP500 Version 2 Control Unit cannot support 300 SIP Channels. The Avaya documentation indicates it can support 125 SIP trunks with 128 concurrent calls total. To support 300 SIP Channels would require the location to also include an Avaya Expansion Server. Please advise on how to proceed, reduce the SIP trunk capacity, or add a Server? If a server is added an additional Avaya IPOSS Support contract will be required. This change will also impact the licensing needs reflected in Site 8 – Anchorage Legislative Office Building.*

Response: Please see changes to section 2.02 SCOPE OF WORK AND SERVICES, par. E. HARDWARE, SOFTWARE, LICENSES, SUPPLIES, MATERIALS, AND EQUIPMENT listed above and section 4.01 ITB BID SUBMISSION FORM included as attachment A1-ITB BID SUBMISSION FORM that is included with this Amendment.

15. All other terms and conditions of ITB 654 will remain as written.

In order for your bid to be considered responsive, a signed copy of this amendment, in addition to your bid, must be received by the issuing office prior to the opening date and time.

JC Kestel
Procurement Manager
PHONE: (907) 465-6705
TDD: (907) 465-4980

NAME OF COMPANY

AUTHORIZED SIGNATURE

TITLE

PRINTED NAME

DATE