

Request for Information (RFI)



State of Alaska
Department of Transportation & Public Facilities
Division of Administrative Services

Date Issued: June 2, 2022

RFI #2522S081 AMHS WI-FI FOR CREW

Introduction:

The Alaska Department of Transportation and Public Facilities (DOT&PF), Alaska Marine Highway System (AMHS) is requesting information from vendors capable of providing contractual assistance in the following areas:

1. Providing and installing dedicated and isolated, stand-alone wi-fi service with internet connectivity via satellite, to personal devices of Alaska Marine Highway (AMHS) crew, up to 60 crew members, on vessels while at sea and in port with wi-fi available on crew quarter and mess decks.
2. Provide, install, and configure, a stand-alone wi-fi delivery system for passengers aboard AMHS vessels with the option to monetize or restrict internet access, with methods to deliver catered hosted entertainment media or other content, similar to Alaska Airlines GoGo Inflight services.
3. Provide stand-alone and isolated public Wi-Fi services at AMHS terminals.

Background Information:

The AMHS desires to provide crew members with wireless connectivity to internet for messaging and social media and general connectivity at sea while off-duty.

The AMHS desires to provide passengers with wireless connectivity to internet as well as access to streaming media for entertainment and or informational purposes.

The AMHS desires a provider whose service area covers a majority of the Alaska Marine Highway routes spanning from Bellingham, Washington to the Alaskan Southeast Panhandle, Cross-Gulf including Prince William Sound, and the Aleutian Chain.

Required Tasks and Deliverables:

1. Install hardware for sufficient and consistent satellite connectivity and bandwidth on up to 10 AMHS Vessels
2. Install Wi-Fi access points, network wiring, and related hardware to provide broad accessibility aboard up to 10 AMHS Vessels.

Required Minimum Qualifications:

Individual or firm must have experience deploying and or providing public Wi-Fi in a commercial or government transit setting.

Response Information:

Interested parties are invited to submit responses to the following:

Responses must include the following:

1. Identify the individual or firm name (including the business website address is applicable) with a contact person and their phone number/email address.
2. Provide a detailed description of your company's capabilities and experience related to providing assistance with each required task, including how your company meets each of the required minimum qualifications.
3. Provide a detailed of your service area with bandwidth delivery and speeds.

Responses to this RFI are for informational purposes only. Do not include cost estimates as they will not be considered in a response.

Important Notice:

DOT&PF will not award a contract from this RFI, nor will DOT&PF be financially responsible for the preparation, or administrative costs incurred in developing responses to this RFI. All costs associated with responding will be solely at the interested party's expense. Not responding to this RFI does not preclude participation in any future request for proposal (RFP), if any is issued. DOT&PF may or may not choose to meet with potential offerors to get further clarification of potential capability to meet requirements

This RFI does not extend any rights to prospective vendors or obligate the state to conduct a solicitation or purchase any goods or services.

It is the responsibility of the interested party to follow up with the Procurement Officer listed to ensure your response was received prior to the time and date specified.

Procurement Officer contact information:

Interested parties must submit a written response to the Procurement Officer no later than 2:00 pm Alaska Time, June 24, 2022.

Chris Hunt
Procurement Officer
Department of Transportation & Public Facilities
Division of Administrative Services

Phone: (907) 465-8448
Email: chris.hunt@alaska.gov

Emailed or hard copy responses are acceptable. If sending a hard copy response, send the response to the following address:

U.S. Mail:

P.O. Box 112500
Juneau, AK 99811-2500

Delivery Service (FedEx, UPS):
3132 Channel Drive
Juneau, AK 99801