



THE STATE
of **ALASKA**
GOVERNOR MIKE DUNLEAVY

Department of Corrections
DIVISION OF ADMINISTRATIVE SERVICES
Anchorage Procurement Section

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April 5, 2022

To: Vendor List

Re: Amendment # TWO (2)
RFP #2022-2000-5131
Healthcare Claims Management

This amendment is to provide Q & A's as follows.

1. Via Sec.107 and the checklist on page 54, will the department accept solely one email copy, or is it required to receive 1 original and 3 papers copies in addition to an email submission?

A- This was addressed in amendment #1. Regardless of whether you submit via hard copy or email only the copy is required.

2. As noted on page 10, part c, will the department be providing the contractor with vendor payment contracts/fee schedules?

A- Vendor will be provided with a list of DOC contracts and discount percentage. No fee schedule.

3. Will the providers be notified if they are being reimbursed by the department network or through contractor's PPO discount?

A- The contractor needs to provide a EOP (explanation of payment) to DOC to backup payment DOC is making to provider.

4. How will contractor be notified by the department when claims processing needs are to be prioritized?

A- Department will communicate with the offerors project manager.

5. What percentage of claims will the department receive that are not sent to the contractor? Are they excluded from the 10,000 – 15,000 yearly claim invoices?

A- We cannot give a percentage of claims withheld. The 10,000-15,000 is the range of claims sent to adjudicator per year.

6. On page 9, it states if the department needs the contractor to clean the claim, but not apply the network discount, the department shall not be charged a network discount fee. What percentage of claims would this account for?

A- The exact percentage can vary but would be a low amount.

7. What method will the department expect to receive back the cleaned and discounted claims? Secure method options include:
- Image of claim form
 - Excel spreadsheet
 - X12 837 transaction

A- The department does not need the claim returned. It needs an EOP (Explanation of payment) to provide as backup to payment to vendor.

8. How will the contractor receive an eligibility feed?

A- If this means eligible offender, the vendor does not do any part of that. DOC determined the bill is legit and needs to be cleaned/edited.

9. Will all claim types submitted have minimum required information, such as,
- Offender Identifier: Name, ID, date of birth
 - Facility or CRC location
 - Compliant procedure (CPT/HCFA) and diagnosis (ICD-10) codes
 - Provider tax ID/name

A- Yes, each claim will have that information and DOC will add the offender identifier and location on the invoice is a space that will work with the contractor and their scanning.

10. Via Sec. 3.09, how does the department define the utilization of subcontractors?

A- Any organization or company outside the primary contractor's business and control. Subcontractors are not allowed under this RFP.

11. So that we can completely answer any questions on methodology used for the project, can you clarify what is expected by section 5.02 on the proposal evaluation form?

A - Sec 4.04 explains this.

12. The checklist identifies General History & Litigation History to be included. We could find no mention of 'General History or Litigation' throughout the entire RFP. What information or parameters are requested for these 2 pieces?

A- General History indicates how long the offeror has been in business providing this type of service. Litigation History refers to any legal suits against the offerors company brought to court in the last 5 years. List any if applicable or none if none.

End of Amendment 2

Sincerely,

A handwritten signature in cursive script that reads "Gary Bailey".

Gary Bailey
Procurement Specialist 5