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THIS IS NOT AN ORDER

DATE AMENDMENT ISSUED: 3/24/2021

RFP TITLE:

Long Term Care Plans Administrator  
2021-0200-4777

**AMENDMENT 2**

***NOTE: it is the offeror's responsibility to review and accept all amendments to this solicitation.***

This amendment is issued to answer interested offerors questions.

**1) This amendment serves to include and make part of the following questions and answers received.**

1. We would like to better understand the noted transition (conversion) period of May 1 – June 30, 2021 and the contract start date of July 1, 2021.

Is there contract implementation criteria/information behind this timeline that is available?

**ANSWER: The Division feels that a vendor transition can be accomplished, even in light of the required timeline. The selected vendor should be prepared to accept and load an eligibility file containing standard demographic information and plan elections. They must also be prepared to transition data including membership accumulators, waiver periods, and how to account for difference in premiums when members are in their waiver period. The selected vendor will need to structure and code their system to reflect the plan designs outlined in the AlaskaCare Long Term Care Silver, Gold, and Platinum Options Booklet: <http://doa.alaska.gov/drb/pdf/ghlb/retiree/sgpbw.pdf> and the AlaskaCare Long Term Care Bronze Option Booklet <http://doa.alaska.gov/drb/pdf/ghlb/retiree/bronzebw.pdf>. The selected vendor must be prepared to provide customer service and claims processing when the contract begins. Submittal Form D should include the offeror's proposed implementation timeline with major milestones called out. (Reference RFP Section 4.06)**