

27RFI



Department of Health and Social Services
Finance and Management Services
Grants and Contracts Support Team
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RFP 210000029
Amendment 1
Alaska Resources for Integrated Eligibility Services (ARIES) System Support

Amendment Issue Date: 03/05/2021

This amendment extends the response date to 4:00 pm, Alaska Prevailing Time, March 26, 2021.

Question #1 – Section 2.01

Will the State provide the number of servers that need to be migrated to Windows Servers 2016?

Answer:

RFP has been amended as follows. Section 2.01 "The MAGI Medicaid eligibility system is based on an IBM WebSphere software platform utilizing Microsoft Servers currently hosted on the State of Alaska virtual infrastructure. This virtual infrastructure is maintained by the Office of Information Technology under the Department of Administration. DHSS is currently responsible for the applications that run on this infrastructure."

will now read

"The MAGI Medicaid eligibility system is based on an IBM WebSphere software platform utilizing Microsoft Servers currently hosted on the State of Alaska virtual infrastructure. This virtual infrastructure is maintained by the Office of Information Technology under the Department of Administration. DHSS is currently responsible for the applications that run on this infrastructure. This environment currently contains:

Server Count

Development -> 25 servers (24 servers-Windows 2008 R2/1 server-Windows 2016)

Non-Prod -> 22 servers (20 servers-Windows 2008 R2/2 servers-Windows 2016)

Production/DR -> 23 servers (21 servers-Windows 2008 R2/2 servers- Windows 2016)

Question #2 – Section 3.01

Will the State please clarify if the timelines for security vulnerabilities remediation are calendar days or business days?

Answer:

The timeline for security vulnerabilities remediation are calendar days.

Question #3 – Section 3.09

Is this a mandatory discount that all Vendors are required to extend or can we opt out of this?

Answer:

RFP section 3.09 - Prompt Payment for State Purchases, has been removed from the document.

Question #4 – Attachment 1 Cost Proposal

How can the vendor include annual rate increases during option years to accommodate cost of living adjustments, etc.?

Answer:

The Cost Proposal has been updated to accommodate the annual rate increases.

All other questions can be found on Github at <https://github.com/AlaskaDHSS/RFP-ARIES-Support>