	Timeline for Contractor Deliverables		
	Task A Communication Plan		
	Task Description	Due	
1	Submit communication plan outline	48 hours prior to contract implementation meeting	
2	Attend contract implementation meeting	Within 14 days after service commencement	
3	Submit draft communication plan	Within 14 days of implementation meeting	
4	Submit final communication plan	Within 10 days of Department comments	

Task B Contractor Program Reporting		
	Task Description	Due
1	Submit draft report templates (weekly status, access, and close out)	Within 10 days of template receipt
2	Submit final report templates	With final communication plan
3	Submit Weekly Status Report(s)	Weekly
4	Submit Access Report	As needed
5	Submit Close out report	No later than Sept 30

Task C Deployment Schedule and Standard Operating Procedure		
	Task Description	Due
1	Submit draft deployment schedule / SOP	By April 15
2	Submit final schedule / SOP	Within 7 days of receipt of
		comments
3	Update the schedule and provide notification	As needed

Task D Recruitment and Hiring		
	Task Description	Due
1	Thire a sufficient number of observers	As needed according to the approved
		deployment schedule

Task E Training		
	Task Description	Due
1	Submit draft training plan and course materials	Within 21 days of receipt of
		Department outline
2	Submit final training plan and course materials	Within 10 days of receipt of
2		comments
3	Conduct training	On dates in approved training plan
4	Issue certificates of completion	At conclusion of each training
5	Submit training assessment summary report	No later than 60 days from
		completion of last training

Task F Outfit Observers		
	Task Description	Due
1	Outfit observers	Prior to deployment and as needed

Task G Deployment		
	Task Description	Due
1	Submit Jones Act waiver	Prior to contract award
2	Provide cruise ship owners with advance written	At least 24 hours in advance of
	notice	deployment
3	Deploy observers on their scheduled voyages	According to the approved
		deployment schedule

	Task H Observer Reporting Requirements		
	Task Description	Due	
1	Develop and maintain reference library	Within 5 days before first scheduled	
		deployment	
2	Report potential noncompliance issues	Immediately	
3	Submit Oil Sheen and Spill Reports	Immediately	
4	Submit reviewed observer reports	Within 7 calendar days of observer	
		departing the vessel	