



Alaska Department of Health & Social Services
Division of Behavioral Health
Complex Behavior Collaborative (CBC) Services
CBC Outcome Satisfaction Survey

To help the State of Alaska plan for future services, you are asked to provide feedback on the satisfaction and quality of Complex Behavior Collaborative (CBC) Consultant Services.

Your participation in this evaluation is voluntary, choosing not to participate will not impact availability of services provided to your organization. All individual responses will be kept confidential, though aggregate responses will be used by the State of Alaska to evaluate consultation services. We will not ask for any of your identifying information.

If you have any questions about this survey or the information generated from it, please contact Eric Talbert at (907) 269-3626 or at eric.talbert@alaska.gov.

Date	CBC Client Number
Name of Provider Agency	How long have you served this client?
_____months _____years	
Name of CBC Consultant	Name of CBC Consultant Agency
Which best describes your role? <i>(Check all that apply.)</i>	
<input type="checkbox"/> Mental Health Clinician <input type="checkbox"/> Psychologist <input type="checkbox"/> Client <input type="checkbox"/> Behavioral Health Associate <input type="checkbox"/> Special Educator <input type="checkbox"/> Administrator <input type="checkbox"/> Teacher Aide/ Paraprofessional <input type="checkbox"/> School Support Staff <input type="checkbox"/> Teacher <input type="checkbox"/> Family Member/Guardian <input type="checkbox"/> Case Manager <input type="checkbox"/> Other _____ <input type="checkbox"/> Direct Service Provider <input type="checkbox"/> Care Coordinator	

Outcomes from CBC services

Rate your satisfaction with the items below	Not at all satisfied					Highly Satisfied	
1. Overall success of the services provided for the client.	0	1	2	3	4	5	
2. Positive change in the quality of life by the client	0	1	2	3	4	5	
3. The client's opportunity to participate and assert choices as part of his/her services	0	1	2	3	4	5	
4. The extent to which outcomes with the services helped build the capacity of the agency to serve this client and others with similar needs	0	1	2	3	4	5	
5. The extent to which outcomes with the services were consistent with the agency's mission	0	1	2	3	4	5	

For each topic, rate the behaviors of the client's intensity and frequency **BEFORE** implementation of CBC **on the left**; then rate the frequency/intensity of occurrence **AFTER** implementation of CBC services **on the right**. If you did not work with the individual prior to CBC services or if the statement does not apply, select "N/A".

BEFORE CBC Implementation								AFTER CBC Implementation					
Seldom			Often					Seldom			Often		
N/A	0	1	2	3	4	5		0	1	2	3	4	5
NA	0	1	2	3	4	5	Behaviors that are a threat to self and others	0	1	2	3	4	5
NA	0	1	2	3	4	5	Severe non-threatening behaviors that constitute a significant problem	0	1	2	3	4	5
NA	0	1	2	3	4	5	Behaviors that are a risk to placement or will require a more restrictive living situation	0	1	2	3	4	5
N/A		Mild			Severe		Please note change in scales	Mild			Severe		
	0	1	2	3	4	5		0	1	2	3	4	5
NA	0	1	2	3	4	5	Behaviors that are a threat to self and others	0	1	2	3	4	5
NA	0	1	2	3	4	5	Severe non-threatening behaviors that constitute a significant problem	0	1	2	3	4	5
NA	0	1	2	3	4	5	Behaviors that are a risk to placement or will require a more restrictive living situation	0	1	2	3	4	5

BEFORE CBC Implementation							Please note change in scales	AFTER CBC Implementation					
Not at all			A great deal					Not at all			A great deal		
N/A	0	1	2	3	4	5		0	1	2	3	4	5
NA	0	1	2	3	4	5	Participation in normal routines and inclusive settings	0	1	2	3	4	5
NA	0	1	2	3	4	5	Self-direction and management of daily routines	0	1	2	3	4	5
NA	0	1	2	3	4	5	Regular participation in school, work, or other day activities or services	0	1	2	3	4	5
NA	0	1	2	3	4	5	Access and use of family, friends, and the community for natural supports	0	1	2	3	4	5

Additional comments about the Behavior Intervention Plan, plan strategies, and its effect on the participant.

Thank you!