



Alaska Department of Health & Social Services
Division of Behavioral Health
Complex Behavior Collaborative (CBC) Services
Quality Satisfaction, CBC Survey

To help the State of Alaska plan for future services, you are asked to provide feedback on the satisfaction and quality of Complex Behavior Collaborative (CBC) Consultant Services.

Your participation in this evaluation is voluntary, choosing not to participate will not impact availability of services provided to your organization. All individual responses will be kept confidential, though aggregate responses will be used by the State of Alaska to evaluate consultation services. We will not ask for any of your identifying information.

If you have any questions about this survey or the information generated from it, please contact Eric Talbert at (907) 269-3626 or at eric.talbert@alaska.gov.

Date	CBC Client Number					
Name of Provider Agency	How long have you served this client?					
_____ months _____ years						
Name of CBC Consultant Agency						
Which best describes your role ? (check all that apply.)						
<input type="checkbox"/> Mental Health Clinician	<input type="checkbox"/> Psychologist	<input type="checkbox"/> Client				
<input type="checkbox"/> Behavioral Health Associate	<input type="checkbox"/> Special Educator	<input type="checkbox"/> Administrator				
<input type="checkbox"/> Teacher Aide/ Paraprofessional	<input type="checkbox"/> School Support Staff	<input type="checkbox"/> Teacher				
<input type="checkbox"/> Family Member/Guardian	<input type="checkbox"/> Case Manager	<input type="checkbox"/> Other				
<input type="checkbox"/> Direct Service Provider	<input type="checkbox"/> Care Coordinator					
Rate your satisfaction with the items below:	Not at all satisfied			Highly satisfied		
Overall satisfaction with services received through CBC.	0	1	2	3	4	5
Technical assistance received through CBC.	0	1	2	3	4	5
Functional behavior assessment received through CBC.	0	1	2	3	4	5
Functional behavior plan received through CBC.	0	1	2	3	4	5
Consultant and consulting agency.	0	1	2	3	4	5

Admin use only:
_____ INI _____

More on back



Quality of CBC Consultant Services

Read each statement below and rate the extent to which you agree that it was achieved as part of the consultation services provided.

	Not at All 0	1	2	3	4	A great deal 5
The challenging behavior(s) was identified and operationally defined.	0	1	2	3	4	5
Functional behavioral assessment was conducted including interviews, observations, and data collection.	0	1	2	3	4	5
The team defined the function of the behavior.	0	1	2	3	4	5
The team developed a working hypothesis that described the problem behavior and a replacement and/or competing behavior.	0	1	2	3	4	5
The behavior intervention plan (BIP) was easy to understand and use.	0	1	2	3	4	5
The BIP included teaching strategies (for replacement behaviors or skills) that were easy to understand and use.	0	1	2	3	4	5
The BIP included prevention strategies aimed at decreasing the problem behavior that were easy to understand and use.	0	1	2	3	4	5
A realistic and effective crisis response plan that is easy to use and understand was developed as part of the BIP.	0	1	2	3	4	5
Data collection procedures were clearly defined in the BIP and were easy to understand and use.	0	1	2	3	4	5
Data were collected and used to evaluate the BIP and in decision-making for continued planning.	0	1	2	3	4	5
Training was provided to implement the strategies suggested in the BIP.	0	1	2	3	4	5
Communication among team members.	0	1	2	3	4	5
Coordination of team members.	0	1	2	3	4	5
Additional comments about the quality of CBC consultant services.						

Thank you!