

#	Question	Response
1	Has the State conducted this survey in the past?	Yes
2	If so, may we ask who the current vendor is?	DataStat, Inc.
3	Can we confirm that there will be 2 samples – one Child Medicaid and one for Child Medicaid w/CCC.	There will be two samples within each funding stream.
4	Can we confirm that you do not submit to NCQA.	The survey is submitted to CMS.
5	For the language, you mention English and Spanish. Will you provide language identifiers in the sample file, or will we need to double stuff outgoing mail with both an English and a Spanish survey version?	This is for vendor to determine. We will not provide language identifiers.
6	How many total questions are to be asked? You mention the HEDIS CAHPS Survey with the added questions for a Child with a chronic care condition. Will you be adding any other supplemental questions? If so, how many? Will any of them be open ended or other specifics? If so, will you need coding or just the provision of verbatims?	Not planned.
7	Can they share a copy of the previous survey tool (if available)?	This is a standard questionnaire.
8	Will SPH's standard HEDIS CAHPS reporting be acceptable? We are assuming there will be two reports – one for each sample. We have noted that certain breakouts are required for the data. Do these breakouts also need special reporting?	There will be two separate sets of reports. The survey is required to be administered according to HEDIS protocols. The RFP defines that children enrolled in Title XIX and Title XXI must be sampled and reported separately.