



THE STATE  
of **ALASKA**  
GOVERNOR MIKE DUNLEAVY

Department of Commerce, Community,  
and Economic Development

DIVISION OF INSURANCE  
Licensing Section

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**BULLETIN B20-17**

**TO: ALASKA INSURANCE LICENSEES**

**RE: ALASKA INSURANCE LICENSING EXAM CHANGES**

The purpose of this bulletin is to notify Alaska insurance licensees of upcoming changes in the delivery of Alaska insurance licensing examinations.

Effective October 9, 2020, all insurance license candidates who are required to take an Alaska insurance license examination will have the option to take a remote online proctored examination for all exam types. The Alaska Division of Insurance (DOI) has been working with its testing vendor Pearson Vue, so that online tests will be available through their platform, OnVUE. All insurance licensing exams that are currently offered in testing centers will soon be available online. Candidates will need a computer with a webcam, a reliable internet connection, and a quiet room. Candidates will be monitored by a Pearson Vue proctor through their webcam and microphone to ensure the integrity of the examination. This implementation will not affect the availability of examinations in testing centers. Candidates will still have the option to test in person at a Pearson Vue authorized testing center.

In order to facilitate the implementation of remote online examinations, the DOI will be moving from a two-part examination to a one-part examination. Candidates will still be required to answer both general and state specific examination questions, but the previously separate examinations will now be combined. As a result, **any candidate that has previously tested and still needs to retake one part of any insurance licensing examination will only be able to do so on or before October 4, 2020.** After that date, the entire exam must be retaken.

As the DOI makes the transition to online testing, examinations will not be available from October 5, 2020 through October 8, 2020. Online examination registration and delivery will begin October 9, 2020.

If you have any questions related to this bulletin, please contact the DOI at 907-465-2515 or [insurance@alaska.gov](mailto:insurance@alaska.gov).

Dated August 21, 2020

A handwritten signature in blue ink that reads "Lori Wing-Heier".

Lori Wing-Heier  
Director