STATE OF ALASKA REQUEST FOR PROPOSALS



Division of Public Health AIDS Drug Assistance Program-Pharmacy Services

RFP 210000075 Issued: JULY 27, 2020

The Department of Health and Social Services, Division of Public Health, Section of Epidemiology is requesting proposals from qualified Offerors to provide pharmacy services related to the treatment of HIV infection, opportunistic infections, and related conditions for the Alaska AIDS Drug Assistance Program (ADAP) participants, and billing of third party payers for prescriptions, and to provide the amounts of third party payments received for ADAP prescriptions to the HIV/STD Program ADAP account.

ISSUED BY:

DEPARTMENT OF HEALTH & SOCIAL SERVICES DIVISION OF FINANCE & MANAGEMENT SERVICES PRIMARY CONTACT:

Annalisa Haynie Procurement Officer Annalisa.Haynie@alaska.gov

OFFERORS ARE NOT REQUIRED TO RETURN THIS FORM.

Important Notice:If you received this solicitation from the State of Alaska's"Online Public Notice" web site, you must register with the procurementOFFICER LISTED IN THIS DOCUMENT TO RECEIVE SUBSEQUENT AMENDMENTS. FAILURE TOCONTACT THE PROCUREMENT OFFICER MAY RESULT IN THE REJECTION OF YOUR OFFER.

TABLE OF CONTENTS

SECTION 1.	INTRODUCTION & INSTRUCTIONS	4	
Sec. 1.01	PURPOSE OF THE RFP	4	
Sec. 1.02	BUDGET	4	
Sec. 1.03	DEADLINE FOR RECEIPT OF PROPOSALS	4	
Sec. 1.04	Prior Experience	4	
Sec. 1.05	Required Review		
Sec. 1.06	QUESTIONS PRIOR TO DEADLINE FOR RECEIPT OF PROPOSALS	5	
Sec. 1.07	RETURN INSTRUCTIONS	5	
Sec. 1.08	PROPOSAL CONTENTS	6	
Sec. 1.09	Assistance to Offerors With a Disability	7	
Sec. 1.10	Amendments to Proposals		
Sec. 1.11	AMENDMENTS TO THE RFP		
Sec. 1.12	RFP Schedule		
Sec. 1.13	Pre-Proposal Conference		
Sec. 1.14	Alternate Proposals		
Sec. 1.15	News Releases		
SECTION 2.	BACKGROUND INFORMATION		
Sec. 2.01	BACKGROUND INFORMATION		
SECTION 3.	SCOPE OF WORK & DELIVERABLES		
Sec. 3.01	Scope of Work		
Sec. 3.02	CONTRACT TERM AND WORK SCHEDULE		
Sec. 3.03	Deliverables		
SEC. 3.04	CONTRACT TYPE		
SEC. 3.05	Proposed Payment Procedures		
SEC. 3.06	CONTRACT PAYMENT		
Sec. 3.07	LOCATION OF WORK		
Sec. 3.08	SUBCONTRACTORS		
Sec. 3.09	JOINT VENTURES		
Sec. 3.10	RIGHT TO INSPECT PLACE OF BUSINESS		
Sec. 3.11	CONTRACT PERSONNEL		
SEC. 3.12	INSPECTION & MODIFICATION - REIMBURSEMENT FOR UNACCEPTABLE DELIVERABLES		
SEC. 3.13	CONTRACT CHANGES - UNANTICIPATED AMENDMENTS		
SEC. 3.14	Nondisclosure and Confidentiality		
	INDEMNIFICATION		
SEC. 3.16	Insurance Requirements		
SEC. 3.17	TERMINATION FOR DEFAULT		
SECTION 4.	PROPOSAL FORMAT AND CONTENT		
Sec. 4.01	PROPOSAL FORMAT AND CONTENT		
SEC. 4.02	INTRODUCTION		
SEC. 4.03	UNDERSTANDING OF THE PROJECT		
SEC. 4.04	METHODOLOGY USED FOR THE PROJECT		
SEC. 4.05	MANAGEMENT PLAN FOR THE PROJECT		
SEC. 4.06	EXPERIENCE AND QUALIFICATIONS		
SEC. 4.07	COST PROPOSAL		
SEC. 4.08	EVALUATION CRITERIA		
SECTION 5.	EVALUATION CRITERIA AND CONTRACTOR SELECTION	23	

Sec. 5.01	Understanding of the Project (10%)	23
Sec. 5.02	METHODOLOGY USED FOR THE PROJECT (10%)	23
Sec. 5.03	MANAGEMENT PLAN FOR THE PROJECT (15%)	23
Sec. 5.04	Experience and Qualifications (15%)	24
Sec. 5.05	CONTRACT COST (40%)	
Sec. 5.06	Alaska Offeror Preference (10%)	24
SECTION 6.	GENERAL PROCESS INFORMATION	25
Sec. 6.01	INFORMAL DEBRIEFING	
Sec. 6.02	Alaska Business License and Other Required Licenses	25
Sec. 6.03	SITE INSPECTION	25
Sec. 6.04	CLARIFICATION OF OFFERS	26
Sec. 6.05	DISCUSSIONS WITH OFFERORS	
Sec. 6.06	EVALUATION OF PROPOSALS	26
Sec. 6.07	CONTRACT NEGOTIATION	26
Sec. 6.08	Failure to Negotiate	27
Sec. 6.09	OFFEROR NOTIFICATION OF SELECTION	27
Sec. 6.10	Protest	
Sec. 6.11	APPLICATION OF PREFERENCES	28
SEC. 6.12	Alaska Bidder Preference	28
SEC. 6.13	Alaska Veteran Preference	29
Sec. 6.14	Alaska Offeror Preference	
SEC. 6.15	Formula Used to Convert Cost to Points	29
Sec. 6.16	Examples: Converting Cost to Points	
SECTION 7.	GENERAL LEGAL INFORMATION	31
Sec. 7.01	Standard Contract Provisions	
Sec. 7.02	QUALIFIED OFFERORS	
Sec. 7.03	PROPOSAL AS A PART OF THE CONTRACT	31
Sec. 7.04	Additional Terms and Conditions	
Sec. 7.05	HUMAN TRAFFICKING	
Sec. 7.06	RIGHT OF REJECTION	
Sec. 7.07	STATE NOT RESPONSIBLE FOR PREPARATION COSTS	
Sec. 7.08	DISCLOSURE OF PROPOSAL CONTENTS	
Sec. 7.09	Assignment	33
Sec. 7.10	DISPUTES	33
SEC. 7.11	Severability	
SEC. 7.12	SUPPLEMENTAL TERMS AND CONDITIONS	
SEC. 7.13	Solicitation Advertising	
SEC. 7.14	Federally Imposed TaRiffs	
SECTION 8.	ATTACHMENTS	
Sec. 8.01	Attachment 1 – Cost Proposal	
Sec. 8.02	ATTACHMENT 2 - RFP CHECKLIST	
SEC. 8.03	Attachment 3 - Proposal Evaluation Form	
Sec. 8.04	ATTACHMENT 4 - CERTIFICATION REGARDING DEBARMENT	
Sec. 8.05	ATTACHMENT 5 – ALASKA BIDDER PREFERENCE CERTIFICATION FORM	
Sec. 8.06	ATTACHMENT 6 – TEMPLATE STANDARD AGREEMENT FORM (WITH APPENDICES)	52

Section 1. Introduction & Instructions

Sec. 1.01 PURPOSE OF THE RFP

The Department of Health and Social Services (DHSS), Division of Public Health (DPH) is soliciting proposals from qualified Offerors to order, dispense, deliver, and account for medications for the Alaska AIDS Drug Assistance Program (ADAP), as well as to provide program activity data. The purpose of ADAP is to increase access for low income Alaskans to FDA-approved medications (on the ADAP formulary) to treat HIV disease, opportunistic infections, and related conditions.

Sec. 1.02 BUDGET

The Department of Health and Social Services, Division of Public Health has a maximum budget of \$360,000 for this project. The budget is not to exceed \$90,000 annually for each of four possible years. Proposals priced at more than the maximum budget will be considered non-responsive.

NOTE: In addition to the awarded contractor's proposed costs for this project, successful offeror may retain a percentage of up to 3.5% of all third party insurance payer reimbursements upon the State's approval and acceptance of monthly claims reports submitted to State Program Manager for review and approval.

Sec. 1.03 DEADLINE FOR RECEIPT OF PROPOSALS

Proposals must be received no later than 4:00 pm prevailing Alaska Time on Monday, August 17, 2020.

Late proposals or amendments will be disqualified and not opened or accepted for evaluation.

Sec. 1.04 PRIOR EXPERIENCE

In order for offers to be considered responsive, offerors must meet the following minimum prior experience requirements. Please ensure start and end dates (month and year) are indicated, and that experience is detailed sufficiently to ensure verification of all aspects of the minimums below.

- 1. Offerors must provide evidence in their proposal of at least three (3) years' experience providing direct pharmacy services to individuals with HIV;
- 2. Offerors must provide evidence in their proposal of at least one (1) years' experience providing pharmacy services to Alaska Medicaid recipients;
- 3. Offerors must provide evidence in their proposal of at least one year's experience billing private insurance plans for pharmacy services; and
- 4. Offerors must provide evidence in their proposal of a documented history of responsive customer service.
- 5. Offerors must demonstrate an understanding the requirements related to dispensing 340B drugs.

An offeror's failure to meet these minimum prior experience requirements will cause their proposal to be considered non-responsive and rejected.

Sec. 1.05 REQUIRED REVIEW

Offerors should carefully review this solicitation for defects and questionable or objectionable material. Comments concerning defects and questionable or objectionable material should be made in writing and received by the procurement officer at least ten days before the deadline for receipt of proposals. This will allow time for the issuance of any necessary amendments. It will also help prevent the opening of a defective proposal and exposure of offeror's proposals upon which award could not be made.

Sec. 1.06 QUESTIONS PRIOR TO DEADLINE FOR RECEIPT OF PROPOSALS

Questions must be submitted in writing and directed to the procurement officer. The interested party must confirm telephone conversations in writing. Questions must be received no later than 2:00 pm on Friday, August 7, 2020.

Two types of questions generally arise. One may be answered by directing the questioner to a specific section of the RFP. Other questions may be more complex and may require a written amendment to the RFP. The procurement officer will make that decision. All questions are requested in writing to the below:

Procurement Officer: Annalisa Haynie <u>Annalisa.Haynie@alaska.gov</u>

Sec. 1.07 RETURN INSTRUCTIONS

Email Submission

The preferred method of response submission to this solicitation is via email, sent to the following address: <u>hss.procurement.proposal@alaska.gov</u>

The email submission must contain the RFP number in the subject line. In the body of the email, please indicate the Procurement Officer's name, the Offeror's name, the number of attachments, and the names of the attachments being submitted.

When submitting a proposal via email, the technical proposal and cost proposal must be saved as separate, clearly labeled PDF documents, such as "Vendor A – Technical Proposal.pdf" and "Vendor A – Cost Proposal.pdf" (Vendor A is the name of the offeror). The maximum size of a single email (including all text and attachments) that can be received by the State is 20mb (megabytes). If the email containing the proposal exceeds this size, the proposal must be sent in multiple emails that are each less than 20 megabytes; each email must complying with the requirements above. Please also include an indication of multiple email submissions (1 of 2, 2 of 2, etc).

It is the offeror's responsibility to ensure that the Procurement Officer has received the proposal in full, prior to the deadline. The Procurement Officer will respond to the email to confirm receipt. If you do not receive a confirmation, it is your responsibility to contact the Procurement Officer to confirm. The State is not responsible for lost, unreadable, or corrupt emails, or missing attachments.

An offeror's failure to submit its proposal prior to the deadline will cause the proposal to be disqualified. Late proposals or amendments will not be opened or accepted for evaluation.

Paper Submission

If submitted a proposal by mail, Offerors must submit one hard copy of their proposal, to the procurement officer, in a sealed package. The cost proposal included with the package must be sealed separately from the rest of the proposal and must be clearly identified.

The sealed proposal package(s) must be addressed as follows: Department of Health and Social Services Division of Finance and Management Services Attention: Annalisa Haynie, Procurement Officer RFP Number: 210000075 RFP Title: DPH – AIDS Drug Assistance Program-Pharmacy Services

If mailing via US Mail, please use the following address:

PO Box 110650 Juneau, AK 99811-0650

If utilizing a delivery service, please use the following address:

333 Willoughby – Suite 760 Juneau, AK 99801

An offeror's failure to submit its proposal prior to the deadline will cause the proposal to be disqualified. Late proposals or amendments will not be opened or accepted for evaluation.

Faxed proposals will not be accepted. Oral proposals will not be accepted.

Sec. 1.08 PROPOSAL CONTENTS

The following information must be included in all proposals:

(a) Authorized Signature

All proposals must be signed by an individual authorized to bind the offeror to the provisions of the RFP. Proposals must remain open and valid for at least 90-days from the date set as the deadline for receipt of proposals.

(b) Offeror's Certification

By signature on the proposal, offerors certify that they comply with the following:

- a. the laws of the State of Alaska;
- b. the applicable portion of the Federal Civil Rights Act of 1964;
- c. the Equal Employment Opportunity Act and the regulations issued thereunder by the federal government;
- d. the Americans with Disabilities Act of 1990 and the regulations issued thereunder by the federal government;
- e. all terms and conditions set out in this RFP;

- f. a condition that the proposal submitted was independently arrived at, without collusion, under penalty of perjury; and
- g. that the offers will remain open and valid for at least 90 days.

If any offeror fails to comply with [a] through [g] of this paragraph, the state reserves the right to disregard the proposal, terminate the contract, or consider the contractor in default.

(c) Vendor Tax ID

A valid Vendor Tax ID must be submitted to the issuing office with the proposal or within five days of the State's request.

(d) Conflict of Interest

Each proposal shall include a statement indicating whether or not the firm or any individuals working on the contract has a possible conflict of interest (e.g., currently employed by the State of Alaska or formerly employed by the State of Alaska within the past two years) and, if so, the nature of that conflict. The procurement officer reserves the right to **consider a proposal non-responsive and reject it** or cancel the award if any interest disclosed from any source could either give the appearance of a conflict or cause speculation as to the objectivity of the contract to be performed by the offeror.

(e) Federal Requirements

The offeror must identify all known federal requirements that apply to the proposal, the evaluation, or the contract

(f) Certification Regarding Debarment, Suspension, Ineligibility

and Voluntary Exclusion Lower Tier Covered Transactions

Each proposal must include a signed certification form, see Section 8: Attachments.

Sec. 1.09 ASSISTANCE TO OFFERORS WITH A DISABILITY

Offerors with a disability may receive accommodation regarding the means of communicating this RFP or participating in the procurement process. For more information, contact the procurement officer no later than ten days prior to the deadline for receipt of proposals.

Sec. 1.10 AMENDMENTS TO PROPOSALS

Amendments to or withdrawals of proposals will only be allowed if acceptable requests are received prior to the deadline that is set for receipt of proposals. No amendments or withdrawals will be accepted after the deadline unless they are in response to the state's request in accordance with 2 AAC 12.290.

Sec. 1.11 AMENDMENTS TO THE RFP

If an amendment is issued, it will be provided to all who were notified of the RFP and to those who have registered with the procurement officer after receiving the RFP from the State of Alaska Online Public Notice website.

Sec. 1.12 RFP SCHEDULE

The RFP schedule set out herein represents the State of Alaska's best estimate of the schedule that will be followed. If a component of this schedule, such as the deadline for receipt of proposals, is delayed, the rest of the schedule may be shifted by the same number of days. All times are Alaska Standard Time (AKST).

- Issue RFP on July 27, 2020
- Deadline for receipt of questions on August 7, 2020
- Deadline for receipt of proposals on August 17, 2020
- Proposal Evaluation Committee complete evaluation by August 24, 2020
- State of Alaska issues Notice of Intent to Award a Contract by August 31, 2020
- State of Alaska issues contract award by September 24, 2020
- Contract begins October 1, 2020

This RFP does not, by itself, obligate the State. The State's obligation will commence when the contract is approved by the Commissioner of the Department of Health and Social Services, or the Commissioner's designee. Upon written notice to the contractor, the State may set a different starting date for the contract.

The State will not be responsible for any work done by the contractor, even work done in good faith, if it occurs prior to the contract start date set by the State.

Sec. 1.13 PRE-PROPOSAL CONFERENCE

A pre-proposal conference will not be held for this solicitation.

Interested parties may submit questions in writing per RFP Section 1.06.

Sec. 1.14 ALTERNATE PROPOSALS

Offerors may only submit one proposal for evaluation. In accordance with 2 AAC 12.830 alternate proposals (proposals that offer something different than what is asked for) will be rejected.

Sec. 1.15 NEWS RELEASES

News releases related to this RFP will not be made without prior approval of the project director.

Section 2. Background Information

Sec. 2.01 BACKGROUND INFORMATION

The State of Alaska, Department of Health and Social Services, Division of Public Health, Section of Epidemiology, HIV/STD Program is seeking pharmacy services as one component of its statewide Alaska AIDS Drug Assistance Program (ADAP). The ADAP's purpose is to increase access for low income Alaskans to FDA- approved medications to treat HIV disease, opportunistic infections, and related conditions. To achieve this, the ADAP covers medications for eligible individuals, as well as health insurance premiums, copayments and deductibles for participants for whom it is appropriate. ADAPs are federally funded and state administered programs. As a federally funded program, ADAPs are required to acquire drugs in the "most economical manner feasible' (42CFR Part 50 Subpart E). To meet this requirement, Alaska participated in the 340B Program, Prime Vendor Program and cost savings through the AIDS Crisis Task Force pricing. The 340B Program requires that all eligible organizations apply as a "covered entity" and annually recertify their eligibility for the program. The State of Alaska is registered with the HRSA Office of Pharmacy Affairs as a Ryan White Part B ADAP Direct Purchase 340B covered entity and the state will list the contract pharmacy as its contract pharmacy for ADAP drugs. The state will update this status annually and the contract pharmacy will be obligated to follow all 340B rules and regulations.

The State of Alaska's ADAP uses the "Direct Purchase" mechanism to acquire ADAP drugs. Alaska has contracted with Cardinal Health Wholesaler for the drug purchases, the contracted pharmacy must order ADAP drugs from Cardinal for distribution to ADAP clients. Cardinal Health sends invoices to the State HIV/STD Program for payment processing. Drugs are purchased at the lowest price for which the ADAP is eligible. Drug manufacturers work with wholesalers to establish the prices that Alaska is eligible to receive, and the wholesaler ensures that the entity receives the lowest prices. The State HIV/STD Program staff monitor the prices to ensure that there are no errors within the wholesaler pricing system.

Primary funding for the ADAP is through a federal grant to the State of Alaska under Part B of the Ryan White HIV CARE Act (P.L. 101-381 as amended by P.L. 114-113). Additional funding may be available through program income generated by insurance reimbursement funds returned to the State ADAP program. Alaska ADAP has been able to leverage the federal funds through insurance reimbursement to be able to enroll all eligible persons and expand the ADAP formulary.

The HIV/STD Program determines which medications are included on the ADAP formulary, and the formulary is subject to change over time as new medications become available or treatment recommendations and prescribing practices change. The HIV/STD Program also establishes ADAP eligibility criteria. Persons eligible to participate in the AIDS Drug Assistance Program are low-income Alaska residents living with HIV who have no applicable third party source of payment for all or part of the cost for a medication on the ADAP formulary (low income is currently defined as less than 400% of federal poverty guidelines for Alaska). The authorizing federal legislation requires the ADAP to be the

"payer of last resort." Individuals may discontinue enrollment in the ADAP for a variety of reasons, and some individuals may re-enroll after periods of non-enrollment. Some enrolled individuals change address from time to time, potentially affecting shipping arrangements. Enrollment is guided and limited by the amount of funding available to the ADAP.

When projected costs for enrolled individuals reach the ADAP's budgeted amount, a waiting list may be established for new enrollment. Individuals on the waiting list are enrolled into the ADAP as resources become available to cover their projected expenses. Geographic distribution within the state is also considered when enrolling individuals into the ADAP from the ADAP waiting list. Individuals on the waiting list may work through their medical providers to enroll in manufacturers' patient assistance programs until resources become available for them on the ADAP. Alaska has not needed to implement a waitlist for services since 2005.

ADAP provides lifesaving medications to eligible clients. As such, any time the contractor desires to opt out of the contract, they must continue to provide services until another vendor and transition plan is established, and approved by the State HIV/STD Program Staff.

In Federal Fiscal Year (FFY) 2019 (April 1, 2019-March 31, 2020), the ADAP enrollment had 89 participants: an average of 88% of participants filled at least one ADAP prescription during the year and 64 (72%) were existing participants from the previous year. Prescriptions generally were filled for 30-day periods. As many as 56% of participants during the FFY had third party coverage which required the pharmacy to bill the insurer for their prescriptions.

As of June 2020, the Alaska ADAP formulary included 117 medications to treat HIV infection, HIV-related opportunistic infections, and the side effects of these medications. Some medications were dispensed in multiple dosages and/or formulations. During the month of May 2020, 71 ADAP clients had prescriptions filled, the average number of ADAP prescriptions filled was 1.7 per individual; of those 56 (79%) of ADAP participants received their monthly medications in Anchorage and 15 prescriptions were shipped outside of the Anchorage area with an average shipping cost of \$27.

Section 3. Scope of Work & Deliverables

Sec. 3.01 SCOPE OF WORK

The Department of Health and Social Services, Division of Public Health, Section of Epidemiology is requesting proposals from qualified Offerors to provide pharmacy services related to the treatment of HIV infection, opportunistic infections, and related conditions for the Alaska AIDS Drug Assistance Program (ADAP) participants, and billing of third party payers for prescriptions, and to provide the amounts of third party payments received for ADAP prescriptions to the HIV/STD Program ADAP account.

In July 1, 2005, the HIV/STD Program moved to a mechanism called "direct purchase" for ADAP medications in order to realize pricing advantages offered to federally funded entities through the federal 340B pricing program. This direct purchase mechanism by HIV/STD Program has allowed the ADAP to increase the number of eligible individuals served and eliminated the wait list, expand the ADAP formulary, and support other medical and support services for people living with HIV. In State Fiscal Year (SFY) 2021, the HIV/STD Program will contract with two entities:

- 1. A pharmacy services provider to order, dispense, and ship prescribed medications to enrolled individuals and bill all third party payers, and
- 2. An entity (the Alaska AIDS Assistance Association) to manage the ADAP, determining eligibility, overseeing ADAP enrollment and utilization, and purchasing third party health insurance when appropriate.

The ADAP management and pharmacy services contractors must communicate effectively with each other, prescribers, and with HIV/STD Program staff for the ADAP to function efficiently. These entities will jointly adjust any aspects of this program as necessary to improve efficiency, effectiveness, and responsiveness to federal and state requirements and consumer needs.

Given the current funding level for SFY 2021 and the current demand for ADAP services, the HIV/STD Program estimates that the number of individuals filling prescriptions through the ADAP per month may range from 60-90, with the number of prescriptions to be filled for these individuals ranging from 80-105 per month.

At all times throughout the course of this contract, the contractor will meet standards established by the Board of Pharmacy under Alaska Statutes; check the combinations of prescriptions to be filled for any one patient for potential adverse drug interactions; observe legal and ethical confidentiality and privacy requirements; maintain internal security policies related to storage and use of participant data; provide to the State HIV/STD Program copies of security policies related to storage and use of participant data, method for backing up and storing back up participant data; communicate any difficulties in ordering from the wholesaler to HIV/STD Program staff in a timely manner; assure medications the HIV/STD Program purchases for ADAP use are used only for the ADAP; and maintain patient grievance procedures to offer full and fair consideration of any complaints received. The contractor will also advise the HIV/STD Program as to whether or not the existing ADAP formulary is adequate based on its observations about other (nonformulary) medications frequently prescribed for ADAP participants or other considerations.

Throughout the term of this contract the contractor shall have knowledgeable personnel available to discuss reports, data, and program matters with designated HIV/STD Program staff. The HIV/STD Program's ADAP management contractor will determine individuals' eligibility, enroll individuals in the ADAP, and provide the pharmacy services provider (contractor) with information on participants enrolled in the ADAP. Services under this contract will include providing educated and appropriately licensed personnel to carry out the following duties in an efficient and effective manner:

- 1. Ordering medications on the ADAP formulary through the wholesaler designated by the HIV/STD Program (currently Cardinal). The contractor will work with designated HIV/STD Program staff and the wholesaler to determine the ordering mechanisms that maximize PHS 340B and other pricing discounts. The wholesaler will ship the medications directly to the contractor and bill the State's HIV/STD Program for them. The contractor will review the wholesaler's invoice accompanying each order and immediately advise designated HIV/STD Program staff if there are discrepancies between medications ordered and received and those for which the State is being invoiced. Cardinal sends a copy of the invoice to State HIV/STD Program on the day of medication delivery to the contractor, the contractor must confirm the order with the designated HIV/STD Program staff within 24 hours receipt. ADAP prescriptions may be filled from existing pharmacy stock, if needed, and the stock replenished with medications ordered under the 340B and Prime Vendor Programs, as long as the numbers of units replenished from ADAP stock are equivalent to those dispensed for ADAP prescriptions and adequately recorded and reported to the State HIV/STD Program.
- 2. During the transition from the outgoing contractor, the new contractor must be ready to provide services to existing ADAP eligible enrollees with no gaps in services. The preparation for no-gap services may require set-up activities that are not compensated.
- 3. Dispense medications on the ADAP formulary as prescribed from licensed medical providers for ADAP participants. Medications will be available to patients through one or more of the following methods; personal pick-up, personal delivery, via mail, or via air shipment. Pick-up site(s) must be accessible by public transportation and services must be available, at a minimum, Monday through Friday 9:00 AM to 5:00 PM Alaska Prevailing Time except for state and federal holidays. Prescriptions must be filled and, if appropriate, mailed/shipped/delivered within three (3) business days of prescription receipt. Unless individual circumstances indicate otherwise, participants will receive prescription refills monthly (the pharmacist is to use professional judgment in determining the number of months of medication to

dispense at one time). When feasible, the pharmacy shall coordinate dispensing ADAP prescriptions with the dispensing of non-ADAP prescriptions filled for the same patient, at the same time, for patient convenience.

- 4. Maintain an electronic inventory (a physical inventory is not required) of medications purchased with ADAP funds in order to be able to document that the number of units dispensed to ADAP participants, returned to the wholesaler, plus the number of units in inventory equals the number of units ordered and received from the wholesaler. Federal regulations prohibit diversion of medications purchased under the 340B program to any other use. If necessary to assure timely service, ADAP prescriptions may be filled from existing pharmacy stock and the pharmacy stock replenished through a subsequent order from the wholesaler. When this happens, the amount of stock used and replaced should be specifically identified in the monthly report. The pharmacy services contractor will immediately advise the HIV/STD Program if there is an unexplained discrepancy between the medications ordered and received by the pharmacy and those the wholesaler bills to the HIV/STD Program. Designated HIV/STD Program staff may periodically review the relative balance between units invoiced by the wholesaler and units dispensed by the pharmacy. A reconciliation of all units purchased, dispensed, and held in physical inventory must be completed monthly and at the end of the contract.
- 5. Maintain an inventory of medications used, if medications are determined not to be used by any ADAP participants, they must be returned to the drug wholesaler. If drugs expire without review of the need, the pharmacy is responsible for the cost.
- 6. Have access to the Alaska Medicaid Health Enterprise Portal, as necessary to assure that the ADAP does not provide medications for individuals whose medications can be covered by Medicaid. Notify the ADAP management contractor if the pharmacy's routine check of the online Medicaid and Medicare system shows an ADAP participant is enrolled in Medicaid and/or Medicare. Coordinate with the ADAP management contractor to assure that Medicaid and/or Medicare funding covers prescriptions for services of those who may be Medicaid and/or Medicare eligible, so that ADAP does not provide medications for individuals whose medications can be covered by Medicaid and/or Medicare.
- Provide pharmacist consultation on HIV-related medications to medical providers prescribing for ADAP participants, as needed. Consultation must be available a minimum of Monday through Friday during regular Alaska business hours (8:00 AM – 5:00 PM Alaska Time).
- 8. Provide a trained individual to offer individualized patient counseling to ADAP participants, as needed, to help them receive their prescriptions in a timely manner, take their medications correctly, and identify medication-related issues to discuss with their medical providers. Patient counseling must be available throughout the weekdays Monday through Friday during regular Alaska business hours (8:00 AM to 5:00 PM Alaska Time).

- 9. The pharmacy services provider will set a dispensing fee for filling and handling ADAP prescriptions. The pharmacy services provider will generate monthly invoices billed to the HIV/STD Program for dispensing fees for prescriptions filled and for direct costs to ship prescriptions to ADAP participants. Both dispensing costs and shipping costs must be included in the cost proposal.
- 10. Bill all third party payers for ADAP prescriptions dispensed to participants with third party coverage within 30 days of dispensing prescriptions, monthly reporting to the HIV/STD Program for each medication billed to third party payer by client identifiers, and amounts reimbursed or reason the medication was not reimbursable by the third-party payer.
- 11. Provide the amounts of third party payments received for ADAP prescriptions to the HIV/STD Program's ADAP account within 30 days of receipt of the funds.
- 12. Work with the ADAP management contractor to maintain up to date participant information to support program management and timely provision of accurate data to the HIV/STD Program.
- 13. Participate in the HIV CARE Provider meetings, advisory committees, and other meetings as requested by the HIV/STD Program, when ADAP issues are on the agenda.
- 14. Use the HRSA CAREWare database to collect client level data in collaboration with the ADAP Management contractor, and submit annually (or other times as required) as outlined in deliverable (1).
- 15. Provide routine reports to the HIV/STD Program as specified under Deliverables (Section 3.03), as well as special reports, if requested. Report data are to be provided to the HIV/STD Program in electronic format following Section of Epidemiology security procedures.

Sec. 3.02 CONTRACT TERM AND WORK SCHEDULE

The term of this contract will be from the time resultant contract of this solicitation is executed, through June 30, 2021, with three (3) available annual renewal options, to be exercised at the sole discretion of the state. The full term of the contract, if the renewals are executed, will run from initial contract execution through June 30, 2024.

Unless otherwise provided in this RFP, the State and the successful offeror/contractor agree: (1) that any extension of the contract excluding any exercised renewal options, will be considered as a month-to-month extension, and all other terms and conditions shall remain in full force and effect and (2) the procurement officer will provide notice to the contractor of the intent to cancel such month-to-month extension at least 30 days before the desired date of cancellation. A month-to-month extension may only be executed by the procurement officer via a written contract amendment.

Sec. 3.03 DELIVERABLES

Based on the Scope of Work above, the contractor will provide the following deliverables:

- (1) Pharmacy services to order, dispense, ship (as necessary), and account for medications for the statewide ADAP, as described in the Scope of Work.
- (2) Monthly activity data delivered to the designated HIV/STD Program staff in electronic formatted as designated by HIV/STD Program including the information specified below for each prescription filled. The patient identifiers shown in the report must be consistent with the identifiers used by the ADAP management contractor.
 - patient name (first and last)
 - area of patient residence, if known, or shipping area
 - patient date of birth
 - social security number
 - patient sex
 - patient race
 - Insurance BIN number and PCN
 - Type applicable third party payer(s)
 - the pharmacy's prescription number
 - medication name, NDC number, and number of units dispensed
 - date prescription or refill request was received by pharmacy
 - date prescription or refill was dispensed
 - dispensing fee charged
 - shipping cost, if applicable
 - any approved additional costs (e.g. Medset fee)
 - name of prescribing medical provider
 - date(s) the pharmacy billed the third party payer(s)
 - Date and amount of reimbursements by third party payer for each clients and each medication or the reason reimbursement was not done (e.g. deductible or copay)
 - Other data as required by federal funding source

Required data elements may be adjusted by mutual agreement to reduce reporting burden, assuring proper identification of medication, recipient, and associated costs.

The designated HIV/STD Program staff must receive the report no later than 25 days after the last day of the month in which the medications were dispensed, unless an alternate time period is approved by the HIV/STD Program Manager.

(3) Monthly, provide a copy of #2 to designated staff at the ADAP management contractor (Four As).

- (4) Provide a list of third-party payments received for ADAP medications by the pharmacy during the month. Identify for each payment received:
 - a) the applicable prescription number
 - b) dispensing date
 - c) patient identifier
 - d) number of units dispensed
 - e) the number of units and amount for which the pharmacy was reimbursed
 - f) the date reimbursement was received by the pharmacy, and
 - g) calculation of up to the percentage deemed acceptable in the proposal of total payment that was reimbursed and held by the contractor. Contractor may withhold up to the acceptable percentage of each monthly third party reimbursement payment to the HIV/STD Program as compensation for all activities associated with third party billing.

The contractor will issue one check per month to the State of Alaska directed to the attention of the designated HIV/STD Program staff. Third party reimbursements are to be provided to the HIV/STD Program within 60 days of receipt by the pharmacy, unless an alternate time period is approved by the designated HIV/STD Program staff.

- (5) Monthly, provide a list of drugs ordered and dispensed during the month and remaining drugs on hand.
- (6) Monthly, provide an accounting of drug inventory (either electronic or actual shelf inventory) with an inventory of drugs that are loaned to or borrowed from the ADAP inventory with reconciliation/return date.
- (7) Provide the designated HIV/STD Program staff with a monthly report of any complaints received about services provided and the resolution.
- (8) Complete the annual client level data report to HRSA at the time designated by the HRSA to the HIV/STD Program.
- (9) Periodic information about the types of medication not included on the formulary that are frequently prescribed for ADAP participants, to help HIV/STD Program staff determine whether or not the ADAP formulary is adequate to meet the client's needs.

Sec. 3.04 CONTRACT TYPE

This contract will be firm fixed priced contract, with additional ability to retain an agreed upon percentage of third party insurance reimbursements.

Sec. 3.05 PROPOSED PAYMENT PROCEDURES

The state will make payments based on a negotiated payment schedule. Each billing must consist of an invoice based upon the number of prescriptions filled and the shipping costs. No payment will be made until monthly deliverables are received and approved by the State's Program Manager.

Sec. 3.06 CONTRACT PAYMENT

No payment will be made until the contract is approved by the Commissioner of the Department of Health and Social Services or the Commissioner's designee. Under no conditions will the state be liable for the payment of any interest charges associated with the cost of the contract. The state is not responsible for and will not pay local, state, or federal taxes. All costs associated with the contract must be stated in U.S. currency.

Any single contract payment of \$1 million or higher must be accepted by the contractor via Electronic Funds Transfer (EFT).

Sec. 3.07 LOCATION OF WORK

The state will not provide workspace for the contractor. The contractor must provide its own workspace.

Performance of Work within United States

By signature on their proposal, the offeror certifies that all services provided under this contract by the contractor and all subcontractors shall be performed in the United States.

If the offeror cannot certify that all work will be performed in the United States, the offeror must contact the procurement officer in writing to request a waiver at least 10 days prior to the deadline for receipt of proposals. The request must include a detailed description of the portion of work that will be performed outside the United States, where, by whom, and the reason the waiver is necessary.

Failure to comply with these requirements may cause the state to reject the proposal as non-responsive, or cancel the contract.

Sec. 3.08 SUBCONTRACTORS

Subcontractors will not be allowed.

Sec. 3.09 JOINT VENTURES

Joint ventures will not be allowed.

Sec. 3.10 RIGHT TO INSPECT PLACE OF BUSINESS

At reasonable times, the state may inspect those areas of the contractor's place of business that are related to the performance of a contract. If the state makes such an inspection, the contractor must provide reasonable assistance.

Sec. 3.11 CONTRACT PERSONNEL

Any change of the project team members or subcontractors named in the proposal must be approved, in advance and in writing, by the project director. Personnel changes that are not approved by the state may be grounds for the state to terminate the contract.

Sec. 3.12 INSPECTION & MODIFICATION - REIMBURSEMENT FOR UNACCEPTABLE DELIVERABLES

The contractor is responsible for the completion of all work set out in the contract. All work is subject to inspection, evaluation, and approval by the project director. The state may employ all reasonable means to ensure that the work is progressing and being performed in compliance with the contract. The project director may instruct the contractor to make corrections or modifications if needed in order to accomplish the contract's intent. The contractor will not unreasonably withhold such changes.

Substantial failure of the contractor to perform the contract may cause the state to terminate the contract. In this event, the state may require the contractor to reimburse monies paid (based on the identified portion of unacceptable work received) and may seek associated damages.

Sec. 3.13 CONTRACT CHANGES - UNANTICIPATED AMENDMENTS

During the course of this contract, the contractor may be required to perform additional work. That work will be within the general scope of the initial contract. When additional work is required, the project director will provide the contractor a written description of the additional work and request the contractor to submit a firm time schedule for accomplishing the additional work and a firm price for the additional work. Cost and pricing data must be provided to justify the cost of such amendments per AS 36.30.400.

The contractor will not commence additional work until the project director has secured any required state approvals necessary for the amendment and issued a written contract amendment, approved by the Commissioner of the Department of Health and Social Services or the Commissioner's designee.

Sec. 3.14 NONDISCLOSURE AND CONFIDENTIALITY

Contractor agrees that all confidential information shall be used only for purposes of providing the deliverables and performing the services specified herein and shall not disseminate or allow dissemination of confidential information except as provided for in this section. The contractor shall hold as confidential and will use reasonable care (including both facility physical security and electronic security) to prevent unauthorized access by, storage, disclosure, publication, dissemination to and/or use by third parties of, the confidential information. "Reasonable care" means compliance by the contractor with all applicable federal and state law, including the Social Security Act

and HIPAA. The contractor must promptly notify the state in writing if it becomes aware of any storage, disclosure, loss, unauthorized access to or use of the confidential information.

Confidential information, as used herein, means any data, files, software, information or materials (whether prepared by the state or its agents or advisors) in oral, electronic, tangible or intangible form and however stored, compiled or memorialized that is classified confidential as defined by State of Alaska classification and categorization guidelines provided by the state to the contractor or a contractor agent or otherwise made available to the contractor or a contractor agent in connection with this contract, or acquired, obtained or learned by the contractor or a contractor agent in the performance of this contract. Examples of confidential information include, but are not limited to: technology infrastructure, architecture, financial data, trade secrets, equipment specifications, user lists, passwords, research data, and technology data (infrastructure, architecture, operating systems, security tools, IP addresses, etc).

If confidential information is requested to be disclosed by the contractor pursuant to a request received by a third party and such disclosure of the confidential information is required under applicable state or federal law, regulation, governmental or regulatory authority, the contractor may disclose the confidential information after providing the state with written notice of the requested disclosure (to the extent such notice to the state is permitted by applicable law) and giving the state opportunity to review the request. If the contractor receives no objection from the state, it may release the confidential information within 30 days. Notice of the requested disclosure of confidential information by the contractor must be provided to the state within a reasonable time after the contractor's receipt of notice of the requested disclosure and, upon request of the state, shall seek to obtain legal protection from the release of the confidential information.

The following information shall not be considered confidential information: information previously known to be public information when received from the other party; information freely available to the general public; information which now is or hereafter becomes publicly known by other than a breach of confidentiality hereof; or information which is disclosed by a party pursuant to subpoena or other legal process and which as a result becomes lawfully obtainable by the general public.

Sec. 3.15 INDEMNIFICATION

The contractor shall indemnify, hold harmless, and defend the contracting agency from and against any claim of, or liability for error, omission or negligent act of the contractor under this agreement. The contractor shall not be required to indemnify the contracting agency for a claim of, or liability for, the independent negligence of the contracting agency. If there is a claim of, or liability for, the joint negligent error or omission of the contractor and the independent negligence of the contracting agency, the indemnification and hold harmless obligation shall be apportioned on a comparative fault basis. "Contractor" and "contractors who are directly responsible, respectively, to each. The term "independent negligence" is negligence other than in the contracting agency's selection, administration, monitoring, or controlling of the contractor and in approving or accepting the contractor's work.

Sec. 3.16 INSURANCE REQUIREMENTS

Without limiting contractor's indemnification, it is agreed that contractor shall purchase at its own expense and maintain in force at all times during the performance of services under this agreement the policies of insurance identified in Appendix B of the Standard Agreement Template (Attached in Section 8). Where specific limits are shown, it is understood that they shall be the minimum acceptable limits. If the contractor's policy contains higher limits, the state shall be entitled to coverage to the extent of such higher limits.

Certificates of Insurance must be furnished to the procurement officer prior to beginning work and must provide for a notice of cancellation, non-renewal, or material change of conditions in accordance with policy provisions. Failure to furnish satisfactory evidence of insurance or lapse of the policy is a material breach of this contract and shall be grounds for termination of the contractor's services. All insurance policies shall comply with and be issued by insurers licensed to transact the business of insurance under AS 21.

Sec. 3.17 TERMINATION FOR DEFAULT

If the project director determines that the contractor has refused to perform the work or has failed to perform the work with such diligence as to ensure its timely and accurate completion, the state may, by providing written notice to the contractor, terminate the contractor's right to proceed with part or all of the remaining work. This clause does not restrict the state's termination rights under the contract provisions (Appendix A of the Standard Agreement Template), attached in Section 8.

Section 4. Proposal Format and Content

Sec. 4.01 PROPOSAL FORMAT AND CONTENT

In preparing a proposal response, all narrative portions should be straightforward, detailed, and precise. Do not simply restate or paraphrase information in this RFP. The Department of Health and Social Services will determine the responsiveness of a proposal by its quality, not its volume or packaging.

Please limit your proposals to 50 pages, not including the cost proposal or appendices.

Sec. 4.02 INTRODUCTION

Proposals must include the complete name and address of offeror's firm and the name, email address, and telephone number of the person the state should contact regarding the proposal.

Proposals must confirm that the offeror will comply with all provisions in this RFP; and, if applicable, provide notice that the firm qualifies as an Alaskan bidder. Proposals must be signed by a company officer empowered to bind the company. An offeror's failure to include these items in the proposals may cause the proposal to be determined to be non-responsive and the proposal may be rejected.

Sec. 4.03 UNDERSTANDING OF THE PROJECT

Offerors must provide comprehensive narrative statements that illustrate their understanding of the project and requirements that must be accomplished.

Sec. 4.04 METHODOLOGY USED FOR THE PROJECT

Offerors must provide comprehensive narrative statements that set out the methodology they intend to employ and illustrate how the methodology will serve to accomplish the work and meet the state's project schedule.

Sec. 4.05 MANAGEMENT PLAN FOR THE PROJECT

Offerors must provide comprehensive narrative statements that set out the management plan they intend to follow and illustrate how the plan will serve to accomplish the work and meet the state's project schedule.

Sec. 4.06 EXPERIENCE AND QUALIFICATIONS

The offeror must describe how they fully meet the minimum prior experience criteria identified in Section 1.04.

Offerors must also provide a narrative description of the organization of the project team and a personnel roster that identifies lines of authority. For each person who will work on the contract, please provide the following:

- Title and identification of the work will this individual be responsible for
- Resume and specifically related work experience.

Sec. 4.07 COST PROPOSAL

Offerors must complete the Cost Proposal template provided in Section 8: Attachments.

The completed cost proposal, including the proposed budget, along with any reference to pricing, is to be excluded from the body of the offeror's proposal.

Instead, it should accompany the proposal in a separate, sealed envelope if mailing proposal, or as a separate PDF if submitting via email. Failure to comply with this requirement may result in a proposal being rejected as non-responsive.

Sec. 4.08 EVALUATION CRITERIA

All proposals will be reviewed to determine if they are responsive. Proposals determined to be responsive will be evaluated using the criterion that is set out in Section 5: Evaluation Criteria and Contractor Selection.

An evaluation may not be based on discrimination due to the race, religion, color, national origin, sex, age, marital status, pregnancy, parenthood, disability, or political affiliation of the offeror.

Section 5. Evaluation Criteria and Contractor Selection

The total number of points used to score this proposal will be 1,000

Sec. 5.01 UNDERSTANDING OF THE PROJECT (10%)

Proposals will be evaluated against the questions set out below:

- 1. How well the offeror demonstrates a thorough understanding of the purpose and scope of the services.
- 2. To what degree has the offeror demonstrated an understanding of the deliverables the state expects to be provided in an accurate and timely manner.
- 3. How well the offeror identified pertinent issues and potential problems related to the project. (For example issues related to ordering, filling, and shipping medications; issues related to drug toxicities and interactions, and implications for counseling patients about adherence to medical regimens, etc.)

Sec. 5.02 METHODOLOGY USED FOR THE PROJECT (10%)

Proposals will be evaluated against the questions set out below:

- 1. Does the methodology depict a logical approach to fulfilling the requirements of the RFP?
- 2. Is the methodology consistent with the scope of work set out in the RFP?
- 3. Does the methodology address matters such as pharmacy location(s), hours of operation, access to provider consultation or patient counseling, packaging medications for shipment in containers suitable to ensure undamaged delivery and in ways that don't unnecessarily disclose the disease being treated, shipping arrangements to be used (regular and expedited, documenting patient receipt), etc.?
- 4. Does the methodology clearly interface with the time schedule in the RFP?

Sec. 5.03 MANAGEMENT PLAN FOR THE PROJECT (15%)

Proposals will be evaluated against the questions set out below:

- 1. How well does the management plan support all of the project requirements and logically lead to the deliverables required in the RFP?
- 2. How completely and clearly is accountability defined? Does accountability as defined appear adequate for contract responsibilities?
- 3. Is the organization of the project team clear?
- 4. How well does the management plan illustrate the lines of authority and communication?
- 5. To what extent does the offeror already have the hardware, software, equipment, and licenses necessary to perform the contract?
- 6. Does the offeror confirm its online access to the Medicaid system in order to confirm an ADAP

participant is not enrolled in Medicaid?

- 7. Does the offeror present reasonable strategies for communicating with the ADAP management contractor in order to remain up to date on enrollment information and to share any information necessary to program management?
- 8. Does the offeror present reasonable strategies for completing required federal reports in collaboration with the ADAP management contractor in accurately record client and medication dispensing information?
- 9. Does it appear that the offeror can meet the schedule set out in the RFP?
- 10. Has the offeror gone beyond the minimum tasks necessary to meet the goal of the RFP?
- 11. Is the proposal practical, feasible, and within budget?
- 12. How well have potential problems been identified?
- 13. Is the proposal submitted responsive to all material requirements in the RFP?
- 14. Does the offeror express willingness to work with the HIV/STD Program to assure best-price ordering and resolve any programmatic issues that arise?

Sec. 5.04 EXPERIENCE AND QUALIFICATIONS (15%)

- a) Questions regarding the personnel:
 - 1) Do the individuals assigned to the project have experience on similar projects?
 - 2) Are resumes complete and do they demonstrate backgrounds that would be desirable for individuals engaged in the work the project requires?
 - 3) How extensive is the applicable education and experience of the personnel designated to work on the project?

b) Questions regarding the firm and subcontractor (if used):

- 1) How well has the firm demonstrated experience in completing similar projects on time and within budget?
- 2) How successful is the general history of the firm regarding timely and successful completion of projects?
- 3) Has the firm provided letters of reference from previous clients, if the firm has not been a direct contractor or subcontractor with the HIV/STD Program on a similar project within the last three years?

Sec. 5.05 CONTRACT COST (40%)

Overall, 40% of the total evaluation points will be assigned to cost.

The cost amount used for evaluation may be affected by one or more of the preferences referenced under Section 6.11.

Sec. 5.06 ALASKA OFFEROR PREFERENCE (10%)

If an offeror qualifies for the Alaska Bidder Preference, the offeror will receive an Alaska Offeror Preference. The preference will be 10% of the total available points. This amount will be added to the overall evaluation score of each Alaskan offeror.

Section 6. General Process Information

Sec. 6.01 INFORMAL DEBRIEFING

When the contract is completed, an informal debriefing may be performed at the discretion of the project director. If performed, the scope of the debriefing will be limited to the work performed by the contractor.

Sec. 6.02 ALASKA BUSINESS LICENSE AND OTHER REQUIRED LICENSES

Prior to the award of a contract, an offeror must hold a valid Alaska business license. However, in order to receive the Alaska Bidder Preference and other related preferences, such as the Alaska Veteran and Alaska Offeror Preference, an offeror must hold a valid Alaska business license prior to the deadline for receipt of proposals. Offerors should contact the Department of Commerce, Community and Economic Development, Division of Corporations, Business, and Professional Licensing, PO Box 110806, Juneau, Alaska 99811-0806, for information on these licenses. Website: <u>https://www.commerce.alaska.gov/web/cbpl/BusinessLicensing.aspx</u>.

Acceptable evidence that the offeror possesses an Alaska business license may consist of any one of the following:

- copy of a valid Alaska business license;
- certification on the proposal that the offeror has a valid Alaska business license and has included the license number in the proposal;
- a canceled check for the Alaska business license fee;
- a copy of the Alaska business license application with a receipt stamp from the state's occupational licensing office; or
- a sworn and notarized statement that the offeror has applied and paid for the Alaska business license.

You are not required to hold a valid Alaska business license at the time proposals are opened if you possess one of the following licenses and are offering services or supplies under that specific line of business:

- fisheries business licenses issued by Alaska Dept. of Revenue or Alaska Dept. of Fish and Game,
- liquor licenses issued by Alaska Dept. of Revenue for alcohol sales only,
- insurance licenses issued by Alaska Dept. of Commerce, Community and Economic Development Division of Insurance, or
- Mining licenses issued by Alaska Dept. of Revenue.

Prior the deadline for receipt of proposals, all offerors must hold any other necessary applicable professional licenses required by Alaska Statute.

Sec. 6.03 SITE INSPECTION

The state may conduct on-site visits to evaluate the offeror's capacity to perform the contract. An offeror must agree, at risk of being found non-responsive and having its proposal rejected, to provide the state reasonable access to relevant portions of its work sites. Individuals designated by the procurement officer, at the state's expense, will perform the site inspections.

Sec. 6.04 CLARIFICATION OF OFFERS

In order to determine if a proposal is reasonably susceptible for award, communications by the procurement officer or the proposal evaluation committee (PEC) are permitted with an offeror to clarify uncertainties or eliminate confusion concerning the contents of a proposal. Clarifications may not result in a material or substantive change to the proposal. The evaluation by the procurement officer or the PEC may be adjusted as a result of a clarification under this section.

Sec. 6.05 DISCUSSIONS WITH OFFERORS

The State may conduct discussions with offerors in accordance with AS 36.30.240 and 2 AAC 12.290. The purpose of these discussions will be to ensure full understanding of the requirements of the RFP and proposal. Discussions will be limited to specific sections of the RFP or proposal identified by the procurement officer. Discussions will only be held with offerors who have submitted a proposal deemed reasonably susceptible for award by the procurement officer. Discussions, if held, will be after initial evaluation of proposals by the procurement officer or the PEC. If modifications are made as a result of these discussions they will be put in writing. Following discussions, the procurement officer may set a time for best and final proposal submissions from those offerors with whom discussions were held. Proposals may be reevaluated after receipt of best and final proposal submissions.

If an offeror does not submit a best and final proposal or a notice of withdrawal, the offeror's immediate previous proposal is considered the offeror's best and final proposal.

Offerors with a disability needing accommodation should contact the procurement officer prior to the date set for discussions so that reasonable accommodation can be made. Any oral modification of a proposal must be reduced to writing by the offeror.

Sec. 6.06 EVALUATION OF PROPOSALS

The procurement officer, or an evaluation committee made up of at least three state employees or public officials, will evaluate proposals. The evaluation will be based solely on the evaluation factors set out in Section 5: Evaluation Criteria and Contractor Selection.

After receipt of proposals, if there is a need for any substantial clarification or material change in the RFP, an amendment will be issued. The amendment will incorporate the clarification or change, and a new date and time established for new or amended proposals. Evaluations may be adjusted as a result of receiving new or amended proposals.

Sec. 6.07 CONTRACT NEGOTIATION

After final evaluation, the procurement officer may negotiate with the offeror of the highest-ranked proposal. Negotiations, if held, shall be within the scope of the request for proposals and limited to those items which would not have an effect on the ranking of proposals. If the highest-ranked offeror fails to provide necessary information for negotiations in a timely manner, or fails to negotiate in good faith, the state may terminate negotiations and negotiate with the offeror of the next highest-ranked proposal. If contract negotiations are commenced, they may be held in person, telephonically, or via video conference. If the contract negotiations take place in person in Alaska, the offeror will be responsible for their travel and per diem expenses.

Sec. 6.08 FAILURE TO NEGOTIATE

If the selected offeror:

- fails to provide the information required to begin negotiations in a timely manner; or
- fails to negotiate in good faith; or
- indicates they cannot perform the contract within the budgeted funds available for the project; or
- if the offeror and the state, after a good faith effort, simply cannot come to terms,

the state may terminate negotiations with the offeror initially selected and commence negotiations with the next highest ranked offeror.

Sec. 6.09 OFFEROR NOTIFICATION OF SELECTION

After the completion of contract negotiation the procurement officer will issue a written Notice of Intent to Award (NOIA) and send copies to all offerors who submitted proposals. The NOIA will set out the names of all offerors and identify the offeror selected for award.

Sec. 6.10 PROTEST

AS 36.30.560 provides that an interested party may protest the content of the RFP.

An interested party is defined in 2 AAC 12.990(a) (7) as "an actual or prospective bidder or offeror whose economic interest might be affected substantially and directly by the issuance of a contract solicitation, the award of a contract, or the failure to award a contract."

If an interested party wishes to protest the content of a solicitation, the protest must be received, in writing, by the procurement officer at least ten days prior to the deadline for receipt of proposals.

AS 36.30.560 also provides that an interested party may protest the award of a contract or the proposed award of a contract.

If an offeror wishes to protest the award of a contract or the proposed award of a contract, the protest must be received, in writing, by the procurement officer within ten days after the date the Notice of Intent to Award the contract is issued.

A protester must have submitted a proposal in order to have sufficient standing to protest the proposed award of a contract. Protests must include the following information:

- the name, address, and telephone number of the protester;
- the signature of the protester or the protester's representative;
- identification of the contracting agency and the solicitation or contract at issue;
- a detailed statement of the legal and factual grounds of the protest including copies of relevant documents; and the form of relief requested.

The procurement officer will issue a written response to the protest. The response will set out the procurement officer's decision and contain the basis of the decision within the statutory time limit in AS 36.30.580. A copy of the decision will be furnished to the protester by certified mail, fax or another method that provides evidence of receipt.

All offerors will be notified of any protest. The review of protests, decisions of the procurement officer, appeals, and hearings, will be conducted in accordance with the State Procurement Code (AS 36.30), Article 8 "Legal and Contractual Remedies."

Sec. 6.11 APPLICATION OF PREFERENCES

Certain preferences apply to all contracts for professional services, regardless of their dollar value. The Alaska Bidder, Alaska Veteran, and Alaska Offeror preferences are the most common preferences involved in the RFP process. Additional preferences that may apply to this procurement are listed below. Guides that contain excerpts from the relevant statutes and codes, explain when the preferences apply and provide examples of how to calculate the preferences are available at the Department of Administration, Division of Shared Service's web site: <u>http://doa.alaska.gov/dgs/pdf/pref1.pdf.</u>

The preferences and corresponding Statues are:

- Alaska Products Preference AS 36.30.332
- Recycled Products Preference AS 36.30.337
- Local Agriculture and Fisheries Products Preference AS 36.15.050
- Employment Program Preference AS 36.30.321(b)
- Alaskans with Disabilities Preference AS 36.30.321(d)

The Division of Vocational Rehabilitation in the Department of Labor and Workforce Development keeps a list of qualified employment programs and individuals who qualify as persons with a disability. As evidence of a business' or an individual's right to the Employment Program or Alaskans with Disabilities preferences, the Division of Vocational Rehabilitation will issue a certification letter. To take advantage of these preferences, a business or individual must be on the appropriate Division of Vocational Rehabilitation list prior to the time designated for receipt of proposals. Offerors must attach a copy of their certification letter to the proposal. An offeror's failure to provide this certification letter with their proposal will cause the state to disallow the preference.

Sec. 6.12 ALASKA BIDDER PREFERENCE

An Alaska Bidder Preference of 5% will be applied to the price in the proposal. The preference will be given to an offeror who:

- 1) holds a current Alaska business license prior to the deadline for receipt of proposals;
- 2) submits a proposal for goods or services under the name appearing on the offeror's current Alaska business license;
- 3) has maintained a place of business within the state staffed by the offeror, or an employee of the offeror, for a period of six months immediately preceding the date of the proposal;
- 4) is incorporated or qualified to do business under the laws of the state, is a sole proprietorship and the proprietor is a resident of the state, is a limited liability company (LLC) organized under AS 10.50

and all members are residents of the state, or is a partnership under AS 32.06 or AS 32.11 and all partners are residents of the state; and

5) if a joint venture, is composed entirely of ventures that qualify under (1)-(4) of this subsection.

Alaska Bidder Preference Certification Form

In order to receive the Alaska Bidder Preference, the proposal must include the Alaska Bidder Preference Certification Form attached to this RFP. An offeror does not need to complete the Alaska Veteran Preference questions on the form if not claiming the Alaska Veteran Preference. An offeror's failure to provide this completed form with their proposal will cause the state to disallow the preference.

Sec. 6.13 ALASKA VETERAN PREFERENCE

An Alaska Veteran Preference of 5%, not to exceed \$5,000, will be applied to the price in the proposal. The preference will be given to an offeror who qualifies under AS 36.30.990(2) as an Alaska bidder and is a:

- A. sole proprietorship owned by an Alaska veteran;
- B. partnership under AS 32.06 or AS 32.11 if a majority of the partners are Alaska veterans;
- C. limited liability company organized under AS 10.50 if a majority of the members are Alaska veterans; or
- D. corporation that is wholly owned by individuals, and a majority of the individuals are Alaska veterans.

Alaska Veteran Preference Certification

In order to receive the Alaska Veteran Preference, the proposal must include the Alaska Bidder Preference Certification Form attached to this RFP. An offeror's failure to provide this completed form with their proposal will cause the state to disallow the preference.

Sec. 6.14 ALASKA OFFEROR PREFERENCE

2 AAC 12.260(e) provides Alaska offerors a 10% overall evaluation point preference. Alaska bidders, as defined in AS 36.30.990(2), are eligible for the preference. An Alaska offeror will receive 10% of the total available points added to their overall evaluation score as a preference.

Sec. 6.15 FORMULA USED TO CONVERT COST TO POINTS

The distribution of points based on cost will be determined as set out in 2 AAC 12.260(c). The lowest cost proposal will receive the maximum number of points allocated to cost. The point allocations for cost on the other proposals will be determined using the formula:

[(Price of Lowest Cost Proposal) x (Maximum Points for Cost)] ÷ (Cost of Each Higher Priced Proposal)]

Sec. 6.16 EXAMPLES: CONVERTING COST TO POINTS

A. Formula Used to Convert Cost to Points

<u>Step 1</u>

List all proposal prices, adjusted where appropriate by the application of applicable preferences.

Offeror #1	\$40,000
Offeror #2	\$42,750
Offeror #3	\$47,500

<u>Step 2</u>

In this example, the RFP allotted 40% of the available 100 points to cost. This means that the lowest cost will receive the maximum number of points.

Offeror #1 receives 40 points.

The reason they receive that amount is because the lowest cost proposal, in this case \$40,000, receives the maximum number of points allocated to cost, 40 points.

Offeror #2 receives 37.4 points.

\$40,000 lowest cost x 40 maximum points for cost = 1,600,000 ÷ \$42,750 cost of proposal = 37.4

Offeror #3 receives 33.7 points.

\$40,000 lowest cost x 40 maximum points for cost = 1,600,000 ÷ \$47,500 cost of proposal = 33.7

B. Alaska Offeror Preference

<u>Step 1</u>

Determine the number of points available to qualifying offerors under this preference. 100 Total Points Available in RFP x 10% Alaska Offeror preference = 10 Points for the preference

Step 2

Determine which offerors qualify as Alaska bidders and thus, are eligible for the Alaska Offeror preference. For the purpose of this example, presume that all of the proposals have been completely evaluated based on the evaluation criteria in the RFP. The scores at this point are:

Offeror #1	83 points	No Preference	0	points
Offeror #2	74 points	Alaska Offeror Preference	10	points
Offeror #3	80 points	Alaska Offeror Preference	10	points

<u>Step 3</u>

Add the applicable Alaska Offeror preference amounts to the offerors' scores:

Offeror #1	83 points
Offeror #2	84 points (74 points + 10 points)
Offeror #3	90 points (80 points + 10 points)

<u>Step 4</u>

Offeror #3 is the highest scoring offeror and would get the award, provided their proposal is responsible and responsive.

Section 7. General Legal Information

Sec. 7.01 STANDARD CONTRACT PROVISIONS

The contractor will be required to sign and submit the State's Standard Agreement Form for Professional Services Contracts (including all associated appendices). This form is attached in Section 8: Attachments, for your review. The contractor must comply with all contract provisions set out in this attachment. No alteration of these provisions will be permitted without prior written approval from the Department of Law. Objections to any of the provisions in Appendix A must be set out in the offeror's proposal in a separate document. Please include the following information with any change that you are proposing:

- 1. Identify the provision the offeror takes exception with.
- 2. Identify why the provision is unjust, unreasonable, etc.
- 3. Identify exactly what suggested changes should be made.

Sec. 7.02 QUALIFIED OFFERORS

Per 2 AAC 12.875, unless provided for otherwise in the RFP, to qualify as an offeror for award of a contract issued under AS 36.30, the offeror must:

- 1) Add value in the contract by actually performing, controlling, managing, or supervising the services to be provided; or
- 2) Be in the business of selling and have actually sold on a regular basis the supplies that are the subject of the RFP.

If the offeror leases services or supplies or acts as a broker or agency in providing the services or supplies in order to meet these requirements, the procurement officer may not accept the offeror as a qualified offeror under AS 36.30.

Sec. 7.03 PROPOSAL AS A PART OF THE CONTRACT

Part or all of this RFP and the successful proposal may be incorporated into the contract.

Sec. 7.04 ADDITIONAL TERMS AND CONDITIONS

The State reserves the right to add terms and conditions during contract negotiations. These terms and conditions will be within the scope of the RFP and will not affect the proposal evaluations.

Sec. 7.05 HUMAN TRAFFICKING

By signature on their proposal, the offeror certifies that the offeror is not established and headquartered or incorporated and headquartered in a country recognized as Tier 3 in the most recent United States Department of State's Trafficking in Persons Report.

The most recent United States Department of State's Trafficking in Persons Report can be found at the following website: <u>https://www.state.gov/trafficking-in-persons-report/</u>

Failure to comply with this requirement will cause the state to reject the proposal as non-responsive, or cancel the contract.

Sec. 7.06 RIGHT OF REJECTION

Offerors must comply with all of the terms of the RFP, the State Procurement Code (AS 36.30), and all applicable local, state, and federal laws, codes, and regulations. The procurement officer may reject any proposal that does not comply with all of the material and substantial terms, conditions, and performance requirements of the RFP.

Offerors may not qualify the proposal nor restrict the rights of the state. If an offeror does so, the procurement officer may determine the proposal to be a non-responsive counter-offer and the proposal may be rejected.

Minor informalities may be waived by the procurement officer. These may include informalities that:

- do not affect responsiveness;
- are merely a matter of form or format;
- do not change the relative standing or otherwise prejudice other offers;
- do not change the meaning or scope of the RFP;
- are trivial, negligible, or immaterial in nature;
- do not reflect a material change in the work; or
- do not constitute a substantial reservation against a requirement or provision.

The state reserves the right to refrain from making an award if it determines that to be in its best interest.

A proposal from a debarred or suspended offeror shall be rejected.

Sec. 7.07 STATE NOT RESPONSIBLE FOR PREPARATION COSTS

The State will not pay any cost associated with the preparation, submittal, presentation, or evaluation of any proposal.

Sec. 7.08 DISCLOSURE OF PROPOSAL CONTENTS

All proposals and other material submitted become the property of the State of Alaska and may be returned only at the state's option. AS 40.25.110 requires public records to be open to reasonable inspection. All proposal information, including detailed price and cost information, will be held in confidence during the evaluation process and prior to the time a Notice of Intent to Award is issued. Thereafter, proposals will become public information.

Trade secrets and other proprietary data contained in proposals may be held confidential if the offeror requests, in writing, that the procurement officer does so, and if the procurement officer agrees, in writing, to do so. The offeror's request must be included with the proposal, must clearly identify the information they wish to be held confidential, and include a statement that sets out the reasons for confidentiality. Unless the procurement officer agrees in writing to hold the requested information confidential, that information will also become public after the Notice of Intent to Award is issued.

Sec. 7.09 ASSIGNMENT

Per 2 AAC 12.480, the contractor may not transfer or assign any portion of the contract without prior written approval from the procurement officer. Proposals that are conditioned upon the state's approval of an assignment will be rejected as non-responsive.

Sec. 7.10 DISPUTES

A contract resulting from this RFP is governed by the laws of the State of Alaska. If the contractor has a claim arising in connection with the agreement that it cannot resolve with the state by mutual agreement, it shall pursue the claim, if at all, in accordance with the provisions of AS 36.30.620 – AS 36.30.632. To the extent not otherwise governed by the preceding, the claim shall be brought only in the Superior Court of the State of Alaska and not elsewhere.

Sec. 7.11 SEVERABILITY

If any provision of the contract or agreement is declared by a court to be illegal or in conflict with any law, the validity of the remaining terms and provisions will not be affected; and, the rights and obligations of the parties will be construed and enforced as if the contract did not contain the particular provision held to be invalid.

Sec. 7.12 SUPPLEMENTAL TERMS AND CONDITIONS

Proposals must comply with Section 7.06: Right of Rejection. However, if the state fails to identify or detect supplemental terms or conditions that conflict with those contained in this RFP or that diminish the state's rights under any contract resulting from the RFP, the term(s) or condition(s) will be considered null and void. After award of contract:

- if conflict arises between a supplemental term or condition included in the proposal and a term or condition of the RFP, the term or condition of the RFP will prevail; and
- if the state's rights would be diminished as a result of application of a supplemental term or condition included in the proposal, the supplemental term or condition will be considered null and void.

Sec. 7.13 SOLICITATION ADVERTISING

Public notice has been provided in accordance with 2 AAC 12.220.

Sec. 7.14 FEDERALLY IMPOSED TARIFFS

Changes in price (increase or decrease) resulting directly from a new or updated federal tariff, excise tax, or duty, imposed after contract award may be adjusted during the contract period or before delivery into the United States via contract amendment.

• Notification of Changes: The contractor must promptly notify the procurement officer in writing of any new, increased, or decreased Federal excise tax or duty that may result in either an increase or decrease in the contact price and shall take appropriate action as directed by the procurement officer.

- After-imposed or Increased Taxes and Duties: Any federal excise tax or duty for goods or services covered by this contract that was exempted or excluded on the contract award date but later imposed on the contractor during the contract period, as the result of legislative, judicial, or administrative action may result in a price increase provided:
 - a) The tax or duty takes effect after the contract award date and isn't otherwise addressed by the contract;
 - b) The contractor warrants, in writing, that no amount of the newly imposed federal excise tax or duty or rate increase was included in the contract price, as a contingency or otherwise.
- After-relieved or Decreased Taxes and Duties: The contract price shall be decreased by the amount of any decrease in federal excise tax or duty for goods or services under the contract, except social security or other employment <u>taxes</u>, that the contractor is required to pay or bear, or does not obtain a refund of, through the contractor's fault, negligence, or failure to follow instructions of the procurement officer.
- State's Ability to Make Changes: The state reserves the right to request verification of Federal excise tax or duty amounts on goods or services covered by this contract and increase or decrease the contract price accordingly.
- **Price Change Threshold:** No adjustment shall be made in the contract price under this clause unless the amount of the adjustment exceeds \$250.

Section 8. Attachments

Attachments Included within this document:

- 1) Cost Proposal
- 2) RFP Checklist
- 3) Proposal Evaluation Form
- 4) Certification Regarding Debarment
- 5) Alaska Bidder Preference Certification Form
- 6) Standard Agreement Form Appendices A E (includes HIPAA BAA)

Sec. 8.01 ATTACHMENT 1 – COST PROPOSAL

Cost Proposal

The purpose of the cost proposal format below is to allow offerors to submit pricing in a consistent manner that the State can evaluate and score.

Cost proposals must reflect all direct and indirect costs associated with the performance of the contract, including, but not limited to, total number of hours at various hourly rates, direct expenses, payroll, supplies, overhead assigned to each person working on the project, percentage of each person's time devoted to the project, and profit. <u>All costs except shipping costs to patients are to be reflected in the dispensing fee.</u>

(In addition, the contractor will gain income from processing the insurance reimbursement.)

A dispensing fee per prescription must be specified for the term of the contract. Resources for the ADAP are limited and shipping costs will be considered when evaluating proposals. The offeror must clearly specify from what location(s) prescriptions will be shipped and what shipping methods are to be utilized.

The number of participants filling ADAP prescriptions per month is not fixed, but is not expected to exceed 120 per month in State FY 2021 given the current level or participation and need. The total number prescriptions to be filled per month is expected not to exceed 240, but will more like be less than 140.

---(Cost proposal next page)---

	POSAL SUBMISSION FOR RFP g Assistance Program (ADAP)		
ENTER THE FOLLOWING COST			E ITEM BELOW
Dispensii	DELIVERABLE 1 ng Medications on the ADAP	Formulary	
Fee for one prescription dispensed	Estimate for 100 clients (approximately 88% of those enrolled fill at least one medication per month; the average fill is 1.7 prescriptions per person)	Monthly Cost	TOTAL ANNUAL COSTS (\$) (Monthly X 12)
\$		\$	\$
TOTAL COSTS:	Deliverable 1		\$
	DELIVERABLE 2		
Dire	ect Cost for Shipping/Delivery	/ Fee	-
Shipment Method	Estimate for 50 clients (approximately 50% of those enrolled have their medications shipped with an average monthly cost via USPS \$27/person)	Monthly Cost	TOTAL ANNUAL COSTS (\$)
Use of US Postal Services	\$	\$	
Local Delivery Services	\$	\$	\$
TOTAL COSTS:	Deliverable 2	\$	
(Deliverable 1 + plus	TOTAL ANNUAL PR s Deliverable 2 Total Costs Ab		\$
	DELIVERABLE 3 insurance reimbursements he or processing private insurance		
	Handling Fee NTE 3.5% MAX		
Offerors Proposed Percentage:		%	
Submitted by:			
Name:			
Title:			
Organization:			
Date:			
Contact Number:			

Sec. 8.02 ATTACHMENT 2 - RFP CHECKLIST

Important note to offerors: This checklist is provided to assist offerors and the Procurement Officer in addressing and/or locating specific requirements identified in this solicitation.

Offerors must complete and return this form.

Completion of this form does not guarantee a declaration of responsiveness.

Offeror's Name: _____

1. Contact Information

Proposals must include complete contact information (legal name, dba, address, telephone, email, and website) of the firm submitting the proposal.

Proposals must also include the name and full contact information of the person the State should contact regarding the proposal.

Evidence is provided on page #_____.

2. Offeror's Certification

All proposals must be signed by an individual authorized to bind the offeror to the provisions of this solicitation. Certification must include a statement of compliance with all of the following:

- a. the laws of the State of Alaska;
- b. the applicable portion of the Federal Civil Rights Act of 1964;
- c. the Equal Employment Opportunity Act and the regulations issued thereunder by the federal government;
- d. the Americans with Disabilities Act of 1990 and the regulations issued thereunder by the federal government;
- e. all terms and conditions set out in this RFP;
- f. a condition that the proposal submitted was independently arrived at, without collusion, under penalty of perjury; and
- g. that the offers will remain open and valid for at least 90 days.

If any offeror fails to comply with a - g of this paragraph, the state reserves the right to disregard the proposal, terminate the contract, or consider the contractor in default.

Evidence is provided on page #_____.

 Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion Lower Tier Covered Transactions
 Each proposal must include a signed debarment certification form, included in Section 8: Attachments.

Evidence is provided on page #_____.

4. Minimum Prior Experience

The offeror, and any subcontractors (if allowed per Section 3.09), must provide verifiable proof of meeting the minimum prior experience requirements described in Section 1.04. Dates/timelines must be included.

Evidence is provided on page #_____.

5. Vendor Tax ID

A valid Vendor Tax ID must be submitted with the proposal or within five days of the State's request.

Evidence is provided on page #_____.

6. Alaska Business License

The offeror, and any subcontractors (if allowed per Section 3.09), hold a valid Alaska business license, or will obtain one. (Proof of business license is required prior to contract award if any of the services will take place in Alaska).

Evidence is provided on page #_____.

7. Cost Proposal Submitted Separately

The cost proposal must be submitted separately from the narrative proposal, either as a separate PDF if submitted via email, or in a separate, sealed envelope if submitted via mail/in person. No portion of the cost proposal may be included within the body of the narrative proposal.

The Cost Proposal must be completed and submitted at the same time as the proposal, and both must be received by the State prior to the submission deadline.

Did the offeror submit the cost proposal separately? yes / no

Sec. 8.03 ATTACHMENT 3 - PROPOSAL EVALUATION FORM

All proposals will be reviewed for responsiveness and then evaluated using the criteria set out herein.

The total number of points used to score each proposal is 1,000.

Person or Firm N	Name:	
Initials of Propos	sal Evaluation (PEC) Member:	
Date of Review:		
RFP Number:	21000075	

5.01 Understanding of the Project – 10% (100 points)

1) How well the offeror demonstrates a thorough understanding of the purpose and scope of the services?

Evaluator's Notes: _____

2) To what degree has the offeror demonstrated an understanding of the deliverables the state expects to be provided in an accurate and timely manner?

Evaluator's Notes: _____

3) How well the offeror identified pertinent issues and potential problems related to the project. (For example, issues related to ordering, filling, and shipping medications; issues related to drug toxicities and interactions, and implications for counseling patients about adherence to medical regimens, etc.)

Evaluator's Notes: _____

Evaluator's Point Total for 5.01:_____

5.02 Methodology – 20% (200 points)

1) Does the methodology depict a logical approach to fulfilling the requirements of the RFP?

Evaluator's Notes:_____

2) Is the methodology consistent with the scope of work set out in the RFP?

Evaluator's Notes:_____

3) Does the methodology address matters such as pharmacy location(s), hours of operation, access to provider consultation or patient counseling, packaging medications for shipment in containers suitable to ensure undamaged delivery and in ways that don't unnecessarily disclose the disease being treated, shipping arrangements to be used (regular and expedited, documenting patient receipt), etc.?

4) Does the methodology clearly interface with the time schedule in the RFP?

Evaluator's Notes:_____

Evaluator's Point Total for 5.02: _____

5.03 Management Plan – 10% (100 points)

1) How well does the management plan support all of the project requirements and logically lead to the deliverables required in the RFP?

Evaluator's Notes:

2) How completely and clearly is accountability defined? Does accountability as defined appear adequate for contract responsibilities?

Evaluator's Notes:_____

3) Is the organization of the project team clear?

Evaluator's Notes:_____

4) How well does the management plan illustrate the lines of authority and communication?

Evaluator's Notes:_____

5) To what extent does the offeror already have the hardware, software, equipment, and licenses necessary to perform the contract?

Evaluator's Notes:_____

6) Does the offeror confirm its online access to the Medicaid system in order to confirm an ADAP participant is not enrolled in Medicaid?

Evaluator's Notes:______

7) Does the offeror present reasonable strategies for communicating with the ADAP management contractor in order to remain up to date on enrollment information and to share any information necessary to program management?

Eva	aluator's Notes:
8)	Does the offeror present reasonable strategies for completing required federal reports in collaboration with the ADAP management contractor in accurately recording client and medication dispensing information?
Eva	aluator's Notes:
9)	Does it appear that the offeror can meet the schedule set out in the RFP?
Eva	aluator's Notes:
10)	Has the offeror gone beyond the minimum tasks necessary to meet the goal of the RFP?
Eva	aluator's Notes:
11)	Is the proposal practical, feasible, and within budget?
Eva	aluator's Notes:
12)	How well have potential problems been identified?
Eva	aluator's Notes:

13) Is the proposal submitted responsive to all material requirements in the RFP?

Evaluator's Notes:		

14) Does the offeror express willingness to work with the HIV/STD Program to assure best-price ordering and resolve any programmatic issues that arise?

Evaluator's Notes:_____

Evaluator's Point Total for 5.02: _____

5.04 Experience and Qualifications – 10% (100 points)

a) **Questions regarding the personnel:**

1) Do the individuals assigned to the project have experience on similar projects?

Evaluator's Notes:_____

2) Are resumes complete and do they demonstrate backgrounds that would be desirable for individuals engaged in the work the project requires?

Evaluator's Notes:_____

3) How extensive is the applicable education and experience of the personnel designated to work on the project?

Evaluator's Notes:_____

b) Questions regarding the firm and subcontractor (if used):

1) How well has the firm demonstrated experience in completing similar projects on time and within budget?

Evaluator's Notes:_____

2) How successful is the general history of the firm regarding timely and successful completion of projects?

Evaluator's Notes:_____

3) Has the firm provided letters of reference from previous clients, if the firm has not been a direct contractor or subcontractor with the HIV/STD Program on a similar project within the last three years?

Evaluator's Notes:_____

Evaluator's Point Total for 5.04: _____

The total points possible for the technical evaluation sections above is 500. The remaining 500 points are allocated to cost (400) and the Alaska Offeror's Preference (100)

Sec. 8.04 ATTACHMENT 4 - CERTIFICATION REGARDING DEBARMENT

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion Lower Tier Covered Transactions

Expenditures from this contract may involve federal funds. The U.S. Department of Labor requires all state agencies that are expending federal funds to have a certification filed by the contractor that they have not been debarred or suspended from doing business with the federal government. Certification regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion Lower Tier Covered Transactions must be signed along with the contract documents.

This certification is required by the regulations implementing Executive Order 12549, Debarment and Suspension, 29 CFR Part 98, Section 98.510, Participant's responsibilities. The regulations were published as Part VII of the May 26, 1988 Federal Register (pages 19160-19211).

Before completing this certification, read the instructions on the following page, which are an integral part of the certification.

- 1. The prospective recipient of Federal assistance funds certifies, by submission of this bid, that neither it nor its principals are presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- 2. Where the prospective recipient of Federal assistance funds is unable to certify to any of the Statements in this certification, such prospective participant shall attach an explanation to this Proposal.

Name and Title of Authorized Representative

Signature

Date

Instructions for Certification

- 1. By signing and submitting this Proposal, the prospective recipient of Federal assistance funds is providing the certification as set out below.
- 2. The certification in this class is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective recipient of Federal assistance funds knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the Department of Labor (DOL) may pursue available remedies, including suspension and/or debarment.
- 3. The prospective recipient of Federal assistance funds shall provide immediate written notice to the person to whom this Proposal is submitted if at any time the prospective recipient of Federal assistance funds learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 4. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "Proposal," and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this Proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective recipient of Federal assistance funds agrees by submitting this Proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the DOL.
- 6. The prospective recipient of Federal assistance funds further agrees by submitting this Proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion Lower Tier Covered Transactions," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may but is not required to check the List of Parties Excluded from Procurement or Non-procurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the DOL may pursue available remedies, including suspension and/or debarment.

Sec. 8.05 ATTACHMENT 5 – ALASKA BIDDER PREFERENCE CERTIFICATION FORM

ALASKA BIDDER PREFERENCE CERTIFICATION AS 36.30.321(A) / AS 36.30.990(2)

BUSINESS NAME: Click or tap here to enter text.

Alaska Bidder Preference?	Preference:	Do you	believe that	your firm	qualifies	for the	e Alaska	Bidder	□ Yes	□ No
Alaska Veteran Preference?	n Preference	: Do you	believe that	your firm	qualifies 1	for the	Alaska	Veteran	□ Yes	□ No
Please list any a	additional Ala	ska Prefer	ences below 1	that you be	lieve your	firm qua	alifies fo	r.		
<u>1.</u>	2.	3.		4.	5.		6.			

To qualify for and claim the Alaska Bidder Preference you must answer **YES** to all questions below in the Alaska Bidder Preference Questions section. To qualify for and claim the Alaska Veteran Preference, you must answer **YES** to these questions as well as answer **YES** to all the questions in the Alaska Veteran Preference section. A signed copy of this form must be included with your bid or proposal no later than the deadline set for receipt of bids or proposals.

If you are submitting a bid or proposal as a **JOINT VENTURE**, all members of the joint venture must complete and submit this form before the deadline set for receipt of bids or proposals. <u>AS 36.30.990(2)(E)</u>

If the procuring agency is unable to verify a response, the preference may not be applied. Knowingly or intentionally making false or misleading statements on this form, whether it succeeds in deceiving or misleading, constitutes misrepresentation per <u>AS 36.30.687</u> and may result in criminal penalties.

Alaska Bidder Preference Questions:

1) Does your business hold a current Alaska business license per <u>AS 36.30.990(2)(A)</u>?

If YES, enter your current Alaska business license number: Click or tap here to enter text.

2) Is your business submitting a bid or proposal under the name appearing on the Alaska business license noted in **Question 1** per <u>AS 36.30.990(2)(B)</u>?

3) Has your business maintained a place of business within the state staffed by the bidder or offeror or an employee of the bidder or offeror for a period of six months immediately preceding the date of the bid or proposal per <u>AS 36.30.990(2)(C)</u>?

If **YES**, please complete the following information:

A. Place of Business

Street Address:	<u>Click or tap here to enter text.</u>
City:	Click or tap here to enter text.
ZIP:	Click or tap here to enter text.

"Place of business" is defined as a location at which normal business activities are conducted, services are rendered, or goods are made, stored, or processed; a post office box, mail drop, telephone, or answering service does not, by itself, constitute a place of business per <u>2 AAC 12.990(b)(3)</u>.

Do you certify that the Place of Business described in Question 3A meets this definition?

- B. The bidder or offeror, or at least one employee of the bidder or offeror, must be a resident of the state under <u>AS 16.05.415(a)</u> per <u>2 AAC 12.990(b)(7)</u>.
 - Do you certify that the bidder or offeror OR at least one employee of the bidder or offeror is physically present in the state with the intent to remain in Alaska indefinitely and to make a home in the state per <u>AS 16.05.415(a)(1)</u>?
 YES INO
 - Do you certify that that the resident(s) used to meet this requirement has maintained their domicile in Alaska for the 12 consecutive months immediately preceding the deadline set for receipt of bids or proposals per <u>AS 16.05.415(a)(2)</u>?
 YES INO
 - 3) Do you certify that the resident(s) used to meet this requirement is claiming residency ONLY in the state of Alaska per <u>AS 16.05.415(a)(3)</u>?

 YES
 NO
 - 4) Do you certify that the resident(s) used to meet this requirement is NOT obtaining benefits under a claim of residency in another state, territory, or country per <u>AS 16.05.415(a)(4)</u>?
 ☑ YES □ NO

- 4) Per <u>AS 36.30.990(2)(D)</u>, is your business (CHOOSE ONE):
 - A. Incorporated or qualified to do business under the laws of the state?

□ YES □ NO

If YES, enter your current Alaska corporate entity number: Click or tap here to enter text.

B. A sole proprietorship AND the proprietor is a resident of the state?

C. A limited liability company organized under AS 10.50 AND all members are residents of the state?

Please identify each member by name: Click or tap here to enter text.

D. A **partnership** under former AS 32.05, AS 32.06, or AS 32.11 **AND** all partners are residents of the state?

 \Box YES \Box NO

Please identify each partner by name: Click or tap here to enter text.

Alaska Veteran Preference Questions:

1) Per <u>AS 36.30.321(F)</u>, is your business (CHOOSE ONE):

- A sole proprietorship owned by an Alaska veteran?
 □ YES □ NO
- B. A partnership under AS 32.06 or AS 32.11 AND a majority of the partners are Alaska veterans?

C. A **limited liability company** organized under AS 10.50 **AND** a majority of the members are Alaska veterans?

D. A **corporation** that is wholly owned by individuals, **AND** a majority of the individuals are Alaska veterans?

- Per <u>AS 36.30.321(F)(3)</u> "Alaska veteran" is defined as an individual who:
- (A) Served in the
 - (i) Armed forces of the United States, including a reserve unity of the United States armed forces; or
 - (ii) Alaska Territorial Guard, the Alaska Army National Guard, the Alaska Air Nations Guard, or the Alaska Naval Militia; and

(B) Was separated from service under a condition that was not dishonorable.

Do you certify that the individual(s) indicated in **Question 1A, 1B, 1C, or 1D** meet this definition and can provide documentation of their service and discharge if necessary?

SIGNATURE

By signature below, I certify under penalty of law that I am an authorized representative of <u>Click or tap here to enter</u> <u>text.</u> and all information on this form is true and correct to the best of my knowledge.

Printed Name	
Title	
Date	
Signature	

Sec. 8.06 ATTACHMENT 6 – TEMPLATE STANDARD AGREEMENT FORM (WITH APPENDICES)

1. Agency Contract	t Number	2. Solicitation N	umber	3. Financial Coding	4. Agency Assigned Encumbrance			
5. Vendor Number 6. Project/Case Number				7. Alaska Business Lic	ense Number			
This contract is b	etween the State of A	Alaska,						
8. Department of Health and S	ocial Services		Division		h	ereafter the State, and		
9. Contractor								
					h	ereafter the Contractor		
Mailing Address		Street or P.O. Bo	x	City	State Z	IP+4		
10. ARTICLE 1. Appendices: Appendices referred to in this contract an ARTICLE 2. Performance of Service: 2.1 Appendix A (General Provisions), Articles 1 through						ract		
	2.3 Appendix C (De2.4 Appendix D (Pa2.5 Appendix E (H	escription of Servic ayment for Service	es) sets forth t s) sets forth the ortability and A	the liability and insurance prov he services to be performed by e provision for payment ccountability Act of 1996 ("HIPA contract	the Contractor	eement) governs the		
ARTICLE 3. Period of Performance: The period of performance for this contract begins, and ends on ARTICLE 4. Considerations: 4.1 In full consideration of the Contractor's performance under this contract, the State shall pay the Contractor a sum not to exceed \$0,000.00 in accordance with the provisions of Appendix D.								
11.				Attention:				
Department of	of Health and Soci	ial Services		Contracts Support Te	am			
Mailing Address				Attention:				
P.O. Box 110	650, Juneau, Ala	ska 99811-065	0	Contracts Section	Contracts Section			
12.	CONTRAC	TOR		14.	CERTIFICATION			
Name of Firm				I certify that the facts herein and on supporting documents are correct, that this voucher constitutes a legal charge against funds and appropriations cited, that				
Signature of Author	Signature of Authorized Representative Date			 sufficient funds are encumbered to pay this obligation, or that there is a sufficient balance in the appropriation cited to cover this obligation. I am aware that to knowingly make or allow false entries or alterations on a public record, or knowingly 				
Typed or Printed Name of Authorized Representative				destroy, mutilate, suppress, conceal, remove or otherwise impair the verity, legibility or availability of a public record constitutes tampering with public records punishable under AS 11.56.815820. Other disciplinary action may be taken up to and including dismissal.				
Title								
13.	CONTRACTING	GAGENCY		Signature of Head of Contrac	ting Agency or Designee	Date		
Department/Division								
Health & Social Services /								
Signature of Project Director Date			Typed or Printed Name					
Typed or Printed Name of Project Director				Title				
Title								

02-93 (Rev. 04-14)

NOTICE: This contract has no effect until signed by the head of contracting agency or designee.

Appendix A General Provisions

Article1. Definitions.

- 1.1 In this contract and appendices, "Project Director" or "Agency Head" or "Procurement Officer" means the person who signs this contract on behalf of the Requesting Agency and includes a successor or authorized representative.
- 1.2 "State Contracting Agency" means the department for which this contract is to be performed and for which the Commissioner or Authorized Designee acted in signing this contract.

Article2. Inspections and Reports.

- 2.1 The department may inspect, in the manner and at reasonable times it considers appropriate, all the contractor's facilities and activities under this contract.
- 2.2 The contractor shall make progress and other reports in the manner and at the times the department reasonably requires.

Article 3. Disputes.

3.1 If the contractor has a claim arising in connection with the contract that it cannot resolve with the State by mutual agreement, it shall pursue the claim, if at all, in accordance with the provisions of AS 36.30.620 - 632.

Article4. Equal Employment Opportunity.

- 4.1 The contractor may not discriminate against any employee or applicant for employment because of race, religion, color, national origin, or because of age, disability, sex, marital status, changes in marital status, pregnancy or parenthood when the reasonable demands of the position(s) do not require distinction on the basis of age, disability, sex, marital status, changes in marital status, pregnancy, or parenthood. The contractor shall take affirmative action to insure that the applicants are considered for employment and that employees are treated during employment without unlawful regard to their race, color, religion, national origin, ancestry, disability, age, sex, marital status, changes in marital status, pregnancy or parenthood. This action must include, but need not be limited to, the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation, and selection for training including apprenticeship. The contractor shall post in conspicuous places, available to employees and applicants for employment, notices setting out the provisions of this paragraph.
- 4.2 The contractor shall state, in all solicitations or advertisements for employees to work on State of Alaska contract jobs, that it is an equal opportunity employer and that all qualified applicants will receive consideration for employment without regard to race, religion, color, national origin, age, disability, sex, marital status, changes in marital status, pregnancy or parenthood.
- 4.3 The contractor shall send to each labor union or representative of workers with which the contractor has a collective bargaining agreement or other contract or understanding a notice advising the labor union or workers' compensation representative of the contractor's commitments under this article and post copies of the notice in conspicuous places available to all employees and applicants for employment.
- 4.4 The contractor shall include the provisions of this article in every contract, and shall require the inclusion of these provisions in every contract entered into by any of its subcontractors, so that those provisions will be binding upon each subcontractor. For the purpose of including those provisions in any contract or subcontract, as required by this contract, "contractor" and "subcontractor" may be changed to reflect appropriately the name or designation of the parties of the contract or subcontract.
- 4.5 The contractor shall cooperate fully with State efforts which seek to deal with the problem of unlawful discrimination, and with all other State efforts to guarantee fair employment practices under this contract, and promptly comply with all requests and directions from the State Commission for Human Rights or any of its officers or agents relating to prevention of discriminatory employment practices.
- 4.6 Full cooperation in paragraph 4.5 includes, but is not limited to, being a witness in any proceeding involving questions of unlawful discrimination if that is requested by any official or agency of the State of Alaska; permitting employees of the contractor to be witnesses or complainants in any proceeding involving questions of unlawful discrimination, if that is requested by any official or agency of the State of Alaska; participating in meetings; submitting periodic reports on the equal employment aspects of present and future employment; assisting inspection of the contractor's facilities; and promptly complying with all State directives considered essential by any office or agency of the State of Alaska to insure compliance with all federal and State laws, regulations, and policies pertaining to the prevention of discriminatory employment practices.
- 4.7 Failure to perform under this article constitutes a material breach of contract.

Article5. Termination.

The Project Director, by written notice, may terminate this contract, in whole or in part, when it is in the best interest of the State. In the absence of a breach of contract by the contractor, the State is liable only for payment in accordance with the payment provisions of this contract for services rendered before the effective date of termination.

Article 6.No Assignment or Delegation.

The contractor may not assign or delegate this contract, or any part of it, or any right to any of the money to be paid under it, except with the written consent of the Project Director and the Agency Head.

Article7. No Additional Work or Material.

No claim for additional services, not specifically provided in this contract, performed or furnished by the contractor, will be allowed, nor may the contractor do any work or furnish any material not covered by the contract unless the work or material is ordered in writing by the Project Director and approved by the Agency Head.

Article 8. Independent Contractor.

The contractor and any agents and employees of the contractor act in an independent capacity and are not officers or employees or agents of the State in the performance of this contract.

Article9. Payment of Taxes.

As a condition of performance of this contract, the contractor shall pay all federal, State, and local taxes incurred by the contractor and shall require their payment by any Subcontractor or any other persons in the performance of this contract. Satisfactory performance of this paragraph is a condition precedent to payment by the State under this contract.

Article 10. Ownership of Documents.

All designs, drawings, specifications, notes, artwork, and other work developed in the performance of this agreement are produced for hire and remain the sole property of the State of Alaska and may be used by the State for any other purpose without additional compensation to the contractor. The contractor agrees not to assert any rights and not to establish any claim under the design patent or copyright laws. Nevertheless, if the contractor does mark such documents with a statement suggesting they are trademarked, copyrighted, or otherwise protected against the State's unencumbered use or distribution, the contractor agrees that this paragraph supersedes any such statement and renders it void. The contractor, for a period of three years after final payment under this contract, agrees to furnish and provide access to all retained materials at the request of the Project Director. Unless otherwise directed by the Project Director, the contractor may retain copies of all the materials.

Article 11. Governing Law; Forum Selection

This contract is governed by the laws of the State of Alaska. To the extent not otherwise governed by Article 3 of this Appendix, any claim concerning this contract shall be brought only in the Superior Court of the State of Alaska and not elsewhere.

Article 12. Conflicting Provisions.

Unless specifically amended and approved by the Department of Law, the terms of this contract supersede any provisions the contractor may seek to add. The contractor may not add additional or different terms to this contract; AS 45.02.207(b)(1). The contractor specifically acknowledges and agrees that, among other things, provisions in any documents it seeks to append hereto that purport to (1) waive the State of Alaska's sovereign immunity, (2) impose indemnification obligations on the State of Alaska, or (3) limit liability of the contractor for acts of contractor negligence, are expressly superseded by this contract and are void.

Article 13. Officials Not to Benefit.

Contractor must comply with all applicable federal or State laws regulating ethical conduct of public officers and employees.

Article 14. Covenant Against Contingent Fees.

The contractor warrants that no person or agency has been employed or retained to solicit or secure this contract upon an agreement or understanding for a commission, percentage, brokerage or contingent fee except employees or agencies maintained by the contractor for the purpose of securing business. For the breach or violation of this warranty, the State may terminate this contract without liability or in its discretion deduct from the contract price or consideration the full amount of the commission, percentage, brokerage or contingent fee.

Article 15. Compliance.

In the performance of this contract, the contractor must comply with all applicable federal, state, and borough regulations, codes, and laws, and be liable for all required insurance, licenses, permits and bonds.

Article 16. Force Majeure:

The parties to this contract are not liable for the consequences of any failure to perform, or default in performing, any of their obligations under this Agreement, if that failure or default is caused by any unforeseeable Force Majeure, beyond the control of, and without the fault or negligence of, the respective party. For the purposes of this Agreement, Force Majeure will mean war (whether declared or not); revolution; invasion; insurrection; riot; civil commotion; sabotage; military or usurped power; lightning; explosion; fire; storm; drought; flood; earthquake; epidemic; quarantine; strikes; acts or restraints of governmental authorities affecting the project or directly or indirectly prohibiting or restricting the furnishing or use of materials or labor required; inability to secure materials, machinery, equipment or labor because of priority, allocation or other regulations of any governmental authorities.

Appendix B² Indemnity and Insurance

Article 1. Indemnification

The Contractor shall indemnify, hold harmless, and defend the contracting agency from and against any claim of, or liability for error, omission or negligent act of the Contractor under this agreement. The Contractor shall not be required to indemnify the contracting agency for a claim of, or liability for, the independent negligence of the contracting agency. If there is a claim of, or liability for, the joint negligent error or omission of the Contractor and the independent negligence of the Contracting agency, the indemnification and hold harmless obligation shall be apportioned on a comparative fault basis. "Contractor" and "Contracting agency", as used within this and the following article, include the employees, agents and other contractors who are directly responsible, respectively, to each. The term "independent negligence" is negligence other than in the Contracting agency's selection, administration, monitoring, or controlling of the Contractor and in approving or accepting the Contractor's work.

Article 2. Insurance

Without limiting contractor's indemnification, it is agreed that contractor shall purchase at its own expense and maintain in force at all times during the performance of services under this agreement the following policies of insurance. Where specific limits are shown, it is understood that they shall be the minimum acceptable limits. If the contractor's policy contains higher limits, the state shall be entitled to coverage to the extent of such higher limits. Certificates of Insurance must be furnished to the contracting officer prior to beginning work and must provide for a notice of cancellation, non-renewal, or material change of conditions in accordance with policy provisions. Failure to furnish satisfactory evidence of insurance or lapse of the policy is a material breach of this contract and shall be grounds for termination of the contractor's services. All insurance policies shall comply with and be issued by insurers licensed to transact the business of insurance under AS 21.

2.1 Workers' Compensation Insurance: The Contractor will provide a letter stating that they work independently; therefore have no need to carry Workers Compensation coverage.

2.2 Commercial General Liability Insurance: covering all business premises and operations used by the Contractor in the performance of services under this agreement with minimum coverage limits of \$300,000 combined single limit per claim.

2.3 Commercial Automobile Liability Insurance: covering all vehicles used by the Contractor in the performance of services under this agreement with minimum coverage limits of \$300,000 combined single limit per claim.

2.4 Professional Liability Insurance: covering all errors, omissions or negligent acts in the performance of professional services under this agreement. Limits required per the following schedule:

Contract Amount	Minimum Required Limits
Under \$100,000	\$ 300,000 per Claim / Annual Aggregate
\$ 100,000 - \$499,999	\$ 500,000 per Claim / Annual Aggregate
\$ 500,000 - \$999,999	\$1,000,000 per Claim / Annual Aggregate
\$ 1,000,000 or over	Refer to Risk Management

Appendix C Description of Services

Should there be a conflict among documents. The following order of precedence shall govern the resolution of conflicts:

<u>First</u>, this contract document, <u>Second</u>, the RFP, <u>Third</u>, the proposal.

Appendix D Payment for Services

Payment for services provided under this contract shall not exceed **\$0,000.00** for the period of performance of this contract.

The Contractor will submit detailed invoice(s) for services performed in accordance with Appendix C. The State will pay all invoices within thirty (30) days of invoice approval by the Project Director.

Each invoice must:

- reference the Contractor's name, address and phone number;
- reference the contract number;
- include an invoice number;
- itemize the contractual services provided during the period invoiced as described in Appendix C.

The Contractor shall submit invoices to the email address specified below no later than 30 days after the end of each month for which services were performed. Failure to include the required information on the invoice may cause an unavoidable delay to the payment process.

Email invoices to:

hss.fms.contracts.invoicing@alaska.gov (please reference the contract number in the subject line)

Notwithstanding any other provision of this contract, it is understood and agreed that the State shall withhold payment at any time the Contractor fails to perform work as required under Appendix C and/or D of this contract.

Appendix E State of Alaska, Department of Health & Social Services Health Insurance Portability and Accountability Act of 1996 (HIPAA) Business Associate Agreement

This HIPAA Business Associate Agreement is between the State of Alaska, Department of Health and Social Services ("Covered Entity" or "CE") and Insert Vendor Name here ("Business Associate" or "BA").

RECITALS

Whereas,

- A. CE wishes to disclose certain information to BA, some of which may constitute Protected Health Information ("PHI");
- B. It is the goal of CE and BA to protect the privacy and provide for the security of PHI owned by CE that is disclosed to BA or accessed, received, stored, maintained, modified or retained by BA in compliance with HIPAA (42 U.S.C. 1320d 3120d-8) and its implementing regulations at 45 C.F.R. 160 and 45 C.F.R. 164 (the "Privacy and Security Rule"), the Health Information Technology for Economic and Clinical Health Act of 2009 (P.L. 111-5) (the "HITECH Act"), and with other applicable laws;
- C. The purpose and goal of the HIPAA Business Associate Agreement ("BAA") is to satisfy certain standards and requirements of HIPAA, HITECH Act, and the Privacy and Security Rule, including but not limited to 45 C.F.R. 164.502(e) and 45 C.F.R. 164.504(e), as may be amended from time to time;
- D. CE may operate a drug and alcohol treatment program that must comply with the Federal Confidentiality of Alcohol and Drug Abuse Patient Records law and regulations, 42 U.S.C. 290dd-2 and 42 C.F.R. Part 2 (collectively "Part 2"); and
- E. BA may be a Qualified Service Organization ("QSO") under Part 2 and therefore must agree to certain mandatory provisions regarding the use and disclosure of substance abuse treatment information.

Therefore, in consideration of mutual promises below and the exchange of information pursuant to the BAA, CE and BA agree as follows:

- 1. <u>Definitions</u>.
 - a. <u>General</u>: As used in this BAA, the terms "Protected Health Information," "Health Care Operations," and other capitalized terms have the same meaning given to those terms by HIPAA, the HITECH Act and the Privacy and Security Rule. In the event of any conflict between the mandatory provisions of HIPAA, the HITECH Act or the Privacy and Security Rule, and the provisions of this BAA, HIPAA, the HITECH Act or the Privacy and Security Rule, and the provisions of this BAA, HIPAA, the HITECH Act or the Privacy and Security Rule shall control. Where the provisions of this BAA differ from those mandated by HIPAA, the HITECH Act or the Privacy and Security Rule but are nonetheless permitted by HIPAA, the HITECH Act or the Privacy and Security Rule, the provisions of the BAA shall control.
 - b. <u>Specific</u>:
 - 1) <u>Business Associate</u>: "Business Associate" or "BA" shall generally have the same meaning as the term "business associate" at 45 C.F.R. 160.103.
 - <u>Covered Entity</u>: "Covered Entity" or "CE" shall have the same meaning as the term "covered entity" at 45 C.F.R. 160.103.
 - 3) <u>Privacy and Security Rule:</u> "Privacy and Security Rule" shall mean the Privacy, Security, Breach Notification, and Enforcement Rules at 45 C.F.R. Part 160 and Part 164.
- 2. <u>Permitted Uses and Disclosures by Business Associate</u>.
 - a. BA may only use or disclose PHI for the following purposes:

- b. BA may use or disclose PHI as required by law.
- c. BA agrees to make uses and disclosures and requests for PHI consistent with CE's minimum necessary policies and procedures.
- d. BA may not use or disclose PHI in a manner that would violate Subpart E of 45 C.F.R. Part 164 if done by CE, except for the specific uses and disclosures set out below.
- e. BA may disclose PHI for the proper management and administration of BA or to carry out the legal responsibilities of BA, provided the disclosures are required by law, or BA obtains reasonable assurances from the person to whom the information is disclosed that the information will remain confidential and used or further disclosed only as required by law or for the purposes for which it was disclosed to the person, and the person notified BA of any instances of which it is aware in which the confidentiality of the information has been breached.
- f. BA may provide data aggregation services related to the health care operations of CE.
- 3. Obligations of Business Associate.
 - <u>Permitted uses and disclosures</u>: BA may only use and disclose PHI owned by the CE that it creates, receives, maintains, or transmits if the use or disclosure is in compliance with each applicable requirement of 45 C.F.R. 164.504(e) of the Privacy Rule or this BAA. The additional requirements of Subtitle D of the HITECH Act contained in Public Law 111-5 that relate to privacy and that are made applicable with respect to Covered Entities shall also be applicable to BA and are incorporated into this BAA.

To the extent that BA discloses CE's PHI to a subcontractor, BA must obtain, prior to making any such disclosure: (1) reasonable assurances from the subcontractor that it will agree to the same restrictions, conditions, and requirements that apply to the BA with respect to such information; and (2) an agreement from the subcontractor to notify BA of any Breach of confidentiality, or security incident, within two business days of when it becomes aware of such Breach or incident.

b. <u>Safeguards</u>: 45 C.F.R. 164.308 (administrative safeguards), 164.310 (physical safeguards), 164.312 (technical safeguards), and 164.316 (policies, procedures and documentation requirements) shall apply to BA in the same manner that such sections apply to CE, and shall be implemented in accordance with HIPAA, the HITECH Act, and the Privacy and Security Rule. The additional requirements of Title XIII of the HITECH Act contained in Public Law 111-5 that relate to security and that are made applicable to Covered Entities shall also apply to BA and are incorporated into this BAA.

Unless CE agrees in writing that this requirement is infeasible with respect to certain data, BA shall secure all paper and electronic PHI by encryption or destruction such that the PHI is rendered unusable, unreadable or indecipherable to unauthorized individuals; or secure paper, film and electronic PHI in a manner that is consistent with guidance issued by the Secretary of the United States Department of Health and Human Services specifying the technologies and methodologies that render PHI unusable, unreadable or indecipherable to unauthorized individuals, including the use of standards developed under Section 3002(b)(2)(B)(vi) of the Public Health Service Act, as added by Section 13101 of the HITECH Act contained in Public Law 111-5.

BA shall not use personally owned devices to create, receive, maintain or transmit PHI. Devices the BA uses to create, receive, maintain or transmit CE's electronic PHI shall be owned and managed by BA or CE.

BA shall patch its operating system and all applications within two weeks of the release of any patch. BA shall keep its antivirus and antimalware installed and active. BA shall limit its use of administrative accounts for IT operations only.

c. <u>Reporting Unauthorized Disclosures and Breaches</u>: During the term of this BAA, BA shall notify CE within 24 hours of discovering a Breach of security; intrusion; or unauthorized acquisition, access, use or disclosure of CE's PHI in violation of any applicable federal or state law, including security incidents. BA shall identify for the CE the individuals whose unsecured PHI has been, or is reasonably believed to have been, Breached so that CE can comply with any notification requirements if necessary. BA shall also indicate whether the PHI subject to the Breach; intrusion; or unauthorized acquisition, access, use or disclosure was encrypted or destroyed at the time. BA shall take prompt corrective action to cure any deficiencies that result in Breaches of security; intrusion; or unauthorized acquisition, access, use, and disclosure. BA shall fulfill all breach notice requirements unless CE notifies BA that CE will take over the notice requirements. BA shall reimburse CE for all costs incurred by CE that are associated with any mitigation, investigation and notice of Breach CE undertakes or provides under HIPAA, HITECH Act, and the Privacy and Security Rule as a result of a Breach of CE's PHI caused by BA or BA's subcontractor or agent.

If the unauthorized acquisition, access, use or disclosure of CE's PHI involves only Secured PHI, BA shall notify CE within 10 days of discovering the Breach but is not required to notify CE of the names of the individuals affected.

- d. BA is not an agent of CE.
- e. <u>BA's Agents</u>: If BA uses a subcontractor or agent to provide services under this BAA, and the subcontractor or agent creates, receives, maintains, or transmits CE's PHI, the subcontractor or agent shall sign an agreement with BA containing substantially the same provisions as this BAA and further identifying CE as a third-party beneficiary with rights of enforcement and indemnification from the subcontractor or agent in the event of any violation of the subcontractor or agent agreement. BA shall mitigate the effects of any violation of that agreement.
- f. <u>Availability of Information to CE</u>: Within 15 days after the date of a written request by CE, BA shall provide any information necessary to fulfill CE's obligations to provide access to PHI under HIPAA, the HITECH Act, or the Privacy and Security Rule.
- g. <u>Accountability of Disclosures</u>: If BA is required by HIPAA, the HITECH Act, or the Privacy or Security Rule to document a disclosure of PHI, BA shall make that documentation. If CE is required to document a disclosure of PHI made by BA, BA shall assist CE in documenting disclosures of PHI made by BA so that CE may respond to a request for an accounting in accordance with HIPAA, the HITECH Act, and the Privacy and Security Rule. Accounting records shall include the date of the disclosure, the name and if known, the address of the recipient of the PHI, the name of the individual who is subject of the PHI, a brief description of the PHI disclosed and the purpose of the disclosure. Within 15 days of a written request by CE, BA shall make the accounting record available to CE.
- h. <u>Amendment of PHI</u>: Within 30 days of a written request by CE or an individual, BA shall amend PHI maintained, transmitted, created or received by BA on behalf of CE as directed by CE or the individual when required by HIPAA, the HITECH Act or the Privacy and Security Rule, or take other measures as necessary to satisfy CE's obligations under 45 C.F.R. 164.526.
- i. <u>Internal Practices</u>: BA shall make its internal practices, books and records relating to the use and disclosure of CE's PHI available to CE and all appropriate federal agencies to determine CE's and BA's compliance with HIPAA, the HITECH Act and the Privacy and Security Rule.

- j. <u>Risk Assessment</u>: BA shall biennially conduct a thorough assessment of the potential risks to and vulnerabilities of the confidentiality, integrity, and availability of CE's PHI that BA receives, stores, transmits, or has access to. BA shall provide CE, upon request, with a written report detailing the results of the risk assessment within 5 days.
- K. To the extent BA is to carry out one or more of CE's obligations under Subpart E of 45 C.F.R. Part 164,
 BA must comply with the requirements of that Subpart that apply to CE in the performance of such obligations.
- I. <u>Audits, Inspection and Enforcement</u>: CE may, after providing reasonable notice to the BA, conduct an inspection of the facilities, systems, books, logs and records of BA that relate to BA's use of CE's PHI, including inspecting logs showing the creation, modification, viewing, and deleting of PHI at BA's level. Failure by CE to inspect does not waive any rights of the CE or relieve BA of its responsibility to comply with this BAA. CE's failure to detect or failure to require remediation does not constitute acceptance of any practice or waive any rights of CE to enforce this BAA.

Notwithstanding BA's obligation to report under paragraph 3.c of this BAA, BA shall provide a monthly report to CE detailing the unauthorized, or reasonable belief of unauthorized, acquisition, access, use, or disclosure of CE's PHI, including any unauthorized creation, modification, or destruction of PHI and unauthorized login attempts. BA shall include privileged and nonprivileged accounts in its audit and report, indicating the unique individual using the privileged account. BA shall also indicate whether CE's PHI subject to unauthorized activity was encrypted or destroyed at the time of the unauthorized activity.

BA shall provide a yearly report to CE that lists the names of all individuals with technical or physical access to CE's PHI and the scope of that access.

- m. <u>Restrictions and Confidential Communications</u>: Within 10 business days of notice by CE of a restriction upon use or disclosure or request for confidential communications pursuant to 45 C.F.R.164.522, BA shall restrict the use or disclosure of an individual's PHI. BA may not respond directly to an individual's request to restrict the use or disclosure of PHI or to send all communication of PHI to an alternate address. BA shall refer such requests to the CE so that the CE can coordinate and prepare a timely response to the requesting individual and provide direction to the BA.
- n. <u>Indemnification</u>: BA shall indemnify and hold harmless CE for any civil or criminal monetary penalty or fine imposed on CE for acts or omissions in violation of HIPAA, the HITECH Act, or the Privacy or Security Rule that are committed by BA, a member of its workforce, its agent, or its subcontractor.
- 4. <u>Obligations of CE</u>. CE will be responsible for using legally appropriate safeguards to maintain and ensure the confidentiality, privacy and security of PHI transmitted to BA under the BAA until the PHI is received by BA. CE will not request BA to use or disclose PHI in any manner that would not be permissible under HIPAA, the HITECH Act or the Privacy and Security Rule if done by CE.
- 5. <u>Termination</u>.
 - a. <u>Breach</u>: A breach of a material term of the BAA by BA that is not cured within a reasonable period of time will provide grounds for the immediate termination of the contract.
 - b. <u>Reasonable Steps to Cure</u>: In accordance with 45 C.F.R. 164.504(e)(1)(ii), CE and BA agree that, if it knows of a pattern of activity or practice of the other party that constitutes a material breach or violation of the other party's obligation under the BAA, the nonbreaching party will take reasonable steps to get the breaching party to cure the breach or end the violation and, if the steps taken are unsuccessful, terminate the BAA if feasible, and if not feasible, report the problem to the Secretary of the U.S. Department of Health and Human Services.

- c. <u>Effect of Termination</u>: Upon termination of the contract, BA will, at the direction of the CE, either return or destroy all PHI received from CE or created, maintained, or transmitted on CE's behalf by BA in any form. Unless otherwise directed, BA is prohibited from retaining any copies of PHI received from CE or created, maintained, or transmitted by BA on behalf of CE. If destruction or return of PHI is not feasible, BA must continue to extend the protections of this BAA to PHI and limit the further use and disclosure of the PHI. The obligations in this BAA shall continue until all of the PHI provided by CE to BA is either destroyed or returned to CE.
- 6. <u>Amendment</u>. The parties acknowledge that state and federal laws relating to electronic data security and privacy are evolving, and that the parties may be required to further amend this BAA to ensure compliance with applicable changes in law. Upon receipt of a notification from CE that an applicable change in law affecting this BAA has occurred, BA will promptly agree to enter into negotiations with CE to amend this BAA to ensure compliance with changes in law.
- 7. <u>Ownership of PHI</u>. For purposes of this BAA, CE owns the data that contains the PHI it transmits to BA or that BA receives, creates, maintains or transmits on behalf of CE.
- 8. <u>Litigation Assistance</u>. Except when it would constitute a direct conflict of interest for BA, BA will make itself available to assist CE in any administrative or judicial proceeding by testifying as witness as to an alleged violation of HIPAA, the HITECH Act, the Privacy or Security Rule, or other law relating to security or privacy.
- 9. <u>Regulatory References</u>. Any reference in this BAA to federal or state law means the section that is in effect or as amended.
- 10. <u>Interpretation</u>. This BAA shall be interpreted as broadly as necessary to implement and comply with HIPAA, the HITECH Act, the Privacy and Security Rule and applicable state and federal laws. The parties agree that any ambiguity in BAA will be resolved in favor of a meaning that permits the CE to comply with and be consistent with HIPAA, the HITECH Act, and the Privacy and Security Rule. The parties further agree that where this BAA conflicts with a contemporaneously executed confidentiality agreement between the parties, this BAA controls.
- 11. <u>No Private Right of Action Created.</u> This BAA does not create any right of action or benefits for individuals whose PHI is disclosed in violation of HIPAA, the HITECH Act, the Privacy and Security Rule or other law relating to security or privacy.
- 12. <u>Privacy and Security Point of Contact</u>. All communications occurring because of this BAA shall be sent to <u>HSS-Security@alaska.gov</u> in addition to the CE.

In witness thereof, the parties hereto have duly executed this BAA as of the effective date.