#### **DETAILED MODEL PLAN (LIHEAP)**

Program Low Income Home Energy Assistance Name:

Grantee Name: Alaska

Report Name: DETAILED MODEL PLAN (LIHEAP)

Report Period: 10/01/2020 to 09/30/2021

Report Status: Saved -- Validated

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#### **Mandatory Grant Application SF-424**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

				SF	- 424 - M	ANDATO	ORY		
		* 1.b. Frequency:  Annual		* 1.c. Consolidated Application /Plan/Funding Request? Explanation:			* 1.d. Version:  Initial Resubmission Revision Update		
					2. Date Received:		State Use Only:		
						3. Applicant	Identifi	er:	
						4a. Federal	Entity Id	entifier:	5. Date Received By State:
						4b. Federal	Award I	dentifier:	6. State Application Identifier:
7. APPLICAN									
* a. Legal Nai						<u> </u>			
* b. Employer  * d. Address:	:/Taxpa	yer Identificati	on Number (E	IN/TIN	): 926001185	* c. Organiz	ational L	OUNS: 8093	86543
* d. Address: * Street 1:		PO Box 1106	40			Street 2:		ĺ	
* City:		JUNEAU	10			County:			
* State:		AK				Province			
* Country:	:	United States				* Zip / Po Code:		99811-0640	)
e. Organizatio	nal Uni	t:							
Department of Department of		& Social Servi	ces			<b>Division Na</b> Division of		ssistance	
f. Name and c	ontact ii	nformation of p	person to be co	ntacted	on matters inv	olving this ap	plication	1:	
Prefix:	* First Matth	Name: ew			Middle Name E				
Suffix:	Title: Chief	, Policy & Progr	ram Developme	ent	Organization Heating Assi				
* Telephone Number: 907-465- 5835	Fax Ni 907-4	umber 65-5154			* Email: matthew.stan	ıgley@alaska.£	gov		
* <b>8a. TYPE O</b> A: State Gover		LICANT:							
b. Addition	al Descr	ription:							
* 9. Name of 1	Federal	Agency:							
			Î		g of Federal Dor sistance Number				CFDA Title:
10. CFDA Num	bers and	Titles	93568				Low-Inc	come Home Er	nergy Assistance
_		of Applicant's I	•						
12. Areas Affe Statewide	ected by	Funding:							
13. CONGRE	SSIONA	AL DISTRICTS	S OF:						
* a. Applicant	:					b. Program/	Project:		

1		Statewide			
Attach an additional list of Pro only 1 district (At Large) in Ala	ogram/Project Congressional Districts if ne aska	eded.			
14. FUNDING PERIOD:		15. ESTIMATED FUNDING:			
<b>a. Start Date:</b> 10/01/2020	<b>b. End Date:</b> 09/30/2021	* a. Federal (\$): \$0	<b>b. Match (\$):</b> \$0		
* 16. IS SUBMISSION SUBJE	CT TO REVIEW BY STATE UNDER EX	ECUTIVE ORDER 12372 PROCESS?			
a. This submission was mad	le available to the State under the Executiv	e Order 12372			
Process for Review on :					
b. Program is subject to E.O	D. 12372 but has not been selected by State	for review.			
c. Program is not covered b	y E.O. 12372.				
* 17. Is The Applicant Delinqu O YES NO	ent On Any Federal Debt?				
Explanation:					
complete and accurate to the b	est of my knowledge. I also provide the rec hat any false, fictitious, or fraudulent state	the list of certifications** and (2) that the statem juired assurances** and agree to comply with an ments or claims may subject me to criminal, civil	y resulting terms if I		
** The list of certifications and instructions.	assurances, or an internet site where you	may obtain this list, is contained in the announce	ment or agency specific		
18a. Typed or Printed Name a	nd Title of Authorized Certifying Official	18c. Telephone (area code, number	and extension)		
		18d. Email Address			
18b. Signature of Authorized (	Certifying Official	18e. Date Report Submitted (Montl	h, Day, Year)		
Attach supporting	documents as specified in a	ngency instructions.			

#### **Section 1 - Program Components**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN** SF - 424 - MANDATORY

**Department of Health and Human Services** Administration for Children and Families Office of Community Services Washington, DC 20201

August 1987, revised 05/92, 02/95, 03/96, 12/98, 11/01

OMB Approval No. 0970-0075 **Expiration Date: 09/30/2020** 

THE PAPERWORK REDUCTION ACT OF 1995 (Pub. L. 104-13)Use of this model plan is optional. However, the information requested is required in order to receive a Low Income Home Energy Assistance Program (LIHEAP) grant in years in which the grantee is not permitted to file an abbreviated plan. Public reporting burden for this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, gathering and maintaining the data needed, and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

Section 1 Program Components

#### Program Components, 2605(a), 2605(b)(1) - Assurance 1, 2605(c)(1)(C) 1.1 Check which components you will operate under the LIHEAP program. **Dates of Operation** (Note: You must provide information for each component designated here as requested elsewhere in this plan.) Start Date **End Date** 10/01/2020 Heating assistance 09/30/2021 Cooling assistance 10/01/2020 09/30/2021 Crisis assistance Weatherization assistance 10/01/2020 09/31/2021

#### Provide further explanation for the dates of operation, if necessary

We do not run a cooling program. Crisis is a household that is in arrear on their account that qualifies for heating assistance. Crisis benefits will be issued to reduce/eliminate the arrear. We do allow households with an elder or a disabled person apply in September but no benefits are issued until the first working day in November. The program doesn't officially open to the general public until 10/1.

#### Estimated Funding Allocation, 2604(C), 2605(k)(1), 2605(b)(9), 2605(b)(16) - Assurances 9 and 16

1.2 Estimate what amount of available LIHEAP funds will be used for each component that you will operate: The total of all percentages must add up to 100%.	Percentage ( % )
Heating assistance	60.00%
Cooling assistance	0.00%
Crisis assistance	10.00%
Weatherization assistance	15.00%
Carryover to the following federal fiscal year	5.00%
Administrative and planning costs	10.00%

Sei	Services to reduce home energy needs including needs assessment (Assurance 16) 0.00%							
Use	Used to develop and implement leveraging activities 0.00%							
ТОТА	L						100.00%	
		Crisis Assistance Funds, 2605(c)(1)(C		o Covid-	19 circumstance	s. The funds will be use	umulated an arrear on their ed to pay down the arrear	
	1.3 The funds reserved for winter crisis assistance that have not been expended by March 15 will be reprogrammed to:							
>	Heating assistance Cooling assistance							
>	Weatherization assistance Other (specify:)							
1.4 D	o you cons	ribility, 2605(b)(2)(A) - Assurance 2, ider households categorically eligible				following categories o	f benefits in the left	
_		Yes O No			1	5 11 C		
If you	ı answered	"Yes" to question 1.4, you must con	- W	and ans		1	11	
			Heating		Cooling	Crisis	Weatherization	
TANI	י		⊙ Yes O No		es 💽 No	⊙ Yes O No	C Yes ⊙ No	
SSI			⊙ Yes ○ No		es 🖲 No		C Yes O No	
SNAP			⊙ Yes O No	Оy	es 🖸 No	⊙ Yes ○ No	○ Yes   No	
Mean	s-tested Vete	erans Programs	C Yes O No	Оу	es 💽 No	C Yes O No	C Yes O No	
		Program Name	Heating		Cooling	Crisis	Weatherization	
Other	(Specify) 1	LIHEAP	C Yes O No		C Yes 🖸 No	C Yes O No	⊙ Yes ○ No	
15 D	o vou auto	matically enroll households without a	a direct annual annlics	ation?	Yes O No	•	*	
	s, explain:		. un cer unnum uppnes		103 - 110			
SNA 1.7a 1 1.7b .	1.6 How do you ensure there is no difference in the treatment of categorically eligible households from those not receiving other public assistance when determining eligibility and benefit amounts?  Categorical eligibility is only used for the income verification portion of our calculation. All households must complete an application, provide proof of out-of-pocket costs greater than \$200 per year, and meet the other eligibility criteria. We use the same benefit determination calculation for all households.  SNAP Nominal Payments  1.7a Do you allocate LIHEAP funds toward a nominal payment for SNAP households? Yes No  If you answered "Yes" to question 1.7a, you must provide a response to questions 1.7b, 1.7c, and 1.7d.  1.7b Amount of Nominal Assistance: \$0.00  1.7c Frequency of Assistance  Once Per Year  Once every five years  Other - Describe:							
Deter	mination of	Eligibility - Countable Income						
1.8. I	n determin	ing a household's income eligibility f	or LIHEAP, do you us	se gross	income or net i	ncome ?		
>	Gross Inc	ome						
	Net Incon	ne						
1.9. S	elect all th	e applicable forms of countable inco	me used to determine a	a househ	old's income eli	gibility for LIHEAP		
>	Wages							
>	Self - Emp	oloyment Income						
	Contract	Income						

<b>&gt;</b>	
>	Payments from mortgage or Sales Contracts
>	Unemployment insurance
>	Strike Pay
>	Social Security Administration (SSA ) benefits
	✓ Including MediCare deduction     □ Excluding MediCare deduction
>	Supplemental Security Income (SSI )
>	Retirement / pension benefits
>	General Assistance benefits
>	Temporary Assistance for Needy Families (TANF) benefits
	Supplemental Nutrition Assistance Program (SNAP) benefits
	Women, Infants, and Children Supplemental Nutrition Program (WIC) benefits
N	Loans that need to be repaid
>	Cash gifts
	Savings account balance
>	One-time lump-sum payments, such as rebates/credits, winnings from lotteries, refund deposits, etc.
>	Jury duty compensation
>	Rental income
>	Income from employment through Workforce Investment Act (WIA)
	Income from work study programs
>	Alimony
>	Child support
>	
	Interest, dividends, or royalties
>	Interest, dividends, or royalties  Commissions
<b>&gt;</b>	
	Commissions
	Commissions  Legal settlements
	Commissions  Legal settlements  Insurance payments made directly to the insured

	Balance of retirement, pension, or annuity accounts where funds cannot be withdrawn without a penalty.
	Income tax refunds
	Stipends from senior companion programs, such as VISTA
>	Funds received by household for the care of a foster child
	Ameri-Corp Program payments for living allowances, earnings, and in-kind aid
	Reimbursements (for mileage, gas, lodging, meals, etc.)
	Other
	ny of the above questions require further explanation or clarification that could not be made in the ds provided, attach a document with said explanation here.

#### **Section 2 - HEATING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 2 - Heating Assistance					
Eligibility, 2605(b	Eligibility, 2605(b)(2) - Assurance 2					
2.1 Designate the	income eligibility threshold used for the	heating co	mponent:			
Add	Household size		Eligibility Guideline	Eligibility Threshold		
1	All Household Sizes		HHS Poverty Guidelines	150.00%		
HEATING ASSIT		<b>⊙</b> Yes				
	propriate boxes below and describe the p	11				
Do you require a		C Yes	<b>⊙</b> No			
	itional/differing eligibility policies for:	W	_			
Renters?		C Yes				
Renters Liv	ving in subsidized housing ?	<b>⊙</b> Yes				
Renters wit	th utilities included in the rent ?	C Yes	<b>⊙</b> No			
Do you give prior	rity in eligibility to:	alt-				
Elderly?		<b>⊙</b> Yes				
Disabled?		<b>⊙</b> Yes	O No			
Young chile	dren?	<b>⊙</b> Yes	O No			
Households	s with high energy burdens ?	Households with high energy burdens ?				
Other? Oyes ONo						
Other?		C Yes	<b>⑤</b> No			
	policies for each "yes" checked above:	C Yes	<b>⊙</b> No			
Explanations of p Renters who live i have received if the assistance benefit Priority is given to anyone else). After	n subsidized housing, pay for their own heat ney did not get the utility allowance. If they because they have no costs.	at, and receive in subsets	ive a utility allowance will receive a benefit equal sidized housing and all utilities are included, they applications in late August/early September and c d to ensure these cases are worked first. Families	an apply in September (before		
Explanations of particles of the Renters who live in have received if the assistance benefit Priority is given to anyone else). After mailed application	n subsidized housing, pay for their own heatey did not get the utility allowance. If they because they have no costs.  o elders and disabled in two ways. First, the er the start of the season their applications a	ey are sent a re expedited he season.	ive a utility allowance will receive a benefit equa sidized housing and all utilities are included, they applications in late August/early September and c	an apply in September (before		
Explanations of p Renters who live i have received if th assistance benefit Priority is given to anyone else). Afte mailed application	n subsidized housing, pay for their own heatey did not get the utility allowance. If they because they have no costs.  o elders and disabled in two ways. First, the er the start of the season their applications at is in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September and the season the s	at, and receilive in subsequence are expedited the season.	ive a utility allowance will receive a benefit equa sidized housing and all utilities are included, they applications in late August/early September and c	or do not qualify for a heating an apply in September (before s with young children are pre-		
Explanations of p Renters who live i have received if th assistance benefit Priority is given to anyone else). Afte mailed application  Determination of 1  2.4 Describe how Priority is given to anyone else). Afte mailed application	n subsidized housing, pay for their own heater they did not get the utility allowance. If they because they have no costs.  The elders and disabled in two ways. First, the er the start of the season their applications as in September, before the official start of the season their applications are in September, before the official start of the season their applications are elders and disabled in two ways. First, the er the start of the season their applications a	at, and receilive in subsequence and are expedited the season.	ive a utility allowance will receive a benefit equal sidized housing and all utilities are included, they applications in late August/early September and conditions to the cases are worked first. Families applications in late August/early September and continuous in late August/early September and conditions in late August/early September and	an apply in September (before s with young children are pre-		
Explanations of p Renters who live i have received if th assistance benefit Priority is given to anyone else). Afte mailed application  Determination of 1  2.4 Describe how Priority is given to anyone else). Afte mailed application 6) apply, they get	n subsidized housing, pay for their own heater they did not get the utility allowance. If they because they have no costs.  The elders and disabled in two ways. First, the er the start of the season their applications a sin September, before the official start of the season their applications are in September to the official start of the season their applications are of elders and disabled in two ways. First, the er the start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September the official start of the season their applications are in September the official start of the season their applications are in September the official start of the season their applications are in September the official start of the season their applications are in September the official start of the season their applications are in September the official start of the season their applications are in September the official start of the season their applications are in September the official start of the season their applications are in September the official start of the season their applications are in September the official start of the season their applications are in September the season their applications are in September the season the season their applications are in September t	et, and receilive in subsequence and receive are expedited the season.  11)(B)  12)  13)  14)  15)  16)  17)  17)  18)  18)  19)  19)  19)  19)  19)  19	ive a utility allowance will receive a benefit equal sidized housing and all utilities are included, they applications in late August/early September and conditions the cases are worked first. Families are included, they applications in late August/early September and conditions in late August/ear	an apply in September (before s with young children are pre-		
Explanations of p Renters who live i have received if th assistance benefit Priority is given to anyone else). Afte mailed application  Determination of 1  2.4 Describe how Priority is given to anyone else). Afte mailed application 6) apply, they get	n subsidized housing, pay for their own heatey did not get the utility allowance. If they because they have no costs.  o elders and disabled in two ways. First, the er the start of the season their applications a as in September, before the official start of the season their applications are sent in September, before the official start of the season their applications are olders and disabled in two ways. First, the er the start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September, before the official start of the season their applications are in September and the season the season their applications are in September and the season the season the season the se	et, and receilive in subsequence and receive are expedited the season.  11)(B)  12)  13)  14)  15)  16)  17)  17)  18)  18)  19)  19)  19)  19)  19)  19	ive a utility allowance will receive a benefit equal sidized housing and all utilities are included, they applications in late August/early September and conditions the cases are worked first. Families are included, they applications in late August/early September and conditions in late August/ear	an apply in September (before s with young children are pre-		
Explanations of p Renters who live i have received if th assistance benefit Priority is given to anyone else). Afte mailed application  Determination of 1  2.4 Describe how Priority is given to anyone else). Afte mailed application 6) apply, they get  2.5 Check the van	n subsidized housing, pay for their own heatey did not get the utility allowance. If they because they have no costs.  o elders and disabled in two ways. First, the er the start of the season their applications a as in September, before the official start of the season their applications and the season their applications are season their applications and the season their applications are olders and disabled in two ways. First, the er the start of the season their applications are in september, before the official start of the one extra point (\$200 extra) because they are triables you use to determine your benefit	et, and receilive in subsequence and receive are expedited the season.  11)(B)  12)  13)  14)  15)  16)  17)  17)  18)  18)  19)  19)  19)  19)  19)  19	ive a utility allowance will receive a benefit equal sidized housing and all utilities are included, they applications in late August/early September and conditions the cases are worked first. Families are included, they applications in late August/early September and conditions in late August/ear	an apply in September (before s with young children are pre-		

~	Fuel type								
<b>&gt;</b>	Climate/region								
	Individual bill								
>	<b>✓</b> Dwelling type								
	Energy burden (% of income spent on home energy)								
	Energy need								
	Other - Describe:								
Benefit Lev	els, 2605(b)(5) - Assurance 5, 2605(c)(1)(i	В)							
2.6 Describ	e estimated benefit levels for FY 2021:								
Minimum I	Benefit	\$400	Maximum Benefit	\$7,000					
2.7 Do you	2.7 Do you provide in-kind (e.g., blankets, space heaters) and/or other forms of benefits? O Yes No								
If yes, desci	If yes, describe.								
•	If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.								

#### **Section 3 - COOLING ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 3 - Cooling Assistance							
Eligibility, 2605(c	Eligibility, 2605(c)(1)(A), 2605 (b)(2) - Assurance 2						
3.1 Designate The	e income eligibility threshold used for th	e Cooling co	mponent:				
Add	Add Household size Eligibility Guideline Eligibility Threshold						
1	1 0.00%						
3.2 Do you have additional eligibility requirements for COOLING ASSITANCE?							
3.3 Check the app	propriate boxes below and describe the	.11.					
Do you require a	n Assets test ?	O <sub>Yes</sub> (	No				
Do you have addi	itional/differing eligibility policies for:						
Renters?		C Yes	O No				
Renters Liv	ring in subsidized housing ?	O Yes	No				
Renters wit	th utilities included in the rent ?	O Yes	No				
Do you give prior	rity in eligibility to:						
Elderly?		O Yes	No				
Disabled?		O Yes	No				
Young child	dren?	O Yes	No				
Households	s with high energy burdens ?	O <sub>Yes</sub> (	No				
Other?		O Yes	O No				
Explanations of p	policies for each "yes" checked above:						
3.4 Describe how	you prioritize the provision of cooling a	ssistance tov	ulnerable populations,e.g., benefit amoun	ts, early application periods, etc.			
Determination of I	Benefits 2605(b)(5) - Assurance 5, 2605(c)	)(1)(B)					
3.5 Check the var	riables you use to determine your benefi	t levels. (Che	eck all that apply):				
Income							
Family (hou	sehold) size						
Home energ	gy cost or need:						
Fuel	type						
Clim	ate/region						
Indiv	vidual bill						
Dwel	lling type						
Ener	gy burden (% of income spent on home	energy)					
Ener	gy need						
Other - Describe:							

3.6 Describe estimated benefit levels for FY 2020:						
Minimum Benefit \$0 Maximum Benefit \$0						
3.7 Do you provide in-kind (e.g., fans, ai	r conditioners) an	d/or other for	ns of benefits? CYes CNo		*	
If yes, describe.						

#### **Section 4 - CRISIS ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

	Section 4: CRISIS ASSISTANCE					
Eligibility - 2604(	(c), 2605(c)(1)(A)					
4.1 Designate the income eligibility threshold used for the crisis component						
Add	Household size	Eligibility Guideline	Eligibility Threshold			
1	All Household Sizes	HHS Poverty Guidelines	150.00%			
4.2 Provide your	4.2 Provide your LIHEAP program's definition for determining a crisis.					
The household must be within 48 hours of shutoff, out of fuel, or within a day of running out of fuel. Also, their income for the month prior to the date they signed their application must be less than their shelter costs (mortgage/rent, electric and heat) for the same time period.  If we experience a natural disaster during the year, crisis funds may be used to assist victims replace heating equipement and fuel. If this happens, we will extend the dates of our crisis component.						
4.3 What constitu	utes a life-threatening crisis?					
Same as above ex	cept the outdoor temperature is at or below 32 degrees l	<sup>⊋</sup> ahrenheit.				
Crisis Requireme	ent, 2604(c) nany hours do you provide an intervention that will	resolve the energy crisis for eligible househol	lds? 48Hours			
4.5 Within how n	nany hours do you provide an intervention that will	resolve the energy crisis for eligible househol	ds in life-threatening situations?			
Crisis Eligibility,	Crisis Eligibility, 2605(c)(1)(A)					
4.6 Do you have a ASSISTANCE?	4.6 Do you have additional eligibility requirements for CRISIS ASSISTANCE?  One Yes One					
4.7 Check the ap	propriate boxes below and describe the policies for e	ach				
Do you require a	nn Assets test ?	C Yes O No				
Do you give prior	rity in eligibility to :					
Elderly?		• Yes O No				
Disabled?		€ Yes € No				
Young Chi	ldren?	C Yes O No				
Household	s with high energy burdens?	C Yes O No				
Other?		C Yes O No				
In Order to recei	ive crisis assistance:	•				
Must the h empty tank?	ousehold have received a shut-off notice or have a ne	ear Yes O No				
Must the h	ousehold have been shut off or have an empty tank?	• Yes O No				
Must the h	ousehold have exhausted their regular heating benef	it? C Yes O No				
Must rente received an evict	ers with heating costs included in their rent have ion notice ?	• Yes • No				
Must heati	ng/cooling be medically necessary?	C Yes O No				

l equipr		ld have non-working heating or cooling	C Yes			
Other?			C Yes <b>⊙</b> No			
Do you	Do you have additional / differing eligibility policies for:					
	Renters? C Yes O No					
]	⊙ Yes ○ No					
Renters living in subsidized housing?  Renters with utilities included in the rent?  Yes No  Yes No						
		for each "yes" checked above:	210			
Z.ipim.	milons of policies	yes enterior above.				
As with	h the regular heatin	ng program, we give priority to elders and the disabl	ed by working their applications ahead of others.			
who w	ill be evicted for n		a shut-off notice (within 48 hours of shutoff), an empty tank of fuel or a renter eir rent. They must also meet the shelter costs vs. income criteria where their			
already		dy (utility allowance). If they live in subsidized hou	tility allowance, receive 50% of the benefit they qualify for because they are sing and all utilities are included, they do not qualify for a heating assistance			
Determ	nination of Benefit	S				
-	w do you handle					
	Separate compo					
\ \	Fast Track					
	Other - Describe					
10.70						
4.9 If y		te component, how do you determine crisis assist	ance benefits?			
	Amount to resol	ve the crisis.				
<b>~</b>	Other - Describe	<b>:</b>				
	Amount to resolve the crisis up to the total grant amount they are eligible for.					
	In cases of natura	l disasters, the amount of the benefit will depend up	on the needs vs available funds. Will be addressed on a case by case basis.			
Crisis l	Requirements, 260	4(c)				
4.10 D	o you accept appl	lications for energy crisis assistance at sites that a	re geographically accessible to all households in the area to be served?			
•	Yes 🗖 No Exp	olain.				
assist v phone,	with completing the work the benefit a	e application and ensuring all documentation is included and send the application to the household to sign and	application to us. We also use fee agents in rural, outlying communities to aded. In extenuating circumstances, we will take the application over the return with all required proof (income, identity, heating bills, etc.). If they nt. This is only done in emergency and extreme cases.			
4.11 D	o you provide ind	lividuals who are physically disabled the means to	o:			
Sub	mit applications f	for crisis benefits without leaving their homes?				
•	Yes ONo If N	o, explain.				
Tra	vel to the sites at	which applications for crisis assistance are accept	ted?			
Ö	Yes 💽 No If N	o, explain.				
If you answered "No" to both options in question 4.11, please explain alternative means of intake to those who are homebound or physically disabled?						
In extenuating circumstances, we will take the application over the phone, work the benefit and send the application to the household for signature and support documentation after their benefit is worked. If they do not qualify after we get all the documentation back, we recoup the payment.						
Benefi	t Levels, 2605(c)(	1)(B)				
4.12 Indicate the maximum benefit for each type of crisis assistance offered.						
Wii	nter Crisis	\$7,000.00 maximum benefit				
Sur	nmer Crisis	\$0.00 maximum benefit				
Yea	r-round Crisis	\$0.00 maximum benefit				
4.13 D	4.13 Do you provide in-kind (e.g. blankets, space heaters, fans) and/or other forms of benefits?					

C Yes O No If yes, Describe						
4.14 Do you provide for equipment repair or replac	ement using	g crisis fund	s?			
C Yes O No						
If you answered "Yes" to question 4.14, you must c	omplete que	estion 4.15.				
4.15 Check appropriate boxes below to indicate typ	e(s) of assist	tance provid	led.			
	Winter Crisis	Summer Crisis	Year-round Crisis			
Heating system repair						
Heating system replacement						
Cooling system repair						
Cooling system replacement						
Wood stove purchase						
Pellet stove purchase						
Solar panel(s)						
Utility poles / gas line hook-ups						
Other (Specify):  If there is a natural disaster and we use funds to assist, this section will be updated. As a general rule, our equipment repair and replacement is accounted for under weatherization.						
4.16 Do any of the utility vendors you work with en	force a mor	atorium on	shut offs?			
○ Yes  No						
If you responded "Yes" to question 4.16, you must respond to question 4.17.  4.17 Describe the terms of the moratorium and any special dispensation received by LIHEAP clients during or after the moratorium period.						
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here						

#### **Section 5 - WEATHERIZATION ASSISTANCE**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Sect	ion 5: WEATHE	RIZATION ASSISTANC	CE			
Eligibility, 2605(	c)(1)(A), 2605(b)(2) - Assu	rance 2					
5.1 Designate the	income eligibility thresho	ld used for the Weatheriz	ation component				
Add	Househ	old Size	Eligibility Guideline	Eligibility Threshold			
1							
5.2 Do you enter No	into an interagency agree	ment to have another gove	rnment agency administer a WEATH	ERIZATION component? • Yes			
5.3 If yes, name t	he agency. Alaska Housing	g Finance Corporation (AH	FC)				
5.4 Is there a sep	arate monitoring protocol	for weatherization? 💽 Y	es C No				
WEATHERIZA'	TION - Types of Rules						
5.5 Under what r	ules do you administer LI	HEAP weatherization? (C	Check only one.)				
Entirely ur	nder LIHEAP (not DOE) r	rules					
Entirely ur	nder DOE WAP (not LIHI	EAP) rules					
Mostly und	ler LIHEAP rules with the	e following DOE WAP rul	e(s) where LIHEAP and WAP rules di	ffer (Check all that apply):			
Inco	me Threshold						
	therization of entire multi- vill become eligible within		is permitted if at least 66% of units (50	0% in 2- & 4-unit buildings) are			
Weatherize shelters temporarily housing primarily low income persons (excluding nursing homes, prisons, and similar institutional care facilities).							
Othe	r - Describe:						
Mostly und	Mostly under DOE WAP rules, with the following LIHEAP rule(s) where LIHEAP and WAP rules differ (Check all that apply.)						
Inco	me Threshold						
✓ Weat	therization not subject to I	OOE WAP maximum state	ewide average cost per dwelling unit.				
✓ Weat	therization measures are n	ot subject to DOE Saving	s to Investment Ration (SIR ) standard	ls.			
<b>✓</b> Othe	r - Describe:						
Can use LIHEAP funds to go back and reweatherize a home or replace a heating system even if they were already addressed with DOE funds at an earlier date.							
Eligibility, 2605(	b)(5) - Assurance 5						
5.6 Do you requi	5.6 Do you require an assets test?						
5.7 Do you have	additional/differing eligibi	lity policies for :					
Renters		C Yes O No					
Renters liv housing?	ing in subsidized	⊙ Yes O No					
5.8 Do you give p	oriority in eligibility to:						
Elderly?		Elderly?					

	• Yes O No			
Disabled?	€ Yes € No			
Young Children?	€ Yes C No			
House holds with high energy burdens?	○ Yes ⓒ No	○ Yes		
Other?	C Yes O No			
If you selected "Yes" for any of the options below.	s in questions 5.6, 5.7, or 5.8, y	ou must provide further explanation of these policies in the text field		
If a household contains an elder, disabled ind that they can be addressed ahead of other hou		of 6, their weatherization application is moved ahead of other households so		
If the applicant lives in subsidized housing, w	eatherization is usually address	ed by their housing authority.		
Benefit Levels				
5.9 Do you have a maximum LIHEAP wea	therization benefit/expenditur	e per household? C Yes O No		
5.10 If yes, what is the maximum? \$0				
5.10 If yes, what is the maximum? \$0				
5.10 If yes, what is the maximum? \$0  Types of Assistance, 2605(c)(1), (B) & (D)				
	res do you provide ? (Check al	ll categories that apply.)		
Types of Assistance, 2605(c)(1), (B) & (D)	<u> </u>	ll categories that apply.)  Energy related roof repair		
Types of Assistance, 2605(c)(1), (B) & (D) 5.11 What LIHEAP weatherization measurements	<u> </u>			
Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measurements/a	<u> </u>	Energy related roof repair		
Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measurements/a  Weatherization needs assessments/a  Caulking and insulation	audits	Energy related roof repair  Major appliance Repairs		
Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measure  Weatherization needs assessments/a  Caulking and insulation  Storm windows	audits	Energy related roof repair  Major appliance Repairs  Major appliance replacement		
Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measure  Weatherization needs assessments/2  Caulking and insulation  Storm windows  Furnace/heating system modification	ons/ repairs	Energy related roof repair  Major appliance Repairs  Major appliance replacement  Windows/sliding glass doors		
Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measurements/a  Weatherization needs assessments/a  Caulking and insulation  Storm windows  Furnace/heating system modification  Furnace replacement	ons/ repairs	Energy related roof repair  Major appliance Repairs  Major appliance replacement  Windows/sliding glass doors  Doors		
Types of Assistance, 2605(c)(1), (B) & (D)  5.11 What LIHEAP weatherization measure  Weatherization needs assessments/a  Caulking and insulation  Storm windows  Furnace/heating system modification  Furnace replacement  Cooling system modifications/ repair	ons/ repairs	Energy related roof repair  Major appliance Repairs  Major appliance replacement  Windows/sliding glass doors  Doors  Water Heater		

#### Section 6 - Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 6: Outreach, 2605(b)(3) - Assurance 3, 2605(c)(3)(A)

6.1 Select all outreach activities that you conduct that are designed to assure that eligible households are made aware of all LIHEAP assistance available:

| Place posters/flyers in local and county social service offices, offices of aging, Social Security offices, VA, etc.

| Publish articles in local newspapers or broadcast media announcements.

| Include inserts in energy vendor billings to inform individuals of the availability of all types of LIHEAP assistance.

| Mass mailing(s) to prior-year LIHEAP recipients.

| Inform low income applicants of the availability of all types of LIHEAP assistance at application intake for other low-income programs.

| Execute interagency agreements with other low-income program offices to perform outreach to target groups.

| Other (specify):

| We place a display ad in Senior Voice, a monthly newspaper for seniors. Our ads appear twice during the heating season.
| We send out pre-season, start-up packets with posters, flyers, staff contact information, crisis information, etc. to over 400 agencies in early September.
| Information is put on the Heating Assistance website.

If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

applications out to child care providers throughout the state in conjunction with our Child Care Program Office.

• For FY 2021 we are looking into radio advertising to increase our reach and application numbers. We also plan on mailing information and

• We take advantage of other opportunities to make presentations and attend fairs as they arise.

#### Section 7 - Coordination, 2605(b)(4) - Assurance 4

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

	Section 7: Coordination, 2605(b)(4) - Assurance 4
7.1 Des WAP,	scribe how you will ensure that the LIHEAP program is coordinated with other programs available to low-income households (TANF, SSI, etc.).
	Joint application for multiple programs
<b>\</b>	Intake referrals to/from other programs
	One - stop intake centers
	Other - Describe:

If any of the above questions require further explanation or clarification that could not be made in the

fields provided, attach a document with said explanation here.

#### Section 8 - Agency Designation,, 2605(b)(6) - Assurance 6

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

#### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) **MODEL PLAN SF - 424 - MANDATORY**

Section 8: Agency Designation, 2605(h)(6) - Assurance 6 (Required for state grantees and the

Commonwealth of Puerto Rico)						
8.1 Ho	8.1 How would you categorize the primary responsibility of your State agency?					
	Administration Agency					
	Commerce Agency					
	Community Services Agency					
	Energy / Environment Agency					
	Housing Agency					
<b>&gt;</b>	Welfare Agency					
	Other - Describe:					
	N O N N N					
Altorn	ote Outreech and Intoke 2605(b)(15) Assur	rongo 15				
	ate Outreach and Intake, 2605(b)(15) - Assur		ions 8.2, 8.3, and 8.4, as	applicable.		
If you		ou must complete questi		applicable.		
If you :	selected "Welfare Agency" in question 8.1, y	ou must complete questing ASSIS		applicable.		
8.2 Ho	selected "Welfare Agency" in question 8.1, y w do you provide alternate outreach and inta	ou must complete questing ASSIS  Doughout Alaska.	STANCE?	applicable.		
8.2 Ho	selected "Welfare Agency" in question 8.1, y w do you provide alternate outreach and inta ents are used in outlying, rural communities thro	ou must complete questing ASSIS  Doughout Alaska.	STANCE?	applicable.		
If you : 8.2 Ho Fee age 8.3 Ho N/A	selected "Welfare Agency" in question 8.1, y w do you provide alternate outreach and inta ents are used in outlying, rural communities thro	ou must complete questing ASSISTANCE (SECTION OF THE ATTING ASSISTANCE) OUT THE ASSISTANCE (SECTION OF THE ASSISTANCE (SECTION OF THE ASSISTANCE) OUT THE ASSISTANCE (SECTION OF THE AS	STANCE?	applicable.		
## 15 ## 15	selected "Welfare Agency" in question 8.1, y w do you provide alternate outreach and inta ents are used in outlying, rural communities thro w do you provide alternate outreach and inta	ou must complete questing ASSISTA	STANCE?	applicable.		
## 15 ## 15	w do you provide alternate outreach and inta ents are used in outlying, rural communities thro w do you provide alternate outreach and inta	ou must complete questing ASSISTA	STANCE?	applicable.	Weatherization	
## 15 ## 15	w do you provide alternate outreach and inta ents are used in outlying, rural communities throw w do you provide alternate outreach and inta w do you provide alternate outreach and inta	ou must complete questing the for HEATING ASSISTANCE of the for COOLING ASSISTANCE for CRISIS ASSISTANCE of the FOR TH	STANCE?  ANCE?		Weatherization State Housing Agency	
8.2 Ho Fee age 8.3 Ho N/A 8.4 Ho Fee age 8.5 LII 8.5a W	wedo you provide alternate outreach and inta ents are used in outlying, rural communities throw wedo you provide alternate outreach and inta wedo you provide alternate outreach and inta ents are used in outlying, rural communities throw the target of the communities throws are used in outlying, rural communities throws are used in outlying.	ou must complete questing ASSISTANCE for COOLING ASSISTANCE for CRISIS ASSISTANCE for CR	STANCE?  ANCE?  Cooling	Crisis		
8.2 Ho Fee age 8.3 Ho N/A 8.4 Ho Fee age 8.5 LII 8.5a W 8.5b W electric	w do you provide alternate outreach and inta ents are used in outlying, rural communities throw w do you provide alternate outreach and inta w do you provide alternate outreach and inta ents are used in outlying, rural communities throw the AP Component Administration.  The determines client eligibility?  The processes benefit payments to gas and evendors?  The processes benefit payments to bulk fuel	ou must complete questing the for HEATING ASSISTANCE of the for COOLING ASSISTANCE of the for CRISIS ASSISTANCE OF THE FOR THE FO	STANCE?  STANCE?  ANCE?  Cooling  Non-Applicable	Crisis State Welfare Agency		

8.5d Who performs installation of weatherization measures?  State Housing Agencies						
	ny of your LIHEAP component plete questions 8.6, 8.7, 8.8, and			by a state agenc	y, you must	
8.6 Wł	hat is your process for selecting local administ	stering agencies?				
8.7 Ho	ow many local administering agencies do you u	use? 0				
8.8 Ha C Ye O No	ave you changed any local administering agend es	icies in the last year?				
8.9 If s	so, why?					
	Agency was in noncompliance with grantee requirements for LIHEAP -					
	Agency is under criminal investigation					
	Added agency					
	Agency closed					
	Other - describe					
	y of the above questions require s provided, attach a document wi			that could not be	e made in the	

#### Section 9 - Energy Suppliers,, 2605(b)(7) - Assurance 7

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Section 9: Energy Suppliers, 2605(b)(7) - Assurance 7
9.1 Do you make payments directly to home energy suppliers?
Heating • Yes C No
Cooling C Yes O No
Crisis © Yes C No
Are there exceptions?    Yes    No
If yes, Describe.
Direct payments are made to applicants' whose heat is included in their rent and our wood (and/or self-harvest wood) heat clients. We continue to conduct outreach to wood vendors so that we may reduce the number of direct pays we issue.
9.2 How do you notify the client of the amount of assistance paid?  Clients are mailed a Notice of Action (NOA) to their home. The NOA details how much assistance is being paid to each vendor (some clients chose to have part of their benefit go towards their electric account.)
9.3 How do you assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment?  It is covered in their vendor agreement.
9.4 How do you assure that no household receiving assistance under this title will be treated adversely because of their receipt of LIHEAP assistance?  It is in our vendor agreement. We investigate any reports from clients of unfair treatment they feel they have suffered.
9.5. Do you make payments contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households?  O Yes No
If so, describe the measures unregulated vendors may take.
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 10 - Program, Fiscal Monitoring, and Audit, 2605(b)(10) - Assurance 10

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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	Section 10: Program, Fiscal Monitoring, and Audit, 2605(b)(10)						
• Case • The l	<ul> <li>10.1. How do you ensure good fiscal accounting and tracking of LIHEAP funds?</li> <li>Case workers do not process payments; they work the case and the account technician processes the actual payments.</li> <li>The Program Coordinator works with the chief admin office to monitor spending.</li> <li>Legislative Audit audits the program to ensure we are doing things accurately and correctly.</li> <li>We work with our chief administrative officer who also reviews spending to be sure we are on track and in compliance.</li> </ul>						
Audit Process							
10.2. Is your I	<b>JHEAP program audi</b> o	ited annually under the Single Audit	Act and OMB Circular A - 133?				
l		8	or reportable condition cited in the A- ews of the LIHEAP agency from the n	,			
No Findings	2						
Finding	Type	Brief Summary	Resolved?	Action Taken			
1							
			dministering agencies/district offices?				
		ces are required to have an annual au	dit in compliance with Single Audit A	Act and OMB Circular A-133			
Loca	l agencies/district offic	ces are required to have an annual au	adit (other than A-133)				
Loca	l agencies/district offic	ces' A-133 or other independent audi	ts are reviewed by Grantee as part of	compliance process.			
Gra	ntee conducts fiscal an	d program monitoring of local agenci	ies/district offices				
Compliance M	Ionitoring						
10.5. Describe that apply	10.5. Describe the Grantee's strategies for monitoring compliance with the Grantee's and Federal LIHEAP policies and procedures: Select all						
Grantee employees:							
<b>✓</b> Inter	✓ Internal program review						
Depa	Departmental oversight						
✓ Seco	ndary review of invoic	es and payments					
✓ Othe	er program review med	chanisms are in place. Describe:					
See attached H	AP training plan and E	Γ case review documents.					
Local Admini	Local Administering Agencies / District Offices:						

On - site evaluation
Annual program review
Monitoring through central database
Desk reviews
Client File Testing / Sampling
Other program review mechanisms are in place. Describe:
A percentage of all client files are reviewed and tested.
10.6 Explain, or attach a copy of your local agency monitoring schedule and protocol.
not applicable - do not use local agencies
10.7. Describe how you select local agencies for monitoring reviews.
Site Visits:
not applicable - do not use local agencies
Desk Reviews:
not applicable - do not use local agencies
10.8. How often is each local agency monitored ?
not applicable - do not use local agencies
10.9. What is the combined error rate for eligibility determinations? OPTIONAL
10.10. What is the combined error rate for benefit determinations? OPTIONAL
10.11. How many local agencies are currently on corrective action plans for eligibility and/or benefit determination issues? 0
10.12. How many local agencies are currently on corrective action plans for financial accounting or administrative issues? 0
If any of the above questions require further explanation or clarification that could not be made in the fields provided, attach a document with said explanation here.

#### Section 11 - Timely and Meaningful Public Participation, , 2605(b)(12) - Assurance 12, 2605(c)(2)

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP)

MODEL PLAN SF - 424 - MANDATORY						
Section 11: Timely and Meaningful Public Participation, 2605(b)(12), 2605(C)(2)						
11.1 How did you obtain input from the public in the development of your LIHEAP plan? Select all that apply.						
Tribal Council meeting(s)						
Public Hearing(s)						
✓ Draft Plan posted to website and available for comment						
Hard copy of plan is available for public view and comment						
<b>✓</b> Comments from applicants are recorded						
Request for comments on draft Plan is advertised						
Stakeholder consultation meeting(s)						
Comments are solicited during outreach activities						
Other - Describe:						
<ul> <li>The hearing and plan comment requests were advertised on our website and through Alaska's On-Line Public Notice system.</li> <li>Notices were sent to vendors, tribes, fee agents, and partner agency offices informing them of the public hearing and opportunity to comment on the plan outside of the hearing.</li> <li>Copies of the plan were also mailed to the Policy Advisory Committee.</li> <li>11.2 What changes did you make to your LIHEAP plan as a result of this participation?</li> <li>Increased the Weatherization to 15%</li> </ul>						
Public Hearings, 2605(a)(2) - For States and the Commonwealth of Puerto Rico Only						
11.3 List the date and location(s) that you held public hearing(s) on the proposed use and distribution of your LIHEAP funds?						
Date Event Description						
1 08/14/2020 Public Hearing held in Juneau and open statewide via a toll-free number						
11.4. How many parties commented on your plan at the hearing(s)? 0						
11.5 Summarize the comments you received at the hearing(s).						
No comments were received at the public hearing. Only the program coordinator and chief of policy were in attendance. The public hearing was open for four hours 10 am - 2 pm.						
11.6 What changes did you make to your LIHEAP plan as a result of the comments received at the public hearing(s)?						
Increased Wx funding to 15% from the start of the season.						

#### Section 12 - Fair Hearings, 2605(b)(13) - Assurance 13

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 12: Fair Hearings, 2605(b)(13) - Assurance 13

12.1 How many fair hearings did the grantee have in the prior Federal fiscal year?  $\,0\,$ 

12.2 How many of those fair hearings resulted in the initial decision being reversed?  $\,0\,$ 

12.3 Describe any policy and/or procedural changes made in the last Federal fiscal year as a result of fair hearings?

No changes.

12.4 Describe your fair hearing procedures for households whose applications are denied.

Information about requesting a review or fair hearing is included in the clients' notice of action. If a client decides to pursue a fair hearing they must notify the Heating Assistance Program in writing. Once the request is received, the supervisor reviews the case for accuracy and then a pre-hearing conference follows. If the matter is not resolved at the pre-hearing conference, a copy of the entire file and all case notes are forwarded to the Hearing Officer in Anchorage for them to proceed with the fair hearing.

#### 12.5 When and how are applicants informed of these rights?

Applicants are informed in the application booklet under the "Rights and Responsibilities Section." It is also printed on each client's notice of action they receive in the mail informing them of the decision on their application.

12.6 Describe your fair hearing procedures for households whose applications are not acted on in a timely manner.

If the application hasn't been worked yet and it is over 45 days old, we will pull the application and work it immediately. If the client complains after the application has been processed and benefit has been paid, then we would follow the same procedure as in section 12.4.

#### 12.7 When and how are applicants informed of these rights?

Applicants are informed that it may take up to 45 days to process their application on the front page of our application booklet. Their right to a fair hearing is on page 2 of the application booklet under "Rights and Responsibilities."

#### Section 13 - Reduction of home energy needs, 2605(b)(16) - Assurance 16

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 13: Reduction of home energy needs, 2605(b)(16) - Assurance 16

13.1 Describe how you use LIHEAP funds to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance?

13.2 How do you ensure that you don't use more than 5% of your LIHEAP funds for these activities?

13.3 Describe the impact of such activities on the number of households served in the previous Federal fiscal year.

T

13.4 Describe the level ofdirect benefitsprovided to those households in the previous Federal fiscal year.

13.5 How many households applied for these services? 0

#### Section 14 - Leveraging Incentive Program ,2607A

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

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Expiration Date: 09/30/2020

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

#### Section 14:Leveraging Incentive Program, 2607(A)

14.1 Do you plan to submit an application for the leveraging incentive program?  $\bigcirc$  Yes  $\bigcirc$  No

14.2 Describe instructions to any third parties and/or local agencies for submitting LIHEAP leveraging resource information and retaining records.

14.3 For each type of resource and/or benefit to be leveraged in the upcoming year that will meet the requirements of 45 C.F.R.  $\hat{A}$  § 96.87(d)(2)(iii), describe the following:

Resource	What is the type of resource or benefit ?	What is the source(s) of the resource ?	How will the resource be integrated and coordinated with LIHEAP?
1			

#### **Section 15 - Training**

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

Section 15: Training
15.1 Describe the training you provide for each of the following groups:
a. Grantee Staff:
Formal training on grantee policies and procedures
How often?
Annually
Biannually
As needed
Other - Describe:
Employees are provided with policy manual
Other-Describe: HIPAA and Social Security Awareness Training. Staff statewide will be trained our eligibility system and policies as we move to statewide work.
b. Local Agencies:
Formal training conference
How often?
Annually
Biannually
As needed
Other - Describe: not applicable
On-site training
How often?
Annually
Biannually
As needed
Other - Describe: not applicable
Employees are provided with policy manual
Other - Describe
c. Vendors
Formal training conference
How often?
Annually
Biannually
✓ As needed
Other - Describe:

Policies communicated through vendor agreements

Policies are outlined in a vendor manual

Other - Describe:

E-mails and letters are sent to vendors about policy or accounting changes. We are developing a vendor portal so we will hold meetings with the vendors once the portal has been developed to introduce the portal, provide training on how to use it, and answer any other questions/items of interest to all parties in attendance.

15.2 Does your training program address fraud reporting and prevention?

🖭 Yes

O No

#### Section 16 - Performance Goals and Measures, 2605(b)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075

Expiration Date: 09/30/2020

### LOW INCOME HOME ENERGY ASSISTANCE PROGRAM(LIHEAP) MODEL PLAN SF - 424 - MANDATORY

Section 16: Performance Goals and Measures, 2605(b) - Required for States Only

16.1 Describe your progress toward meeting the data collection and reporting requirements of the four required LIHEAP performance measures. Include timeframes and plans for meeting these requirements and what you believe will be accomplished in the coming federal fiscal year.

Information about disconnects avoided and reconnections is collected at the time of application and by phone calls from clients throughout the season. We will be collecting annual usage information through our new vendor portal every July for the time period of July 1 through June 30. We plan on collecting data from all vendors except wood and coal vendors. We will bring them on board in a future year. We currently collect from a handful of wood vendors.

#### Section 17 - Program Integrity, 2605(b)(10)

U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES ADMINISTRATION FOR CHILDREN AND FAMILIES

August 1987, revised 05/92,02/95,03/96,12/98,11/01 OMB Clearance No.: 0970-0075 Expiration Date: 09/30/2020

		OI 424 II				
		Section 17: Program	Int	egrity, 2605(b)(10)		
17.1 Fraud Reporting Mechanisms						
a. Describe all mechanisms availab	ole to	the public for reporting cases of	susp	ected waste, fraud, and abuse. Se	lect a	all that apply.
Online Fraud Reportin	g					
Dedicated Fraud Report	rting l	Hotline				
Report directly to local	agen	cy/district office or Grantee offic	e			
Report to State Inspect	or Ge	eneral or Attorney General				
Forms and procedures	in pla	nce for local agencies/district offi	ces a	nd vendors to report fraud, waste	e, and	d abuse
Other - Describe:						
b. Describe strategies in place for a	adver	tising the above-referenced resou	ırces	. Select all that apply		
Printed outreach material	s					
Addressed on LIHEAP	appli	ication				
Website						
Other - Describe:  Fraud brochure. We also include ve assistance funds.  17.2. Identification Documentation			lients	that it is illegal to trade, sell or bar	ter th	neir fuel paid for with heating
a. Indicate which of the following t members.	forms	of identification are required or	requ	nested to be collected from LIHE.	AP a	pplicants or their household
				Collected from Whom?		
Type of Identification Collected		Applicant Only		All Adults in Household		All Household Members
Social Security Card is photocopied and retained	>	Required		Required		Required
		Requested	Y	Requested	>	Requested
Social Security Number (Without actual Card)	<	Required	Y	Required	>	Required
		Requested		Requested		Requested
Government-issued identification card	>	Required		Required		Required

	c driver's license, state ID, oal ID, passport, etc.)	/	Requested		<b>y</b>	Requested	v	•	Requested	
	Other		Applicant Only Required	Applicant Onl Requested	у	All Adults in Household Required	All Adults in Household Requested		All Household Members Required	All Household Members Requested
1	Verify against the State's Eligibility Information System (EIS)								<b>&gt;</b>	
b. D	escribe any exceptions to the ab	ove	policies.							
Non										
17.	3 Identification Verification									
Des app	scribe what methods are used to ly	ver	ify the authenticity	of identificatio	n d	ocuments provide	ed by clients or hou	isel	nold members. S	Select all that
	Verify SSNs with Social Sec	urit	y Administration							
	Match SSNs with death rec	ords	from Social Securi	ity Administrat	ion	or state agency				
	Match SSNs with state eligi	bilit	y/case management	t system (e.g., S	NA	P, TANF)				
	Match with state Departme	nt o	f Labor system							
	Match with state and/or fed	leral	corrections system	1						
-	Match with state child supp	ort	system							
	Verification using private s	oftw	are (e.g., The Worl	k Number)						
	In-person certification by st	aff	(for tribal grantees	only)						
	Match SSN/Tribal ID numb	er v	vith tribal database	or enrollment	rec	ords (for tribal g	rantees only)			
8	Other - Describe:									
We	use VineLink to check for househ	old	members that are inc	carcerated.						
17.	4. Citizenship/Legal Residency	Veri	fication							
all t	at are your procedures for ensu hat apply.				. cit	tizens or aliens wl	ho are qualified to 1	rec	eive LIHEAP b	enefits? Select
H	Client's submission of Soci				of le	egal residency				
H	Noncitizens must provide			_						
H	Citizens must provide a co				tion	n papers, or passp	port			
	Noncitizens are verified th		-							
	7	ed ti	rough Tribal enro	llment records/	Tri	bal ID card				
		.1.								
Non	-citizens are verified if questional	ble								
17.	5. Income Verification									
_	at methods does your agency u	tilize	e to verify househol	d income? Sele	ct a	ll that apply.				
		ncoi	me for all adult hou	sehold member	rs					
_	Pay stubs									
	Social Security awar	d le	tters							
_	Bank statements									
<u> </u>	Tax statements									
_	Zero-income stateme	ents								
<u> </u>	Unemployment Insu	ranc	ce letters							
	✓ Other - Describe:									

The Work Number; Dept of Labor Interface
Computer data matches:
✓ Income information matched against state computer system (e.g., SNAP, TANF)
✓ Proof of unemployment benefits verified with state Department of Labor
Social Security income verified with SSA
Utilize state directory of new hires
Other - Describe:
Enhanced verification system provided through PCG
Elimaneed Verification system provided unough i es
17.6. Protection of Privacy and Confidentiality
Describe the financial and operating controls in place to protect client information against improper use or disclosure. Select all that apply.
Policy in place prohibiting release of information without written consent
Grantee LIHEAP database includes privacy/confidentiality safeguards
Employee training on confidentiality for:
Grantee employees
Local agencies/district offices
Employees must sign confidentiality agreement
Grantee employees
Local agencies/district offices
Physical files are stored in a secure location
Other - Describe:
17.7. Verifying the Authenticity
What policies are in place for verifying vendor authenticity? Select all that apply.
All vendors must register with the State/Tribe.
All vendors must supply a valid SSN or TIN/W-9 form
Vendors are verified through energy bills provided by the household
Grantee and/or local agencies/district offices perform physical monitoring of vendors
Other - Describe and note any exceptions to policies above:
We check to see if the business is registered with the Better Business Bureau. If they are, we check to see if there are any complaints and their resolution.
17.8. Benefits Policy - Gas and Electric Utilities
What policies are in place to protect against fraud when making benefit payments to gas and electric utilities on behalf of clients? Select all that apply.
Applicants required to submit proof of physical residency
Applicants must submit current utility bill
Data exchange with utilities that verifies:
Account ownership
Consumption
<b>V</b> Balances
Payment history
Account is properly credited with benefit
Other - Describe:
Centralized computer system/database tracks payments to all utilities

<b>&gt;</b>	Separation of duties between intake and payment approval
>	Payments coordinated among other energy assistance programs to avoid duplication of payments
	Payments to utilities and invoices from utilities are reviewed for accuracy
	Computer databases are periodically reviewed to verify accuracy and timeliness of payments made to utilities
>	Direct payment to households are made in limited cases only
>	Procedures are in place to require prompt refunds from utilities in cases of account closure
>	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.9. I	Benefits Policy - Bulk Fuel Vendors
	procedures are in place for averting fraud and improper payments when dealing with bulk fuel suppliers of heating oil, propane, wood, her bulk fuel vendors? Select all that apply.
	Vendors are checked against an approved vendors list
>	Centralized computer system/database is used to track payments to all vendors
>	Clients are relied on for reports of non-delivery or partial delivery
	Two-party checks are issued naming client and vendor
	Direct payment to households are made in limited cases only
	Vendors are only paid once they provide a delivery receipt signed by the client
	Conduct monitoring of bulk fuel vendors
	Bulk fuel vendors are required to submit reports to the Grantee
1.0	
~	Vendor agreements specify requirements selected above, and provide enforcement mechanism
	Other - Describe:
17.10. Descri	Other - Describe:
17.10. Descri	Other - Describe:  Investigations and Prosecutions  the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to
17.10. Descri	Other - Describe:  Investigations and Prosecutions  the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to committed fraud. Select all that apply.
17.10. Descri	Other - Describe:  Investigations and Prosecutions  ibe the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to ommitted fraud. Select all that apply.  Refer to state Inspector General
17.10. Descri	Other - Describe:  Investigations and Prosecutions the the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to committed fraud. Select all that apply.  Refer to state Inspector General  Refer to local prosecutor or state Attorney General
17.10. Describave co	Other - Describe:  Investigations and Prosecutions the the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to committed fraud. Select all that apply.  Refer to state Inspector General  Refer to local prosecutor or state Attorney General  Refer to US DHHS Inspector General (including referral to OIG hotline)
17.10. Describave co	Other - Describe:  Investigations and Prosecutions  the the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to ommitted fraud. Select all that apply.  Refer to state Inspector General  Refer to local prosecutor or state Attorney General  Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public
17.10. Describave co	Other - Describe:  Investigations and Prosecutions  the the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to committed fraud. Select all that apply.  Refer to state Inspector General  Refer to local prosecutor or state Attorney General  Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  Grantee attempts collection of improper payments. If so, describe the recoupment process  • If the client provided inaccurate information, the Eligibility Office Manager sends a letter requesting the full amount of the overpayment, with a request for the client to call to set up a schedule for recoupment/repayment if full payment cannot be made.
17.10. Describave co	Other - Describe:  Investigations and Prosecutions  the the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to committed fraud. Select all that apply.  Refer to state Inspector General  Refer to local prosecutor or state Attorney General  Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  Grantee attempts collection of improper payments. If so, describe the recoupment process  • If the client provided inaccurate information, the Eligibility Office Manager sends a letter requesting the full amount of the overpayment, with a request for the client to call to set up a schedule for recoupment/repayment if full payment cannot be made.  • If the client doesn't follow through, their next year's benefit is reduced by the amount owed the program.
17.10. Describave co	Other - Describe:  Investigations and Prosecutions the the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to committed fraud. Select all that apply.  Refer to state Inspector General  Refer to local prosecutor or state Attorney General  Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  Grantee attempts collection of improper payments. If so, describe the recoupment process  If the client provided inaccurate information, the Eligibility Office Manager sends a letter requesting the full amount of the overpayment, with a request for the client to call to set up a schedule for recoupment/repayment if full payment cannot be made.  If the client doesn't follow through, their next year's benefit is reduced by the amount owed the program.  Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?
17.10. Describave co	Other - Describe:  Investigations and Prosecutions  the the Grantee's procedures for investigating and prosecuting reports of fraud, and any sanctions placed on clients/staff/vendors found to omnitted fraud. Select all that apply.  Refer to state Inspector General  Refer to local prosecutor or state Attorney General  Refer to US DHHS Inspector General (including referral to OIG hotline)  Local agencies/district offices or Grantee conduct investigation of fraud complaints from public  Grantee attempts collection of improper payments. If so, describe the recoupment process  If the client provided inaccurate information, the Eligibility Office Manager sends a letter requesting the full amount of the overpayment, with a request for the client to call to set up a schedule for recoupment/repayment if full payment cannot be made.  If the client doesn't follow through, their next year's benefit is reduced by the amount owed the program.  Clients found to have committed fraud are banned from LIHEAP assistance. For how long is a household banned?  Contracts with local agencies require that employees found to have committed fraud are reprimanded and/or terminated

### Section 18: Certification Regarding Debarment, Suspension, and Other Responsibility Matters

Certification Regarding Debarment, Suspension, and Other Responsibility Matters--Primary Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. The prospective participant shall submit an explanation of why it cannot provide the certification set out below. The certification or explanation will be considered in connection with the department or agency's determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when the department or agency determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.BrBbr.
- 4. The prospective primary participant shall provide immediate written notice to the department or agency to which this proposal is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549. You may contact the department or agency to which this proposal is being submitted for assistance in obtaining a copy of those regulations.
- 6. The prospective primary participant agrees by submitting this proposal that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for

debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency entering into this transaction.

- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," provided by the department or agency entering into this covered transaction, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency may terminate this transaction for cause or default.

Certification Regarding Debarment, Suspension, and Other Responsibility Matters-Primary Covered Transactions

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
- (a) Are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency;
- (b) Have not within a three-year period preceding this proposal been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or contract under a

public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;

- (c) Are not presently indicted for or otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
- (d) Have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transactions

Instructions for Certification

- 1. By signing and submitting this proposal, the prospective lower tier participant is providing the certification set out below.
- 2. The certification in this clause is a material representation of fact upon which reliance was placed when this transaction was entered into. If it is later determined that the prospective lower tier participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.
- 3. The prospective lower tier participant shall provide immediate written notice to the person to which this proposal is submitted if at any time the prospective lower tier participant learns that its certification was erroneous when submitted or had become erroneous by reason of changed circumstances.
- 4. The terms covered transaction, debarred, suspended, ineligible, lower tier covered transaction, participant, person, primary covered transaction, principal, proposal, and voluntarily excluded, as used in this clause, have the meaning set out in the Definitions and Coverage sections of rules implementing Executive Order 12549. You may contact the person to which this proposal is submitted for assistance in obtaining a copy of those regulations.
- 5. The prospective lower tier participant agrees by submitting this proposal that, [[Page 33043]] should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended,

declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by the department or agency with which this transaction originated.

- 6. The prospective lower tier participant further agrees by submitting this proposal that it will include this clause titled ``Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion-Lower Tier Covered Transaction," without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 7. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not proposed for debarment under 48 CFR part 9, subpart 9.4, debarred, suspended, ineligible, or voluntarily excluded from covered transactions, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the List of Parties Excluded from Federal Procurement and Nonprocurement Programs.
- 8. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- 9. Except for transactions authorized under paragraph 5 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is proposed for debarment under 48 CFR part 9, subpart 9.4, suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal Government, the department or agency with which this transaction originated may pursue available remedies, including suspension and/or debarment.

## Certification Regarding Debarment, Suspension, Ineligibility an Voluntary Exclusion--Lower Tier Covered Transactions

- (1) The prospective lower tier participant certifies, by submission of this proposal, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal department or agency.
- (2) Where the prospective lower tier participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal.
- **☑** By checking this box, the prospective primary participant is providing the certification set out above.

Section 19: Certification Regarding Drug-Free Workplace Requirements

This certification is required by the regulations implementing the Drug-Free Workplace Act of 1988: 45 CFR Part 76, Subpart, F. Sections 76.630(c) and (d)(2) and 76.645(a)(1) and (b) provide that a Federal agency may designate a central receipt point for STATE-WIDE AND STATE AGENCY-WIDE certifications, and for notification of criminal drug convictions. For the Department of Health and Human Services, the central pint is: Division of Grants Management and Oversight, Office of Management and Acquisition, Department of Health and Human Services, Room 517-D, 200 Independence Avenue, SW Washington, DC 20201.

Certification Regarding Drug-Free Workplace Requirements (Instructions for Certification)

- 1. By signing and/or submitting this application or grant agreement, the grantee is providing the certification set out below.
- 2. The certification set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. If it is later determined that the grantee knowingly rendered a false certification, or otherwise violates the requirements of the Drug-Free Workplace Act, the agency, in addition to any other remedies available to the Federal Government, may take action authorized under the Drug-Free Workplace Act.
- 3. For grantees other than individuals, Alternate I applies.
- 4. For grantees who are individuals, Alternate II applies.
- 5. Workplaces under grants, for grantees other than individuals, need not be identified on the certification. If known, they may be identified in the grant application. If the grantee does not identify the workplaces at the time of application, or upon award, if there is no application, the grantee must keep the identity of the workplace(s) on file in its office and make the information available for Federal inspection. Failure to identify all known workplaces constitutes a violation of the grantee's drug-free workplace requirements.
- 6. Workplace identifications must include the actual address of buildings (or parts of buildings) or other sites where work under the grant takes place. Categorical descriptions may be used (e.g., all vehicles of a mass transit authority or State highway department while in operation, State employees in each local unemployment office, performers in concert halls or radio studios).
- 7. If the workplace identified to the agency changes during the performance of the grant, the grantee shall inform the agency of the change(s), if it previously

identified the workplaces in question (see paragraph five).

8. Definitions of terms in the Nonprocurement Suspension and Debarment common rule and Drug-Free Workplace common rule apply to this certification. Grantees' attention is called, in particular, to the following definitions from these rules:

Controlled substance means a controlled substance in Schedules I through V of the Controlled Substances Act (21 U.S.C. 812) and as further defined by regulation (21 CFR 1308.11 through 1308.15);

Conviction means a finding of guilt (including a plea of nolo contendere) or imposition of sentence, or both, by any judicial body charged with the responsibility to determine violations of the Federal or State criminal drug statutes;

Criminal drug statute means a Federal or non-Federal criminal statute involving the manufacture, distribution, dispensing, use, or possession of any controlled substance;

Employee means the employee of a grantee directly engaged in the performance of work under a grant, including: (i) All direct charge employees; (ii) All indirect charge employees unless their impact or involvement is insignificant to the performance of the grant; and, (iii) Temporary personnel and consultants who are directly engaged in the performance of work under the grant and who are on the grantee's payroll. This definition does not include workers not on the payroll of the grantee (e.g., volunteers, even if used to meet a matching requirement; consultants or independent contractors not on the grantee's payroll; or employees of subrecipients or subcontractors in covered workplaces).

Certification Regarding Drug-Free Workplace Requirements

Alternate I. (Grantees Other Than Individuals)

The grantee certifies that it will or will continue to provide a drug-free workplace by:,

- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
- (b) Establishing an ongoing drug-free awareness program to inform employees about --
- (1) The dangers of drug abuse in the workplace;
- (2) The grantee's policy of maintaining a drug-free workplace;
- (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
- (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
- c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);

- (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will --
- (1) Abide by the terms of the statement; and
- (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
- (e) Notifying the agency in writing, within ten calendar days after receiving notice under paragraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer or other designee on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f)Taking one of the following actions, within 30 calendar days of receiving notice under paragraph (d)(2), with respect to any employee who is so convicted -(1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
- (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e) and (f).
- (B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant:

Place of Performance (Street address, city, county, state, zip code)

10002 Glacier Highway, Suite 200 (physical address)  * Address Line 1				
PO Box 110642, Juneau, AK 99811-0642 (mailing address) Address Line 2				
Address Line 3				
Juneau <u>*</u> City	AK * State	99811 <b>* Zip Code</b>		

Check if there are workplaces on file that are not identified here.

Alternate II. (Grantees Who Are Individuals)

- (a) The grantee certifies that, as a condition of the grant, he or she will not engage in the unlawful manufacture, distribution, dispensing, possession, or use of a controlled substance in conducting any activity with the grant;
- (b) If convicted of a criminal drug offense resulting from a violation occurring during the conduct of any grant activity, he or she will report the conviction, in writing, within 10 calendar days of the conviction, to every grant officer or other

designee, unless the Federal agency designates a central point for the receipt of such notices. When notice is made to such a central point, it shall include the identification number(s) of each affected grant.

[55 FR 21690, 21702, May 25, 1990]

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Section 20: Certification Regarding Lobbying

The submitter of this application certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid, by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of an agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit Standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions
- (3) The undersigned shall require that the language of this certification be included in the award documents for all subawards at all tiers (including subcontracts, subgrants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly. This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Statement for Loan Guarantees and Loan Insurance

The undersigned states, to the best of his or her knowledge and belief, that:

If any funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this commitment providing for the United States to insure or guarantee a loan, the undersigned shall complete and submit Standard Form-LLL, ``Disclosure Form to Report Lobbying," in accordance with its instructions. Submission of this statement is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any

person who fails to file the required statement shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

**☑** By checking this box, the prospective primary participant is providing the certification set out above.

## Assurances

Assurances (1) use the funds available under this title to-(A) conduct outreach activities and provide assistance to low income households in meeting their home energy costs, particularly those with the lowest incomes that pay a high proportion of household income for home energy, consistent with paragraph (5); (B) intervene in energy crisis situations; (C) provide low-cost residential weatherization and other cost-effective energyrelated home repair; and (D)plan, develop, and administer the State's program under this title including leveraging programs, and the State agrees not to use such funds for any purposes other than those specified in this title; (2) make payments under this title only with respect to--(A) households in which one or more individuals are receiving--(i)assistance under the State program funded under part A of title IV of the Social Security Act: (ii) supplemental security income payments under title XVI of the Social Security Act; (iii) food stamps under the Food Stamp Act of 1977; or (iv) payments under section 415, 521, 541, or 542 of title 38, United States Code, or under section 306 of the Veterans' and Survivors' Pension Improvement Act of 1978; or

(B) households with incomes which do not exceed the greater of -

- (i) an amount equal to 150 percent of the poverty level for such State; or
- (ii) an amount equal to 60 percent of the State median income;

(except that a State may not exclude a household from eligibility in a fiscal year solely on the basis of household income if such income is less than 110 percent of the poverty level for such State, but the State may give priority to those households with the highest home energy costs or needs in relation to household income.

- (3) conduct outreach activities designed to assure that eligible households, especially households with elderly individuals or disabled individuals, or both, and households with high home energy burdens, are made aware of the assistance available under this title, and any similar energy-related assistance available under subtitle B of title VI (relating to community services block grant program) or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act;(4) coordinate its activities under this title with similar and related programs administered by the Federal Government and such State, particularly lowincome energy-related programs under subtitle B of title VI (relating to community services block grant program), under the supplemental security income program, under part A of title IV of the Social Security Act, under title XX of the Social Security Act, under the low-income weatherization assistance program under title IV of the Energy Conservation and Production Act, or under any other provision of law which carries out programs which were administered under the Economic Opportunity Act of 1964 before the date of the enactment of this Act; (5) provide, in a timely manner, that the highest level of assistance will be furnished to those households which have the lowest incomes and the highest energy costs or needs in relation to income, taking into account family size, except that the State may not differentiate in implementing this section between the households described in clauses 2(A) and 2(B) of this subsection;
- (6) to the extent it is necessary to designate local administrative agencies in order to carry out the purposes of this title, to give special consideration, in the designation of such agencies, to any local public or private nonprofit agency which was receiving Federal funds under any low-income energy assistance program or weatherization program under the Economic Opportunity Act of 1964 or any other provision of law on the day before the date of the enactment of this Act, except that -
- (A) the State shall, before giving such special consideration, determine that the agency involved meets program and fiscal requirements established by the State; and

- (B) if there is no such agency because of any change in the assistance furnished to programs for economically disadvantaged persons, then the State shall give special consideration in the designation of local administrative agencies to any successor agency which is operated in substantially the same manner as the predecessor agency which did receive funds for the fiscal year preceding the fiscal year for which the determination is made;
- (7) if the State chooses to pay home energy suppliers directly, establish procedures to --
- (A) notify each participating household of the amount of assistance paid on its behalf;
- (B) assure that the home energy supplier will charge the eligible household, in the normal billing process, the difference between the actual cost of the home energy and the amount of the payment made by the State under this title;
- (C) assure that the home energy supplier will provide assurances that any agreement entered into with a home energy supplier under this paragraph will contain provisions to assure that no household receiving assistance under this title will be treated adversely because of such assistance under applicable provisions of State law or public regulatory requirements; and
- (D) ensure that the provision of vendor payments remains at the option of the State in consultation with local grantees and may be contingent on unregulated vendors taking appropriate measures to alleviate the energy burdens of eligible households, including providing for agreements between suppliers and individuals eligible for benefits under this Act that seek to reduce home energy costs, minimize the risks of home energy crisis, and encourage regular payments by individuals receiving financial assistance for home energy costs;
- (8) provide assurances that,
- (A) the State will not exclude households described in clause (2)(B) of this subsection from receiving home energy assistance benefits under clause (2), and
- (B) the State will treat owners and renters equitably under the program assisted under this title;
- (9) provide that--
- (A) the State may use for planning and administering the use of funds under this title an amount not to exceed 10 percent of the funds payable to such State under this title for a fiscal year; and
- (B) the State will pay from non-Federal sources the remaining costs of planning

and administering the program assisted under this title and will not use Federal funds for such remaining cost (except for the costs of the activities described in paragraph (16));

- (10) provide that such fiscal control and fund accounting procedures will be established as may be necessary to assure the proper disbursal of and accounting for Federal funds paid to the State under this title, including procedures for monitoring the assistance provided under this title, and provide that the State will comply with the provisions of chapter 75 of title 31, United States Code (commonly known as the "Single Audit Act");
- (11) permit and cooperate with Federal investigations undertaken in accordance with section 2608;
- (12) provide for timely and meaningful public participation in the development of the plan described in subsection (c);
- (13) provide an opportunity for a fair administrative hearing to individuals whose claims for assistance under the plan described in subsection (c) are denied or are not acted upon with reasonable promptness; and
- (14) cooperate with the Secretary with respect to data collecting and reporting under section 2610.
- (15) \* beginning in fiscal year 1992, provide, in addition to such services as may be offered by State Departments of Public Welfare at the local level, outreach and intake functions for crisis situations and heating and cooling assistance that is administered by additional State and local governmental entities or community-based organizations (such as community action agencies, area agencies on aging and not-for-profit neighborhood-based organizations), and in States where such organizations do not administer functions as of September 30, 1991, preference in awarding grants or contracts for intake services shall be provided to those agencies that administer the low-income weatherization or energy crisis intervention programs.
- \* This assurance is applicable only to States, and to territories whose annual regular LIHEAP allotments exceed \$200,000. Neither territories with annual allotments of \$200,000 or less nor Indian tribes/tribal organizations are subject to Assurance 15.
- (16) use up to 5 percent of such funds, at its option, to provide services that encourage and enable households to reduce their home energy needs and thereby the need for energy assistance, including needs assessments, counseling, and assistance with

energy vendors, and report to the Secretary concerning the impact of such activities on the number of households served, the level of direct benefits provided to those households, and the number of households that remain unserved.

## **Plan Attachments**

PLAN ATTACHMENTS		
The following documents must be attached to this application		
• Delegation Letter is required if someone other than the Governor or Chairman Certified this Report.		
Heating component benefit matrix, if applicable		
Cooling component benefit matrix, if applicable		
Minutes, notes, or transcripts of public hearing(s).		