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Finance and Management Services  
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**RFP 200000056  
Amendment 2  
Electronic Visit Verification**

**Amendment Issue Date: July 1, 2020**

This amendment serves to provide part two of two for the question and answers, specifically all the IT topic related answers.

Unless identified below, all other terms & conditions of the RFP remain the same.

A copy of this amendment is available on the State's Vendor Self Service website.

Questions 2 of 2 for RFP 200000056 Electronic Visit Verification:

Q #	RFP Section	RFP Page #	RFP Language	Comment/Clarification/Question	SDS Response
1.	Attach 10 – EVV Required	Instructions	<i>Instructions: DHSS IT Response Matrix</i> is the list of questions that prospective vendors must address. The question numbering matches the numbered sections in IT Reference A and IT Reference B. For each question where the Response Required Column is “Yes” refer to the reference section number in the corresponding IT reference document to find background material regarding the question.	Will the State please confirm that prospective vendors are not supposed to respond to the requirements that are marked with a “No” in the Response column in Attachment 10, as the requirements in the corresponding Attachment 5 are greyed out?	Requirements marked NO in attachment 10 do not need a response.
2.	Section 3.04 Deliverables	18	Task 5: Security Plan a) Contractor shall develop and maintain an EVV System Security Plan based on the NIST 800-53 Revision 4 information security and compliance framework, focusing on NIST 800-66 Revision 1 controls to address moderate level compliance legal requirements, such as HIPPA/HITECH/APIA. At a minimum, the plan shall comply with DHSS System Security Plan requirements specified in IT Reference A section 3.7.2 and IT Reference H, Centers for Medicaid and Medicare Services (CMS) recommendations and industry standards. The work involves entering security plan information into the State’s	<p>1. Will the State provide additional clarification on this requirement?</p> <p>1) Is NIST 800-53 or NIST 800-66 compliance required?</p>	<p>The vendor sponsor needs to contact the DSO via <a href="mailto:HSS-Security@alaska.gov">HSS-Security@alaska.gov</a>, requesting an Archer authorization package. We will contact the sponsor to schedule training with the sponsor and vendor Subject Matter Expert.</p> <p>NIST 800-66 rev 1 is NIST’s guidance on using 800-53 to comply with the HIPAA Security Rule.</p> <p>An Introductory Resource Guide for Implementing the Health Insurance Portability and Accountability Act(HIPAA) Security Rule: <a href="https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-66r1.pdf">https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistspecialpublication800-66r1.pdf</a></p>

			Archer system documenting implementation of specified security controls to the satisfaction of the DHSS Security Office. Deliverable: a) DHSS Security Office approved EVV System Security Plan documented in the department RSA Archer web application system.		
3.	Section 3.04 Deliverables	18	Task 5: Security Plan	Is NIST compliance needed at infrastructure level?	<p>If the infrastructure hosts, processes, transmits or stores Alaska Ephi then YES.</p> <p>See NIST 800-66 rev 1 is NIST's guidance on using 800-53 to comply with the HIPAA Security Rule.</p> <p>An Introductory Resource Guide for Implementing the Health Insurance Portability and Accountability Act(HIPAA) Security Rule: <a href="https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nist-specialpublication800-66r1.pdf">https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nist-specialpublication800-66r1.pdf</a></p>
4.	Section 3.04 Deliverables	18	Task 5: Security Plan	Is NIST compliance needed at application (solution) level?	<p>If the application hosts, processes, transmits or stores Alaska Ephi then YES.</p> <p>See NIST 800-66 rev 1 is NIST's guidance on using 800-53 to comply with the HIPAA Security Rule.</p> <p>An Introductory Resource Guide for Implementing the Health Insurance Portability and Accountability Act(HIPAA) Security Rule: <a href="https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nist-specialpublication800-66r1.pdf">https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nist-specialpublication800-66r1.pdf</a></p>

5.	Section 3.04 Deliverables	18	Task 5: Security Plan	Is NIST compliance needed at physical call center level?	<p>If the call center workers receive, processes, transmits or stores Alaska Ephi then YES.</p> <p>See NIST 800-66 rev 1 is NIST's guidance on using 800-53 to comply with the HIPAA Security Rule.</p> <p>An Introductory Resource Guide for Implementing the Health Insurance Portability and Accountability Act(HIPAA) Security Rule: <a href="https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistpecialpublication800-66r1.pdf">https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistpecialpublication800-66r1.pdf</a></p>
6.	Section 3.04 Deliverables	18	Task 5: Security Plan	Are any analytic reports and/or dashboards needed for prediction analysis or robotics needs?	We do not foresee any of these items being necessary.
7.	Section 3.04 Deliverables	18	Task 5: Security Plan	Are any yearly security compliance reports or bridge reports needed?	<p>Annual Security Assessment review and compliance reporting is required.</p> <p>See NIST 800-66 rev 1 is NIST's guidance on using 800-53 to comply with the HIPAA Security Rule.</p> <p>An Introductory Resource Guide for Implementing the Health Insurance Portability and Accountability Act(HIPAA) Security Rule: <a href="https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistpecialpublication800-66r1.pdf">https://nvlpubs.nist.gov/nistpubs/Legacy/SP/nistpecialpublication800-66r1.pdf</a></p>
8.	6.3 Attachment 10 – EVV Required Vendor Response – DHSS IT Reqs, 3.2.2.1	Line 18	Please identify the activities in your proposal that will support the DHSS IT Service Alignment Conference.	Please provide details on what the DHSS IT Service Alignment Conference is and how it is related to DHSS' EVV project.	The service alignment conference provides the opportunity for vendor and department IT to establish each organizations roles, responsibilities, schedule, and duties with regard to EVV implementation project.

9.	6.3 Attachment 10 – EVV Required Vendor Response – DHSS IT Reqs, 3.2.3.1	Line 20	Please identify the activities in your proposal that will support the DHSS IT Service Line Engagement and Planning Workshops.	Please provide details on what the DHSS IT Service Line Engagement and Planning Workshops are and how they are related to DHSS’ EVV project.	The service alignment conference provides the opportunity for vendor and department IT to establish each organizations roles, responsibilities, schedule, and duties with regard to EVV implementation project.
10	Referenced in section 3.7.2.1 as a requirement.			The bidder DOES NOT have to complete Attachment 9- EVV IT Reference H until AFTER the contract is awarded?	Correct, IT Reference H is provided to help the vendor evaluate the level of effort that will be required to complete the security plan AFTER the contract is awarded.
11	Attachment 10, mandatory tab, row 9.			"EVV system shall support a unique user identifier for provider agencies, rendering providers, and recipients." It points to Attachment 5, but we cannot find anything about a unique ID in Attachment 5. Please advise where to find this criteria.	The question references Attachment 10, however appears to be related to Attachment 11, Functionality Matrix. Remove reference to Attachment 5 from the Functionality Matrix, mandatory tab, row 9.
12	Link			We receive ERROR CODE 500 when opening	Updated link: <a href="https://archives.alaska.gov/rims/schedules/hss.html">https://archives.alaska.gov/rims/schedules/hss.html</a>
13	Attachment 10 – EVV Required Vendor Response - DHSS IT Requirements	N/A		Several line items marked as “No” for Response Required are protected (such as Reference A tab, items under 3.4.1.1 thru 3.4.4.1, and others). However, others such as those under 3.8.3.2 are unprotected.  For those items that are marked “No” please confirm that no response is required in Attachment 10 as well as nothing in the written response of our Technical Proposal.	A response is not required for items in Attachment 10 having a NO value in the Required Response column.