

STATE OF ALASKA REQUEST FOR PROPOSALS



AK WIC PARTICIPANT DIRECT ORDERING PROGRAM

RFP 180000032

Amendment #3

ISSUED DECEMBER 6, 2019

This amendment is being issued to provide a second round of questions and answers from offerors.

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RFP QUESTIONS & ANSWERS:

1. **Q:** What time of the month does the State see orders coming into the vendor (i.e. 1st week, 2nd week.....)?

A: A WIC household may use their benefits on any day during the current month – a 30-day period that is based on the date the participant/household first became enrolled in the WIC Program. For example, if a household's "benefit month" begins on June 12 and ends on July 11, the participant may shop with their WIC benefits on any day of that month, including the first and last date. Thus, the participant may access the vendor's website on any day of that period to place an order.

2. **Q:** When do benefits get distributed to participants?

A: As described above, benefits are issued to participants throughout the month.

3. **Q:** Would the State be open to work with potential vendor on timing of benefit disbursements to participants with in a monthly time frame?

A: Benefits issuance in the WIC Program is defined by regulations, which require that supplemental foods (the eWIC card and shopping list) be issued to the participant within 10 days of certifying their eligibility for the program. Since participants may be certified on any date during the month, the timing of the benefit month cannot be consolidated for direct ordering participants.