

STATE OF ALASKA
REQUEST FOR INFORMATION - AMENDMENT NUMBER ONE



Department of Administration
Shared Services of Alaska
333 Willoughby Avenue, 8th Floor
PO Box 110210
Juneau, Alaska 99811-0210

THIS IS NOT AN ORDER

DATE AMENDMENT ISSUED: July 16, 2019

RFI TITLE: Health Plan Single ID Card

This amendment is being issued to provide answer to questions received.

Questions Received:

- Q: What is the intended validity period for any card issued? This will determine the card construction (substrate choices from among PVC, PVC/PET, Teslin and Polycarbonate)
- A: **The intended validity period is a minimum of 1 year and a maximum of 5 years.**
- Q: Do you intend to have pictures of the Card holder and their dependents on each card? Or will the card be identical for Primary Card Holder and all eligible Dependents?
- A: **The cards will not include pictures. We would be interested in knowing the options for having the primary card holder and dependents receive a different version.**
- Q: If you intend to have pictures of the Card Holder and their Eligible Dependents, do you have a preference for whether they should be in Color or Gray Scale?
- A: **We do not intend to include pictures.**
- Q: Do you intend to have the card also be used as a Payment Card and have it linked to either MasterCard/VISA etc., and have it co-branded any State Agency, for collection of co-payments and deductibles and the likes?
- A: **No, we do not intend for the cards to have payment card features.**
- Q: If you intend to use it as a payment card, do you prefer to have it as a Contact/Contactless or Dual-Interface Card?
- A: **We do not intend for the cards to have payment card features.**
- Q: I see your quantity of 90,000 members. So what quantity are you looking to have produced?
- A: **The state is requesting a card be generated for and mailed to each of the 90000 members.**
- Q: Do you know what kind of material you want for the carrier sheet and the card?
- A: **Please reference the RFI section for Essential Information for ID card and Contingent Information for ID Card. Please provide information and pricing on the various types of materials the cards can be made of.**

Q: Can you take them delivered all at once?

A: **The state would like the vendor to mail them directly to the members.**

Q: What is the print model you will use for the variable?

A: **We do not know.**

Q: What is your time frame for delivery?

A: **January 2020**

Q: What is the plan for folding and inserting, tri-folding or bi-folding?

A: **The vendor should include information about which of these options they can offer.**