

**STATE OF ALASKA
REQUEST FOR INFORMATION (RFI)**



Department of Administration Office of Information Technology
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BROADBAND SERVICE FOR RURAL ALASKA

AMENDMENT 1

Amendment 1

Amendment 1 serves to provide responses to questions received.

Questions and Responses

Question 1

In some areas we have standard speeds between 2Mb and 8Mb with custom options well above that.

Response 1

Please list the speeds offered and the associated price for each community or area in which that bandwidth speed/price is valid. For custom options, list the speed and price you feel is appropriate. Please add rows to the document to list multiple additional speed options for a specific community. For example, if you offer multiple service options for Anchorage, add additional rows to the "Attachment A RFI Broadband Service for Rural Alaska Response Spreadsheet". Example illustrated below in Image 1.

Community	Provide Internet Service? Y/N	Bandwidth speeds offered	Community	Provide Internet Service? Y/N	Bandwidth speeds offered
Adak			Adak		
Anchorage			Anchorage		
Anchor Point			Anchorage		
Anderson			Anchorage		
Aniak			Anchorage		
			Anchor Point		

Image 1: Example of added rows to provide additional services information.

Question 2

In some areas we have standard speeds between 5Mb and 25Mb with custom options well above that.

Response 2

Please list the speeds offered and the associated price for each community or area in which that bandwidth speed/price is valid. For custom options, list the speed and price you feel is appropriate. For example, if the option can be set between 20Mbps to 100Mbps, one method could be to list 5 options 20Mbps apart (20, 40, 60, 80, 100.)

Question 3

Did you want us to list each standard speed we have available in each area?

Response 3

Yes.

Question 4

For the custom options, maybe pick a few and list those?

Response 4

Yes, for custom options, list the speed and price you feel is appropriate. For example, if the option can be set between 20Mbps to 100Mbps, one method could be to list 5 options 20Mbps apart (20, 40, 60, 80, 100.)

Question 5

Is there a specific level of service that you're looking for?

Response 5

Preferred SLAs would be to have 96% uptime, less than 150ms latency and less than 1% packet loss.

Question 6

One of the concerns I have is that we have some locations fiber fed and others copper fed, our ability to provide some of the faster options is dependent upon the location being fiber fed so should we just add a note at the bottom of the Rural Services Information section?

Response 6

Yes, please add a comment notating that.

Question 7

Is there any chance we might be able to get the physical addresses for these sites?

Response 7

At this time, we are only interested in the bandwidth and prices per community/area. If you have geographic limitations in the area, feel free to include a note with that information.

POINT OF CONTACT: Communications and questions about this RFI must be directed to Laurel Shoop, Contracting Officer II, Department of Administration via email at laurel.shoop@alaska.gov.