STATE OF ALASKA RFP 2019-0700-4017
AMENDMENT NUMBER 3

Department of Labor and Workforce Development
Division of Administrative Services
P.O. Box 111149
Juneau, AK 99811-1149

THIS IS NOT AN ORDER   **DATE AMENDMENT ISSUED: September 17, 2018**

RFP TITLE: .NET Systems Support

RFP OPENING DATE AND TIME: 2:00 pm Alaska Time October 5, 2018 (REVISED)

This amendment is for informational purposes only and need not be returned to the State.

1.   Revision – Section 1.03 should be revised to read "Proposals must be received no later than 2:00 pm prevailing Alaska time on October 5, 2018".

The purpose of this amendment is also to document those questions received during the Pre-Proposal Conference held today, September 17, 2018 at 1:30 pm and provide the responses given.

Question: Does the total budget shown for this RFP include all years and vendors, as well as any software license and/or tools costs?

Response: The budget shown in Section 1.02 is inclusive of all services provided by all vendors during all years of the contracts that result from this Request for Proposals (RFP). It is anticipated that any software licenses and/or tools required to complete the projects will be provided by the Department of Labor and Workforce Development (DOLWD).

Question: Is there more information available about the applications shown in Section 2.01?
Response: DOLWD has the following additional information:
BIF – Web portal. Unemployment Insurance Claims system.
TaxWeb – Web portal. Employer Tax data submission and tax information system.
SIDES – System for employers to respond to UI claim information queries
Treasury Offset Program (TOP) – system for comparing information with the IRS for the purposes of revenue collections.
Interstate Connection Network (ICON) – Secure Unemployment Insurance data exchange with some .NET components
Time Distribution – Unemployment Insurance HR system for budget and funding calculations.
Alaska Labor Exchange (ALEXsys) – Case management system for job seekers and employers.

Injury Claims Expense Reporting System (ICERS) – Case management system for Workers' Compensation claims.
Secure Access Manager (SAM) – SharePoint Portal with some .NET functionality.

Question: The length of the base term of the contract shown in Section 3.02 is not a full 12 months. Will the contract not be for a full 12 months?

Response: The base term of the contract will be from the date of contract signing until June 30, 2019. All renewal options will be for a full 12 month period.

Question: Section 3.07 has a contradiction in the second paragraph regarding providing of workspace for the contractor. Which is correct?

Response: DOLWD will provide workspace within its offices for the contractors working on this project.

Question: Section 4.06 requests that prospective vendors "itemize the total cost and the number of estimated hours for each individual named above". How are the estimated hours to be determined?

Response: This sentence should have been included in Section 4.07 along with the Cost Proposal Form (attached). Prospective vendors should complete this form for all contract years by indicating the Hourly Rate for each Personnel Classification. The Total Proposed Contract Value will be used for evaluation purposes only and is not a guarantee of the total hours to be performed on this contract. Successful vendors will be compensated for completed hours based on the Hourly Rates submitted on this form.

Question: How will the successful vendors be prioritized for each project under this contract?

Response: It is the intent of DOLWD to solicit all selected vendors for each project under this contract. Selection of the successful vendor for each project will be based on their submission on the supplied Project Evaluation Summary document.

Question: Does DOLWD have Sharepoint sites?

Response: DOLWD uses Sharepoint, but support of these is not intended in the Scope of Work under this contract.

Question: What type of project management does DOLWD use?

Response: DOLWD primarily uses Agile for Project Management.

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