

Notice of Utility Tariff Filing

The REGULATORY COMMISSION OF ALASKA (Commission) gives notice that Matanuska Electric Association, Inc. (MEA) filed tariff revision TA476-18 to permit optional paperless billing through its online SmartHub portal (<https://mea.smarthub.coop/>). Additionally, MEA proposes deleting language stating that the company will not render bills with a total balance of less than one dollar (\$1.00).

With TA476-18, MEA proposes that after establishing an electronic account with SmartHub, a consumer may elect to receive electronic bill notifications in lieu of or in addition to printed paper bills, and that the consumer may return to standard paper billing at any time. MEA proposes that with paperless billing, an electronic bill notification would be sent to the customer via e-mail on the same date the paper bill would otherwise be mailed and that the electronic bill notification would contain a link to the secure web portal where the customer may login and access the bill and their payment options. MEA also proposes that customers who elect to receive electronic bill notifications would be made aware of their responsibility to ensure that the email account provided to MEA for electronic bill notifications is current and functional, and that spam filters are appropriately adjusted to allow the bill and other notices to be received. Finally, MEA proposes language clarifying that the company is not responsible for electronic notifications not received by the customer due to e-mail delivery issues that would ordinarily be the consumer's responsibility, such as full inboxes, changed addresses, inactive email accounts, spam filter settings, etc.

In addition to paperless billing, MEA is proposing to remove language on Tariff Sheet No. 61 stating that it will not render bills with a total balance due of less than one dollar (\$1.00), with the bill carrying forward to subsequent bills. MEA wishes to delete this provision to ensure rate changes and other notifications that would accompany paper billings are sent to the customer with the paper bill.

This notice does not contain every pertinent revision or request associated with TA476-18. You may obtain more information about this filing by contacting Tyler Clark, Financial Planning and Regulatory Affairs, at P.O. Box 2929, Palmer, AK 99645; phone: (907)761-9257, or by email at Tyler.Clark@mea.coop. The complete filing is also available for inspection at the Commission's office at 701 West 8th Avenue, Suite 300, Anchorage, AK 99501; phone (907)276-6222, or may be viewed at the Commission's website at <http://rca.alaska.gov> by typing "TA476-18" in the *Find a Matter* search box.

To comment on this filing, please file your comments by 5:00 p.m., October 14, 2016, at the Commission address given above or via our website at:

<https://rca.alaska.gov/RCAWeb/WhatsNew/PublicNoticesComments.aspx>

Please reference TA476-18 and include a statement that you have filed a copy of the comments with MEA at its address given above or by email at tariff-comment@matanuska.com.

Individuals or groups of people with disabilities, who require special accommodations, auxiliary aids or service, or alternative communication formats, please contact Joyce McGowan at (907) 276-6222, toll-free at 1-800-390-2782, or TTY (907) 276-4533 or send a request via electronic mail to rca.mail@alaska.gov by October 7, 2016.

DATED at Anchorage, Alaska, this 14th day of October, 2016.

REGULATORY COMMISSION OF ALASKA



Rich Gazaway
Advisory Section Manager