

Notice of Utility Tariff Filing

The REGULATORY COMMISSION OF ALASKA (Commission) gives notice that ENSTAR Natural Gas Company (ENSTAR) filed TA287-4, seeking to update its rules regarding requests for service, notice before and notice of discontinuance of service, service line fees, automatic payment using a credit or debit card, and notices to the utility and customers.

ENSTAR proposes to add electronic mail and text messaging as methods by which it may provide notices to customers, including notification before and notice of discontinuance of service. In addition, ENSTAR proposes to revise provisions addressing company notices to customers (Section 901) and customer notices to the company (Section 902) to include several additional forms of notification. Section 705d has been updated to include that credit and debit cards may be used as a part of the automatic payment plan. ENSTAR proposes adding language to Section 601b to include revisions approved in TA271-4 regarding the methodology to determine fees for service line piping that is 2 inches or greater. Finally, ENSTAR proposes to clarify its obligation to customers or former customers applying for service through an agency or other relationship and add a reference to Section 408c, the right to refuse service if necessary to protect against abuse or fraud.

This notice does not contain all of the revisions proposed in TA287-4. The Commission may approve a rate or classification which varies from those proposed. You may obtain more information about this filing by contacting Dan Dieckgraeff, Director of Rates and Regulatory Affairs at ENSTAR, at 3000 Spenard Road, P. O. Box 190288, Anchorage, AK 99519-0288; phone: (907) 277-5551. The complete filing is also available for inspection at the Commission's office at 701 West Eighth Avenue, Suite 300, Anchorage, AK 99501; phone: (907) 276-6222 or may be viewed at the Commission's website at <http://rca.alaska.gov> by typing TA287-4 in the *Find a Matter* search box.

To comment on this filing, please file your comments by 5:00 p.m., September 6, 2016, at the Commission address given above or via our website at:

<https://rca.alaska.gov/RCAWeb/WhatsNew/PublicNoticesComments.aspx>.

Please reference TA287-4 and include a statement that you have filed a copy of the comments with ENSTAR at its address given above or by email at Dan.Dieckgraeff@enstarnaturalgas.com.

Individuals or groups of people with disabilities, who require special accommodations, auxiliary aids or service, or alternative communication formats, please contact Joyce McGowan at (907) 276-6222, toll-free at 1-800-390-2782, or TTY (907) 276-4533 or send a request via electronic mail to rca.mail@alaska.gov by August 26, 2016.

DATED at Anchorage, Alaska, this 5th day of August, 2016.

REGULATORY COMMISSION OF ALASKA



Rich Gazaway
Advisory Section Manager