

STATE OF ALASKA RFP NUMBER 2016-0200-3405
AMENDMENT NUMBER NINE



Department of Administration
Division of General Services
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PO Box 110210
Juneau, Alaska 99811-0210

THIS IS NOT AN ORDER

DATE AMENDMENT ISSUED: May 18, 2016

RFP TITLE: ALMR SYSTEMS MANAGEMENT SERVICES

IMPORTANT NOTE TO OFFERORS: This amendment is being issued to answer question(s) received and/or to modify a section of the Request for Proposals (RFP). Only the following items/sections referenced in this amendment are to be changed. All other terms and conditions of the original RFP remain the same.

Questions Received:

- Q1. The RFP requires OEM Advanced Replacement contracts on equipment. To be fair to all Bidders who must request pricing from the OEM, can you tell me if each item on each list (i.e. all equipment) must be priced with OEM Advanced Replacement? If not, which items may be omitted?
- A. **The RFP doesn't require a contract with or services from the OEM for Advanced Replacement nor requires pricing for each item listed in the equipment inventory. The equipment inventory information should not be assumed as to be 100% complete or accurate.**

In addition and in accordance with RFP Section 3.2.4 ADVANCED REPLACEMENT EXCHANGE SERVICE, "the Offeror will provide ALMR with advanced replacement unit(s) or field replacement units (FRUs) in exchange for the ALMR malfunctioning equipment." The intent is that the Offeror be able to quickly restore service (repair/swap/replace) on any of the ALMR equipment that may be malfunctioning and have on-hand the needed parts/supplies/material/equipment to do so.

- Q2. For items which are no longer serviced by the OEM (i.e. XTS subscribers), do SOA/DOD desire a special contract for repair of these items, will the items not be replaced if damaged, or must they be replaced by the model which is current at the time?
- A. **If equipment, covered under Exhibit F, is no longer serviced they may be replaced by a current model or suitable substitute that is compatible with the system. Advanced replacement for "subscriber units" is not covered in this RFP.**