

**STATE OF ALASKA RFP NUMBER 2016-0200-3405**  
**AMENDMENT NUMBER SIX**



Department of Administration  
Division of General Services  
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**THIS IS NOT AN ORDER**

**DATE AMENDMENT ISSUED: May 9, 2016**

**RFP TITLE: ALMR SYSTEMS MANAGEMENT SERVICES**

**IMPORTANT NOTE TO OFFERORS:** This amendment is being issued to answer question(s) received and/or to modify a section of the Request for Proposals (RFP). Only the following items/sections referenced in this amendment are to be changed. All other terms and conditions of the original RFP remain the same.

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**The following section has been modified and/or added on the RFP:**  
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**Page 32, Section 9, Appendix A, Part 3.1 – Maintenance Services:** *This section now reads as follow:*

Section 3.3 of this document will provide details on additional services deemed not essential. Offerors are required to provide all properly supported and equipped personnel.

**Page 38, Section 9, Appendix A, Part 3.1.5 – Zone 2 System’s Technician:** *This section has been added to read as followed:*

Daily: Conduct system checks on the Network Managements Private Radio Network Manager (PRNM) applications, Key Management Facility (KMF) terminal and the Motobridge™ system for both Fort Wainwright (FW) & Fort Greely (FG). Then take appropriate actions as needed. Act as Primary Point of Contact (POC) for U.S. Army with ALMR issues in Zone 2.

As needed: Add, delete or modify ALMR system database information in the Provisioning Manager (PM), KMF and Motobridge™ systems for both FW & FG.

Customer support items:

1. Assist FW & FG ALMR users as their subject matter expert with the purchasing of appropriate ALMR equipment & necessary options.
2. Provide Training classes for all of the ALMR users & equipment that are in use at FW & FG.
3. Coordinate the programming and/or updating of FW & FG ALMR equipment.
4. Assist ALMR users with trouble shooting of ALMR equipment.
5. Receive, package, and ship out ALMR equipment that requires depot maintenance.
6. Coordinate with outside agencies to ensure proper programming information is maintained for the interoperability with DOD units/agencies.
7. Provide access control and necessary security measure for the zone 2 master site (Birch Hill).
8. Create, update and maintain documentation for the tracking of FW & FG ALMR user’s equipment information.
9. Create, update and maintain documentation for the tracking of FW & FG ALMR user’s equipment programming.
  - a. Responsible for the providing of Zone 2 ALMR equipment usage with weekly written status

and statistical reports to corporate management and DOD representatives.

- b. Responsible for the coordination, explanations and establishing the customers' radio requests and requirements for all units and activities within United States Army Alaska (USARAK) on Fort Wainwright and Fort Greely, Alaska.
- c. Development and gathering of statistical data for creating and building fleet maps and talk groups for over 2500 radios that will be used within DOD on the ALMR system.
- d. Responsible for the creating and maintaining of the ALMR database utilizing the Motorola Network Management (NM) Client terminal for records management of ALMR equipment utilized by units/activities within USARAK.

**Attachment I– COST PROPOSAL FORM:**

**Second Tab; Table A, Line 209 that reads “Connectivity-SATS” under Connectivity Maintenance has been removed from the table.**

**Second Tab; Table C: This section now reads as follow:**

Table C	System Management Services Description	Monthly Costs	x 12	Yearly Cost	x 10	=	Extended Cost
	System Management	\$ -	x12	\$ -	x 10	=	\$ -
	Master Site System Technologist	\$ -	x12	\$ -	x 10	=	\$ -
	OEM Technical Support Services	\$ -	x12	\$ -	x 10	=	\$ -
	Cybersecurity Services	\$ -	x12	\$ -	x 10	=	\$ -
	Zone 2 System Technical Services	\$ -	x12	\$ -	x 10	=	\$ -
	<b>SUB-TOTAL</b>	<b>\$ -</b>		<b>\$ -</b>		<b>=</b>	<b>\$ -</b>

**Questions Received:**

Q 1. RFP Section 9, Appendix A, Part 3.1: third sentence of second paragraph references a section 3.4 of Appendix A. There is no section 3.4 in Appendix A. Please clarify.

**A. Correct. See modifications to**

Q 2. RFP Section 9, Appendix A, Part 3.2.1: This section is missing from the Cost Template, Table C. Should this be added as a line item to Table C?

**A. Correct. Cost Proposal has been modified.**

Q 3. DOD currently contracts for System Tech Services, are those services included in this RFP or will they be a separate contract?

**A. Yes. System Tech Services, which is Army centric, will be an Army only requirement. Language has been added to Appendix A, Section 3.1— Maintenance Services, as Section 3.1.5— System Tech Services, to clarify the scope of this position, and a line in Table C in the Cost Proposal form has been added for costs for this position.**

Q 4. RFP Section 9, Appendix A, Part 3.1.1.3.3 “The ST will perform an annual PMI... To current technology release standards..” Since ALMR is not using the current technology release, can we assume that this paragraph means “the standards for the release that is currently operating at the time of the PMI?”

**A. Yes, that is the correct interpretation.**

- Q 5. RFP Section 9, Appendix A, Part 3.1.1.3.4, paragraph 2: Please describe what is intended by “unrelated.”
- A. **Offeror shall track and resolve issues related or unrelated to routine maintenance activity. Unrelated activity responsibility requires the offeror to follow and resolve issues that results in degradation or operational issues associated with the ALMR System that are not specifically related to routine maintenance. In this case, all issues with System operation, maintenance routine or emergency will be assessed and resolved. Issues caused by third parties will be assessed, coordinated and the Offeror will advise and consent on status and solutions.**
- Q 6. The RFP describes required reporting, as an example the PMI report, is this specific form or will the Offeror supply an acceptable form?
- A. **Offeror is expected provide and execute an acceptable form to conduct the PMI in accordance with the OEM published standards. Offeror’s form will be coordinated with and agreed upon by the SOA and DOD.**
- Q 7. RFP Section 9, Appendix A, Part 3.1.2 (and 3.1.3.1 P 4) OEM Technical Support Services: “Technical support staff shall have access.” Is this paragraph indicating that the SOA/DOD will be including this access or that the Offeror must obtain these support services through a direct relationship with the OEM?
- A. **Offeror may obtain these services through a direct relationship with the OEM or OEM partner.**
- Q 8. RFP Section 9, Appendix A, Part 3.1.3 Network Monitoring: I believe the state currently pays for T1 circuits to Schaumburg, IL for the OEM to provide network monitoring. Are these costs included in the estimated \$32,000,000 or will they fall under a separate contract? In other words, should the Offeror include the connectivity costs for whatever solution proposed for network monitoring?
- A. **Yes. Costs shall be provided for services under this section.**
- Q 9. RFP Section 9, Appendix A, Part 3.1.3.1 Paragraph 4 - Certifications: The RFP does not specify what specific OEM certifications are required; however, we find a list in section 3.5 of Exhibit B: SLA. Many of the courses in that list are outdated and have been replaced by other P25 IV & D certifications. How will SOA make the decision about certification correlation or is there a specific current curriculum your selected vendor will need to meet in order to be considered qualified?
- A. **The Service Level agreement in Exhibit B is provided by the ALMR Cooperative as an appendix to their Cooperative Agreement. Offeror must understand what specific OEM certifications are required to maintain the current ASTRO 25™ Technology release that ALMR is operating on, and to remain current with any technology releases that result from System upgrades in the future.**
- Q 10. Do you permit certified personnel to supervise field personnel with a different level of training and/or experience or must each ST be individually certified on all equipment?
- A. **It is acceptable for certified ST personnel to supervise field personnel with a different level of training and/or experience.**
- Q 11. RFP Section 9, Appendix A, Part 3.1.4.2 Security Patches: Does the OEM provide pre-tested patches or would the offeror be required to arrange for a lab to pre-test the patches?
- A. **Offeror may establish services through the OEM or OEM partner to provide pre-tested patches.**
- Q 12. Equipment list on pages 34, 36, & 41 includes “BDA.” We do not see BDA’s in the Exhibit F list. What service is intended for BDA’s, where are they located, can the SOA provide make/model?
- A. **SOA expectation requires the Offeror to respond to issues, troubleshoot and report required parts/actions to repair. SOA will then execute a specific task order for equipment/parts. The**

**Technician would be expected to then make the repair. DOD will utilize the miscellaneous services under Section 3.3 of Appendix A and executed under separate Task Order when required.**

**Equipment information is being gathered and will be provided as an amendment to the RFP.**

Q 13. RFP Section 9, Appendix A, Part 3.2.1.2 Asset Management: Does the referenced program exist or will the vendor supply as part of the offered service?

**A. Asset management is a service under the current contract and these services are to be executed under this scope of work.**

Q 14. RFP Section 9, Appendix A, Part 3.1.3, Network Monitoring Services and Dispatch with On-Site Response, Table A:

- Is there to be a priority ranking assigned to DOD or State of Alaska for facility upgrade or equipment outages?
- Will DOD take precedence over SOA requirements under the common maintenance contract?
- Is there no distinction in which entity receives priority?

**A. DOD's requirement under the scope of work calls for response and services that comply explicitly with the defined scope, and differ from response to SOA infrastructure in that no collaboration / coordination is required or expected with SOA.**

Q 15. RFP Section 9, Appendix A, Part 3.2.4, Advanced Replacement Exchange Service:

- Since Response Time to Priority 1 Outages is critical, what are the expectations for keeping the necessary spares available for rapid deployment?
- Who is responsible for the purchase, storage, and reordering of FRU Spares Inventory?
- Who pays for SPARE ARU or FRU materials?
- Where will the SPARES be stored, have critical spares been identified?

**A. Offeror will be provided with an initial inventory of critical spares from SOA and DOD. Offeror must retain accountability of these assets, and assets will be used explicitly for the infrastructure for which the asset is owned. Exceptions to this rule may take place in an emergency, but will be the decision of the SOA/DOD when required.**

**Offeror is responsible to purchase, provide storage and re-order the replacement spare, and all cost shall be inclusive with the services provided under this section and not charged back to the SOA or DOD in a separate bill.**

Q 16. RFP Section 9, Appendix A, Part 3.3, Miscellaneous Services:

- Is there any requirement for the Contractor to become the FCC Licensing custodian?
- Who is to be ultimately responsible for the per station licensing responsibilities?
  - If sites require changes and modifications, who becomes responsible for submitting these changes and modifications to the FCC?
    - Changes affecting licensing include Frequencies, Equipment, Antennas and Tower modifications.
  - Do Site Equipment changes, upgrades and modifications fall within the current Scope of Work as set forth under this RFP?

**A. No. SOA and DOD will be responsible for submitting changes, as required. Offeror, in a timely manner, shall provide the necessary information required to SOA and DOD to complete changes, modifications and licensing.**

**Site Equipment changes, upgrades and modifications fall under this section, and when required, a collaborative Task Order will be executed.**

Q 17. RFP Section 4.2, Proposal Requirements and Format/ Attachment Templates: What is the required Font Size and Font Style used in the templates for this RFP?

**A. FONT SIZE: 10pts FONT STYLE: ARIAL**

Q 18. Please provide a complete set of records documenting the failure performance of the ALMR system and sites to date. Include failure mode (equipment and failure type; hardware or software, severity level, and percentage of availability).

**A. Requested information is been gathered and will be provided as an amendment to the RFP.**

Q 19. Please provide a clear statement of tower ownership and operational expectations. Who will be responsible for lit tower inspections and documentation? Please also provide PALs (Programmatic Agreement Letters) documenting compliance with federal, state and local environmental regulations. Provide ASR (antenna structure registration) numbers for towers requiring registration and DNH (determination of no hazard) numbers for tower requiring notice to the FAA.

**A. SOA/DOD is responsible for lit tower inspections and documentation. Offeror would be expected to bring to the SOA and DOD's attention any noted deficiencies as they are discovered.**

Q 20. Please provide a list of spares and their location.

**A. Requested information is been gathered and will be provided as an amendment to the RFP.**

Q 21. Please provide a statement regarding the availability and capability of any "lab" environments that would be used to test software updates, etc.

**A. This is an OEM provided service which is accepted by the DOD. Acceptance of a suitable lab environment would need to be individually assessed and approved, and would take several years to obtain approval.**

Q 22. Please provide a statement about the status of the maintenance agreement with Motorola for support of the system.

**A. There is no established maintenance agreement with Motorola for support of the system, except where equipment is under warranty. However, SOA has a current contract with Motorola Solutions for Security Update Services, an Information Assurance and Cyber-Security Service. These services are included in this RFP and current contract will be ended upon award of this RFP.**

Q 23. RFP Section 9, Appendix B, Exhibit B, Service Level Agreement Version 2: states in Section 1.2 that SATS is "Not in Scope." However, Table 3-6 in this document identifies SATS as the communications transport network, and lists availability requirements. Is the contractor expected to support the State of Alaska Telecommunications System (SATS) in order to meet the requirements in SLA?

**A. The Service level Agreement is an established agreement for quality of service for the ALMR System and did not include SATs. The Service Level Agreement should be used as support information only and may contain inaccuracies.**

Q 24. Please provide a list of known existing system and site deficiencies which will need to be corrected in order to meet the requirements as specified in Exhibit B, Service Level Agreement, Version 2.

**A. The Service Level Agreement is not intended to be part of the scope of work other than to express required quality of service for specified infrastructure. It should not be used as an explicate definition of the scope of work. The RFP' scope of work defines the systems management and maintenance services required.**

Q 25. Will Service Level Agreement requirements be adjusted to accommodate any existing site or system deficiencies until such time that they are corrected?

A. **Service Level Agreement is not an explicit component of the scope of work.**

**The current contract covers the work to correct existing deficiencies. If there are specific deficiencies that overlap contracts they would need to be brought to the attention of the SOA and/or DOD for discussion.**

Q 26. Will the work to correct existing deficiencies be handled on a case by case basis, with work to be performed and costs approved by both contractor and the State prior to work being initiated?

A. **Correction of existing Systems deficiencies is not a part of the RFP scope of work. RFP' scope of work requires response and maintenance of operational infrastructure, and the management of the system through specified System Management Services.**

**The current contract covers the work to correct existing deficiencies. If there are specific deficiencies that overlap contracts they would need to be brought to the attention of the SOA and/or DOD for discussion.**

Q 27. Will the State purchase equipment or warranty service under an agreement with existing OEM, or do they intend to purchase from the contractor?

A. **See response to question 15.**

Q 28. RFP Section 9, Appendix A, Section 3.2.3: BDA's are included in the system components requiring repair and service. Please provide information on the BDA system(s) including the system description, manufacturer, system type, location, and the service level requirement for each system.

A. **See response to question 12.**

Q 29. RFP Section 1.1, Project Overview: Please define the scope of services that qualify as "LMR systems management services."

A. **The RFP defines those services in the Scope of Work. The intent of the RFP is the provider of those services can demonstrate they have documented and thorough experience in provided these services in a Public Safety/DoD environment and to Public Safety and DoD quality of service standards.**

Q 30. RFP Section 4.5, Service Plan (Attachment C): Please clearly define *In Scope* and *Out of Scope* services so that all vendors have access to the assumptions required to provide the best solution with the best risk mitigation possible.

A. **The defined scope of work in the RFP clearly describes the responsibilities of the Offeror with regard to services to be provided. The Offeror is expected to have a deep level of understanding of Project 25 Standards based Land Mobile Radio Systems used by Public Safety and the Department of defense. All services related to the Land Mobile Radio System for operation and maintenance to include ancillary equipment are to be considered within scope. Exhibit F clearly defines the in scope infrastructure and ancillary equipment.**

Q 31. RFP Section 4.9, Cost Proposal (Attachment I): Attachment I, tab Section 1- Cost Proposal, Table C has a line item for OEM Technical Support Services monthly cost (x12) with a 10 year multiplier. Please explain how to break out these costs in a way that can be considered competitive with an incumbent offer.

A. **Offeror must provide a total cost for these services, not a break out cost.**

- Q 32. RFP Section 5.2 Evaluation Summary: Proposals will be prioritized based on the categories described below. How are the point allocations determined for the categories; it appears pass means receive all points, fail means receive none?
- A. **Section 5.2— Evaluation Summary provides a breakdown of possible maximum allowed points that Offerors’ proposal might receive for each category from the evaluation of proposals. Evaluation Committee will evaluate specific portions Offerors’ proposals and score them based on a 1, 5, 10 scale.**
- Q 33. RFP Section 5.4 Evaluation Committee: Please clarify as it appears to address a different scoring scale from 5.2?
- A. **See response to question 32.**
- Q 34. RFP Section 8.21 Federal Requirements: Are there particular areas of the Federal requirements that Offerors should pay particular attention to?
- A. **Offeror is expected to identify these and address them accordingly.**
- Q 35. RFP Section 9, Appendix A, Part 3, Scope of Work: Please explain the relationship between the SOA and DOD in jointly contracting via this RFP.
- A. **The relationship between the SOA and DOD jointly contracting via this RFP is provided in the ALMR Cooperative Agreement, Exhibit A.**
- Q 36. RFP Section 9, Appendix A, Part 3.1.1 Master Site System Technologist: Please clarify what “certifications” are required and, if there is a System Technologist Certification, what prequalification certificates are required to meet OEM’s ST requirements?
- A. **The term “certifications” and/or “authorization” are the sole determination of the government. The expectation is that the ST and/or technicians have the training and experience as identified in the RFP. Offerors can contact OEM for list of courses personnel would need to complete for the equipment in the current technology release 7.13. For “certification” the Government’s expectation is that the experience must be in the form of 5+ continuous/sustained years of ASTRO M-Core system maintenance to include servicing core switching center equipment, P25 trunking technologies, dispatch consoles, Quantar and/or GTR8000 repeaters and associated network equipment, secure communications (Key Facility Management servers/clients and Key Variable Loader tools), and NICE logging systems. Classroom experience should at a minimum have a strong history of progressive trunking two way technologies and advanced sub-systems including ASTRO M-Core systems, console systems, Motobridge systems, and trunked portable/mobile radios.**
- Q 37. RFP Section 9, Appendix A, Part 3.1.2 OEM Technical Support Services: If the OEM is an Offeror/or teamed with another Offeror, are other Offerors to be given the same opportunities and cost structure for the services described above, i.e., is the OEM obligated to do so?
- A. **OEM or OEM partner are not obligated to do so.**
- Q 38. RFP Section 9, Appendix A, Part 3.1.3.1 Dispatch with On-Site Response: What are the Certifications required? Is this an SOA list or is this the OEM? Same question around for authorizations.
- A. **See response to question 36.**

Q 39. Is Helicopter contracting and costs to be included in the Offerors responses? If so will the State supply information as to how many trips a year have been required to date (example for last three years).

**A. Yes, costs are to be included in the Offerors' response. Requested information is been gathered and will be provided as an amendment to the RFP.**

Q 40. Does the SOA have a current asset list for each of the ALMR sites, or site configuration scheme that shows assets at a particular class of sites? They are not all the same, so clarification is needed to respond and ensure exact locations are determined and what is at each location.

**A. Requested information is been gathered and will be provided as an amendment to the RFP.**

Q 41. RFP Section 9, Appendix A, Part 3.2.3, Infrastructure Repair Service: This section states. "Repairs must be performed by OEM-trained and certified technicians to troubleshoot, analyze, test and repair ALMR equipment." What are the full certifications required by the OEM?

**A. See response to question 36.**

Q 42. Additional costs, if any, will be dependent on the nature/complexity of the repair/parts replacement and shall be negotiated between the Offeror and the customer exercising the option. What is an example of a parts/repair negotiation? What is the demarcation between what is in scope of this RFP and what's out of scope?

**A. An example would be a rectifier is inoperable and requires replacement. Offeror would provide the scope of work to troubleshoot repair/replace and ensure operation. SOA/DOD would negotiate for the most fair and reasonable cost and would have the option of executing other means to correct the deficiency. Items in scope are the main components of the Motorola 7.13 LMR system required to maintain an operational system, not including the backbone microwave and fiber unless specifically identified in the RFP.**

Q 43. RFP Section 9, Appendix A, Part 3.2.4 Advanced Replacement Exchange Service: Is the OEM bound to offer this to all Offerors?

**A. See response to question 37.**

Q 44. RFP Section 9, Appendix A, Part 3.2.4 Advanced Replacement Exchange Service: What component level/equipment qualifies as "Field Replacement Unit", and what equipment and quantity is located at each of the sites in exhibit F?

**A. Equipment located at the sites in Exhibit F includes, but are not limited to, the types of equipment described in "ALMR Exhibit C – System Description."**

Q 45. RFP Section 9, Appendix A, Exhibit B, Section 1.1 Not in Scope: What are the demarcation points between ALMR and SATS?

**A. The demarcation is at the DSX Panel where the ALMR connects to the ALCATEL 7705 at sites where SATS is the Backbone transport.**

Q 46. RFP Section 9, Appendix A, Exhibit B, Section 2.0 System Description: Can the SOA/OEM provide equipment lists for the sites, how is each site configured and what equipment is at the location (QTY., etc)?

**A. Requested information is been gathered and will be provided as an amendment to the RFP.**



Q 47. RFP Section 9, Appendix A, Exhibit B, Section 2.4 Site Equipment: Appendix A shows sites and some ownership information, and connectivity requirements. The supporting infrastructures (Sites-towers shelters BU power systems, GROUNDING\_R-56 etc.) are deemed critical, but are these the responsibility of the ALMR Offeror, or the SATS?

**A. SOA and DOD.**

Q 48. RFP Section 9, Appendix A, Exhibit B, Section 2.4.1 Shelters: Who is responsible to maintain this?

**A. Shelters are maintained by the shelter owner (SOA/DOD). However, there may be times where the Offeror may be requested to repair or upgrade these and Offeror will provide cost through section 3.3 Miscellaneous Services.**

Q 49. RFP Section 9, Appendix A, Part Exhibit B, Section 2.4.3 Site/Back-Up Power: Who would maintain these systems, keep fueled, and what make and model of system are at what sites?

**A. These systems are maintained by the systems owner (SOA/DOD). However, there may be times where the Offeror may be requested to repair or upgrade these and Offeror will provide cost through section 3.3 Miscellaneous Services.**

Q 50. RFP Section 9, Appendix A, Exhibit B, Section 2.4.4 Site Physical Area: If we are to be responsible for this, please provide what sites require this service?

**A. This is not in scope. However, there may be times where the Offeror may be requested to provide services these and Offeror will provide cost through section 3.3 Miscellaneous Services.**

Q 51. RFP Section 9, Appendix A, Exhibit B, Section 2.4.5 Equipment and Site Grounding: Does SOA expects Offeror to maintain and possibly bring existing sites up to this R-56 standard? Can the SOA identify which sites don't currently meet the R-56, and what the sites deficiencies are? Please clarify expectations with respect to R-56, and do all sites currently meet this standard or they have been accepted by the State and OEM as built.

**A. This is not in scope. However, there may be times where the Offeror may be requested to provide services these and Offeror will provide cost through section 3.3 Miscellaneous Services.**

Q 52. RFP Section 9, Appendix A, Exhibit B, Section 3.3.1.1.4: How is this verified, and what are the training requirements established by the OEM?

**A. Offerors can contact OEM for list of courses personnel would need to complete for the equipment in the current technology release 7.13.**

Q 53. Does the state have site diagrams that show make up and equipment located at each of the sites?

**A. Requested information is been gathered and will be provided as an amendment to the RFP.**

Q 54. Where are the Spare components stored and maintained?

**A. See response to question 15.**

Q 55. Is the offeror responsible to maintain the spares and components at its expense (replacements etc) as part of the cost offering??

**A. See response to question 15.**

Q 56. ALMR is requiring OEM Advanced Replacement. Can you please confirm whether the cost of that service IS included in this proposal or the SOA contracts for those services separately?

- If separately, can the Bidder assume that the entire SOW related to those services are excluded from this contract or is there a division of duties? If so, please define.
- If included, please provide the total cost paid for these services in 2015 (the data supplied does not name those services separately)?

**A. Yes. Costs for OEM Advanced Replacement services are included the proposal as described in Exhibit F but current costs were not named separately. Costs were included in the total cost of site maintenance services.**

Q 57. Has the OEM indicated to the SOA their intent to increase those costs?

**A. OEM hasn't indicated to SOA/DOD any intent to increase services cost.**

Q 58. Are the costs the SOA pays for connectivity for Network Monitoring included in the current contract or are they contracted separately?

- If included, please provide the band width and the cost for 2015 (not called out in the data separately)?
- If not included, can the Bidder assume that the costs of connectivity for the Bidders proposal will also be contracted separately?

**A. Yes. Costs for connectivity for Network Monitoring are included the current contract but were not named separately. Bandwidth information is being collected and will be provided as an amendment to the RFP**

Q 59. ALMR staff is currently housed in the Tudor Road facility. Would it be possible for Offeror to tour the facility in order to understand the space that is allocated to contractor's personnel?

**A. Yes. You may contact Scott Stormo at 269-5773 to make arrangements to tour the facility.**

Q 60. Would the State consider an additional 10 business days extension to the Proposal Due Date?

**A. The State is evaluating the requested extension. If granted, notice will be provided as an amendment to the RFP.**