

Notice of Utility Tariff Filing

The REGULATORY COMMISSION OF ALASKA (Commission) gives notice that Golden Valley Electric Association, Inc. (GVEA) filed tariff revision TA269-13, proposing to revise Rule 12, Complaints by Members, in its tariff. Specifically, GVEA proposes removing its existing four-step procedure and replacing it with language providing that the utility will respond to a Member's complaint within ten days of the complaint being presented to GVEA and will make every effort as allowed by regulation and the utility's tariff, policy, and procedure to settle the matter in a timely manner.

Additionally, GVEA proposes adding a statement that, should a Member be unsatisfied with the resolution presented by the utility, they may contact the Commission for assistance under the procedure established by law or the Commission's rules and regulations, provided the matter is within the jurisdiction of the Commission. GVEA also proposes listing the Commission's address and phone numbers.

Finally, GVEA proposes including a statement which provides that, "[n]othing in this procedure prohibits, or in any way limits, the right of any Member to take their complaint or dispute to the responsible department manager, vice-president(s), CEO and President, or Board Members of the Association."

This notice does not contain all requested revisions and the Commission may approve a rate or classification that varies from those proposed. You may obtain more information about this filing by contacting Monica Grassi, Regulatory Specialist at GVEA, at P. O. Box 71249, Fairbanks, AK 99707; phone: (907) 458-5788. The complete filing is also available for inspection at the Commission's office at 701 West 8th Avenue, Suite 300, Anchorage, AK 99501; phone: (907) 276-6222, or may be viewed at the Commission's website at <http://rca.alaska.gov> by typing Docket "TA269-13" in the *Find a Matter* search box.

To comment on this filing, please file your comments by 5:00 p.m., September 24, 2015, at the Commission address given above or via our website at:

<https://rca.alaska.gov/RCAWeb/WhatsNew/PublicNoticesComments.aspx>

Please reference TA269-13 and include a statement that you've filed a copy of the comments with GVEA at its address given above or by email at mgrassi@gvea.com. Individuals or groups of people with disabilities, who require special accommodations, auxiliary aids or service, or alternative communication formats, please contact Joyce McGowan at (907) 276-6222, toll-free at 1-800-390-2782, TTY (907) 276-4533 or send a request via electronic mail to rca.mail@alaska.gov by September 17, 2015.

DATED at Anchorage, Alaska, this 25th day of August, 2015.

REGULATORY COMMISSION OF ALASKA



James A. Keen
Engineering Section Manager