

# Request for Information



State of Alaska  
Department of Transportation & Public Facilities  
Division of Statewide Design & Engineering Services  
Date Issued: February 17, 2021

## EAGLE POINT SOFTWARE CORPORATION PINNACLE SERIES SOFTWARE

### **Introduction:**

The Alaska Department of Transportation and Public Facilities (DOT&PF), Statewide Design & Engineering Services (D&ES) is requesting information from vendors capable of providing Eagle Point Software Corporation's Pinnacle Series Software. Eagle Point Software Corporation, has submitted a sole source letter stating that that Pinnacle Series Software is a proprietary solution offered on a sole source basis by Eagle Point Software Corporation to ADOTPF. Eagle Point Software Corporation has not authorized any other vendor to sell Pinnacle Series to ADOTPF.

### **Background Information:**

Eagle Point Software Corporation's Pinnacle Series Software Features offer:

- **LEARNING PATHS** - That guide users through training to improve their skills and allow users to access interactive written content, video lessons and take quizzes.
- **ASSESSMENTS** - That Identify skills gaps for users and assign personalized learning to expand the knowledge of staff.
- **DOCUMENTS** – Provide quick tips and tricks along with troubleshooting guides for when users get stuck.
- **WORKFLOWS** That communicate your standard processes and procedures and provide direct access to the commands, tools and documents users need.
- **VIDEOS** – Short how-to videos show users how to accomplish tasks, and longer training classes take a deeper dive into subjects.
- **CUSTOMIZATION** – Start from scratch or edit pre-loaded workflows, documents, videos, learning paths and courses to specific company standards
- **SEARCH** – All content available in a robust search engine that not only includes our trusted information but can be configured to extend searches into your own knowledge repositories.
- **WORK GROUPS** – A project team or group of people with commonalities; includes assets related specifically to the group of people.
- **TRANSLATIONS** –Over 60 languages completely translated for pre-loaded content as well as translations for any custom content created.
- **Additional Features Include:** Branding, Autodesk Plugins, Notifications, Trending, Pinnacle Series Support, Courses Assigned by Managers, Course Certificates, Active Directory Sync, Single Sign-On and more.

**Response Information:**

**Interested parties are invited to submit responses to the following:**

- Identify the individual or firm name (including the business website address is applicable) with a contact person and their phone number/email address.
- Please provide a detailed description of your company's capabilities and experience related to providing the required Pinnacle Series Software.
- Please provide a signed letter from Eagle Point Software Corporation indicating that your company is authorized to provide the Pinnacle Series Software.
- Responses to this RFI are for informational purposes only. Do not include cost estimates as they will not be considered in a response.
- It is the responsibility of the interested party to follow up with the Contracting officer listed below to ensure your response was received prior to the time and date specified.

This RFI does not extend any rights to prospective vendors or obligate the state to conduct a solicitation or purchase any goods or services.

**Response Due Date and Time:**

Interested parties must submit a written response to the Procurement Officer no later than 2:00 PM Alaska Time, March 2, 2021.

**Procurement Officer Contact Information:**

Chris Hunt  
Procurement Officer  
Department of Transportation & Public Facilities  
Division of Administrative Services  
Statewide Procurement Section  
Phone: (907)465-8448  
Email: [chris.hunt@alaska.gov](mailto:chris.hunt@alaska.gov)

Emailed or hard copy responses are acceptable. If sending a hard copy response, send the response to the following address:

**U.S. Mail:**

P.O. Box 112500  
Juneau, AK 99811-2500

**Delivery Service (FedEx, UPS):**

3131 Channel Drive  
Juneau, AK 99801